## 2020 Second Extraordinary Session

## HOUSE CONCURRENT RESOLUTION NO. 2

## BY REPRESENTATIVE MIKE JOHNSON

UTILITIES: Urges and requests the Louisiana Attorney General to investigate certain companies doing business in the state to determine if the companies have engaged in prohibited activities

| 1  | A CONCURRENT RESOLUTION  |
|----|--|
| 2  | To urge and request the Louisiana Attorney General and all appropriate federal agencies, |
| 3  | including but not limited to the Federal Communications Commission, to investigate       |
| 4  | whether Altice USA or Suddenlink Communications has violated state or federal law        |
| 5  | in its dealings with the citizens of Louisiana.  |
| 6  | WHEREAS, internet connectivity has become a more essential service in the light          |
| 7  | of COVID-19; and   |
| 8  | WHEREAS, tens of thousands of students in Louisiana are dependent on internet            |
| 9  | service to go to school, thousands of Louisianans are reliant on internet services for   |
| 10 | telemedicine, and small businesses depend on online sales more than ever; and            |
| 11 | WHEREAS, the restoration of communication service after a natural disaster is            |
| 12 | paramount to relief efforts and Louisianans returning to their normal lives; and         |
| 13 | WHEREAS, the Louisiana legislature has received more than one hundred                    |
| 14 | complaints about Suddenlink engaging in deceptive trade practices, charging fees for     |
| 15 | services that are not delivered, providing poor customer service, failing to communicate |
| 16 | about key events including hurricanes, and engaging in various other problematic and     |
| 17 | potentially illegal behaviors; and   |
| 18 | WHEREAS, a joint commerce committee hearing examined how Suddenlink has                  |
| 19 | been failing to meet its obligations to reconnect customers to essential communication   |

- 1 equipment, has been charging customers for services it has not delivered, and has lagged
- 2 behind its peers in assisting in recovery; and

THEREFORE, BE IT RESOLVED that the Legislature of Louisiana does hereby urge and request the Louisiana Attorney General to use the powers granted to him under the Unfair Trade Practices and Consumer Protection Law to investigate Altice USA and Suddenlink Communications and whether they have been engaging in actions that are prohibited under Louisiana law.

8 BE IT FURTHER RESOLVED that the Legislature of Louisiana does hereby urge

9 and request any appropriate federal agencies, such as the Federal Communications

10 Commission, to investigate whether Altice USA and Suddenlink Communications have

- 11 engaged in a violation of federal law in their dealings with the people of Louisiana.
- 12 BE IT FURTHER RESOLVED that a copy of this Resolution be transmitted to the

13 Louisiana Attorney General, the presiding officers of the Senate and the House of

14 Representatives of the Congress of the United States of America, and to each member of the

15 Louisiana congressional delegation.

## DIGEST

The digest printed below was prepared by House Legislative Services. It constitutes no part of the legislative instrument. The keyword, one-liner, abstract, and digest do not constitute part of the law or proof or indicia of legislative intent. [R.S. 1:13(B) and 24:177(E)]

HCR 2 Original2020 Second Extraordinary SessionMike Johnson

Requests the La. Attorney General and appropriate federal agencies to investigate Altice USA and Suddenlink Communications for violations of state or federal law in their dealings with La. customers.