House Bill 1132

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By: Representatives Mainor of the 56th, Jackson of the 128th, and Lim of the 98th

A BILL TO BE ENTITLED AN ACT

To amend Titles 8, 10, 33, and 34 of the Official Code of Georgia Annotated, relating to 1 2 buildings and housing, commerce and trade, insurance, and labor and industrial relations, 3 respectively, so as to prohibit the misuse of consumer reports for housing, employment, and 4 insurance purposes; to prohibit the use of a consumer report in discriminatory housing practices; to prohibit the use of a consumer report for employment purposes except under 5 6 certain circumstances; to provide for definitions; to provide for civil enforcement and 7 penalties; to provide for class actions; to require an insurer to disclose that it may obtain 8 credit information from a consumer report for an insurance renewal; to require an insurer to 9 notify an applicant or insured prior to taking an adverse action based on credit information 10 in a consumer report; to provide an opportunity for an applicant or insured to inform the 11 insurer of extenuating circumstances; to require an insurer to address any response from an 12 applicant or insured regarding extenuating circumstances; to provide for a public awareness 13 campaign; to provide for a complaint procedure and information sharing; to provide for 14 related matters; to repeal conflicting laws; and for other purposes.

BE IT ENACTED BY THE GENERAL ASSEMBLY OF GEORGIA:

SECTION 1.

- 17 Title 8 of the Official Code of Georgia Annotated, relating to buildings and housing, is
- amended in Code Section 8-3-201, relating to definitions, by revising paragraph (8) as
- 19 follows:
- 20 "(8) 'Discriminatory housing practice' means an act that is unlawful under Code
- 21 Section 8-3-202, 8-3-203, 8-3-204, 8-3-205, or 8-3-222, or 8-3-224."
- SECTION 2.
- 23 Said title is further amended by adding a new Code section to read as follows:
- 24 <u>"8-3-224.</u>
- 25 (a) As used in this Code section, the term 'consumer report' means any written, oral, or
- 26 other communication of any information by a consumer reporting agency bearing on a
- 27 <u>consumer's credit worthiness, credit standing, credit capacity, character, general reputation,</u>
- 28 personal characteristics, or mode of living which is used or expected to be used or collected
- in whole or in part for the purpose of serving as a factor in establishing a consumer's
- 30 eligibility for purposes of credit, insurance, or employment.
- 31 (b) It shall be unlawful to use a consumer report to commit a discriminatory housing
- 32 practice.
- 33 (c) A consumer report may only be used as permitted in the federal Fair Credit Reporting
- 34 Act, 15 U.S.C. Section 1681, et seq."
- 35 SECTION 3.
- 36 Title 10 of the Official Code of Georgia Annotated, relating to commerce and trade, is
- 37 amended by revising Code Section 10-1-393.14, relating to consumer report for employment
- 38 purposes, as follows:
- 39 "10-1-393.14.
- 40 (a) As used in this Code section, the term:

- 41 (1) 'Adverse effect' means:
- 42 (A) A denial of employment;
- 43 (B) Any other decision for employment purposes that negatively affects any current
- or prospective employee; or
- 45 (C) A denial or cancellation of, an increase in any charge for, or any other adverse or
- unfavorable change in the terms of any license.
- 47 (2) 'Consumer report' means any written, oral, or other communication of any
- information bearing on a consumer's credit worthiness, credit standing, credit capacity,
- character, general reputation, personal characteristics, or mode of living which is used or
- expected to be used or collected in whole or in part for the purpose of serving as a factor
- in establishing the consumer's eligibility for purposes of credit, insurance, or
- 52 employment.
- 53 (3) 'Consumer reporting agency' means any person or entity which, for monetary fees or
- dues or on a cooperative nonprofit basis, regularly engages in whole or in part in the
- practice of assembling or evaluating consumer credit information or other information
- on consumers for the purpose of furnishing consumer reports to third parties.
- 57 (3.1) 'Employee' means any person engaged in service to an employer in a business of
- 58 the employer. Such term includes an applicant for a position.
- 59 (3.2) 'Employer' means any person engaged in business who has one or more employees.
- Such term includes the state and any political subdivision of the state.
- 61 (4) 'Employment purposes' means used for the purpose of evaluating a consumer for
- 62 employment, promotion, reassignment, retention as an employee, or licensing.
- 63 (5) 'Substantially related to the employee's current or potential job' means the
- 64 information contained in the consumer report is related to the position for which an
- 65 employee who is the subject of the report is being evaluated because the position:

66 (A) Constitutes executive or management personnel or officers or employees who
67 constitute professional staff to executive and management personnel, and the position
68 involves one or more of the following:

- (i) Setting the direction or control of a business, division, unit, or an agency of a business;
- 71 (ii) A fiduciary responsibility to the employer;

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- 72 (iii) Access to customers', employees', or the employer's personal or financial information other than information customarily provided in a retail transaction; or
- 74 (iv) The authority to issue payments, collect debts, or enter into contracts;
- 75 (B) Involves contracts with defense, intelligence, national security, or space agencies 76 of the federal government; or
 - (C) Is with a bank or financial institution.
- 78 (b) A consumer reporting agency which furnishes a consumer report for employment 79 purposes and which for that purpose compiles and reports items of information on 80 consumers which are matters of public record and are likely to have an adverse effect upon 81 a consumer's ability to obtain employment shall:
 - (1) At the time such public record information is reported to the user of such consumer report, notify the consumer of the fact that public record information is being reported by the consumer reporting agency, together with the name and address of the person to whom such information is being reported; or
 - (2) Maintain strict procedures designed to ensure that whenever public record information which is likely to have an adverse effect on a consumer's ability to obtain employment is reported it is complete and up to date. For purposes of this paragraph, items of public record relating to arrests, indictments, and convictions shall be considered up to date if the current public record status of the item at the time of the report is reported.

92 (c) A consumer reporting agency shall be considered to be conducting business in this state

- 93 if it provides information to any individual, partnership, corporation, association, or any
- other group however organized that is domiciled within this state or whose principal place
- of business is within this state.
- 96 (d) A consumer reporting agency that provides a consumer report for employment
- purposes that is in compliance with the federal Fair Credit Reporting Act, 15 U.S.C.
- 98 Section 1681, et seq., in existence on March 11, 2015, shall be deemed to have complied
- with <u>subsection</u> (b) of this Code section.
- (e) An employer shall not use a consumer report for employment purposes unless the
- information is substantially related to the employee's current or potential job. An
- employer, or such person's designee, shall not require an employee to consent to a request
- for a consumer report as a condition of employment unless:
- 104 (1) The employer is a bank or financial institution;
- 105 (2) The report is required by state or federal law; or
- 106 (3) The report is substantially related to the employee's current or potential job and the
- employer has a bona fide purpose for requesting or using information in the consumer
- report that is substantially related to the employee's current or potential job and is
- disclosed in writing to the employee.
- (f) If an employer relies, in whole or in part, on a credit report to take an action that has
- an adverse effect on the employee whose information was obtained, such employer shall
- disclose such fact and the particular information upon which the employer relied to the
- employee in writing.
- 114 (g) An individual who is aggrieved by an employer's violation of any provision of
- subsection (e) of this Code section may institute a civil action against any person engaged
- in such prohibited conduct. An action may be maintained as a class action as provided for
- in Code Section 9-11-23. The court may grant such legal or equitable relief as it deems

appropriate to remedy such violation, including, but not limited to, damages, injunctive

- relief, and reasonable attorney's fees and court costs.
- (h) An employer that uses a consumer report for employment purposes and is compliant
- with the federal Fair Credit Reporting Act, 15 U.S.C. Section 1681, et seq., in existence on
- January 1, 2024, shall be deemed to have complied with subsections (e) and (f) of this
- 123 Code section."
- SECTION 4.
- 125 Title 33 of the Official Code of Georgia Annotated, relating to insurance, is amended by
- revising Code Section 33-24-93, relating to disclosure by insurer of use of credit information,
- 127 as follows:
- 128 "33-24-93.
- (a) If an insurer writing personal insurance uses credit information in underwriting or
- rating a consumer, the insurer or its agent shall disclose, either on the insurance application
- or at the time the insurance application is taken, that it may obtain credit information in
- connection with such application. Such disclosure shall be either written or provided to an
- applicant in the same medium as the application for insurance. The insurer need not shall
- provide the disclosure statement required under this Code section to any insured on a
- renewal policy, <u>even</u> if such consumer has previously been provided a disclosure statement.
- 136 (b) The disclosure required by this Code section shall be in substantially the following
- form: 'In connection with this application for insurance, we may review your credit report
- or obtain or use a credit based insurance score based on the information contained in that
- credit report. We may use a third party in connection with the development of your
- insurance score.'
- (c) Prior to taking an adverse action based on credit information from a credit report, an
- insurer shall inquire further of the applicant or insured to give him or her the opportunity
- to explain any extenuating circumstances, including, but not limited to: a disputed item in

the credit report, as provided for in Code Section 33-24-92; other error in the credit information; act of identity theft; lack of credit history; student debt; employment changes; illness; emergency; medical expenses; family changes; birth; adoption; divorce; separation; military obligations or separation; or death. Such applicant or insured shall have ten days to respond to the insurer."

149 SECTION 5.

- 150 Said title is further amended by revising Code Section 33-24-94, relating to adverse action
- based on credit information and notice to consumer, as follows:
- 152 "33-24-94.

153 If an insurer takes an adverse action based upon credit information, the insurer must meet the notice requirements of this Code section. Such insurer shall provide notification to the 154 consumer that an adverse action has been taken, in accordance with the requirements of the 155 federal Fair Credit Reporting Act, 15 USC U.S.C. Section 1681m(a), and shall provide 156 notification to the consumer explaining the reason or reasons for the adverse action. The 157 158 reasons must be provided in sufficiently clear and specific language so that a person can 159 identify the basis for the insurer's decision to take an adverse action. Such notification 160 shall include a description of up to four factors that were the primary influences of the 161 adverse action. The insured shall explain its review and determination of any extenuating 162 circumstance as provided for in Code Section 33-24-93. The use of generalized terms such as 'poor credit history,' 'poor credit rating,' or 'poor insurance score' does not meet the 163 explanation requirements of this Code section. Standardized credit explanations provided 164 165 by consumer reporting agencies or other third party vendors are deemed to comply with this Code section." 166

167	SECTION 6.

- 168 Title 34 of the Official Code of Georgia Annotated, relating to labor and industrial relations,
- is amended by adding a new Code section to read as follows:
- 170 "<u>34-1-11.</u>
- (a) It shall be unlawful for an employer to use a consumer report for employment purposes
- as provided in Code Section 10-1-393.14.
- 173 (b) The department shall conduct a public awareness outreach campaign, which shall
- include making information available on its internet website, informing employees,
- employers, and the general public of the provisions in state law regarding the use of
- consumer reports for employment purposes.
- (c) The Commissioner shall implement and maintain a streamlined process for accepting,
- evaluating, and responding to complaints from employees, employers, and the general
- public regarding the use of consumer reports for employment purposes.
- 180 (d) The Commissioner shall transfer complaints to, share information with, and cooperate
- with state and federal agencies to ensure compliant use of consumer reports in this state."

182 **SECTION 7.**

All laws and parts of laws in conflict with this Act are repealed.