Senate Bill 393

By: Senators Dolezal of the 27th, Miller of the 49th, Strickland of the 17th, Dugan of the 30th, Burke of the 11th and others

A BILL TO BE ENTITLED AN ACT

- 1 To amend Title 46 of the Official Code of Georgia Annotated, relating to public utilities and
- 2 public transportation, so as to provide for anti-discrimination obligations of common carriers;
- 3 to provide for a short title; to provide for legislative findings; to provide for definitions; to
- 4 provide for statutory construction and applicability; to require common carriers to publish
- 5 transparency reports; to provide for the promulgation of certain rules and regulations; to
- 6 provide for civil remedies; to provide for related matters; to provide for severability; to repeal
- 7 conflicting laws; and for other purposes.

8 BE IT ENACTED BY THE GENERAL ASSEMBLY OF GEORGIA:

9 SECTION 1.

- 10 Title 46 of the Official Code of Georgia Annotated, relating to public utilities and public
- 11 transportation, is amended by adding a new chapter to read as follows:

12 "<u>CHAPTER 6A</u>

- 13 46-6A-1.
- 14 This chapter shall be known and may be cited as the 'Common Carrier Non-Discrimination
- 15 Act.'
- 16 46-6A-2.
- 17 The General Assembly finds and declares that:
- (1) Each person in this state has a fundamental interest in the free exchange of ideas and
- information, including, but not limited to, the freedom of others to share and receive ideas
- and information, regardless of their religious, political, or social beliefs or affiliations;
- 21 (2) The state has a fundamental interest in protecting the free exchange of ideas and
- 22 <u>information in this state to ensure a vibrant and inclusive political discourse;</u>
- 23 (3) As the Supreme Court of the United States has recognized, large social media
- platforms are the 'modern public squares';
- 25 (4) In offering their services to all and providing a basic service to our economic,
- 26 political, and social lives, social media platforms function as common carriers, are
- 27 affected with a public interest, and are central public forums for public debate;
- 28 (5) Social media platforms with the largest number of users are common carriers by
- virtue of their market dominance;
- 30 (6) Given the pivotal role large social media platforms play in controlling the flow of
- 31 <u>information in political, social, economic, and cultural life in this state, large</u> social media
- 32 platforms must disclose their policies for removing citizens from their platforms.
- promoting and diminishing access to content, and moderating content; and
- 34 (7) The citizens of this state should have legal mechanisms to ensure the accuracy and
- 35 timeliness of these disclosures as well as the truthfulness of social media platforms'
- representations and terms of services.

- 37 <u>46-6A-3.</u>
- 38 As used in this chapter, the term:
- 39 (1) 'Broadband services' means a service that provides the capability to transmit data to
- 40 <u>and receive data from all or substantially all internet endpoints, including any capabilities</u>
- 41 that are incidental to and enable the operation of the communication service.
- 42 (2) 'Censor' means any action taken to edit, alter, block, ban, delete, remove, deplatform,
- demonetize, deboost, regulate, restrict, inhibit the publication or reproduction of, deny
- 44 equal access or visibility to, suspend a right to post, remove, or otherwise discriminate
- 45 <u>against expression. Such term includes an action taken to inhibit or restrict an interactive</u>
- 46 <u>computer service or a common carrier user's ability to be viewed by or interact with</u>
- another user of the common carrier.
- 48 (3) 'Common carrier' includes a social media platform.
- 49 (4) 'Expression' means any word, music, sound, still or moving image, number, or other
- 50 perceivable communication.
- 51 (5) 'Internet service provider' means any person qualified to do business in this state that
- provides the ability to connect to the internet with broadband services.
- 53 (6) 'Receive' means to read, hear, look at, access, or gain access to an expression.
- 54 (7) 'Shadow banning' means blocking or partially blocking a user or a user's content from
- some areas of a platform or from the view of other users in a manner such that it may not
- be readily apparent to the user that such user or such user's content has been so blocked
- or banned.
- 58 (8) 'Social media platform' means an internet website or application that is open to the
- 59 public, allows a user to create an account, and enables users to communicate with other
- users for the primary purpose of posting information, comments, messages, or images.
- 61 Such term does not include an:
- 62 (A) Internet service provider or provider of broadband services; or
- (B) Online service, application, or website:

(i) That consists primarily of news, sports, entertainment, cultural, or artistic features;

- 65 community information; or other features, information, or content that is not
- generated but rather is preselected by the provider; and
- 67 (ii) For which any chat, comments, or interactive functionality is incidental to,
- directly related to, or dependent on the provision of the content described in
- 69 <u>division (i) of this subparagraph.</u>
- 70 (9) 'Unlawful expression' means an expression that is prohibited under the Constitution
- of the United States, the Constitution of Georgia, federal law, or the laws of this state,
- 72 <u>including, but not limited to, expression that constitutes a tort under the laws of this state</u>
- or the laws of the United States.
- 74 (10) 'User' means a person who posts, uploads, transmits, shares, or otherwise publishes
- or receives expression through a common carrier.
- 76 <u>46-6A-4.</u>
- 77 (a) A common carrier shall not censor or discriminate against a user, a user's expression,
- or a user's ability to receive the expression of another person based on:
- 79 (1) The viewpoint of the user or another person;
- 80 (2) The viewpoint represented in the user's expression or another person's expression;
- 81 (3) A user's geographic location in this state or any part of this state; or
- 82 (4) The actual or perceived race, color, ethnicity, religion, religious beliefs, political
- 83 <u>beliefs, political affiliation, national origin, sex, gender, sexual orientation, or disability</u>
- of a user or another person or of a class of users or a class of other persons.
- 85 (b) This Code section shall apply regardless of whether the viewpoint is an expression that
- 86 is communicated on or through the common carrier or elsewhere.

- 87 <u>46-6A-5.</u>
- 88 (a) A contractual or other waiver or purported waiver of the protections provided by this
- 89 chapter is void as unlawful and against public policy, and no court or arbitrator may
- 90 enforce or give effect to such a waiver, including, but not limited to, in an action brought
- 91 <u>under this chapter, notwithstanding any contract or choice-of-law provision in a contract.</u>
- 92 (b) The waiver prohibition described in subsection (a) of this Code section is a
- 93 public-policy limitation on contractual and other waivers of the highest importance and
- 94 interest to this state, and this state is exercising and enforcing this limitation to the full
- 95 extent permitted by the Constitution of the United States and by the Constitution of
- 96 Georgia.
- 97 <u>46-6A-6.</u>
- 98 (a) This chapter shall apply only to:
- 99 <u>(1) A user that:</u>
- 100 (A) Resides in this state;
- 101 (B) Does business in this state; or
- (C) Shares or receives expression in this state;
- 103 (2) A common carrier that:
- (A) Is open to the public or offers its services to the public; and
- (B) Functionally has more than 20 million active users in the United States in a
- calendar month; and
- 107 (3) An expression that is shared or received in this state.
- 108 (b) This chapter shall apply to the maximum extent permitted by the Constitution and laws
- of the United States and of this state, but no further than such maximum extent.

- 110 <u>46-6A-7.</u>
- 111 This chapter shall not be construed to subject a common carrier to damages or other legal
- remedies to the extent the common carrier is protected from such remedies under federal
- 113 law.
- 114 <u>46-6A-8.</u>
- 115 (a) Nothing in this chapter shall be construed to prohibit or restrict a common carrier from:
- 116 (1) Censoring an:
- (A) Expression that the common carrier is specifically authorized to censor by federal
- law; or
- (B) Unlawful expression, including, but not limited to, an expression that unlawfully
- harasses individuals or unlawfully incites violence; or
- 121 (2) Authorizing or facilitating a user's ability to censor a specific expression on the user's
- own page or platform at the request of that user.
- 123 (b) Nothing in this chapter shall be construed to limit or expand the intellectual property
- laws of this state.
- 125 46-6A-9.
- 126 (a) A common carrier shall, in accordance with this chapter, publicly disclose accurate
- information regarding its content management, data management, and business practices,
- including, but not limited to, specific information regarding the manner in which the
- 129 common carrier:
- 130 (1) Curates and targets content to users;
- 131 (2) Makes decisions concerning content removal, content demonetization, content
- deprioritization, the addition of an assessment statement to user-generated content,
- account suspension, and account removal;

134 (3) Places and promotes content, services, and products, including, but not limited to, its

- own content, services, and products;
- 136 (4) Moderates content;
- 137 (5) Uses search, ranking, or other algorithms or procedures that determine search results
- on the platform;
- 139 (6) Uses one or more algorithms to promote or hide content, including, but not limited
- 140 <u>to, suggested content to users, preferential search techniques, or techniques to depromote</u>
- data, including, but not limited to, techniques such as shadow banning; and
- 142 (7) Provides a user's performance data on the use of the common carrier and its products
- and services.
- 144 (b) The disclosures required by subsection (a) of this Code section must be sufficient to
- enable users to make informed choices regarding the purchase of, use of, access to, or
- services from the common carrier.
- 147 (c) A common carrier shall publish the disclosures required by subsection (a) of this Code
- section on a website that is easily accessible by the public.
- 149 <u>46-6A-10.</u>
- 150 (a) A common carrier shall publish on its website a biannual transparency report with
- respect to the preceding six-month period that contains:
- 152 (1) The number of instances in which the common carrier was alerted to illegal content,
- illegal activity, or potentially policy-violating content by:
- 154 (A) A user complaint;
- (B) An employee of the common carrier:
- 156 (C) A person or group working with the common carrier; or
- (D) An internal automated detection tool; and
- 158 (2) The number of instances in which the common carrier took action with respect to
- illegal content, illegal activity, or potentially policy-violating content known to the

160 common carrier due to the nature of the content as illegal content, illegal activity, or

- potentially policy-violating content, including, but not limited to:
- 162 (A) Content removal;
- (B) Content demonetization;
- (C) Content deprioritization; or
- 165 (D) The addition of an assessment to content, including:
- (i) Account suspension;
- 167 (ii) Account removal; and
- 168 (iii) Any other action taken in accordance with the common carrier's terms of service.
- 169 (b) The common carrier shall provide to the commission the biannual transparency report
- 170 required under subsection (a) of this Code section. The commission shall publish such
- biannual transparency report on its website. The commission shall promulgate any rules
- and regulations necessary to carry out the provisions of this Code section.
- 173 <u>46-6A-11.</u>
- 174 (a) If a common carrier violates any provision of this chapter, a user may bring a civil
- action against such common carrier. Such civil action may be brought in a representative
- capacity and may be the subject of a class action under Code Section 9-11-23.
- 177 (b) If the user proves that the common carrier violated any provision of this chapter with
- 178 respect to the user, the user shall be entitled to recover injunctive relief or declaratory
- relief, including, but not limited to, court costs and reasonable and necessary attorney's
- 180 fees, or both injunctive and declaratory relief.
- 181 (c) If a common carrier fails to promptly comply with a court order in a civil action
- brought under this Code section, the court shall hold the common carrier in contempt and
- shall use all lawful measures to secure immediate compliance with the order, including
- daily penalties sufficient to secure immediate compliance.

- 185 <u>46-6A-12.</u>
- 186 <u>It shall constitute an unfair or deceptive act or practice and shall be a violation of Part 2 of</u>
- Article 15 of Chapter 1 of Title 10, the 'Fair Business Practices Act of 1975,' for any
- 188 common carrier to:
- (1) Disclose or publish incorrect or false disclosures as set forth in Code Section
- 190 46-6A-9;
- 191 (2) Fail to disclose or publish any disclosure as set forth in Code Section 46-6A-9;
- 192 (3) Violate its own terms of service or any other representation made to a user; or
- 193 (4) Fail to publish the biannual transparency report or to misrepresent any information
- published in the biannual transparency report required under Code Section 46-6A-10.
- 195 <u>46-6A-13.</u>
- 196 (a) This chapter shall apply only to actions taken or not taken by a common carrier on or
- 197 <u>after July 1, 2022.</u>
- 198 (b) An action may be brought under this chapter by or on behalf of a person that was a user
- prior to July 1, 2022, to remedy censorship of the user's ability to share or receive
- expression that occurred prior to July 1, 2022, if the censorship continues on or after July 1,
- 201 2022, and is in violation of this chapter."
- 202 **SECTION 2.**
- 203 This Act shall be severable in accordance with Code Section 1-1-3 of the Official Code of
- 204 Georgia Annotated.
- SECTION 3.
- 206 All laws and parts of laws in conflict with this Act are repealed.