First Regular Session - 2021

## IN THE SENATE

## SENATE BILL NO. 1126

## BY HEALTH AND WELFARE COMMITTEE

AN ACT 1 RELATING TO VIRTUAL CARE ACCESS; AMENDING THE HEADING FOR CHAPTER 57, TITLE 2 54, IDAHO CODE; AMENDING SECTION 54-5701, IDAHO CODE, TO PROVIDE FOR THE 3 IDAHO VIRTUAL CARE ACCESS ACT; AMENDING SECTION 54-5702, IDAHO CODE, TO 4 5 PROVIDE FOR VIRTUAL CARE AND TO MAKE A TECHNICAL CORRECTION; REPEALING SECTION 54-5703, IDAHO CODE, RELATING TO DEFINITIONS; AMENDING CHAP-6 TER 57, TITLE 54, IDAHO CODE, BY THE ADDITION OF A NEW SECTION 54-5703, 7 IDAHO CODE, TO DEFINE TERMS; AMENDING SECTION 54-5704, IDAHO CODE, TO 8 PROVIDE FOR VIRTUAL CARE AND TO MAKE TECHNICAL CORRECTIONS; REPEALING 9 10 SECTION 54-5705, IDAHO CODE, RELATING TO PROVIDER-PATIENT RELATION-SHIPS; AMENDING CHAPTER 57, TITLE 54, IDAHO CODE, BY THE ADDITION OF A 11 NEW SECTION 54-5705, IDAHO CODE, TO PROVIDE FOR PROVIDER-PATIENT RELA-12 TIONSHIPS; AMENDING SECTION 54-5706, IDAHO CODE, TO PROVIDE FOR VIRTUAL 13 CARE AND TO PROVIDE FOR CERTAIN EVALUATIONS AND PROCEDURES; AMENDING 14 15 SECTION 54-5707, IDAHO CODE, TO PROVIDE FOR CERTAIN PRESCRIPTIONS TO BE ISSUED THROUGH VIRTUAL CARE AND TO MAKE A TECHNICAL CORRECTION; AMEND-16 ING SECTION 54-5708, IDAHO CODE, TO PROVIDE FOR VIRTUAL CARE; AMENDING 17 SECTION 54-5709, IDAHO CODE, TO PROVIDE FOR VIRTUAL CARE; AMENDING 18 19 SECTION 54-5710, IDAHO CODE, TO REMOVE UNNECESSARY VERBIAGE; AMEND-ING SECTION 54-5711, IDAHO CODE, TO PROVIDE FOR CERTAIN MEDICAL RECORD 20 REQUIREMENTS REGARDING VIRTUAL CARE; AMENDING SECTION 54-5712, IDAHO 21 CODE, TO PROVIDE FOR VIRTUAL CARE, TO ESTABLISH CERTAIN PROVISIONS 22 REGARDING VENUE, AND TO MAKE TECHNICAL CORRECTIONS; AMENDING SECTION 23 54-5713, IDAHO CODE, TO PROVIDE FOR VIRTUAL CARE AND TO PROVIDE FOR 24 25 CERTAIN RULEMAKING AUTHORITY; AND AMENDING CHAPTER 57, TITLE 54, IDAHO CODE, BY THE ADDITION OF A NEW SECTION 54-5714, IDAHO CODE, TO ESTABLISH 26 A VIRTUAL CARE ADVISORY BOARD. 27

Be It Enacted by the Legislature of the State of Idaho:

SECTION 1. That the Heading for Chapter 57, Title 54, Idaho Code, be, and the same is hereby amended to read as follows:

31 CHAPTER 57
32 IDAHO TELEHEALTH VIRTUAL CARE ACCESS ACT

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33 SECTION 2. That Section 54-5701, Idaho Code, be, and the same is hereby 34 amended to read as follows:

54-5701. SHORT TITLE. This chapter shall be known and may be cited as the "Idaho <del>Telehealth</del> Virtual Care Access Act."

37 SECTION 3. That Section 54-5702, Idaho Code, be, and the same is hereby 38 amended to read as follows:

54-5702. LEGISLATIVE FINDINGS. The legislature hereby finds the following:

- (1) Telehealth  $\underline{\text{Virtual care}}$  services enhance access to health care, make  $\underline{\text{making}}$  delivery of health care more cost-effective and  $\underline{\text{distribute}}$   $\underline{\text{distribution of}}$  limited health care provider resources more  $\underline{\text{efficiently}}$  efficient.
- (2) Citizens with limited access to traditional health care may be diagnosed and treated sooner through telehealth virtual care services than they would be otherwise, resulting in improved health outcomes and less costly treatments due to early detection and prevention.
- (3) Telehealth <u>Virtual care</u> services address an unmet need for health care by persons who have limited access to such care due to provider shortages or geographic barriers.
- (4) Telehealth <u>Virtual care</u> services provide increased capacity for appropriate care in the appropriate location at the appropriate time to better serve patients, providers, and communities.
- (5) When practiced safely,  $\frac{\text{virtual care}}{\text{virtual care}}$  services result in improvement in health outcomes by expanding health care access for the people of Idaho.
- SECTION 4. That Section  $\underline{54-5703}$ , Idaho Code, be, and the same is hereby repealed.
- SECTION 5. That Chapter 57, Title 54, Idaho Code, be, and the same is hereby amended by the addition thereto of a  $\underline{\text{NEW SECTION}}$ , to be known and designated as Section 54-5703, Idaho Code, and to read as follows:

## 54-5703. DEFINITIONS. As used in this chapter:

- (1) "Health care services" means the assessment, diagnosis, consultation, treatment, and remote monitoring of a patient; transfer of medical data; patient and professional health-related education; public health services; and health administration.
- (2) "Provider" means any health care provider who is licensed or required to be licensed under this title, or, if located outside of Idaho, would be required to be licensed under this title for the purposes of diagnosing or treating physical or behavioral health conditions.
- (3) "Provider group" means any group of licensed providers who have access to shared patient medical records and are organized to provide teambased or multidisciplinary care to patients.
- (4) "Virtual care" means technology-enabled health care services in which the patient and provider are not in the same location. Virtual care is an umbrella term that encompasses terms associated with a wide variety of care delivery modalities enabled by technology, such as telemedicine, telehealth, m-health, e-consults, e-visits, video visits, remote patient monitoring, and similar technologies.
- SECTION 6. That Section 54-5704, Idaho Code, be, and the same is hereby amended to read as follows:
- 54-5704. SCOPE OF PRACTICE. A provider offering telehealth delivering health care services via virtual care must at all times act within the scope

of the provider's license and according to all applicable laws and rules, including  $\tau$  but not limited to  $\tau$  this chapter and the community standard of care.

SECTION 7. That Section  $\underline{54-5705}$ , Idaho Code, be, and the same is hereby repealed.

SECTION 8. That Chapter 57, Title 54, Idaho Code, be, and the same is hereby amended by the addition thereto of a  $\underline{\text{NEW SECTION}}$ , to be known and designated as Section 54-5705, Idaho Code, and to read as follows:

54-5705. PROVIDER-PATIENT RELATIONSHIP. A provider shall not provide virtual care services to a patient unless such provider has first established a provider-patient relationship with the patient, the patient has a provider-patient relationship with another provider in the provider group, or the provider is covering calls for a provider with an established relationship with the patient. A provider-patient relationship may be established by use of two-way audio or audio-visual interaction; provided however, that the applicable Idaho community standard of care is satisfied.

SECTION 9. That Section 54-5706, Idaho Code, be, and the same is hereby amended to read as follows:

54-5706. EVALUATION AND TREATMENT. (1) Prior to providing treatment delivering health care services via virtual care, including a prescription medical device order or a prescription drug order, a provider shall obtain and document a patient's relevant clinical history and current symptoms to establish the diagnosis and identify underlying conditions and contraindications to the treatment recommended. Treatment recommendations provided through telehealth services shall be held to the applicable Idaho community standard of care that applies in an in-person setting. Treatment based solely on an online questionnaire does not constitute an acceptable standard of care. A provider may use virtual care to perform a patient evaluation. If a provider conducts a patient evaluation via virtual care in a manner sufficient to diagnose and treat a patient, the provider is not required to conduct an in-person physical examination of such patient before using virtual care to provide health care services to such patient. A provider delivering health care services via virtual care has a duty to practice in a manner consistent with the provider's scope of practice and the applicable Idaho community standard of care that applies in an in-person setting.

(2) All providers who deliver care virtually must have a written policy and procedure for responding to a patient medical emergency, including a mental health emergency.

SECTION 10. That Section 54-5707, Idaho Code, be, and the same is hereby amended to read as follows:

54-5707. PRESCRIPTIONS. (1) A provider with an established provider-patient relationship, including a relationship established pursuant to section 54-5705, Idaho Code, may issue prescription medical device orders and prescription drug orders using telehealth services, including controlled substances, via virtual care within the scope of the provider's license and

according to any applicable <u>state or federal</u> laws, rules, and regulations, including the Idaho community standard of care; provided however, that the prescription drug shall not be a controlled substance unless prescribed in compliance with 21 U.S.C. section 802(54)(A) any such prescriptions must be issued for a legitimate medical purpose by a provider acting in the usual course of his professional practice. The provider must at all times adhere to the community standard of care.

- (2) Nothing in this chapter shall be construed to expand <u>or restrict</u> the prescriptive authority of any provider beyond what is authorized by <del>the provider's</del> the applicable licensing boards.
- SECTION 11. That Section 54-5708, Idaho Code, be, and the same is hereby amended to read as follows:
  - 54-5708. INFORMED CONSENT. A patient's informed consent for the use of telehealth services virtual care shall be obtained as required by any applicable law.
- SECTION 12. That Section 54-5709, Idaho Code, be, and the same is hereby amended to read as follows:
  - 54-5709. CONTINUITY OF CARE. A provider of telehealth services delivering health care services via virtual care shall be available for follow-up care or to provide information to patients who make use of such services.
- SECTION 13. That Section 54-5710, Idaho Code, be, and the same is hereby amended to read as follows:
  - 54-5710. REFERRAL TO OTHER SERVICES. A provider shall be familiar with and have access to available medical resources, including emergency resources near the patient's location, in order to make appropriate patient referrals when medically indicated.
- SECTION 14. That Section 54-5711, Idaho Code, be, and the same is hereby amended to read as follows:
  - 54-5711. MEDICAL RECORDS. A provider offering telehealth services shall generate and maintain medical records for each patient using telehealth services delivering health care services via virtual care must document in the patient's medical record the health care services rendered via virtual care according to the same standard as used for in-person services. All virtual care medical records must be maintained in compliance with any applicable state and federal laws, rules, and regulations, including the health insurance portability and accountability act (HIPAA), P.L. 104-191 (1996), and the health information technology for economic and clinical health act (HITECH), P.L. 111-115 (2009). Such records shall be accessible to other providers, if the patient has given permission, and to the patient in accordance with applicable laws, rules, and regulations.

SECTION 15. That Section 54-5712, Idaho Code, be, and the same is hereby amended to read as follows:

- 54-5712. ENFORCEMENT AND DISCIPLINE. (1) A provider is prohibited from offering telehealth delivering health care services via virtual care in his or her practice if the provider is not in full compliance with applicable laws, rules, and regulations, including this act and the Idaho community standard of care. State licensing boards shall be authorized to enforce the provisions of this chapter relating to the practice of individuals they license. A provider who fails to comply with applicable laws, rules, and regulations is subject to discipline by his or her licensing board.
- (2) For the purposes of this section, any act that constitutes the delivery of health care services is deemed to occur at the place where the patient is located if the patient is located in Idaho at the time the act is performed, or in the patient's county of residence if the patient is an Idaho resident temporarily located out of state. Venue for a civil or administrative action initiated by the department of health and welfare, the appropriate board, or a patient who receives virtual care services from an out-of-state virtual care provider may be located in the patient's county of residence or applicable county in Idaho.
- SECTION 16. That Section 54-5713, Idaho Code, be, and the same is hereby amended to read as follows:
- 54-5713. RULEMAKING. Any board authorized by title 54, Idaho Code, to license providers may promulgate rules relating to telehealth services virtual care pursuant to this chapter and consistent with the provisions contained herein. Such rules must allow for the establishment of a provider-patient relationship via virtual care in a manner that is consistent with but not more restrictive than the requirements of this chapter.
- SECTION 17. That Chapter 57, Title 54, Idaho Code, be, and the same is hereby amended by the addition thereto of a  $\underline{\text{NEW SECTION}}$ , to be known and designated as Section 54-5714, Idaho Code, and to read as follows:
- 54-5714. VIRTUAL CARE ADVISORY BOARD. (1) The governor shall appoint fifteen (15) members to serve on a virtual care advisory board. Such members shall serve at the pleasure of the governor.
- (2) The virtual care advisory board shall be overseen and administered by the Idaho department of health and welfare and shall consist of representatives from the legislature, state agencies, a health care delivery team, business consumers, and other stakeholders that the Idaho department of health and welfare deems necessary to make recommendations regarding virtual care. At least half of such membership shall represent a health care delivery team.
- (3) The virtual care advisory board shall be responsible for facilitating statewide coordination, planning, and outreach for the purpose of increasing virtual care adoption and utilization in Idaho.
- (4) The virtual care advisory board may submit reports when necessary to advise the governor and legislature regarding virtual care-related issues.