# 2017 Regular Session

# **ACT No. 221**

HOUSE BILL NO. 471

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## BY REPRESENTATIVE FOIL

2	To amend and reenact R.S. 51:911.21, 911.22(5), (7), (8.1), (10)(introductory paragraph),
3	(11), and (12), 911.24(A)(1) through (3) and (6), (B)(introductory paragraph) and
4	(L), 911.26(A)(1), (D)(1) through (3), (F)(1) through (4) and (10), 911.29, 911.30,
5	911.32(E), 911.36, 911.38, 911.39, 911.41, 911.43, 911.46, 912.3(introductory
6	paragraph) and (7), 912.5(A), 912.21(introductory paragraph), (1), (2), (4), (6), and
7	(9) through (12), 912.22(introductory paragraph), (1), and (7), 912.25(2) and (3),
8	912.26, 912.27(A)(1) and (B) through (D), 912.28(A), and 912.52(B)(5), to enact
9	R.S. 51:911.22(13), 911.24(C)(3), 911.26(F)(11), and 912.21(13), and to repeal R.S.
10	51:911.24(K), 911.26(A)(3), and (J), and 911.28(A)(10); relative to provisions
11	applicable to manufactured and modular housing; to expand Parts XIV, XIV-A, and
12	XIV-B of Chapter 2 of Title 51 of the Louisiana Revised Statutes of 1950 with
13	respect to greater inclusion of and applicability to modular housing; to modify and
14	create definitions; to provide with respect to requirements of retailers, developers,
15	and transporters; to provide with respect to members at large and authority of the
16	Louisiana Manufactured Housing Commission; to require consumers to provide
17	certain written notice to the commission with respect to defects; to modify certain
18	installation standards; to provide with respect to licensure of installers and
19	transporters; to increase certain civil penalties for violations; to repeal certain
20	licensing requirements and fees applicable to manufactured home brokers; to repeal
21	obsolete provisions relative to the commission; to provide for technical corrections;
22	and to provide for related matters.
23	Be it enacted by the Legislature of Louisiana:
24	Section 1. R.S. 51:911.21, 911.22(5), (7), (8.1), (10)(introductory paragraph), (11),
25	and (12), 911.24(A)(1) through (3) and (6), (B)(introductory paragraph) and (L),
26	911.26(A)(1), (D)(1) through (3), (F)(1) through (4) and (10), 911.29, 911.30, 911.32(E),

AN ACT

CODING: Words in struck through type are deletions from existing law; words  $\underline{\text{underscored}}$  are additions.

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1	911.36, 911.38, 911.39, 911.41, 911.43, 911.46, 912.3(introductory paragraph) and (7),
2	912.5(A), 912.21(introductory paragraph), (1), (2), (4), (6), and (9) through (12),
3	912.22(introductory paragraph), (1), and (7), 912.25(2) and (3), 912.26, 912.27(A)(1) and
4	(B) through (D), 912.28(A), and 912.52(B)(5) are hereby amended and reenacted and R.S.
5	51:911.22(13), 911.24(C)(3), 911.26(F)(11), and 912.21(13) are hereby enacted to read as
6	follows:
7	PART XIV. MANUFACTURED AND MODULAR HOUSING
8	§911.21. Short title
9	This Part shall be known and may be cited as "Uniform Standards Code for
10	Manufactured and Modular Housing".
11	§911.22. Definitions
12	As used in this Part, unless the context requires a different definition:
13	* * *
14	(5) "Manufactured home" and "manufactured housing" means mean a
15	factory-built, residential dwelling unit constructed to standards and codes, as
16	promulgated by the United States Department of Housing and Urban Development
17	(HUD), under the National Manufactured Housing Construction and Safety
18	Standards Act of 1974, 42 U.S.C. §5401 et seq., as amended. Further, the terms
19	"manufactured home" and "manufactured housing" may be used interchangeably and
20	apply to structures bearing the permanently affixed seal of the United States
21	Department of Housing and Urban Development or to factory-built, residential
22	dwellings that are mounted on a chassis.
23	* * *
24	(7) "Manufacturer" means any person who manufactures manufactured or
25	modular housing.
26	* * *
27	(8.1) "Modular home" and "modular housing" means mean a factory-built,
28	residential dwelling unit built to the International Residential Code as adopted by the
29	Louisiana State Uniform Construction Code Council.
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(10) "Retailer" means any person who is engaged wholly or in part in the business of buying, selling, distributing, brokering, or exchanging an interest in a manufactured or modular home with the intent to make a profit, monetary gain, or any thing of economic value. Any person who buys, sells, distributes, brokers, or exchanges an interest in more than one such manufactured or modular home in any twelve-month period shall be presumed to be a retailer. "Retailer" shall not include any of the following: (11) "Salesman" means any person employed by a retailer or developer for

purposes of selling manufactured or modular housing to the public.

(12) "Seal" or "label" means the permanently affixed device or insignia issued by the United States Department of Housing and Urban Development (HUD) or other authority having jurisdiction that is displayed on the exterior of a factorybuilt manufactured or modular home, certifying that the home is in compliance with the applicable Code.

(13) "Transporter" means an individual who transports a manufactured or modular home to a site of installation but does not perform any blocking or anchoring of the home, except a transporter is allowed to put blocks under the hitch on the tongue of the frame.

§911.24. License required; qualifications; application; issuance; transfer; criminal history record information

- A.(1) No manufacturer, retailer, or salesman within or without this state shall sell or offer for sale in Louisiana any mobile home, modular home, or manufactured housing unless he has obtained a valid manufacturer's, retailer's, or salesman's license, whichever is applicable, from the commission as provided in this Part.
- (2) No developer shall sell or offer for sale to the public any manufactured or modular home unless he has obtained a license from the commission, as provided in this Part. No employee of a developer shall offer manufactured or modular

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1	housing for sale to the general public without first obtaining a salesman license or
2	being a licensed real estate agent.
3	(3) No manufacturer within or without this state shall sell or offer for sale
4	to a person any manufactured or modular housing for resale to the public unless the
5	person has obtained a valid retailer's or developer's license from the commission as
6	provided in this Part.
7	* * *
8	(6) No retailers or developers shall offer for sale to the public any new
9	manufactured or modular home unless the manufacturer of the home has obtained
10	a valid manufacturer's license.
11	B. Application for a manufacturer's license shall be made upon the form
12	prescribed by the commission and shall contain all of the following:
13	* * *
14	C.
15	* * *
16	(3) All retailers and developers are required to have at least one licensed
17	salesman.
18	* * *
19	L. The commission shall require that retailers, developers, <u>transporters</u> , and
20	installers show proof of continued and ongoing general liability insurance coverage
21	of at least one hundred thousand dollars. Manufacturers shall be required to show
22	proof of continued and ongoing liability insurance coverage of at least one million
23	dollars.

§911.26. Louisiana Manufactured Housing Commission

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A.(1) The Louisiana Manufactured Housing Commission is hereby created.

The commission shall be composed of seven members, with at least one member appointed from each Public Service Commission district and two at-large members,

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1	all appointed by the governor with the consent of the Senate as provided in this
2	Section.
3	* * *
4	D.(1) The commission shall may hire a qualified person to serve as executive
5	director who shall have had sufficient management and organizational experience to
6	direct the day-to-day operations of the commission. The commission shall fix the
7	salary and shall define and prescribe the duties of the executive director.
8	(2) The executive director shall be in charge of the commission's office and
9	shall devote such time as directed by the commission to fulfill the duties thereof, and
10	before entering upon his duties he shall take and subscribe to the oath of office.
11	(3) The commission may employ such clerical, technical, legal, and other
12	help and incur such expenses as may be necessary for the proper discharge of its
13	duties under as provided in this Part and Part XIV-B of this Chapter.
14	* * *
15	F. The powers and duties of the commission shall include but are not limited
16	to the following:
17	(1) Licensing of manufacturers, retailers, developers, salesmen, transporters,
18	and installers as provided in this Part and Part XIV-B of this Chapter.
19	(2) Inspecting a reasonable sample of installations of manufactured and
20	modular homes within this state to insure ensure compliance with state and federal
21	standards.
22	(3) Working with consumers, manufacturers, retailers, developers, salesmen,
23	transporters, and installers to hear complaints and make determinations relating to
24	construction defects, warranty issues, service complaints, and other matters which
25	are not set forth pursuant to 24 CFR Part 3280 and 24 CFR Part 3282.
26	(4) Establishing an alternative dispute resolution process for manufactured
27	and modular home consumers in Louisiana. The commission may charge a
28	reasonable fee to defray the cost of establishing the alternative dispute resolution
29	process.
30	* * *

and installation contract that is required to be used by all transporters and installers when moving or installing a manufactured or modular home in this state. Transporters and installers shall be required to give their customers a copy of the contract, itemizing all services being provided and the cost associated with those services, prior to beginning work or moving a home. These records shall be maintained for at least three years and shall be made available to the commission for inspection. Transporters who are only passing through the state or are delivering a home from a manufacturer to a licensee of the commission; are not required to comply with the provisions of this Paragraph. The commission shall have has the authority to promulgate rules and regulations in accordance with the Administrative Procedure Act in order to implement the provisions of this Paragraph.

(11) The authority to adopt rules governing the repairs or renovations of manufactured homes.

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§911.29. Motor vehicle inspection; exception

The provisions of Chapter 7 of Title 32 of the Louisiana Revised Statutes of 1950 relative to inspections shall not apply to manufactured <u>or modular</u> housing. §911.30. Serial numbers on manufactured and modular homes

On each manufactured home manufactured after January 1, 1975, a A serial number shall be stamped by the manufacturer on the header plate or front cross member of the frame so that it can be easily read. It may not contain more than fifteen digits. Any multiple units shall contain the same serial number with letters of the alphabet designating that each is a different separate unit. Starting with the letter "A", each unit addition shall be in alphabetical order. The letter shall be stamped at the end of the serial number.

§911.32. Administration and enforcement of Part; powers of commission; cease and desist orders; applicability of Administrative Procedure Act

E. The commission or its authorized representatives may enter any place,
establishment, or location where manufactured or modular homes are manufactured,
sold, offered for sale, transported, or installed, for the purpose of ascertaining
whether the requirements of the Code and of this Part and Part XIV-B of this
Chapter, and the rules and regulations of the commission, have been or are being
complied with.

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§911.36. Hearings to investigate and determine violations; orders prohibiting violations and requiring compliance

<u>A.</u> Whenever in the opinion of the commission the Code or the requirements of this Part or Part XIV-B of this Chapter are being violated, it may conduct hearings to investigate and determine whether the violation has occurred or is occurring and may issue orders prohibiting such violation and requiring compliance with the Code and the provisions of this Part or Part XIV-B of this Chapter.

B. All costs incurred by the commission, including reasonable attorney fees, may be borne by the person or licensee who has been found in violation of the provisions of the Code, or any provision of this Part or Part XIV-B of this Chapter, or any rule or regulation adopted and promulgated by the commission in accordance with the Administrative Procedure Act.

§911.38. Suspension or revocation of licenses for violation

After prior notice and hearing, the commission may suspend or revoke the license of any manufactured or modular home licensee licensed under pursuant to the provisions of this Part or Part XIV-B of this Chapter for violations of the Code or the manufactured or modular home provisions of this Part or Part XIV-B of this Chapter. The notice, hearing, and actions under as prescribed in this Section shall be governed by the provisions of Chapter 13 of Title 49 of the Louisiana Revised Statutes of 1950, and particularly R.S. 49:961(C) relative to emergency action.

§911.39. Penalties for violations

A. Whoever is found guilty of violating the Code or any manufactured <u>or modular</u> housing provision of this Part, Part XIV-B of this Chapter, any rule, or any

regulation or final order issued thereunder shall be liable to the state of Louisiana through the commission for a civil penalty not in excess of one two thousand five hundred dollars for each violation. If the commission determines a violation was intentional or the violator is a habitual offender, the commission may double the civil penalty up to five thousand dollars for each violation. Each violation shall constitute constitutes a separate violation with respect to each manufactured or modular home, or with respect to each failure or refusal to allow or perform an act required thereby, except that the maximum civil penalty may shall not exceed one million dollars for any related series of violations occurring within one year from the date of the first violation.

B. Any individual or director, officer, or agent of a corporation who knowingly and willingly violates any provision of the Code or of this Part, Part XIV-B of this Chapter, or any <u>applicable</u> rule or regulation issued thereunder in a manner which threatens the health and safety of any purchaser shall be fined not more than one thousand dollars or imprisoned not more than one year, or both.

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#### §911.41. Supremacy of the Part

Notwithstanding any provision of law to the contrary, the codes and standards referenced in R.S. 51:911.21 et seq. and R.S. 51:912.21 et seq. and those adopted by the commission shall be the only construction and installation standards used for manufactured or modular housing in Louisiana, and these standards shall preempt all local standards as they relate to the construction and installation of manufactured housing and manufactured or modular homes in Louisiana.

#### §911.43. Maintenance of records; reports required

Each manufactured home licensee shall establish and maintain such records, make such reports, and provide such information as the commission may reasonably require in order to be able to determine whether such licensee has acted or is acting in compliance with the Code and the manufactured or modular housing provisions of this Part, Part XIV-B of this Chapter, or any rule or regulation adopted by the commission. Upon request of the commission, each manufacturer, distributor, and

dealer <u>licensee</u> shall permit the commission or its representative to inspect appropriate books, papers, records, and documents relevant to determining whether the licensee has acted or is acting in compliance with the provisions of this Part, <u>Part XIV-B of this Chapter</u>, or any rule, as well as any regulation or order issued thereunder.

#### §911.46. Down payments, sale of manufactured housing

It is unlawful for a retailer <u>or developer</u> to set forth in any retail installment sales contract, chattel mortgage, or security agreement any down payment unless all of the down payment has actually been received by the retailer <u>or developer</u> at the time of execution of such document. If any part of the down payment is represented by a loan, trade-in, or any consideration other than cash, this fact shall be expressly set forth on the retail installment sales contract, chattel mortgage, or security agreement. No amount of the cash down payment shall be from any rebate or other consideration received by or to be given to the consumer from the retailer or <u>developer</u>, <u>or</u> his <u>agents</u> respective agent.

\* \* \*

## §912.3. Definitions

For purposes of this Part, the following words, phrases, and terms shall be are defined and construed as follows:

20 \* \* \*

(7) "Manufactured home" or "manufactured housing" means a factory-built, residential dwelling unit constructed to standards and codes, as promulgated by the United States Department of Housing and Urban Development, under the National Manufactured Housing Construction and Safety Standards Act of 1974, 42 U.S.C. 5401 et seq., as amended. Further, the terms "manufactured home" and "manufactured housing" may be used interchangeably and apply to structures bearing the permanently affixed seal of the United States Department of Housing and Urban Development or to factory-built, residential dwellings that are mounted on a chassis.

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§912.5.	Rec	uired	notice

A. Before undertaking any repair himself or instituting any action for breach of warranty, the owner shall give the commission written notice by filling out the consumer complaint form provided by the commission and submitting it; by registered or certified mail; within one year after knowledge of the defect, advising the commission of all defects. The commission shall then have the home inspected and a determination made on all defects listed by the owner. Thereafter, the commission shall give the appropriate builder a reasonable opportunity to comply with the provisions of this Part. Once the repairs are made, the commission shall have the home reinspected to determine if the repairs have been made in compliance with the building standards.

\* \* \*

# PART XIV-B. MINIMUM STANDARDS FOR INSTALLATION OF MANUFACTURED <u>AND MODULAR</u> HOMES <u>AND</u>

#### TRANSPORTATION REQUIREMENTS

#### §912.21. Definitions

For the purposes of this Part, the following words shall have the following meanings:

- (1) "Frame tie" or "tie down" means any device approved and used for the purpose of securing manufactured <u>or modular</u> homes to ground anchors in order to resist wind forces.
- (2) "Ground anchor" means any device approved and used for the purpose of securing manufactured <u>or modular</u> homes to the ground in order to resist wind forces.

25 \* \* \*

(4) "Installation permit" means a permit issued by the commission to a licensed installer or the homeowner who must shall certify that the home is in compliance with this Part.

1	(6) "Installer" means a person licensed by the commission to install a
2	manufactured or modular home.
3	* * *
4	(9) "Modular home" and "modular housing" mean a factory-built, residential
5	dwelling unit built to the International Residential Code as adopted by the Louisiana
6	State Uniform Construction Code Council.
7	(9)(10) "Over-roof tie" means a certain device approved by the manufactured
8	homes manufacturer and used for the purpose of securing the manufactured homes
9	systems to ground anchors in order to resist wind forces. Ties may be installed only
10	under roof material.
11	(10)(11) "Setup" or "installation" means the operations performed at the
12	occupancy site which render manufactured and modular homes fit for habitation.
13	Such operations include but are not limited to transporting, positioning, blocking,
14	leveling, supporting, tying down, making minor adjustments and trim out, and
15	assembling multiple or expandable units in the final construction process.
16	(11)(12) "Stabilizer device" means an approved device or method that is
17	used to resist lateral movement of manufactured homes and anchors.
18	(12)(13) "Transporter" means an individual who transports a manufactured
19	or modular home to the site of installation but does not perform the any blocking or
20	anchoring of the home, except a transporter is allowed to put blocks under the hitch
21	on the tongue of the frame.
22	§912.22. Installation standards for manufactured and modular homes
23	All manufactured and modular homes shall be installed to meet the following
24	standards, unless otherwise specified in this Part:
25	(1) Installation standards for the setup of new or used manufactured homes
26	shall be in compliance with the manufacturer's installation instructions, if available.
27	Installation for the setup of new or used modular homes shall be in compliance with
28	the International Residential Code enforced by the local authority having
29	jurisdiction.
30	* * *

(7) Piers or load-bearing supports or devices shall be installed and
constructed to evenly distribute the loads. Steel piers with mechanical adjustments
shall be securely attached to the frame of all manufactured homes and mobile homes.
Manufactured load-bearing supports or devices shall be listed and approved for the
use intended, or piers shall be constructed as outlined in this Part. Concrete products
shall comply with the minimum dimensional and structural requirements for load-
bearing. Solid and cell concrete blocks shall be to the standard specification for
load-bearing concrete masonry units, ASTM C-90, 1993 Edition. Poured concrete
shall be a minimum of FCL = 2500 PSI. All plastic products shall be conditioned
at ASTM D 618-61, reapproved 1990, standard practice for conditioning plastics and
electrical insulating materials for testing. Plastics shall be tested to the ASTM D
790-92 standard test methods for flexural properties or unreinforced and reinforced
plastics and electrical insulating materials, ASTM D 732-85 standard test method for $$
shear strength or plastics by punch tool, and ASTM G 53-88 standard practice for
operating light and water exposure apparatus for exposure of nonmetallic materials.

\* \* \*

§912.25. Installation standards for used manufactured homes in hurricane zones

When the manufacturer's printed setup requirements are not available for the applicable wind zone, the following guidelines are to be used:

20 \* \* \*

- (2) Diagonal Longitudinal ties only are required at each end of each unit. The minimum number of ties at a minimum angle of forty-five degrees from vertical is three each for Zone II and four each for Zone III.
- (3) All designated tie points on the perimeter side walls shall be equipped with vertical and diagonal ties with stabilizer devices. When tie points are not designated on the side walls, vertical and diagonal ties with stabilizer devices shall be spaced a maximum of twelve ten feet for Zone I, eight feet for Zone II, and six feet six inches for Zone III.

§912.26.	Local	installation	standards	preempted

The	manufactured a	nd modular l	home installation	standards <sub>]</sub>	provided for	r in
this Part sha	all preempt all lo	ocal installati	ion standards.			

§912.27. Licensure of installers <u>and transporters</u>; adoption of rules; compliance with installation instructions; disposition of fees

A.(1) The commission shall, by rule adopted in accordance with the Administrative Procedure Act, provide for the licensure of installers and transporters of manufactured and modular homes and the implementation and collection of an annual license fee and an installation permit sticker fee. The installer's and transporter's license fee shall be one hundred twenty-five dollars per license, and the installation permit sticker fee shall be twenty dollars. Further, a licensed installer shall be allowed to perform the functions of a transporter without having to obtain that license.

\* \* \*

B. It shall be unlawful for any person, other than the homeowner or a licensed installer, to perform an installation of a manufactured <u>or modular</u> home, whether or not such person receives compensation for such action. For the purposes of this Subsection, community owners or park operators of manufactured <u>or modular</u> homes shall not be considered homeowners if the home in question is or will be leased at any time.

C. Any installer or homeowner installing a manufactured <u>or modular</u> home in this state shall first obtain an installation permit sticker from the commission which shall be affixed to the side of the home at the point where electrical power is connected to the home. All installation permit stickers shall be affixed within ten days of delivery of the manufactured <u>or modular</u> home, unless extenuating circumstances are shown.

D. Any installation of a manufactured <u>or modular</u> home in this state shall be performed in strict compliance with this Part.

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1	§912.28. Violations; penalties					
2	A. Any installer, transporter, or other person who performs any service under					
3	work covered as described in this Part without the appropriate license or who installs					
4	a manufactured or modular home in a manner contrary to the requirements of this					
5	Part shall be in violation of the provisions of this Part. All such violators shall be					
6	subject to the penalty of revocation or suspension of their license or a civil fine of					
7	up to one two thousand five hundred dollars, or both, for each violation. If the					
8	commission determines a violation was intentional or the violator is a habitual					
9	offender, then the commission may double the civil penalty up to five thousand					
10	dollars for each violation. Violators shall also be subject to any measures prescribed					
11	by any other applicable rule, regulation, or law.					
12	* * *					
13	§912.52. Louisiana state administrative agent					
14	* * *					
15	B. The power and authority of the agent shall include but not be limited to					
16	the following:					
17	* * *					
18	(5) Providing oversight as prescribed by law of remedial actions carried out					
19	by manufacturers and a manufacturer's handling of consumer complaints as to plants					
20	located within the state.					
21	* * *					
22	Section 2. R.S. 51:911.24(K), 911.26(A)(3), and (J), and 911.28(A)(10) are hereby					
23	repealed in their entirety.					
	SPEAKER OF THE HOUSE OF REPRESENTATIVES					
	PRESIDENT OF THE SENATE					

GOVERNOR OF THE STATE OF LOUISIANA

APPROVED: \_\_\_\_\_