

2020 Regular Session

HOUSE RESOLUTION NO. 68

BY REPRESENTATIVE LYONS

A RESOLUTION

To urge and request the Louisiana Department of Health to implement certain reforms in the nonemergency, non-ambulance medical transportation component of the Medicaid managed care program of this state.

WHEREAS, nonemergency, non-ambulance medical transportation (NEMT) is a vital part of the Medicaid program of this state; and

WHEREAS, through NEMT, Medicaid enrollees access primary care providers, pharmacy services, and other forms of health services that help them to maintain and improve their health; and

WHEREAS, reforms and innovations in the way that NEMT services are delivered through the Medicaid managed care program of this state are necessary in order to better serve Medicaid enrollees and to improve the program overall.

THEREFORE, BE IT RESOLVED that the House of Representatives of the Legislature of Louisiana does hereby urge and request the Louisiana Department of Health to require that in any contract with a Medicaid managed care organization (MCO) with an effective date of January 1, 2022, or after, the MCO shall utilize a transportation broker which has a Louisiana-based call center.

BE IT FURTHER RESOLVED that in order to ensure fair competition among providers on a regional basis, the House of Representatives of the Legislature of Louisiana does hereby urge and request the Louisiana Department of Health, through its contracts with MCOs, to prohibit an out-of-region nonemergency, non-ambulance medical transportation provider from providing services to a Medicaid enrollee if there is a willing and available nonemergency, non-ambulance medical transportation provider in the region where the Medicaid enrollee is domiciled.

BE IT FURTHER RESOLVED that in order to foster quality improvement in its Medicaid NEMT program, the Louisiana Department of Health may partner or otherwise enter into a formal relationship with an association to accomplish the following:

(1) Promote uniformity in the nonemergency, non-ambulance medical transportation industry.

(2) Set standards that elevate quality and promote trusted service.

(3) Provide opportunities for training and business counseling.

(4) Maintain a vetted, updated list of active nonemergency, non-ambulance medical transportation providers.

(5) Develop a platform for all who work within the nonemergency, non-ambulance medical transportation industry or utilize nonemergency medical transportation services to receive the latest news and trends affecting the nonemergency, non-ambulance medical transportation industry.

BE IT FURTHER RESOLVED that the Louisiana Department of Health is hereby authorized to promulgate any administrative rules as are necessary to implement the provisions of this Resolution.

BE IT FURTHER RESOLVED that a copy of this Resolution be transmitted to the secretary of the Louisiana Department of Health and the executive director of the Louisiana Medicaid Managed Care Organization Association.

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SPEAKER OF THE HOUSE OF REPRESENTATIVES