HOUSE No. 1768

The Commonwealth of Massachusetts

PRESENTED BY:

David M. Nangle

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the adoption of the accompanying bill:

An Act further regulating cable television systems.

PETITION OF:

NAME:DISTRICT/ADDRESS:David M. Nangle17th Middlesex

HOUSE No. 1768

By Mr. Nangle of Lowell, a petition (accompanied by bill, House, No. 1768) of David M. Nangle relative to payments for cable services. Telecommunications, Utilities and Energy.

[SIMILAR MATTER FILED IN PREVIOUS SESSION SEE HOUSE, NO. 3310 OF 2015-2016.]

The Commonwealth of Massachusetts

In the One Hundred and Ninetieth General Court (2017-2018)

An Act further regulating cable television systems.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

- 1 SECTION 1. Section 5 of chapter 166A of the General Laws, as appearing in the 2012
- 2 Official Edition, is hereby amended by adding the following 2 paragraphs:-
- 3 (p) Neither it nor the operator shall require payment in advance from any subscriber but a
- 4 cable subscriber may voluntarily offer and a licensee or operator may accept advance payments
- 5 for service.
- 6 (q) It, and any operator, shall itemize all rates and charges to subscribers. Payment of
- 7 bills are due no sooner than 15 days from mailing, which shall be a date certain and in no case a
- 8 statement that the bill is due upon receipt. A subscriber account shall not be considered
- 9 delinquent unless payment has not been received by the licensee or operator at least 30 days after
- the bill due date. The licensee or operator shall not impose a late charge on a subscriber unless a

- subscriber is delinquent, the licensee or operator has given the subscriber a written late charge
- notice in a clear and conspicuous manner and the subscriber has been given at least 8 business
- days from the date of delinquency to pay the balance due. No late charge may be assessed on the
- amount of a bill in dispute. A licensee or operator shall provide subscribers with a written
- statement of account for each billing period and a final bill at the time of disconnection.