Senate Bill 645

By: Senator Thompson of the 14th

A BILL TO BE ENTITLED AN ACT

1 To amend Chapter 7 of Title 31 of the Official Code of Georgia Annotated, relating to

2 regulation and construction of hospitals and other health care facilities, so as to provide

3 requirements for nurse staffing in hospitals; to provide for definitions; to require a written

4 nurse services staffing plan; to provide for an official nurse services staffing plan; to provide

5 for the establishment of nurse staffing committees; to provide for annual reporting of staffing

6 information to the Department of Community Health; to provide for anonymous reports and

7 investigations of unsafe staffing conditions; to establish an advisory commission; to provide

8 for related matters; to repeal conflicting laws; and for other purposes.

9 BE IT ENACTED BY THE GENERAL ASSEMBLY OF GEORGIA:

10 SECTION 1.

11 Chapter 7 of Title 31 of the Official Code of Georgia Annotated, relating to regulation and

12 construction of hospitals and other health care facilities, is amended by revising Article 2,

13 which is reserved, as follows:

14 "ARTICLE 2

- 15 31-7-23.
- 16 Reserved.
- 17 31-7-30.
- 18 As used in this article, the term:
- 19 (1) 'Committee' means a nurse staffing committee established pursuant to Code Section
- 20 31-7-32.
- 21 (2) 'Hospital' means a hospital which is permitted to operate by the department pursuant
- 22 to Article 1 of this chapter, including a hospital maintained or operated by this state or
- 23 <u>a hospital authority.</u>
- 24 (3) 'Nurse services staffing plan' means the staffing plan required to be established by a
- 25 <u>hospital pursuant to Code Section 31-7-31.</u>
- 26 (4) 'Nurse staffing committee' means the standing committee established by a hospital
- pursuant to Code Section 31-7-32.
- 28 (5) 'Patient care unit' means a unit or area of a hospital in which registered nurses provide
- 29 <u>patient care.</u>
- 30 31-7-31.
- 31 (a) The governing body of a hospital shall adopt, implement, and enforce a written nurse
- 32 services staffing plan to ensure that an adequate number and skill mix of nurses are
- available to meet the level of patient care needed. Such plan shall include a process for:
- 34 (1) Requiring the hospital to give significant consideration to the nurse services staffing
- 35 plan recommended by the hospital's nurse staffing committee and to that committee's
- evaluation of any existing plan;

37 (2) Adopting, implementing, and enforcing an official nurse services staffing plan that

- is based on the needs of each patient care unit and shift and on evidence relating to
- 39 patient care needs;
- 40 (3) Using the official nurse services staffing plan as a component in setting the nurse
- 41 <u>staffing budget;</u>
- 42 (4) Encouraging nurses to provide input to the committee relating to nurse staffing
- 43 concerns;
- 44 (5) Protecting nurses who provide input to the committee from retaliation; and
- 45 (6) Ensuring compliance with any rules and regulations adopted by the department
- 46 <u>relating to nurse staffing.</u>
- 47 (b) The written nurse services staffing plan adopted pursuant to subsection (a) of this Code
- 48 <u>section shall:</u>
- 49 (1) Reflect current standards established by private accreditation organizations,
- 50 governmental entities, national nursing professional associations, and other health
- 51 professional organizations;
- 52 (2) Set minimum staffing levels for patient care units that are:
- 53 (A) Based on multiple nurse and patient considerations; and
- 54 (B) Determined by the nursing assessment and in accordance with evidence based safe
- 55 <u>nursing standards</u>;
- 56 (3) Include a method for adjusting the nurse services staffing plan for each patient care
- 57 <u>unit to provide staffing flexibility to meet patient needs; and</u>
- 58 (4) Include a contingency plan when patient care needs unexpectedly exceed direct
- 59 <u>patient care staff resources.</u>
- 60 (c) A hospital shall:
- 61 (1) Use the official nurse services staffing plan:
- 62 (A) As a component in setting the nurse staffing budget; and
- (B) To guide the hospital in assigning nurses hospital-wide; and

64 (2) Make readily available to nurses on each patient care unit at the beginning of each

- shift the official nurse services staffing plan levels and current staffing levels for that unit
- and that shift.
- 67 31-7-32.
- 68 (a) A hospital shall establish a nurse staffing committee as a standing committee of the
- 69 hospital.
- 70 (b) The committee shall be composed of members who are representative of the types of
- 71 <u>nursing services provided in the hospital.</u>
- 72 (c) The chief nursing officer of the hospital shall be a voting member of the committee.
- 73 (d) At least 60 percent of the members of the committee shall be registered nurses who:
- 74 (1) Provide direct patient care during at least 50 percent of their work time; and
- 75 (2) Are selected by their peers who provide direct patient care during at least 50 percent
- of their work time.
- 77 (e) The committee shall meet at least quarterly.
- 78 (f) Participation on the committee by a hospital employee as a committee member shall
- 79 <u>be considered part of the employee's work time, and the hospital shall compensate such</u>
- 80 member for that time accordingly. The hospital shall relieve a committee member of other
- 81 work duties during committee meetings.
- 82 (g) The committee shall:
- 83 (1) Develop and recommend to the hospital's governing body a nurse services staffing
- plan that meets the requirements of Code Section 31-7-31;
- 85 (2) Review, assess, and respond to staffing concerns expressed to the committee;
- 86 (3) Identify the nurse-sensitive outcome measures the committee will use to evaluate the
- 87 <u>effectiveness of the official nurse services staffing plan;</u>
- 88 (4) Evaluate, at least semiannually, the effectiveness of the official nurse services
- 89 <u>staffing plan and variations between the plan and the actual staffing; and</u>

90 (5) Submit to the hospital's governing body, at least semiannually, a report on nurse

- 91 staffing and patient care outcomes, including the committee's evaluation of the
- 92 <u>effectiveness of the official nurse services staffing plan and aggregate variations between</u>
- 93 the nurse services staffing plan and actual staffing.
- 94 (h) In evaluating the effectiveness of the official nurse services staffing plan, the
- 95 committee shall consider patient needs, nurse-sensitive outcome measures, nurse
- 96 satisfaction measures collected by the hospital, and evidence based nurse staffing
- 97 standards.
- 98 31-7-33.
- 99 (a) A hospital shall annually report to the department on:
- 100 (1) Whether the hospital's governing body has adopted a nurse services staffing plan as
- required by Code Section 31-7-31;
- 102 (2) Whether the hospital has established a nurse staffing committee as required by Code
- Section 31-7-32 that meets the membership requirements of such Code section;
- 104 (3) Whether the nurse staffing committee has evaluated the hospital's official nurse
- services staffing plan as required by Code Section 31-7-32 and has reported the results
- of the evaluation to the hospital's governing body as provided by such Code section; and
- 107 (4) The nurse-sensitive outcome measures the committee adopted for use in evaluating
- the hospital's official nurse services staffing plan.
- 109 (b) Information reported pursuant to this Code section shall be considered public records,
- subject to open records laws.
- 111 (c) To the extent possible, the department shall collect the data required pursuant to
- subsection (a) of this Code section in conjunction with surveys or other data required to be
- submitted to the department under other laws or regulations.

- 114 <u>31-7-34.</u>
- 115 (a) The department shall maintain a secure online portal for the submission by hospital
- staff members of anonymous reports of unsafe staffing conditions in any hospital.
- 117 (b) Upon receipt of a report of unsafe staffing conditions, the department shall forward the
- 118 report to its Division of Healthcare Facility Regulation for investigation, to the nurse
- staffing committee of the hospital that is the subject of the report, and to any agent
- representing the licensed registered nurses employed by the hospital that is the subject of
- 121 the report.
- 122 (c) The Division of Healthcare Facility Regulation shall investigate all reports of unsafe
- staffing conditions pursuant to Code Section 31-2-8. If the division determines that a
- patient care unit identified in a complaint was not in compliance with its nurse services
- staffing plan on the date identified in the complaint or is not in compliance during an
- on-site investigation, the division shall take appropriate actions as authorized in Code
- 127 Section 31-2-8.
- 128 31-7-35.
- 129 (a) There is hereby established an advisory commission, composed of nine members as
- 130 follows:
- 131 (1) The following members appointed by the Governor:
- (A) An expert in nursing practice, quality of nursing care, or patient care standards:
- (B) A representative of associations representing nurses; and
- (C) A representative of a hospital;
- 135 (2) The following members appointed by the President of the Senate:
- (A) An expert in nursing practice, quality of nursing care, or patient care standards:
- (B) A representative of associations representing nurses; and
- 138 (C) A representative of a hospital; and
- 139 (3) The following members appointed by the Speaker of the House of Representatives:

140 (A) An expert in nursing practice, quality of nursing care, or patient care standards; 141 (B) A representative of associations representing nurses; and 142 (C) A representative of a hospital. 143 The members of the advisory commission shall serve at the pleasure of the appointing official. Members of the advisory commission shall keep confidential any information 144 145 received in the course of their duties and may only use such information in the course of carrying out their duties on the advisory commission, except those reports required to be 146 147 issued by the commission under this Code section, which may only include de-identified 148 information. 149 (b) The advisory commission shall convene annually in order to evaluate the effectiveness of the nurse staffing committees pursuant to Code Section 31-7-32. Such review shall 150 151 evaluate quantitative and qualitative data, including, but not limited to, whether staffing 152 levels were improved and maintained, patient satisfaction, employee satisfaction, patient quality of care metrics, workplace safety, and any other metrics the advisory commission 153 154 deems relevant. 155 (c) The advisory commission may collect and shall be provided all relevant information 156 necessary to carry out its functions from the department and other appropriate state 157 agencies. The commission may also invite testimony by experts in the field and from the 158 public. In making its recommendations pursuant to subsection (d) of this Code section, the 159 advisory commission shall analyze relevant data, including data and factors contained in 160 subsection (a) of Code Section 31-7-31 related to nurse services staffing plans. The advisory commission may also make recommendations for additional or enhanced 161 162 enforcement mechanisms or powers to address hospital failure to comply with this article 163 and recommend the appropriation of funding for the department to enforce this article or to assist hospitals in hiring additional staff to comply with this article. 164 (d) The advisory commission shall submit to the Speaker of the House of Representatives, 165 166 the President of the Senate, and the chairpersons of the health committees of the House of

Representatives and Senate, and make available to the public, a report that includes recommendations for further legislative action, if any, in order to improve working conditions and quality of care in hospitals pursuant to the intent of this article."

170 **SECTION 2.**

171 All laws and parts of laws in conflict with this Act are repealed.