

2018 Regular Session

SENATE BILL NO. 409

BY SENATOR RISER

INTERNET. Provides relative to internet speed. (8/1/18)

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AN ACT

To enact Chapter 31 of Title 51 of the Louisiana Revised Statutes of 1950, to be comprised of R.S. 51:2101 and 2102, relative to internet providers; to provide for internet speed; to provide relative to charges; to provide for penalties; to provide for terms and conditions; and to provide for related matters.

Be it enacted by the Legislature of Louisiana:

Section 1. Chapter 31 of Title 51 of the Louisiana Revised Statutes of 1950, comprised of R.S. 51:2101 and 2102, is hereby enacted to read as follows:

**CHAPTER 31. INTERNET PROVIDERS**

**§2101. Internet providers; billing**

**All internet providers shall charge the customer for the actual internet speed that is delivered, regardless of the speed plan purchased by the customer. If a customer was charged for internet speed that was not delivered in any month, the provider shall credit to the customer's account the amount equivalent to the percentage of the internet speed that was not delivered within thirty days of the billing cycle.**

**§2102. Violations; penalty**

1                    **Any violation of this Chapter shall be treated as a deceptive and unfair**  
2                    **trade practice and shall subject the violator to any and all penalties provided**  
3                    **in the Unfair Trade Practices and Consumer Protection Law, R.S. 51:1401 et**  
4                    **seq.**

The original instrument and the following digest, which constitutes no part of the legislative instrument, were prepared by Michelle Ridge.

	DIGEST	
SB 409 Original	2018 Regular Session	Riser

Proposed law provides that all internet providers shall charge the customer for the actual internet speed that is delivered, regardless of the speed plan purchased by the customer. If a customer was charged for internet speed that was not delivered in any month, the provider shall credit to the customer's account the amount equivalent to the percentage of the internet speed that was not delivered within 30 days of the billing cycle.

Proposed law provides that a violation of proposed law shall be treated as a deceptive and unfair trade practice and shall subject the violator to any and all penalties provided in the Unfair Trade Practices and Consumer Protection Law.

Effective August 1, 2018.

(Adds R.S. 51:2101 and 2102)