

SENATE CONCURRENT RESOLUTION NO. 74

BY SENATOR MILLS AND REPRESENTATIVE MONToucET

A CONCURRENT RESOLUTION

To commend Mrs. LouAnn Gerard, Director of Patient Relations at LSU University Medical Center, on the occasion of her retirement.

WHEREAS, LouAnn Gerard is retiring from the LSU University Medical Center after nineteen years of exemplary service; and

WHEREAS, Mrs. Gerard began her career with LSU University Medical Center as a Registered Nurse in the Emergency Room and later became an RN House Supervisor; and

WHEREAS, Mrs. Gerard retires as Director of Patient Relations and in this position she has provided individualized care and service to thousands of Louisiana citizens in the pursuit of access to care; and

WHEREAS, in addition to direct patient care, Mrs. Gerard has provided comfort and support to the families of LSU University Medical Center patients as they navigated the often complicated public health care delivery system; and

WHEREAS, Mrs. Gerard contributed her time and effort to the development of the system-wide Patient Advocate program in all LSU hospitals through her mentorship and resource for new patient advocates; and

WHEREAS, throughout her career in public service Mrs. Gerard has conducted herself with a level of kindness, sincerity, and competence rarely encountered in today's business world; and

WHEREAS, the staff and faculty of LSU University Medical Center have extended their heartfelt thanks and gratitude to Mrs. Gerard for her many years of dedicated and loyal service; and

WHEREAS, Mrs. Gerard merits the highest commendation and sincerest congratulations for her exemplary dedication to public service in the state of Louisiana.

THEREFORE, BE IT RESOLVED that the Legislature of Louisiana does hereby commend and congratulate Mrs. LouAnn Gerard for her remarkable public service career and does hereby express its appreciation for her many years of compassionate service to the patients, families, staff, and faculty of the LSU University Medical Center.

BE IT FURTHER RESOLVED that best wishes are hereby extended for success and happiness in all her future endeavors.

BE IT FURTHER RESOLVED that a copy of this Resolution be transmitted to Mrs. LouAnn Gerard.

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PRESIDENT OF THE SENATE

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SPEAKER OF THE HOUSE OF REPRESENTATIVES