1	AN ACT relating to financial transactions.
2	Be it enacted by the General Assembly of the Commonwealth of Kentucky:
3	→SECTION 1. SUBTITLE 12 OF KRS CHAPTER 286 IS ESTABLISHED,
4	AND A NEW SECTION THEREOF IS CREATED TO READ AS FOLLOWS:
5	As used in this subtitle, unless the context requires otherwise:
6	(1) "Check" means any check, draft, money order, personal money order, traveler's
7	check, or other demand instrument for the transmission or payment of money,
8	including any customer authorization for electronic payment;
9	(2) (a) "Control" means the direct or indirect power to direct or cause the direction
10	of the management and policies of a person, whether through ownership of
11	voting securities, by contract, or otherwise, except that no individual shall
12	be deemed to control a person solely because the individual is a director,
13	<u>officer, or employee of a person.</u>
14	(b) For purposes of this subsection, a person who, directly or indirectly, owns,
15	controls, holds the power to vote, or holds proxies representing twenty-five
16	percent (25%) or more of the current outstanding voting securities issued by
17	another person is presumed to control the other person. The commissioner
18	may determine whether a person, in fact, controls another person;
19	(3) "Controlling person" means any person in control of a licensee;
20	(4) "Default" means:
21	(a) The failure of a customer to make a required payment within a certain
22	number of days after the due date specified on a periodic billing statement,
23	as agreed upon by the licensee and the customer in the credit access loan
24	plan, but only if the licensee declares the customer in default within sixty-
25	one (61) days after the due date on the billing statement; and
26	(b) The customer's failure to otherwise perform the obligations under the credit
27	access loan plan;

Page 1 of 33

1	<u>(5)</u>	"Credit access loan" means a loan made pursuant to a credit access loan plan;
2	<u>(6)</u>	"Credit access loan plan" means a written agreement subject to this subtitle that
3		<u>is:</u>
4		(a) Executed in person at a physical location that is:
5		1. Within the Commonwealth of Kentucky; and
6		2. Licensed by the department; and
7		(b) Between a licensee and a customer establishing an open-end credit plan
8		that contemplates credit transactions from time to time that:
9		1. May be unsecured or secured by personal property;
10		2. Shall have a fixed maturity date or a limitation as to the length of
11		each loan term not exceeding twelve (12) months; and
12		3. Are subject to prepayment in whole or in part at any time without
13		<u>penalty;</u>
14	<u>(7)</u>	"Licensee" means a person licensed to offer credit access loans pursuant to this
15		subtitle; and
16	<u>(8)</u>	"Person" means an individual, group of individuals, partnership, association,
17		corporation, or any other business, unit, or legal entity.
18		→SECTION 2. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
19	IS C	REATED TO READ AS FOLLOWS:
20	<u>(1)</u>	No person shall engage in the business of making credit access loans unless the
21		person is licensed pursuant to this subtitle. A separate license shall be required
22		for each location from which the business of making credit access loans is
23		<u>conducted.</u>
24	(2)	Each location licensed by the department shall be physically located in Kentucky
25		with at least one (1) full-time employee, and the address of the location shall be
26		filed with the commissioner.
27		→SECTION 3. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286

Page 2 of 33

1	IS CREATED TO READ AS FOLLOWS:
2	(1) An applicant for a license to engage in the business of making credit access loans
3	shall meet the following requirements:
4	(a) The applicant shall have a tangible net worth that comprises tangible assets,
5	less liabilities, of at least fifty thousand dollars (\$50,000) for each location;
6	and
7	(b) The financial responsibility, financial condition, business experience,
8	character, and general fitness of the applicant shall reasonably warrant the
9	belief that the applicant's business will be conducted lawfully, honestly,
10	carefully, and efficiently. In determining whether these qualifications have
11	been met, and for the purpose of investigating compliance with this subtitle,
12	the commissioner may consider:
13	1. Any relevant business records and the capital adequacy of the
14	applicant;
15	2. The competence, experience, integrity, and financial ability of any
16	person who is a director, ten percent (10%) or more shareholder, or
17	controlling person of the applicant; and
18	3. Any record of the applicant or any person referred to in subparagraph
19	2. of this paragraph of any:
20	a. Criminal activity;
21	b. Fraud or other act of personal dishonesty;
22	c. Act, omission, or practice that constitutes a breach of a fiduciary
23	<u>duty; or</u>
24	d. Suspension, revocation, or removal from participation in the
25	conduct of any business by any state or federal agency or
26	<u>department.</u>
27	(2) The commissioner shall periodically review each licensee's compliance with

1	subsection (1) of this section.
2	→SECTION 4. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
3	IS CREATED TO READ AS FOLLOWS:
4	Each application for a license shall be in a form prescribed by administrative
5	regulation promulgated by the commissioner that includes the following:
6	(1) The legal name, residence, and business address of the applicant, and if the
7	applicant is a partnership, association, limited liability company, or corporation,
8	the legal name, residence, and business address of every member, officer,
9	managing employee, and director of the applicant;
10	(2) The name of the agent in this Commonwealth that will be maintained by the
11	applicant for service of process. The name, address, telephone number, and
12	electronic mail address of the agent shall be filed with the application. The
13	commissioner shall be notified in writing by the licensee at least five (5) days
14	prior to any change in the status of an agent; and
15	(3) Other data and information the commissioner may require about the applicant,
16	and its directors, trustees, officers, members, managing employees, controlling
17	persons, or agents.
18	→SECTION 5. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
19	IS CREATED TO READ AS FOLLOWS:
20	(1) Each application for a license issued pursuant to this subtitle shall be
21	accompanied by:
22	(a) For each location:
23	1. A filing fee of five hundred dollars (\$500), which shall not be subject
24	to refund. If the license is granted, the filing fee shall constitute the
25	license fee for the first license year, or remaining part of a year; or
26	2. In lieu of a filing fee, the commissioner may prescribe by
27	administrative regulation a nonrefundable supervision fee;

1	<u>(b) 1.</u>	A financial statement that at a minimum includes a balance sheet, a
2		statement of income or loss, and a statement of changes in financial
3		position for the immediately preceding fiscal year, prepared in
4		accordance with generally accepted accounting principles by a
5		certified public accountant or public accounting firm.
6	<u>2.</u>	If the applicant does not have a financial statement meeting the
7		requirements of subparagraph 1. of this paragraph, it may submit a
8		financial statement of its parent if the financial statement is prepared
9		in accordance with generally accepted accounting principles by a
10		certified public accountant or public accounting firm.
11	<u>3.</u>	For a newly created entity, the commissioner may accept a balance
12		sheet prepared by a certified public accountant or public accounting
13		firm, accompanied by a projected income statement demonstrating
14		that the applicant will have adequate capital after payment of start-up
15		costs; and
16	<u>(c) 1.</u>	A surety bond, issued by an insurer regulated under Subtitle 9 of KRS
17		Chapter 304 and not affiliated with the applicant, in the amount of
18		twenty-five thousand dollars (\$25,000) for each location. However, the
19		aggregate amount of the surety bond required for a single licensee
20		shall not exceed two hundred thousand dollars (\$200,000).
21	<u>2.</u>	In lieu of the surety bond, the applicant may file an irrevocable letter
22		of credit in the same amount that would be required for a surety bond,
23		issued by any federally insured bank, savings bank, or credit union
24		that is not affiliated with the applicant.
25	<u>3.</u>	The surety bond or irrevocable letter of credit shall be in a form that is
26		satisfactory to the commissioner and shall be payable to the
27		commissioner for the benefit of any person who is injured by the

1			fraud, misrepresentation, breach of contract, or financial failure of a
2			licensee, or the violation of any provision of this subtitle by a licensee
3			in connection with a credit access loan plan.
4		<u>4.</u>	In the case of a surety bond, the aggregate liability of the surety bond
5			shall not exceed the principal sum of the surety bond.
6		<u>5.</u>	In the case of an irrevocable letter of credit, an applicant shall obtain
7			a letter of credit for a term of not less than three (3) years and renew
8			<u>the letter of credit annually.</u>
9		<u>6.</u>	If the licensee fails to pay a person or the commissioner, as required
10			by this subtitle, then the commissioner or the affected person may
11			bring suit against the licensee directly on the surety bond or
12			irrevocable letter of credit. Franklin Circuit Court shall be the
13			exclusive venue in all matters relating to this subsection on behalf of
14			those persons in either one (1) or successive actions.
15		<u>7.</u>	The surety bond or irrevocable letter of credit shall be maintained by
16			the licensee for not less than three (3) years following the expiration,
17			revocation, or surrender of the licensee's license.
18	<u>(2) (a)</u>	1.	As is reasonably necessary to carry out the purposes of this subtitle,
19			the commissioner may require any of the following persons to consent
20			to a criminal history records check and to provide fingerprints with
21			the application in a form acceptable to the commissioner:
22			a. An applicant;
23			b. An individual who is a director, officer, ten percent (10%) or
24			more shareholder, or controlling person of the applicant; or
25			c. Any other individual associated with the applicant.
26		<u>2.</u>	Subparagraph 1. of this paragraph shall not apply to any shareholder
27			of an applicant if the applicant or its parent company is a publicly

1	traded corporation. For the purposes of this subparagraph, "publicly
2	traded" means having stock that is currently traded on a national
3	securities exchange registered with the federal Securities and
4	Exchange Commission or traded on an exchange in a country other
5	than the United States that is regulated by a regulator that is
6	substantially equivalent to the Securities and Exchange Commission
7	with disclosure and reporting requirements that are substantially
8	similar to those of the Securities and Exchange Commission.
9	(b) Refusal of any person to consent to a criminal history records check or to
10	provide fingerprints in accordance with this subsection constitutes grounds
11	for the commissioner to deny the applicant a license.
12	(c) Any criminal history records check conducted pursuant to this subsection
13	shall be conducted by the Kentucky State Police, the Federal Bureau of
14	Investigation, or both, and the results of the criminal history records check
15	shall be forwarded to the commissioner. All costs incurred in conducting
16	the criminal history records check shall be paid by the applicant, in addition
17	to any other fees required by this subtitle.
18	→SECTION 6. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
19	IS CREATED TO READ AS FOLLOWS:
20	(1) Upon the filing of the application, fees, and documents required by Sections 4
21	and 5 of this Act, the commissioner shall ascertain whether the requirements of
22	Section 3 of this Act have been satisfied. If the commissioner finds that the
23	requirements have been satisfied, and approves the documents, the commissioner
24	shall issue a license to the applicant.
25	(2) The license shall be conspicuously posted in the licensee's place of business at all
26	<u>times.</u>
27	(3) A license issued pursuant to this subtitle shall remain in force and effect until it

1	expires in accordance with the provisions set forth in Section 8 of this Act unless
2	earlier surrendered, suspended, or revoked pursuant to this subtitle.
3	→SECTION 7. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
4	IS CREATED TO READ AS FOLLOWS:
5	(1) If the commissioner determines that an applicant is not qualified to receive a
6	license, the commissioner shall notify the applicant in writing that the application
7	has been denied, stating the basis for denial.
8	(2) If the commissioner denies an application, or if the commissioner fails to act on
9	an application within ninety (90) days after the filing of a properly completed
10	application, the applicant may make a written demand to the commissioner for a
11	hearing before the commissioner on the question of whether the license should be
12	granted.
13	(3) Any hearing or review of a hearing on the denial of a license shall be conducted
14	pursuant to KRS Chapter 13B. Notwithstanding any provisions in KRS Chapter
15	13B to the contrary, the burden of proof that the applicant is entitled to a license
16	shall be on the applicant.
17	→SECTION 8. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
18	IS CREATED TO READ AS FOLLOWS:
19	(1) Unless otherwise extended by subsection (3) of this section, licenses issued
20	pursuant to this subtitle shall expire on December 31 of the year in which they
21	are issued. Each license may be renewed for a subsequent twelve (12) month
22	period upon receipt by the commissioner within sixty (60) days of expiration of
23	the license of:
24	(a) An application by the licensee showing continued compliance with the
25	requirements of Sections 3, 4, and 5 of this Act; and
26	(b) The payment of a license renewal fee of five hundred dollars (\$500), or if
27	established pursuant to Section 5 of this Act, the commissioner shall require

Page 8 of 33

1	licensees to pay the nonrefundable supervision fee in lieu of the license
2	<u>renewal fee.</u>
3	(2) A licensee that submits a timely and complete application for renewal of its
4	license shall be permitted to continue to operate under its existing license until its
5	application for renewal is approved or denied.
6	(3) The commissioner may establish, by promulgation of an administrative
7	regulation, a biennial license, but the license renewal or supervision fee shall not
8	<u>be payable for more than one (1) year at a time.</u>
9	→SECTION 9. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
10	IS CREATED TO READ AS FOLLOWS:
11	(1) A license issued pursuant to this subtitle is not transferable or assignable.
12	(2) (a) The prior written approval of the commissioner is required for the
13	continued operation of a licensee whenever a change in control of the
14	licensee is proposed. The commissioner may require any information
15	deemed necessary to determine whether a new application is required.
16	Reasonable and actual costs incurred by the commissioner in investigating
17	a change of control request shall be paid by the person requesting approval.
18	(b) Whenever control is acquired or exercised in violation of this section, the
19	license or licenses of a licensee shall be deemed revoked as of the date of the
20	unlawful acquisition of control. The licensee or its controlling person shall
21	surrender the license or licenses to the commissioner on demand.
22	(3) A licensee shall notify the department at least five (5) days before any change in
23	the licensee's principal place of business, location, or name.
24	→ SECTION 10. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
25	IS CREATED TO READ AS FOLLOWS:
26	(1) Notwithstanding any other statute to the contrary, a licensee may charge and
27	collect interest, fees, and charges in a manner consistent with this section.

1	(2) A licensee may charge and collect a periodic interest rate not to exceed twenty-
2	four percent (24%) per year.
3	(3) (a) In addition to the periodic interest rate authorized pursuant to subsection
4	(2) of this section, a licensee may also charge and collect a customary fee
5	for each credit access loan plan to defray the ordinary costs of opening,
6	administering, and terminating the plan, including but not limited to costs
7	associated with:
8	1. Underwriting and documenting the account;
9	2. Securing and maintaining account information;
10	3. Validating customer information;
11	4. Offering phone access to accounts;
12	5. Processing account transactions;
13	6. Responding to customer inquiries;
14	7. Providing periodic billing statements;
15	8. Inspecting, verifying, and protecting collateral, including establishing,
16	perfecting, and releasing a security interest; and
17	9. Any other services or activities conducted by the licensee under a
18	<u>credit access loan plan.</u>
19	(b) The customary fee shall not be deemed interest for any purpose of law and
20	shall not exceed a daily rate of seven-tenths of one percent (0.7%) of the
21	average daily principal balance in any billing cycle.
22	(4) No credit access loan plan shall have outstanding credit access loans with an
23	aggregate principal balance in excess of one thousand five hundred dollars
24	<u>(\$1,500) at any time.</u>
25	(5) Each credit access loan shall require payments:
26	(a) Set at equal intervals agreed to in advance by the parties; and
27	(b) In the form of cash, money order, debit card or prepaid debit card, or any

1	other commercially reasonable instrument for payment of money, whether
2	or not negotiable, including any authorization for the electronic transfer of
3	funds by the due date of each billing cycle.
4	(6) (a) If a customer defaults and the licensee refers the customer's account to an
5	attorney for collection, the licensee may, if the credit access loan plan or the
6	security agreement or similar instrument in the case of a plan secured by
7	personal property so provides:
8	1. Charge and collect from the customer a reasonable attorney's fee; and
9	2. Recover from the customer all collection and court costs, including all
10	costs of enforcing the security agreement or similar instrument in the
11	case of plans secured by personal property, actually incurred by the
12	licensee, including costs incurred on appeal.
13	(b) A licensee may recover interest at the rate awarded by the court on any loan
14	in which a judgment in favor of the licensee is awarded.
15	(c) In the case of plans secured by personal property, a licensee may dispose of
16	property after default in a commercially reasonable manner in accordance
17	with KRS 355.9-610.
18	(7) A licensee may charge, collect, and receive from a customer check collection
19	charges made by a financial institution for each check returned or dishonored for
20	any reason if the terms and conditions upon which the charges will be charged,
21	collected, and received from the customer are set forth in the written disclosure
22	required by Section 11 of this Act.
23	→ SECTION 11. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
24	IS CREATED TO READ AS FOLLOWS:
25	(1) (a) Prior to executing a credit access loan plan, a licensee shall provide each
26	prospective customer with a written explanation in clear, understandable
27	language of the interest, fees, and charges to be charged by the licensee.

Page 11 of 33

1	The style, content, and method of execution of the required written
2	explanation shall:
3	1. Comply with federal truth-in-lending laws;
4	2. Contain a statement that the customer may prepay the unpaid balance
5	in whole or in part at any time without penalty;
6	3. Contain a next-business-day customer's right of rescission for any
7	requested credit access loan;
8	4. Contain a notice informing the customer that complaints may be made
9	to the department, including the department's telephone number and
10	address; and
11	5. Comply with any other state or federal law requirements.
12	(b) The commissioner may promulgate administrative regulations establishing
13	additional requirements for the written explanation required by this
14	subsection in order to ensure complete and accurate disclosure of the
15	interest, fees, and charges to be charged by a licensee under a credit access
16	<u>loan plan.</u>
17	(2) Nothing in this section requires or provides the licensee with authority to require
18	a customer to draw the full amount of credit available under a credit access loan
19	<u>plan at any time.</u>
20	(3) A licensee shall provide each customer with a periodic billing statement in
21	compliance with federal truth-in-lending laws.
22	→SECTION 12. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
23	IS CREATED TO READ AS FOLLOWS:
24	(1) (a) Each licensee shall keep and use in its business any books, accounts,
25	financial reports, and records the commissioner may require to administer
26	and regulate the provisions of this subtitle and the administrative
27	regulations promulgated pursuant to this subtitle.

Page 12 of 33

1		(b) The books, accounts, financial reports, and records shall be preserved for at
2		least three (3) years, unless applicable state or federal law requires a longer
3		retention period.
4		(c) Notwithstanding paragraph (b) of this section, the commissioner may, prior
5		to expiration of the minimum retention period, approve a written request for
6		the destruction of records referenced in this section.
7		(d) The books, accounts, financial reports, and records may be maintained in
8		an electronic retrievable format, or other similar form of medium, if the
9		records are readily accessible to examination, investigation, and inspection
10		by the commissioner.
11	<u>(2)</u>	Any person who ceases operating a business licensed under this subtitle shall:
12		(a) At least thirty (30) days prior to the discontinuance of the business, notify
13		the commissioner in writing of the physical location of the records required
14		to be preserved by subsection (1) of this section. The records shall be made
15		accessible to the commissioner upon five (5) business days' written notice;
16		and
17		(b) Designate a custodian of records and notify the commissioner of the name,
18		physical address, electronic mail address, and telephone number of the
19		custodian. The custodian of records shall preserve all records required to be
20		preserved by subsection (1) of this section and allow the commissioner
21		access to the records for examination and investigation upon demand.
22	<u>(3)</u>	A licensee shall not engage in unfair or deceptive acts, practices, or advertising in
23		the conduct of the licensed business.
24	<u>(4)</u>	A customer shall not have more than one (1) outstanding credit access loan plan
25		at any given time and the total outstanding balance for all credit access loans
26		made pursuant to the credit access loan plan shall not exceed one thousand five
27		hundred dollars (\$1,500) at any given time. Prior to the database becoming fully

1	operational as set forth in subsection (15) of Section 23 of this Act, each licensee
2	shall inquire of any customer seeking a credit access loan plan regarding the
3	customer's outstanding credit access loan plans.
4	(5) A licensee shall not use any device or agreement, including agreements with
5	affiliated licensees, with the intent to obtain greater interest, fees, or charges than
6	otherwise authorized by this subtitle.
7	(6) A licensee shall comply with any state or federal law, rule, or regulation
8	applicable to any business authorized or conducted pursuant to this subtitle,
9	including but not limited to the Truth in Lending Act, 15 U.S.C. secs. 1601 et
10	seq., the Equal Credit Opportunity Act, 15 U.S.C. secs. 1691 to 1691f, and the
11	Fair Debt Collection Practices Act, 15 U.S.C. secs. 1692 et seq.
12	(7) (a) No credit access loan plan shall:
13	1. Provide that the law of a jurisdiction other than this state applies to
14	the plan;
15	2. Provide that the customer consents to the jurisdiction of another state
16	<u>or foreign country;</u>
17	3. Establish venue other than as provided in Section 5 of this Act; or
18	4. Waive any provision of this subtitle.
19	(b) Any provision described in paragraph (a) of this subsection that is
20	contained in a credit access loan plan shall be void and shall not be
21	enforceable as a matter of public policy.
22	→SECTION 13. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
23	IS CREATED TO READ AS FOLLOWS:
24	(1) Any credit access loan plan made with a person who is not licensed pursuant to
25	this subtitle shall be void, and the person shall not be entitled to collect any
26	principal, fee, interest, charges, or recompense whatsoever.
27	(2) Credit access loan plans shall not be subject to or controlled by any other statute

1	governing the imposition of interest, fees, or loan charges. A licensee shall not
2	have the powers enumerated in this subtitle without first complying with the law
3	regulating the particular transaction involved, but licensees legally exercising
4	any of the powers set forth in this subtitle shall not be deemed in violation of any
5	statute governing or prohibiting usury, including but not limited to KRS 360.010.
6	→SECTION 14. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
7	IS CREATED TO READ AS FOLLOWS:
8	(1) The commissioner may promulgate administrative regulations for the
9	enforcement of this subtitle. A copy of any administrative regulation promulgated
10	by the commissioner pursuant to this subsection shall be mailed to the principal
11	place of business of each licensee at least thirty (30) days before the date it takes
12	<u>effect.</u>
13	(2) To ensure compliance with this subtitle, the commissioner may:
14	(a) Examine the relevant business, books, and records of any licensee; and
15	(b) Examine or investigate licensees and any person reasonably suspected by
16	the commissioner of conducting business that is subject to the licensing
17	requirements of this subtitle.
18	(3) (a) The commissioner may charge a fee to any person examined or investigated
19	pursuant to this section. The fee shall be reasonable and related to the
20	actual expenses of the examination or investigation. The fee shall be
21	payable in addition to all other fees, taxes, and costs required by law.
22	(b) If a supervision fee is established pursuant to Section 5 of this Act, then
23	licensees who pay the supervision fee will no longer be required to pay
24	examination expenses pursuant to this subsection for examinations that
25	occur after payment of the supervision fee.
26	(4) Any person aggrieved by the conduct of a licensee in connection with the
27	activities regulated by this subtitle may file a written complaint with the

Page 15 of 33

1	commissioner who may investigate the complaint.
2	(5) In the course of any examination or investigation authorized pursuant to this
3	section, the commissioner may:
4	(a) Subpoena witnesses;
5	(b) Administer oaths;
6	(c) Examine any individual under oath or affirmation; and
7	(d) Compel the production of records, books, papers, contracts, or other
8	documents relevant to the examination or investigation.
9	(6) If any person fails to comply with an action ordered by the commissioner
10	pursuant to this section, the commissioner may:
11	(a) Petition any court of competent jurisdiction for enforcement of this section;
12	and
13	(b) Suspend the license of any licensee pending compliance with this section.
14	(7) The commissioner shall have exclusive administrative power to investigate any
15	and all complaints relating to the business of making credit access loans filed by
16	any person that are not criminal in nature.
17	→SECTION 15. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
18	IS CREATED TO READ AS FOLLOWS:
19	(1) After notice and opportunity for a hearing, the commissioner may suspend or
20	revoke any license if the commissioner finds that the licensee has knowingly or
21	through lack of due care:
22	(a) Failed to pay any fees, expenses, or costs imposed by the commissioner
23	pursuant to this subtitle;
24	(b) Committed any fraud, engaged in any dishonest activities, or made any
25	misrepresentations;
26	(c) Violated any provision of this subtitle, any administrative regulation
27	promulgated pursuant to this subtitle, or any other law in the course of the

1	licensee's dealings as a licensee;
2	(d) Made a false statement in the application for the license or failed to give a
3	truthful reply to a question in the application; or
4	(e) Demonstrated incompetency or untrustworthiness to act as a licensee.
5	(2) If the reason for revocation or suspension of a licensee's license at any one (1)
6	location is of general application to all locations operated by a licensee, the
7	commissioner may revoke or suspend all licenses issued to a licensee.
8	(3) The hearing required by this section shall be held on written notice given at least
9	twenty (20) days prior to the date of the hearing pursuant to KRS 13B.050 and
10	shall be conducted in accordance with KRS 13B.080.
11	→SECTION 16. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
12	IS CREATED TO READ AS FOLLOWS:
13	After notice and opportunity for a hearing, if the commissioner finds that a person has
14	violated this subtitle, or any administrative regulation or order promulgated or issued
15	pursuant to this subtitle, the commissioner may:
16	(1) Order the person to cease and desist violating the subtitle or any administrative
17	regulation or order promulgated or issued pursuant to this subtitle;
18	(2) Require the refund of any amounts collected by the person in violation of this
19	subtitle; and
20	(3) Order the person to pay to the commissioner a civil penalty of not less than one
21	thousand dollars (\$1,000) nor more than five thousand dollars (\$5,000) per
22	violation for each day the violation is outstanding, plus the costs and expenses
23	incurred by the commissioner for examination, investigation, and prosecution of
24	the violation resulting in civil penalty, including reasonable attorney's fees and
25	<u>court costs.</u>
26	→SECTION 17. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
27	IS CREATED TO READ AS FOLLOWS:

Page 17 of 33

1	(1) After notice and opportunity for a hearing, the commissioner may censure,
2	suspend for a period not to exceed twelve (12) months, or bar a person from any
3	position of employment, management, or control of a licensee, if the
4	commissioner finds that the:
5	(a) Censure, suspension, or bar is in the public interest and that the person has
6	committed or caused a violation of this subtitle, any administrative
7	regulation promulgated pursuant to this subtitle, or any order of the
8	<u>commissioner; or</u>
9	(b) Person has been:
10	1. Convicted or pled guilty to, or pled nolo contendere to, any crime; or
11	2. Held liable in any:
12	a. Civil action by final judgment; or
13	b. Administrative action by final judgment by any public agency;
14	if the criminal, civil, or administrative judgment involved any offense
15	reasonably related to the qualifications, functions, or duties of a licensee.
16	(2) Persons suspended or barred pursuant to this section are prohibited from
17	participating in any business activity of a licensee and from engaging in any
18	business activity on the premises where a licensee is conducting its business. This
19	subsection shall not be construed to prohibit suspended or barred persons from
20	having their personal transactions processed by a licensee.
21	→SECTION 18. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
22	IS CREATED TO READ AS FOLLOWS:
23	(1) The commissioner may enter into a consent order at any time with any person to
24	resolve any matter arising under this subtitle. A consent order shall be signed by
25	the person to whom it is issued, or a duly authorized representative, and shall
26	indicate agreement to the terms contained in the order. A consent order need not
27	constitute an admission by any person that any provision of this subtitle or any

1	administrative regulation or order promulgated or issued pursuant to this subtitle
2	has been violated, nor need it constitute a finding by the commissioner that the
3	person has violated this subtitle or any administrative regulation or order
4	promulgated or issued pursuant to this subtitle.
5	(2) Notwithstanding the issuance of a consent order, the commissioner may seek civil
6	penalties and make referrals to criminal law enforcement authorities concerning
7	matters encompassed by the consent order.
8	(3) In cases involving extraordinary circumstances requiring immediate action, the
9	commissioner may take any enforcement action authorized by this subtitle
10	without providing the opportunity for a prior hearing, but shall promptly afford a
11	hearing upon an application to rescind the action taken that is filed with the
12	commissioner within twenty (20) days after receipt of the notice of the
13	commissioner's emergency action.
14	→ SECTION 19. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
15	IS CREATED TO READ AS FOLLOWS:
16	Within fifteen (15) days of the occurrence of any one (1) of the following events, a
17	licensee shall file a written report with the commissioner describing the event and its
18	expected impact on the activities of the licensee in this state:
19	(1) The filing for bankruptcy or reorganization by the licensee;
20	(2) The institution of revocation or suspension proceedings against the licensee by
21	any state or governmental authority;
22	(3) The denial of the opportunity to engage in the business of making loans by any
23	state or governmental authority;
24	(4) Any felony indictment of the licensee or any of its directors, officers, or
25	controlling persons;
26	(5) Any felony conviction of the licensee or any of its directors, officers, or
27	controlling persons; and

Page 19 of 33

1	<u>(6)</u>	Other events that the commissioner may determine and identify by administrative
2		regulation.
3		→SECTION 20. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
4	IS C	REATED TO READ AS FOLLOWS:
5	<u>(1)</u>	Each licensee shall file an annual report with the commissioner on the date the
6		licensee files the renewal application required by Section 8 of this Act containing
7		the following information:
8		(a) The names and addresses of controlling persons;
9		(b) The location of all places of business operated by the licensee and the
10		nature of the business conducted at each location;
11		(c) The names and addresses of all affiliated entities regulated under this
12		chapter doing business in this state;
13		(d) 1. A financial statement that includes a balance sheet, statement of
14		income or loss, and statement of changes in financial position for the
15		immediately preceding fiscal year end prepared in accordance with
16		generally accepted accounting principles by a certified public
17		accountant or public accounting firm.
18		2. If the licensee does not have a financial statement meeting the
19		requirements of subparagraph 1. of this paragraph, it may submit a
20		financial statement of its parent if the financial statement is audited in
21		accordance with generally accepted accounting principles by a
22		certified public accountant or public accounting firm.
23		3. For a newly created entity, the commissioner may accept a balance
24		sheet prepared by a certified public accountant or public accounting
25		firm, accompanied by a projected income statement demonstrating
26		that the licensee will have adequate capital after payment of start-up
27		costs; and

1	(e) 1. If the licensee is a corporation, the names and addresses of its officers
2	and directors.
3	2. If the licensee is a partnership, the names and addresses of its
4	partners.
5	3. If the licensee is a limited liability company, the names and addresses
6	of its board of governors or managers.
7	(2) If the licensee holds two (2) or more licenses or is affiliated with other licensees,
8	a composite report may be filed, but shall not be required.
9	(3) The annual report shall be filed in a form that may reasonably be required by the
10	<u>commissioner and shall be sworn to by a responsible officer of the licensee. These</u>
11	reports are recognized as being proprietary and containing trade secrets. All
12	documents, materials, or other information submitted by a licensee pursuant to
13	this section shall be confidential by law and privileged, shall not be subject to
14	disclosure under the Kentucky Open Records Act, KRS 61.872 to 61.884, and
15	shall not be subject to subpoena, discovery, or admission as evidence in any
16	private civil action. However, the commissioner is authorized to use the
17	documents, materials, or other information in furtherance of any regulatory or
18	legal action brought as a part of the commissioner's official duties.
19	(4) On or before August 1 of each year, the commissioner shall prepare and submit
20	to the Governor and the Interim Joint Committee on Banking and Insurance an
21	analysis and recapitulation of the annual reports submitted pursuant to this
22	section for the preceding calendar year for the purpose of reflecting the general
23	results of operations conducted pursuant to this subtitle.
24	→SECTION 21. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
25	IS CREATED TO READ AS FOLLOWS:
26	(1) In addition to any other authority conferred upon the commissioner by law, the
27	commissioner is authorized to require persons subject to this subtitle to be

Page 21 of 33

1	licensed through a multistate automated licensing system. Pursuant to this
2	authority, the commissioner may:
3	(a) Promulgate administrative regulations that are reasonably necessary for
4	participation in, transition to, or operation of a multistate automated
5	licensing system;
6	(b) Establish relationships or enter into agreements that are reasonably
7	necessary for participation in, transition to, or operation of a multistate
8	automated licensing system. The agreements may include but are not
9	limited to operating agreements, information sharing agreements, interstate
10	cooperative agreements, and technology licensing agreements;
11	(c) Require that applications for licensing under this subtitle and renewals of
12	licenses be filed with a multistate automated licensing system;
13	(d) Require that any fees required to be paid pursuant to this subtitle be paid
14	through a multistate automated licensing system;
15	(e) Establish deadlines for transitioning licensees to a multistate automated
16	licensing system;
17	(f) Deny any applications or renewal applications not filed with a multistate
18	automated licensing system after the deadlines established pursuant to
19	paragraph (e) of this subsection have passed, notwithstanding any dates
20	established elsewhere in this subtitle, but only if the commissioner has
21	provided reasonable notice of any transition deadlines to licensees; and
22	(g) Take any further actions as are reasonably necessary to give effect to this
23	section.
24	(2) Nothing in this section shall authorize the commissioner to require a person who
25	is not subject to this subtitle to submit information to, or to participate in, a
26	multistate automated licensing system that is operated, or participated in,
27	pursuant to this subtitle.

Page 22 of 33

1	<u>(3)</u>	Notwithstanding this section, the commissioner retains full authority and
2		discretion to license persons under this subtitle and to enforce this subtitle to its
3		fullest extent. Nothing in this section shall be deemed to be a reduction or
4		derogation of that authority and discretion.
5	<u>(4)</u>	Applicants for and holders of licenses issued pursuant to this subtitle shall pay all
6		costs associated with submitting an application to or transitioning a license to a
7		multistate automated licensing system, as well as all costs required by a multistate
8		automated licensing system for maintaining and renewing any license issued by
9		the commissioner on a multistate automated licensing system.
10	<u>(5)</u>	The commissioner is authorized to use a multistate automated licensing system as
11		an agent for channeling information, whether criminal or noncriminal in nature,
12		whether derived from or distributed to the United States Department of Justice or
13		any other state or federal governmental agency, or any other source, that the
14		commissioner is authorized to request from, or distribute to, pursuant to this
15		<u>subtitle.</u>
16		→SECTION 22. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
17	IS C	REATED TO READ AS FOLLOWS:
18	<u>(1)</u>	The requirements of any federal or state law regarding the privacy or
19		confidentiality of any information or material provided to a multistate automated
20		licensing system, and any privilege arising under federal or state law, including
21		the rules of any federal or state court with respect to such information or
22		material, shall continue to apply to the information or material after the
23		information or material has been disclosed to a multistate automated licensing
24		system. The information or material may be shared with all state and federal
25		regulatory officials with consumer credit oversight authority without the loss of
26		privilege or the loss of confidentiality protections provided by federal or state law,
27		including the protection available under the Kentucky Open Records Act, KRS

1	<u>61.871 to 61.884.</u>
2	(2) For purposes of subsection (1) of this section, the commissioner is authorized to
3	enter into agreements or sharing agreements with other governmental agencies,
4	the Conference of State Bank Supervisors, or other associations representing
5	governmental agencies as established by administrative regulation or order of the
6	<u>commissioner.</u>
7	(3) Information or material that is subject to a privilege or is confidential pursuant to
8	subsection (1) of this section shall not be subject to:
9	(a) Disclosure under any federal or state law governing disclosure to the public
10	of information held by an officer or any agency of the federal government
11	or the respective state; or
12	(b) Subpoena, discovery, or admission into evidence in any private civil action
13	or administrative process, unless the person to whom the information or
14	material pertains waives the confidentiality or privilege.
15	(4) This section shall supersede any inconsistent provisions of the Kentucky Open
16	Records Act, KRS 61.871 to 61.884, pertaining to records that are open to public
17	inspection.
18	(5) This section shall not apply to information or material relating to publicly
19	adjudicated disciplinary and enforcement actions against persons subject to this
20	subtitle that is included in a multistate automated licensing system for access by
21	the public.
22	→SECTION 23. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
23	IS CREATED TO READ AS FOLLOWS:
24	(1) The commissioner shall, on or before October 1, 2018, implement a common
25	database with real-time access through an Internet connection for licensees as
26	provided in this section unless implementing the database by that date would be
27	financially impracticable for the commissioner to design and operate or because

18 RS BR 1693

1		the commissioner has not entered into a contract with a qualified third-party
2		provider.
3	<u>(2)</u>	The database shall be accessible to the department and to licensees to verify
4		whether any credit access loan plans are outstanding for a particular person.
5	<u>(3)</u>	A licensee shall accurately and promptly submit the following data before
6		entering into each credit access loan plan in a format that the commissioner may
7		require by administrative regulation or order:
8		(a) The customer's name;
9		(b) The customer's Social Security number or employment authorization alien
10		<u>number;</u>
11		(c) The customer's address;
12		(d) The customer's driver's license number;
13		(e) The amount of the credit access loan plan;
14		(f) The date of the credit access loan plan;
15		(g) The date that the completed credit access loan plan is closed; and
16		(h) Any additional information required by the commissioner.
17	<u>(4)</u>	The commissioner may promulgate administrative regulations to ensure that the
18		database is used by licensees in accordance with this subtitle.
19	<u>(5)</u>	The commissioner shall impose a fee of one dollar (\$1) per credit access loan
20		plan for data required to be submitted by a licensee, which fee may be charged to
21		the customer.
22	<u>(6)</u>	The commissioner may operate the database described in subsection (1) of this
23		section or may select and contract with a third-party provider to operate the
24		database. If the commissioner contracts with a third-party provider for the
25		operation of the database, all of the following apply:
26		(a) The commissioner shall ensure that the third-party provider selected as the
27		database provider operates the database pursuant to the provisions of this

1		<u>subtitle;</u>
2	<u>(b)</u>	The commissioner shall consider cost of service and ability to meet all the
3		requirements of this subtitle in selecting a third-party provider as the
4		database provider;
5	<u>(c)</u>	In selecting a third-party provider to act as the database provider, the
6		commissioner shall give strong consideration to the third-party provider's
7		ability to prevent fraud, abuse, and other unlawful activities and to provide
8		additional tools for the administration and enforcement of this subtitle;
9	<u>(d)</u>	The third-party provider shall use the data collected pursuant to this section
10		only as prescribed in this subtitle and in the contract with the department
11		and for no other purpose;
12	<u>(e)</u>	If the third-party provider violates this subtitle, the commissioner may
13		terminate the contract and the third-party provider may be barred from
14		becoming a party to any other state contracts;
15	<u>(f)</u>	A person injured by the third-party provider's violation of this subtitle may
16		maintain a civil cause of action against the third-party provider and may
17		recover actual damages plus reasonable attorney's fees and court costs; and
18	<u>(g)</u>	The commissioner may require that the third-party provider collect the fee
19		assessed under subsection (5) of this section from the licensee. The third-
20		party provider shall remit the fee collected from the licensee to the
21		commissioner no later than the first day of each month. The third-party
22		provider shall deposit any fee collected in a separate escrow account in a
23		federally insured financial institution and shall hold the fee deposited in
24		trust for the Commonwealth of Kentucky.
25	<u>(7) The</u>	database described in subsection (1) of this section shall allow a licensee
26	acces	ssing the database to do all of the following:
27	<u>(a)</u>	Verify whether a customer has any open credit access loan plans with any

1		licensee;
2		(b) Provide information necessary to ensure licensee compliance with any
3		requirements imposed by the United States Department of Treasury's Office
4		of Foreign Assets Control and Financial Crimes Enforcement Network;
5		and
6		(c) Track and monitor the number of customers who notify a licensee of
7		violations of this subtitle, the number of times a licensee agreed that a
8		violation occurred, the number of times that a licensee did not agree that a
9		violation occurred, the amount of restitution paid, and any other
10		information the commissioner may require by administrative regulation or
11		<u>order.</u>
12	<u>(8)</u>	While operating the database, the database provider shall:
13		(a) Establish and maintain a process for responding to credit access loan plan
14		verification requests when technical difficulties occur with the database that
15		prevent the licensee from accessing the database through the Internet;
16		(b) Comply with any applicable federal and state laws to prevent identity theft;
17		(c) Provide accurate and secure receipt, transmission, and storage of customer
18		data; and
19		(d) Meet the requirements of this subtitle.
20	<u>(9)</u>	When the database provider receives notification that a credit access loan plan
21		has been closed, the database provider shall designate the credit access loan plan
22		as closed in the database immediately, but in no event after 11:59 p.m. on the day
23		the database provider receives notification.
24	<u>(10)</u>	(a) The database provider shall automatically designate a credit access loan
25		plan as closed in the database five (5) days after the credit access loan plan
26		maturity date unless a licensee reports to the database provider before that
27		time that the loan remains open because:

1	<u>1. The customer failed to make payment;</u>
2	2. The customer's check is in the process of clearing the banking system;
3	3. The credit access loan plan remains open because the customer's
4	check is being returned to the licensee for insufficient funds, a closed
5	account, or a stop payment order; or
6	4. Any other factors determined by the commissioner.
7	(b) If a licensee reports the status of a credit access loan plan as open in a
8	timely manner, the credit access loan plan remains open until it is closed
9	and the database provider is notified that the credit access loan plan is
10	<u>closed.</u>
11	(11) If a licensee stops making credit access loans:
12	(a) The database provider shall designate all open credit access loan plans with
13	that licensee as closed in the database sixty (60) days after the date the
14	licensee stops making credit access loans, unless the licensee reports to the
15	database provider before the expiration of the sixty (60) day period which of
16	its credit access loan plans remain open and the specific reason each credit
17	access loan plan remains open.
18	(b) The licensee shall provide to the commissioner a reasonably acceptable
19	proposal that outlines how the licensee will continue to update the database
20	after it stops making credit access loans. The commissioner shall promptly
21	approve or disapprove the proposal and immediately notify the licensee of
22	the commissioner's decision. If the proposal is disapproved, the licensee
23	may submit a new proposal or may submit a modified proposal for the
24	licensee to follow. If at any time the commissioner reasonably determines
25	that a licensee that has stopped offering credit access loans is not updating
26	the database in accordance with its approved proposal, the commissioner
27	shall immediately close or instruct the database provider to immediately

1	close all remaining open credit access loan plans of that licensee.
2	(12) (a) The response to an inquiry to the database provider by a licensee shall state
3	only that a person is eligible or ineligible for a new credit access loan plan
4	and describe the reason for that determination. Only the prospective
5	customer seeking the credit access loan plan may make a direct inquiry to
6	the database provider to request a more detailed explanation of a particular
7	credit access loan plan that was the basis for the ineligibility determination.
8	(b) Any information regarding any customer's credit access loan plan history:
9	<u>1. Is confidential;</u>
10	2. Is not subject to public inspection;
11	3. Is not a public record subject to the disclosure requirements of the
12	Kentucky Open Records Act, KRS 61.870 to 61.884;
13	4. Is not subject to discovery, subpoena, or other compulsory process,
14	except in an administrative or legal action arising under this subtitle;
15	and
16	5. Shall not be disclosed to any person other than the commissioner.
17	(13) The commissioner may access the database provided pursuant to subsection (1)
18	of this section only for purposes of an investigation or examination of, or
19	enforcement action concerning, a database provider, licensee, customer, or other
20	person.
21	(14) The commissioner shall not delegate his or her responsibilities to investigate
22	violations of and enforce this subtitle to any third-party provider.
23	(15) (a) The commissioner shall make a determination that the database is fully
24	operational and shall send written notification to each licensee:
25	1. That the database has been implemented; and
26	2. The exact date that the database shall be considered operational for
27	the data entry requirement established in paragraph (b) of this

1	subsection.
2	(b) A licensee shall promptly and accurately enter into the database all credit
3	access loan plans undertaken by the licensee upon receipt of the written
4	notification established in paragraph (a) of this subsection.
5	(16) The commissioner may by administrative regulation or order:
6	(a) Require that data be retained in the database only as required to ensure
7	licensee compliance with this subtitle;
8	(b) Require that customers' credit access loan plan data in the database are
9	archived within three hundred sixty-five (365) days after each customer's
10	credit access loan plan is closed unless needed for a pending enforcement
11	or legal action;
12	(c) Require that any identifying customer information is deleted from the
13	database when data is archived; and
14	(d) Require that data in the database concerning a customer's credit access
15	loan plan is deleted from the database three (3) years after the customer's
16	credit access loan plan is closed or, if any administrative, legal, or law
17	enforcement action is pending, three (3) years after the administrative,
18	legal, or law enforcement action is completed, whichever is later.
19	(17) The commissioner may maintain access to data archived under subsection (16) of
20	this section for examination, investigation, or legislative or policy review.
21	(18) A licensee may rely on the information contained in the database as accurate and
22	is not subject to any administrative penalty or civil liability as a result of relying
23	on inaccurate information contained in the database, but only if the licensee
24	accurately and promptly submits the data required pursuant to this section before
25	entering into a credit access loan plan with a customer.
26	(19) The commissioner may use the database to administer and enforce this subtitle.
27	(20) The commissioner may require the database provider to file a report by March 1

1	of each year containing the following information as of December 31 for the
2	previous calendar year:
3	(a) The total number and dollar amount of credit access loan plans entered;
4	(b) The total number and dollar amount of credit access loan plans
5	outstanding;
6	(c) The total dollar amount of fees collected for credit access loan plans;
7	(d) The minimum, maximum, and average dollar amount of credit access loan
8	plans entered into, the total dollar amount of the net charge-offs and write-
9	offs, and the net recoveries of licensees;
10	(e) The average credit access loan plan amount, the average number of credit
11	access loan plans, and the average aggregate credit access loan plan
12	amount entered into per customer;
13	(f) The average number of days a customer was engaged in a credit access loan
14	plan; and
15	(g) An estimate of the average total fees paid per customer for credit access
16	loan plans.
17	(21) Enforcement of this section shall be effective ninety (90) days after the database
18	implementation date established by the commissioner as set forth in subsection
19	(15) of this section.
20	→SECTION 24. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
21	IS CREATED TO READ AS FOLLOWS:
22	Local government units including but not limited to cities and counties shall have no
23	authority to regulate the business of making credit access loans.
24	→SECTION 25. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
25	IS CREATED TO READ AS FOLLOWS:
26	A license issued pursuant to this subtitle shall be available to all persons who are
27	chartered, organized, or licensed pursuant to any subtitle of KRS Chapter 286 as of

Page 31 of 33

1	Jan	y 1, 2018, and who submit an application meeting the requirements of this
2	<u>subt</u>	prior to September 30, 2019.
3		SECTION 26. A NEW SECTION OF SUBTITLE 12 OF KRS CHAPTER 286
4	IS C	EATED TO READ AS FOLLOWS:
5	<u>This</u>	btitle shall be known and may be cited as the ''Kentucky Credit Access Act.''
6		Section 27. KRS 286.1-011 is amended to read as follows:
7	(1)	here is created within the Public Protection Cabinet a Department of Financial
8		stitutions, which shall be headed by a commissioner of financial institutions, who
9		hall be the executive head of the department and shall be charged with the
10		lministration of the department.
11	(2)	he Department of Financial Institutions shall exercise all administrative functions
12		f the state in relation to the regulation, supervision, chartering, and licensing of
13		ersons regulated pursuant to this chapter and KRS Chapter 292[banks, trust
14		ompanies, savings and loan associations, consumer loan companies, investment
15		nd industrial loan companies, and credit unions, and in relation to the regulation of
16		ecurities].
17	(3)	here are established within the Department of Financial Institutions the following
18		ivisions:
19) The Division of Depository Institutions, which shall be headed by a director
20		appointed by the secretary of the Public Protection Cabinet in accordance with
21		KRS 12.050. The division shall consist of entities deemed appropriate by the
22		director;
23		b) The Division of Non-Depository Institutions, which shall be headed by a
24		director appointed by the secretary of the Public Protection Cabinet in
25		accordance with KRS 12.050. The division shall consist of entities deemed
26		appropriate by the director; and
27		c) The Division of Securities, which shall be headed by a director appointed by

Page 32 of 33

1		the secretary of the Public Protection Cabinet in accordance with KRS 12.050.
2		The division shall consist of entities deemed appropriate by the director.
3	(4)	The department may accept any application or other document required to be filed
4		with the department in electronic format or in any other technology acceptable to
5		the department.