# SENATE BILL No. 227

#### DIGEST OF INTRODUCED BILL

**Citations Affected:** IC 4-21.5-2-4; IC 7.1-3.5; IC 24-5-0.5-3.

Directory of approved vaping products. Requires manufacturers of alternative nicotine products and vapor products to annually certify their products with the department of state revenue (department). Requires the department to establish and maintain a directory on the department's website of all manufacturers of alternative nicotine products and vapor products. Provides that, if an alternative nicotine product or vapor product is removed from the directory, each retail dealer, distributor, or wholesaler has 21 days from the day the product is removed from the directory to remove the product from its inventory and return the product to the manufacturer for disposal. Provides that, after the 21 day period, the alternative nicotine products or vapor products of a manufacturer identified in the notice of removal are contraband and are subject to seizure, forfeiture, and destruction and may not be purchased or sold in Indiana. Provides the department with certain enforcement authority. Provides that all fees and penalties collected by the department must be used by the department to administer the directory and enforce the requirements associated with the directory. Provides that any alternative nicotine products or vapor products offered for sale in violation of the directory requirements are declared to be contraband and may be seized without a warrant by the department or by any law enforcement agency in Indiana if directed by the commissioner of the department. Provides that a person may not advertise, distribute, market, offer for sale, or sell a vapor product by using, in a trademark of the product or in the product's advertising branding, design, marketing, or packaging, certain terminology that is attractive to minors. Requires the department to (Continued next page)

Effective: July 1, 2024.

## Gaskill, Holdman

January 10, 2024, read first time and referred to Committee on Tax and Fiscal Policy.



## Digest Continued

submit an annual report to the general assembly. Provides that a violation of the directory requirements constitutes a deceptive act that may be enforced by the attorney general.



### Second Regular Session of the 123rd General Assembly (2024)

PRINTING CODE. Amendments: Whenever an existing statute (or a section of the Indiana Constitution) is being amended, the text of the existing provision will appear in this style type, additions will appear in this style type, and deletions will appear in this style type.

Additions: Whenever a new statutory provision is being enacted (or a new constitutional provision adopted), the text of the new provision will appear in **this style type**. Also, the word **NEW** will appear in that style type in the introductory clause of each SECTION that adds a new provision to the Indiana Code or the Indiana Constitution.

Conflict reconciliation: Text in a statute in *this style type* or *this style type* reconciles conflicts between statutes enacted by the 2023 Regular Session of the General Assembly.

# **SENATE BILL No. 227**

A BILL FOR AN ACT to amend the Indiana Code concerning alcohol and tobacco.

Be it enacted by the General Assembly of the State of Indiana:

1	SECTION 1. IC 4-21.5-2-4, AS AMENDED BY P.L.132-2019,
2	SECTION 1, IS AMENDED TO READ AS FOLLOWS [EFFECTIVE
3	JULY 1, 2024]: Sec. 4. (a) This article does not apply to any of the
4	following agencies:
5	(1) The governor.
6	(2) The state board of accounts.
7	(3) The state educational institutions.
8	(4) The department of workforce development.
9	(5) The unemployment insurance review board of the department
0	of workforce development.
1	(6) The worker's compensation board of Indiana.
2	(7) The military officers or boards.
3	(8) The Indiana utility regulatory commission.
4	(9) The department of state revenue (excluding an agency action
5	related to the licensure of private employment agencies or an



1	agency action relating to an alternative nicotine product or
2	vapor product under IC 7.1-3.5-1).
3	(10) The department of local government finance.
4	(11) The Indiana board of tax review.
5	(12) The Indiana department of veterans' affairs.
6	(13) The Indiana veterans' affairs commission.
7	(b) This article does not apply to action related to railroad rate and
8	tariff regulation by the Indiana department of transportation.
9	SECTION 2. IC 7.1-3.5 IS ADDED TO THE INDIANA CODE AS
10	A NEW ARTICLE TO READ AS FOLLOWS [EFFECTIVE JULY 1,
11	2024]:
12	ARTICLE 3.5. ALTERNATIVE NICOTINE PRODUCT OR
13	VAPOR PRODUCT DIRECTORY
14	Chapter 1. Alternative Nicotine Product or Vapor Product
15	Directory
16	Sec. 1. As used in this chapter, "alternative nicotine product"
17	has the meaning set forth in IC 6-7-2-0.2.
18	Sec. 2. As used in this chapter, "closed system cartridge" has the
19	meaning set forth in IC 6-7-2-0.5.
20	Sec. 3. As used in this chapter, "commissioner" means the
21	commissioner of the department.
22	Sec. 4. As used in this chapter, "consumable material" means
23	any liquid solution or other material used in an open system
24	container or closed system cartridge that is depleted as the vapor
25	product is used.
26	Sec. 5. As used in this chapter, "department" means the
27	department of state revenue.
28	Sec. 6. As used in this chapter, "distributor" means a person
29	who:
30	(1) sells, barters, exchanges, or distributes alternative nicotine
31	products or vapor products in Indiana to retail dealers for the
32	purpose of resale;
33	(2) purchases alternative nicotine products or vapor products
34	directly from manufacturers of alternative nicotine products
35	and vapor products; or
36	(3) purchases for resale alternative nicotine products or vapor
37	products from a wholesaler, jobber, or distributor outside
38	Indiana who is not a distributor licensed under IC 6-7-2-8.
39	Sec. 7. As used in this chapter, "open system container" has the
40	meaning set forth in IC 6-7-4-5.
41	Sec. 8. As used in this chapter, "retail dealer" means a person
42	engaged in the selling of alternative nicotine products or vapor



1	products to ultimate consumers.
2	Sec. 9. As used in this chapter, "vapor product" means either of
3	the following:
4	(1) A device, such as an electronic cigarette, which employs a
5	mechanical heating element, battery, or electronic circuit,
6	regardless of shape or size, that can be used to produce vapor
7	from consumable material that may or may not be sold with
8	the device.
9	(2) Any open system container or closed system cartridge of
10	a consumable material in a solution or other form that is
11	intended to be used with or in a device described in
12	subdivision (1).
13	Sec. 10. (a) On or before July 1, 2024, and each July 1
14	thereafter, each manufacturer of alternative nicotine products and
15	vapor products that are sold in Indiana, whether directly or
16	through a distributor, wholesaler, retail dealer, or similar
17	intermediary or intermediaries shall certify, under penalty of
18	perjury, on a form and in the manner prescribed by the
19	department that the manufacturer agrees to comply with this
20	chapter and that:
21	(1) the manufacturer has received a marketing authorization
22	or similar order for the alternative nicotine product or vapor
23	product from the United States Food and Drug
24	Administration under 21 U.S.C. 387j; or
25	(2) the:
26	(A) alternative nicotine product or vapor product was
27	marketed in the United States as of August 8, 2016;
28	(B) manufacturer submitted a premarket tobacco product
29	application for the alternative nicotine product or vapor
30	product to the United States Food and Drug
31	Administration under 21 U.S.C. 387j on or before
32	September 9, 2020; and
33	(C) application either remains under review by the United
34	States Food and Drug Administration or a final decision on
35	the application has not otherwise taken effect.
36	(b) The manufacturer must separately list each alternative
37	nicotine product and vapor product that is sold in Indiana on the
38	certification form submitted under subsection (a).
39	(c) Each annual certification required by subsection (a) shall be
40	accompanied by:
41	(1) a copy of the marketing authorization or other order for

the alternative nicotine product or vapor product issued by



42

- the United States Food and Drug Administration under 21 U.S.C. 387j, or evidence that the premarket tobacco product application for the alternative nicotine product or vapor product was submitted to the United States Food and Drug Administration and a final authorization or order has not yet taken effect; and
- (2) an initial payment of two hundred fifty dollars (\$250) for each alternative nicotine product or vapor product reported on the certification form described in subsection (a) for that product and a subsequent payment of two hundred fifty dollars (\$250) annually each year thereafter for each alternative nicotine product or vapor product reported on the certification form submitted under subsection (a).
- (d) A manufacturer required to submit a certification form under subsection (a) shall notify the commissioner not later than thirty (30) days after the date that any material change to the certification form occurs, including the issuance or denial of a marketing authorization or other order by the United States Food and Drug Administration under 21 U.S.C. 387j, or any other order or action by the United States Food and Drug Administration, that affects the ability of the alternative nicotine product or vapor product to be introduced or delivered into interstate commerce for commercial distribution in the United States.
- Sec. 11. On or before September 1, 2024, the department shall develop and maintain a directory on the department's website that lists all alternative nicotine product and vapor product manufacturers and alternative nicotine products and vapor products for which certification forms have been submitted. The directory must be updated monthly.
- Sec. 12. (a) The department shall provide a manufacturer with notice and an opportunity to cure deficiencies before removing a manufacturer or its products from the directory described in section 11 of this chapter.
- (b) The department may not remove the manufacturer or its product from the directory described in section 11 of this chapter until at least fifteen (15) days after the date that the manufacturer has been given notice of an intended action. Notice shall be sufficient and be considered immediately received by a manufacturer if the notice is sent either electronically or by facsimile to an electronic mail address or facsimile number, as the case may be, provided by the manufacturer in its most recent certification form filed under section 10(a) of this chapter.



	5
1	(c) The manufacturer shall have fifteen (15) business days from
2	the date of service of the notice of the department's intended action
3	under subsection (b) to establish that the manufacturer or its
4	products should be included in the directory.
5	Sec. 13. (a) If an alternative nicotine product or vapor product
6	is removed from the directory described in section 11 of this
7	chapter, each retail dealer, distributor, or wholesaler shall have
8	twenty-one (21) days from the date the product is removed from
9	the directory to remove the product from its inventory and return
10	the product to the manufacturer for disposal.
11	(b) After the twenty-one (21) day period described in subsection
12	(a), the alternative nicotine products or vapor products of a
13	manufacturer identified in the notice of removal are contraband
14	and are subject to seizure, forfeiture, and destruction as provided
15	in section 17(c) of this chapter and may not be purchased or sold
16	in Indiana.
17	Sec. 14. After August 30, 2024, a person may not sell or offer for
18	sale an alternative nicotine product or vapor product in Indiana
19	that is not included in the directory described in section 11 of this
20	chapter, and a manufacturer may not sell to a distributor,
21	wholesaler, retail dealer, or similar intermediary or intermediaries
22	an alternative nicotine product or vapor product in Indiana that is
23	not included in the directory described in section 11 of this chapter.
24	Sec. 15. The following penalties apply to violations of this
25	chapter:
26	(1) A distributor, wholesaler, or retail dealer that sells or

- (1) A distributor, wholesaler, or retail dealer that sells or offers for sale an alternative nicotine product or vapor product in Indiana that is not included in the directory is subject to a civil penalty of one thousand dollars (\$1,000) per
- subject to a civil penalty of one thousand dollars (\$1,000) per day for each product offered for sale in violation of this chapter until the product is removed from the market or until the product is properly listed on the directory described in section 11 of this chapter.
- (2) A manufacturer whose alternative nicotine products or vapor products are not listed in the directory and are sold in Indiana to a distributor, wholesaler, retail dealer, or similar intermediary or intermediaries is subject to a civil penalty of five hundred dollars (\$500) per day for each product offered for sale in violation of this chapter until the product is removed from the market or until the product is properly listed on the directory described in section 11 of this chapter.
- Sec. 16. (a) A person may not advertise, distribute, market, offer



1	for sale, or sell a vapor product in either of the following ways:
2	(1) By using, in a trademark of the product or in the product's
3	advertising branding, design, marketing, or packaging:
4	(A) the terms "cake", "candy", "cupcake", "pastry", or
5	"pie", or a variation of one (1) or more of those terms; or
6	(B) any other term that references a type or brand of cake
7	candy, cupcake, pastry, or pie, including a type or brand o
8	cake, candy, cupcake, pastry, or pie that does not include
9	the terms "cake", "candy", "cupcake", "pastry", or "pie'
10	in its name or any of its slogans.
11	(2) By using, in a trademark of the product or in the product's
12	advertising, branding, design, marketing, packaging, or trade
13	dress, a depiction or signifier of any of the following:
14	(A) A food, or a brand of food, marketed to minors
15	including any of the following:
16	(i) A cereal.
17	(ii) A cookie, ice cream, sherbet, sorbet, or other dessert
18	(iii) A juice box or soft drink.
19	(B) A character, personality, or symbol known to appeal to
20	minors, including any of the following:
21	(i) A celebrity.
22	(ii) A character in a comic book, movie, television show
23	or video game.
24	(iii) A unicorn or any other mythical creature.
25	(C) School supplies primarily used by minors, including
26	any of the following:
27	(i) Erasers.
28	(ii) Highlighters.
29	(iii) Ink pens.
30	(iv) Pencils.
31	(b) A person that violates subsection (a) is subject to a civi
32	penalty as follows:
33	(1) For a first violation, one hundred dollars (\$100).
34	(2) For a second violation, five hundred dollars (\$500).
35	(3) For a third or subsequent violation, two thousand five
36	hundred dollars (\$2,500).
37	(c) Any vapor product advertised, distributed, marketed
38	offered for sale, or sold in violation of subsection (a) is declared to
39	be contraband and may be seized by the department or a law
40	enforcement agency in coordination with the department, withou
41	a warrant. The cost of a seizure, forfeiture, and destruction shal
42	be borne by the person from whom the product is confiscated.



1	(d) The department shall conduct compliance checks in
2	accordance with section 17 of this chapter to ensure a person's
3	compliance with subsection (a).
4	Sec. 17. (a) The department has the authority to enforce
5	compliance with this chapter and may adopt rules under IC 4-22-2
6	that are necessary to administer and enforce the requirements of
7	this chapter.
8	(b) The department may examine the books, papers, and records
9	of any distributor, wholesaler, or retail dealer in Indiana, for the
10	purpose of determining compliance with this chapter. The
11	department may make the inspections and examinations at any
12	time during ordinary business hours, and may inspect the premises
13	and all desks, safes, vaults, and other fixtures and furniture
14	contained in or upon the premises for the purpose of ascertaining
15	whether alternative nicotine products or vapor products are held
16	or possessed in violation of this chapter.
17	(c) Any alternative nicotine products or vapor products offered
18	for sale in violation of this chapter are declared to be contraband
19	and may be seized in the manner prescribed by section 16(c) of this
20	chapter.
21	(d) In an action brought under this section, the department may
22	recover reasonable expenses incurred in investigating and
23	preparing a case, including attorney's fees.
24	(e) An agency action by the department under this chapter is
25	subject to IC 4-21.5.
26	Sec. 18. On or before November 1, 2026, and each November 1
27	thereafter, the department shall submit a report to the general
28	assembly in an electronic format under IC 5-14-6. The report must
29	include the following:
30	(1) The status of the directory and the manufacturers and
31	products included in the directory.
32	(2) Revenue collected and expenditures related to
33	administration of this chapter.
34	(3) Enforcement activities undertaken under section 17 of this
35	chapter.
36	(4) Any information the department determines to be useful
37	to the general assembly relating to the administration of this
38	chapter.
39	Sec. 19. All fees and penalties collected in accordance with this

chapter must be used by the department for the administration and

Sec. 20. (a) In addition to other appropriate penalties under this

enforcement of this chapter.



40

41

42

2024

chapter, any violation of the provisions of this chapter constitutes a deceptive act or practice in accordance with IC 24-5-0.5.

- (b) The attorney general may investigate an act or practice described in subsection (a) and take appropriate action under IC 24-5-0.5-4.
- Sec. 21. (a) Any nonresident or foreign manufacturer that has not registered to do business in Indiana as a foreign corporation or business entity shall, as a condition of having its alternative nicotine products or vapor products listed or retained in the directory described in section 11 of this chapter, appoint and continually engage without interruption the services of an agent in the United States to act as agent for the service of process upon whom all process, and any action or proceeding against it concerning or arising out of the enforcement of this section, may be served in any manner authorized by law. Service under this section constitutes legal and valid service of process on the manufacturer. The manufacturer shall provide the name, address, telephone number, and proof of the appointment and availability of the agent to, and to the satisfaction of, the department.
- (b) The manufacturer shall provide notice to the department, in a manner prescribed by the department, not later than thirty (30) days before termination of the authority of an agent and shall further provide proof to the department, in a manner prescribed by the department, of the appointment of a new agent not less than five (5) calendar days before the termination of an existing agent appointment. In the event an agent terminates an appointment, the manufacturer shall notify the department, in a manner prescribed by the department, of the termination within five (5) calendar days and shall include proof to the department, in a manner prescribed by the department, of the appointment of a new agent.
- (c) Any manufacturer whose alternative nicotine products or vapor products are sold in Indiana and who has not appointed and engaged an agent as required by this section is considered to have appointed the secretary of state as the agent and may be proceeded against in courts of Indiana by service of process upon the secretary of state. However, appointment of the secretary of state as the agent shall not satisfy the condition of having the alternative nicotine products or vapor products of the manufacturer included or retained in the directory described in section 11 of this chapter.

SECTION 3. IC 24-5-0.5-3, AS AMENDED BY P.L.34-2022, SECTION 7, IS AMENDED TO READ AS FOLLOWS [EFFECTIVE JULY 1, 2024]: Sec. 3. (a) A supplier may not commit an unfair,



9
abusive, or deceptive act, omission, or practice in connection with a
consumer transaction. Such an act, omission, or practice by a supplier
is a violation of this chapter whether it occurs before, during, or after
the transaction. An act, omission, or practice prohibited by this section
includes both implicit and explicit misrepresentations.
(b) Without limiting the scope of subsection (a), the following acts,
and the following representations as to the subject matter of a
consumer transaction, made orally, in writing, or by electronic
communication, by a supplier, are deceptive acts:
(1) That such subject of a consumer transaction has sponsorship,
approval, performance, characteristics, accessories, uses, or
benefits it does not have which the supplier knows or should
reasonably know it does not have

- reasonably know it does not have.
  (2) That such subject of a consumer transaction is of a particular standard, quality, grade, style, or model, if it is not and if the supplier knows or should reasonably know that it is not.
- (3) That such subject of a consumer transaction is new or unused, if it is not and if the supplier knows or should reasonably know that it is not.
- (4) That such subject of a consumer transaction will be supplied to the public in greater quantity than the supplier intends or reasonably expects.
- (5) That replacement or repair constituting the subject of a consumer transaction is needed, if it is not and if the supplier knows or should reasonably know that it is not.
- (6) That a specific price advantage exists as to such subject of a consumer transaction, if it does not and if the supplier knows or should reasonably know that it does not.
- (7) That the supplier has a sponsorship, approval, or affiliation in such consumer transaction the supplier does not have, and which the supplier knows or should reasonably know that the supplier does not have.
- (8) That such consumer transaction involves or does not involve a warranty, a disclaimer of warranties, or other rights, remedies, or obligations, if the representation is false and if the supplier knows or should reasonably know that the representation is false.
- (9) That the consumer will receive a rebate, discount, or other benefit as an inducement for entering into a sale or lease in return for giving the supplier the names of prospective consumers or otherwise helping the supplier to enter into other consumer transactions, if earning the benefit, rebate, or discount is contingent upon the occurrence of an event subsequent to the time



1	the consumer agrees to the purchase or lease.
2	(10) That the supplier is able to deliver or complete the subject of
3	the consumer transaction within a stated period of time, when the
4	supplier knows or should reasonably know the supplier could not.
5	If no time period has been stated by the supplier, there is a
6	presumption that the supplier has represented that the supplier
7	will deliver or complete the subject of the consumer transaction
8	within a reasonable time, according to the course of dealing or the
9	usage of the trade.
10	(11) That the consumer will be able to purchase the subject of the
11	consumer transaction as advertised by the supplier, if the supplier
12	does not intend to sell it.
13	(12) That the replacement or repair constituting the subject of a
14	consumer transaction can be made by the supplier for the estimate
15	the supplier gives a customer for the replacement or repair, if the
16	specified work is completed and:
17	(A) the cost exceeds the estimate by an amount equal to or
18	greater than ten percent (10%) of the estimate;
19	(B) the supplier did not obtain written permission from the
20	customer to authorize the supplier to complete the work even
21	if the cost would exceed the amounts specified in clause (A);
22	(C) the total cost for services and parts for a single transaction
23	is more than seven hundred fifty dollars (\$750); and
24	(D) the supplier knew or reasonably should have known that
25	•
26	the cost would exceed the estimate in the amounts specified in
27	clause (A).
	(13) That the replacement or repair constituting the subject of a
28	consumer transaction is needed, and that the supplier disposes of
29	the part repaired or replaced earlier than seventy-two (72) hours
30	after both:
31	(A) the customer has been notified that the work has been
32	completed; and
33	(B) the part repaired or replaced has been made available for
34	examination upon the request of the customer.
35	(14) Engaging in the replacement or repair of the subject of a
36	consumer transaction if the consumer has not authorized the
37	replacement or repair, and if the supplier knows or should
38	reasonably know that it is not authorized.
39	(15) The act of misrepresenting the geographic location of the
40	supplier by listing an alternate business name or an assumed
41	business name (as described in IC 23-0.5-3-4) in a local telephone



directory if:

1	(A) the name misrepresents the supplier's geographic location;
2 3	(B) the listing fails to identify the locality and state of the
4	supplier's business;
5	(C) calls to the local telephone number are routinely forwarded
	or otherwise transferred to a supplier's business location that
6 7	is outside the calling area covered by the local telephone
8	directory; and  (D) the symplical bysiness location is located in a county that
9	(D) the supplier's business location is located in a county that
10	is not contiguous to a county in the calling area covered by the local telephone directory.
11	(16) The act of listing an alternate business name or assumed
12	business name (as described in IC 23-0.5-3-4) in a directory
13	assistance data base if:
14	
15	(A) the name misrepresents the supplier's geographic location; (B) calls to the local telephone number are routinely forwarded
16	or otherwise transferred to a supplier's business location that
17	
18	is outside the local calling area; and (C) the supplier's business location is located in a county that
19	**
	is not contiguous to a county in the local calling area.
20	(17) The violation by a supplier of IC 24-3-4 concerning
21	cigarettes for import or export.
22	(18) The act of a supplier in knowingly selling or reselling a
22 23 24	product to a consumer if the product has been recalled, whether
	by the order of a court or a regulatory body, or voluntarily by the
25	manufacturer, distributor, or retailer, unless the product has been
26	repaired or modified to correct the defect that was the subject of
27	the recall.
28	(19) The violation by a supplier of 47 U.S.C. 227, including any
29	rules or regulations issued under 47 U.S.C. 227.
30	(20) The violation by a supplier of the federal Fair Debt
31	Collection Practices Act (15 U.S.C. 1692 et seq.), including any
32	rules or regulations issued under the federal Fair Debt Collection
33	Practices Act (15 U.S.C. 1692 et seq.).
34	(21) A violation of IC 24-5-7 (concerning health spa services), as
35	set forth in IC 24-5-7-17.
36	(22) A violation of IC 24-5-8 (concerning business opportunity
37	transactions), as set forth in IC 24-5-8-20.
38	(23) A violation of IC 24-5-10 (concerning home consumer
39	transactions), as set forth in IC 24-5-10-18.
40	(24) A violation of IC 24-5-11 (concerning real property
41	improvement contracts), as set forth in IC 24-5-11-14.
42	(25) A violation of IC 24-5-12 (concerning telephone



(26) A violation of IC 24-5-13.5 (concerning buyback motor

solicitations), as set forth in IC 24-5-12-23.

1 2

_	(20) II (Idiamidii di 10 2 : 0 Idio (Concerning da Joachi moter
3	vehicles), as set forth in IC 24-5-13.5-14.
4	(27) A violation of IC 24-5-14 (concerning automatic
5	dialing-announcing devices), as set forth in IC 24-5-14-13.
6	(28) A violation of IC 24-5-15 (concerning credit services
7	organizations), as set forth in IC 24-5-15-11.
8	(29) A violation of IC 24-5-16 (concerning unlawful motor
9	vehicle subleasing), as set forth in IC 24-5-16-18.
10	(30) A violation of IC 24-5-17 (concerning environmental
11	marketing claims), as set forth in IC 24-5-17-14.
12	(31) A violation of IC 24-5-19 (concerning deceptive commercial
13	solicitation), as set forth in IC 24-5-19-11.
14	(32) A violation of IC 24-5-21 (concerning prescription drug
15	discount cards), as set forth in IC 24-5-21-7.
16	(33) A violation of IC 24-5-23.5-7 (concerning real estate
17	appraisals), as set forth in IC 24-5-23.5-9.
18	(34) A violation of IC 24-5-26 (concerning identity theft), as set
19	forth in IC 24-5-26-3.
20	(35) A violation of IC 24-5.5 (concerning mortgage rescue fraud),
21	as set forth in IC 24-5.5-6-1.
22	(36) A violation of IC 24-8 (concerning promotional gifts and
23	contests), as set forth in IC 24-8-6-3.
24	(37) A violation of IC 21-18.5-6 (concerning representations
25	made by a postsecondary credit bearing proprietary educational
26	institution), as set forth in IC 21-18.5-6-22.5.
27	(38) A violation of IC 24-5-15.5 (concerning collection actions of
28	a plaintiff debt buyer), as set forth in IC 24-5-15.5-6.
29	(39) A violation of IC 24-14 (concerning towing services), as set
30	forth in IC 24-14-10-1.
31	(40) A violation of IC 24-5-14.5 (concerning misleading or
32	inaccurate caller identification information), as set forth in
33	IC 24-5-14.5-12.
34	(41) A violation of IC 24-5-27 (concerning intrastate inmate
35	calling services), as set forth in IC 24-5-27-27.
36	(42) A violation of IC 7.1-3.5-1 (concerning an alternative
37	nicotine product or vapor product), as set forth in
38	IC 7.1-3.5-1-20.
39	(c) Any representations on or within a product or its packaging or
40	in advertising or promotional materials which would constitute a
41	deceptive act shall be the deceptive act both of the supplier who places
42	such representation thereon or therein, or who authored such materials,



and such other suppliers who shall state orally or in writing that such representation is true if such other supplier shall know or have reason to know that such representation was false.

- (d) If a supplier shows by a preponderance of the evidence that an act resulted from a bona fide error notwithstanding the maintenance of procedures reasonably adopted to avoid the error, such act shall not be deceptive within the meaning of this chapter.
- (e) It shall be a defense to any action brought under this chapter that the representation constituting an alleged deceptive act was one made in good faith by the supplier without knowledge of its falsity and in reliance upon the oral or written representations of the manufacturer, the person from whom the supplier acquired the product, any testing organization, or any other person provided that the source thereof is disclosed to the consumer.
- (f) For purposes of subsection (b)(12), a supplier that provides estimates before performing repair or replacement work for a customer shall give the customer a written estimate itemizing as closely as possible the price for labor and parts necessary for the specific job before commencing the work.
- (g) For purposes of subsection (b)(15) and (b)(16), a telephone company or other provider of a telephone directory or directory assistance service or its officer or agent is immune from liability for publishing the listing of an alternate business name or assumed business name of a supplier in its directory or directory assistance data base unless the telephone company or other provider of a telephone directory or directory assistance service is the same person as the supplier who has committed the deceptive act.
- (h) For purposes of subsection (b)(18), it is an affirmative defense to any action brought under this chapter that the product has been altered by a person other than the defendant to render the product completely incapable of serving its original purpose.

