1 A bill to be entitled 2 An act relating to insurance assignment agreements; 3 creating s. 627.7152, F.S.; providing definitions; 4 providing requirements and limitations for property 5 insurance assignment agreements; providing a burden of 6 proof; providing that an assignment agreement does not 7 affect managed repair arrangements under a property 8 insurance policy; providing that an acceptance by an 9 assignee of an assignment agreement is a waiver by the 10 assignee and its subcontractors of claims against an insured; specifying an insured's payment obligations 11 12 under an assignment agreement; requiring notice of intent to initiate litigation; specifying requirements 13 14 for such notice; providing for an award of reasonable attorney fees for certain claims arising under an 15 16 assignment agreement; directing the Office of 17 Insurance Regulation to require insurers to report specified data; requiring the office to adopt rules; 18 19 providing applicability; creating s. 627.7153, F.S.; defining the term "assignment agreement"; authorizing 20 21 insurers to offer property insurance policies restricting the assignment of post-loss benefits under 22 certain conditions; requiring annual notice of 23 coverage options; providing applicability; amending s. 24 25 627.7288, F.S.; providing definitions; providing

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26 requirements and limitations for assignment agreements 27 relating to motor vehicle glass repair; providing a 28 burden of proof; providing that an assignment 29 agreement does not affect managed repair arrangements 30 under comprehensive or combined additional coverage 31 under a motor vehicle insurance policy; providing that 32 an acceptance by an assignee of an assignment 33 agreement is a waiver by the assignee and its subcontractors of claims against an insured; 34 35 specifying an insured's payment obligations under an assignment agreement; requiring notice of intent to 36 37 initiate litigation; specifying requirements for such notice; providing for an award of reasonable attorney 38 39 fees for certain claims arising under an assignment 40 agreement; directing the office to require insurers to 41 report specified data; requiring the office to adopt 42 rules; providing applicability; creating s. 627.7289, 43 F.S.; defining the term "assignment agreement"; authorizing insurers to offer comprehensive or 44 combined additional coverage under a motor vehicle 45 insurance policy restricting the assignment of post-46 47 loss benefits under certain conditions; requiring 48 annual notice of coverage options; providing applicability; amending s. 627.422, F.S.; providing 49 50 that property insurance policies may not prohibit

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| 51 | assignment of post-loss benefits; providing an |
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| 52 | exception; providing that comprehensive or combined |
| 53 | additional coverage under a motor vehicle insurance |
| 54 | policy may not prohibit assignment of post-loss |
| 55 | benefits; providing an exception; providing |
| 56 | severability; providing an effective date. |
| 57 | |
| 58 | Be It Enacted by the Legislature of the State of Florida: |
| 59 | |
| 60 | Section 1. Section 627.7152, Florida Statutes, is created |
| 61 | to read: |
| 62 | 627.7152 Assignment agreements |
| 63 | (1) As used in this section, the term: |
| 64 | (a) "Assignee" is a person who is assigned post-lost |
| 65 | benefits by a named insured through an assignment agreement. |
| 66 | (b) "Assignment agreement" means a written instrument by |
| 67 | which post-loss benefits under a residential property insurance |
| 68 | policy or commercial property insurance policy, as that term is |
| 69 | defined in s. 627.0625(1), are assigned in whole or in part by |
| 70 | the policy's named insured to a person providing services to |
| 71 | protect, repair, restore, or replace the named insured's |
| 72 | property or to mitigate against further damage to the property. |
| 73 | (c) "Assignor" is a named insured who assigns post-lost |
| 74 | benefits under a residential property insurance or commercial |
| 75 | property insurance policy to another person through an |
| | |

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| 76 | assignment agreement. |
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| 77 | (d) "Disputed amount" means the difference between the |
| 78 | assignee's presuit settlement demand and the insurer's presuit |
| 79 | settlement offer. |
| 80 | (e) "Judgment obtained" means damages recovered, if any, |
| 81 | but does not include any amount awarded for interest, attorney |
| 82 | fees, or costs. |
| 83 | (f) "Presuit settlement demand" means the demand made by |
| 84 | the assignee in the written notice of intent to initiate |
| 85 | litigation as required by paragraph (8)(a). |
| 86 | (g) "Presuit settlement offer" means the offer made by the |
| 87 | insurer in its written response to the notice of intent to |
| 88 | initiate litigation as required by paragraph (8)(b). |
| 89 | (2)(a) An assignment agreement must: |
| 90 | 1. Be in writing and executed by and between a named |
| 91 | insured and the assignee. |
| 92 | 2. Contain a provision that allows the assignor to rescind |
| 93 | the assignment agreement without a penalty or fee by signing a |
| 94 | notice of rescission within 7 business days after the execution |
| 95 | date of the assignment agreement and by notifying the assignee |
| 96 | of the rescission. The assignor may rescind the assignment |
| 97 | agreement for any reason during the 7-day period. However, the |
| 98 | assignor must pay for contracted work performed before |
| 99 | rescission. |
| 100 | 3. Contain a provision requiring the assignee to provide a |
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101 copy of the executed assignment agreement to the insurer within 102 3 business days after the date on which the assignment agreement 103 is executed or the date on which work begins, whichever is 104 earlier. Delivery of the copy of the assignment agreement to the 105 insurer may be made: 106 a. By personal service, overnight delivery, or electronic 107 transmission, with evidence of delivery in the form of a receipt 108 or other paper or electronic acknowledgement by the insurer; or 109 b. To the location designated for receipt of such 110 agreements as specified in the policy. 111 4. Contain a written, itemized, per-unit cost estimate of 112 the services to be performed by the assignee. If the estimate of 113 services includes a claim for water restoration services, the 114 estimate must also include proof that the assignee or 115 subcontractor of the assignee possesses a valid certification 116 from an entity that requires water remediation to be performed 117 in accordance with the American National Standards Instituteapproved standards. 118 119 5. Relate only to work to be performed by the assignee for 120 services to protect, repair, restore, or replace dwellings or 121 structures or to mitigate against further damage to such 122 property. 123 6. Contain the following notice in 18-point uppercase and 124 boldfaced type: 125

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| 126 | YOU ARE AGREEING TO GIVE UP CERTAIN RIGHTS YOU HAVE UNDER YOUR |
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| 127 | INSURANCE POLICY TO A THIRD PARTY, WHICH MAY RESULT IN |
| 128 | LITIGATION AGAINST YOUR INSURER. PLEASE READ AND UNDERSTAND THIS |
| 129 | DOCUMENT BEFORE SIGNING IT. YOU HAVE THE RIGHT TO CANCEL THIS |
| 130 | AGREEMENT WITHOUT PENALTY WITHIN 7 BUSINESS DAYS AFTER THE DATE |
| 131 | THIS AGREEMENT IS EXECUTED. HOWEVER, YOU ARE OBLIGATED FOR |
| 132 | PAYMENT OF ANY CONTRACTED WORK PERFORMED BEFORE THE AGREEMENT IS |
| 133 | RESCINDED. THIS AGREEMENT DOES NOT CHANGE YOUR OBLIGATION TO |
| 134 | PERFORM THE DUTIES REQUIRED UNDER YOUR PROPERTY INSURANCE |
| 135 | POLICY. |
| 136 | |
| 137 | 7. Contain a provision requiring the assignee to indemnify |
| 138 | and hold harmless the assignor from all liabilities, damages, |
| 139 | losses, and costs, including, but not limited to, attorney fees, |
| 140 | should the policy subject to the assignment agreement prohibit, |
| 141 | in whole or in part, the assignment of benefits. |
| 142 | (b) An assignment agreement may not contain: |
| 143 | 1. A penalty or fee for rescission under subparagraph |
| 144 | (a)2.; |
| 145 | 2. A check or mortgage processing fee; |
| 146 | 3. A penalty or fee for cancellation of the assignment |
| 147 | agreement; or |
| 148 | 4. An administrative fee. |
| 149 | (c) An assignment agreement that does not comply with this |
| 150 | subsection is invalid and unenforceable. |
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151 In a claim arising under an assignment agreement, an (3) 152 assignee has the burden to demonstrate that the insurer is not 153 prejudiced by the failure of the assignee to: 154 Maintain records of all services provided under the (a) 155 assignment agreement. 156 (b) Cooperate with the insurer in the investigation of the 157 claim. 158 Provide the insurer with requested records and (C) 159 documents related to the services provided, and permit the 160 insurer to make copies of such records and documents. 161 (d) Deliver a copy of the executed assignment agreement to 162 the insurer within 3 business days after the assignment 163 agreement has been executed or work has begun, whichever is 164 earlier. 165 (4) An assignee: 166 (a) Must provide the assignor with accurate and up-to-date 167 revised estimates of the scope of work to be performed as 168 supplemental or additional repairs are required. 169 (b) Must perform the work in accordance with accepted 170 industry standards. 171 (c) May not seek payment from the assignor exceeding the 172 applicable deductible under the policy unless the assignor has 173 chosen to have additional work performed at the assignor's own 174 expense. 175 (d) Must, as a condition precedent to filing suit under Page 7 of 25

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| 176 | the policy, and, if required by the insurer, submit to |
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| 177 | examinations under oath and recorded statements conducted by the |
| 178 | insurer or the insurer's representative that are reasonably |
| 179 | necessary, based on the scope of the work and the complexity of |
| 180 | the claim, which examinations and recorded statements must be |
| 181 | limited to matters related to the services provided, the cost of |
| 182 | the services, and the assignment. |
| 183 | (e) Must, as a condition precedent to filing suit under |
| 184 | the policy, and, if required by the insurer, participate in |
| 185 | appraisal or other alternative dispute resolution methods in |
| 186 | accordance with the terms of the policy. |
| 187 | (5) An assignment agreement and this section do not modify |
| 188 | or eliminate any term, condition, or defense relating to any |
| 189 | managed repair arrangement provided in the policy. |
| 190 | (6)(a) Notwithstanding any other provision of law, and |
| 191 | except as provided in paragraph (b), the acceptance by an |
| 192 | assignee of an assignment agreement is a waiver by the assignee |
| 193 | and its subcontractors of claims against named insureds for |
| 194 | payments arising from the assignment agreement. The assignee and |
| 195 | its subcontractors may not collect or attempt to collect money |
| 196 | from an insured, maintain any action at law against an insured, |
| 197 | claim a lien on the real property of an insured, or report an |
| 198 | insured to a credit agency for payments arising from the |
| 199 | assignment agreement. Such waiver remains in effect after the |
| 200 | assignment agreement is rescinded by the assignor or after a |
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| 201 | determination that the assignment agreement is invalid. |
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| 202 | (b) An assignor is responsible for the payment of all of |
| 203 | the following: |
| 204 | 1. Any deductible amount due under the policy. |
| 205 | 2. Any betterment ordered and performed that is approved |
| 206 | by the assignor. |
| 207 | 3. Any contracted work performed before the assignment |
| 208 | agreement is rescinded by the assignor or before a determination |
| 209 | that the assignment agreement is invalid. |
| 210 | (7) The assignee shall indemnify and hold harmless the |
| 211 | assignor from all liabilities, damages, losses, and costs, |
| 212 | including, but not limited to, attorney fees, should the policy |
| 213 | subject to the assignment agreement prohibit, in whole or in |
| 214 | part, the assignment of benefits. |
| 215 | (8) (a) An assignee must provide the insurer and the |
| 216 | assignor with a written notice of intent to initiate litigation |
| 217 | before filing suit under the policy. Such notice must be served |
| 218 | at least 10 business days before filing suit, but may not be |
| 219 | served before the insurer has made a determination of coverage |
| 220 | under s. 627.70131. The notice must specify the damages in |
| 221 | dispute, the amount claimed, and any presuit settlement demand. |
| 222 | Concurrent with the notice, and as a precondition to filing |
| 223 | suit, the assignee must provide the insurer and the assignor a |
| 224 | detailed written invoice or estimate of services, including |
| 225 | itemized information on equipment, materials, and supplies; the |
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| 226 | number of labor hours; and, in the case of work performed, proof |
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| 227 | that the work has been performed in accordance with accepted |
| 228 | industry standards. If the invoice or estimate includes a claim |
| 229 | for water restoration services, the assignee must provide proof |
| 230 | of the certification required by subparagraph (2)(a)4. |
| 231 | (b) An insurer must respond in writing to the notice |
| 232 | within the 10-day period specified in paragraph (a) by making a |
| 233 | presuit settlement offer or requiring the assignee to |
| 234 | participate in appraisal or other method of alternative dispute |
| 235 | resolution under the policy. An insurer must have a procedure |
| 236 | for the prompt investigation, review, and evaluation of the |
| 237 | dispute stated in the notice and must investigate the claims |
| 238 | contained in the notice in accordance with the Florida Insurance |
| 239 | Code. |
| 240 | (9) Notwithstanding any other provision of law, in a suit |
| 241 | related to an assignment agreement for post-loss claims arising |
| 242 | under a residential or commercial property insurance policy, |
| 243 | attorney fees and costs may be recovered by an assignee only |
| 244 | under s. 57.105 and this subsection. |
| 245 | (a) If the difference between the judgment obtained by the |
| 246 | assignee and the presuit settlement offer is: |
| 247 | 1. Less than 25 percent of the disputed amount, the |
| 248 | insurer is entitled to an award of reasonable attorney fees. |
| 249 | 2. At least 25 percent but less than 50 percent of the |
| | |
| 250 | disputed amount, no party is entitled to an award of attorney |

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| 251 | fees. |
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| 252 | 3. At least 50 percent of the disputed amount, the |
| 253 | assignee is entitled to an award of reasonable attorney fees. |
| 254 | (b) If the insurer fails to inspect the property or to |
| 255 | provide written or oral authorization for repairs within 7 |
| 256 | calendar days after the first notice of loss, the insurer waives |
| 257 | its right to an award of attorney fees under this subsection. If |
| 258 | the failure to inspect the property or to provide written or |
| 259 | oral authorization for repairs is the result of an event for |
| 260 | which the Governor had declared a state of emergency pursuant to |
| 261 | s. 252.36, factors beyond the control of the insurer which |
| 262 | reasonably prevented an inspection or written or oral |
| 263 | authorization for repairs, or the named insureds' failure or |
| 264 | inability to allow an inspection of the property after a request |
| 265 | by the insurer, the insurer does not waive its right to an award |
| 266 | of attorney fees under this subsection. |
| 267 | (10) This section does not apply to: |
| 268 | (a) An assignment, transfer, or conveyance granted to a |
| 269 | subsequent purchaser of the property with an insurable interest |
| 270 | in the property following a loss; |
| 271 | (b) A power of attorney under chapter 709 that grants to a |
| 272 | management company, family member, guardian, or similarly |
| 273 | situated person of an insured the authority to act on behalf of |
| 274 | an insured as it relates to a property insurance claim; or |
| 275 | (c) Liability coverage under a property insurance policy. |
| | |

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| 276 | (11) The office shall require each insurer to report by |
|-----|--|
| 277 | January 30, 2022, and each year thereafter data on each |
| 278 | residential and commercial property insurance claim paid in the |
| 279 | prior calendar year under an assignment agreement. The office |
| 280 | shall adopt by rule a list of the data required, which list must |
| 281 | include specific data about claims adjustment and settlement |
| 282 | timeframes and trends, grouped by whether litigated or not |
| 283 | litigated and by loss adjustment expenses. |
| 284 | (12) This section applies to an assignment agreement |
| 285 | executed on or after July 1, 2019. |
| 286 | Section 2. Section 627.7153, Florida Statutes, is created |
| 287 | to read: |
| 288 | 627.7153 Policies restricting assignment of post-loss |
| 289 | benefits under a property insurance policy |
| 290 | (1) As used in this section, the term "assignment |
| 291 | agreement" has the same meaning as provided in s. 627.7152. |
| 292 | (2) An insurer may offer a policy that restricts in whole |
| 293 | or in part an insured's right to execute an assignment agreement |
| 294 | only if all of the following conditions are met: |
| 295 | (a) The insurer offers the same coverage under a policy |
| 296 | that does not restrict the right to execute an assignment |
| 297 | agreement. |
| 298 | (b) Each restricted policy is available at a lower cost |
| 299 | than the unrestricted policy. |
| 300 | (c) The policy prohibiting assignment in whole is |
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| 301 | available at a lower cost than any policy prohibiting assignment |
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| 302 | in part. |
| 303 | (d) The restricted policies include on their face the |
| 304 | following notice in 18-point uppercase and boldfaced type: |
| 305 | |
| 306 | THIS POLICY DOES NOT ALLOW THE UNRESTRICTED ASSIGNMENT OF POST- |
| 307 | LOSS INSURANCE BENEFITS. BY SELECTING THIS POLICY, YOU WAIVE |
| 308 | YOUR RIGHT TO FREELY ASSIGN OR TRANSFER THE POST-LOSS PROPERTY |
| 309 | INSURANCE BENEFITS AVAILABLE UNDER THIS POLICY TO A THIRD PARTY |
| 310 | OR TO OTHERWISE FREELY ENTER INTO AN ASSIGNMENT AGREEMENT AS THE |
| 311 | TERM IS DEFINED IN SECTION 627.7152 OF THE FLORIDA STATUTES. |
| 312 | |
| 313 | (3) The insurer shall notify the insured at least annually |
| 314 | of the coverage options the insurer offers under this section. |
| 315 | Such notice must be part of and attached to the notice of |
| 316 | premium. |
| 317 | (4) This section applies to a policy issued or renewed on |
| 318 | or after July 1, 2019. |
| 319 | Section 3. Section 627.7288, Florida Statutes, is amended |
| 320 | to read: |
| 321 | 627.7288 Comprehensive coverage; deductible not to apply |
| 322 | to motor vehicle glass |
| 323 | (1) The deductible provisions of any policy of motor |
| 324 | vehicle insurance, delivered or issued in this state by an |
| 325 | authorized insurer, providing comprehensive coverage or combined |
| | |
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| 326 | additional coverage <u>do</u> shall not <u>apply</u> be applicable to damage |
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| 327 | to the windshield of any motor vehicle covered under such |
| 328 | policy. |
| 329 | (2) As used in this section, the term: |
| 330 | (a) "Assignee" is a person who is assigned post-lost |
| 331 | benefits by a named insured through an assignment agreement. |
| 332 | (b) "Assignment agreement" means a written instrument by |
| 333 | which post-loss benefits under comprehensive or combined |
| 334 | additional coverage under a motor vehicle insurance policy are |
| 335 | assigned in whole or in part by the policy's named insured to a |
| 336 | person providing services to repair or replace motor vehicle |
| 337 | glass. |
| 338 | (c) "Assignor" is a named insured who assigns post-lost |
| 339 | benefits under comprehensive or combined additional coverage |
| 340 | under a motor vehicle insurance policy to another person through |
| 341 | an assignment agreement. |
| 342 | (d) "Disputed amount" means the difference between the |
| 343 | assignee's presuit settlement demand and the insurer's presuit |
| 344 | settlement offer. |
| 345 | (e) "Judgment obtained" means damages recovered, if any, |
| 346 | but does not include any amount awarded for interest, attorney |
| 347 | fees, or costs. |
| 348 | (f) "Presuit settlement demand" means the demand made by |
| 349 | the assignee in the written notice of intent to initiate |
| 350 | litigation as required by paragraph (9)(a). |
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| 351 | (g) "Presuit settlement offer" means the offer made by the |
|-----|--|
| 352 | insurer in its written response to the notice of intent to |
| 353 | initiate litigation as required by paragraph (9)(b). |
| 354 | (3) (a) An assignment agreement must: |
| 355 | 1. Be in writing and executed by and between a named |
| 356 | insured and the assignee. |
| 357 | 2. Contain a provision that allows the assignor to rescind |
| 358 | the assignment agreement without a penalty or fee by signing a |
| 359 | notice of rescission within 2 calendar days after the execution |
| 360 | date of the assignment agreement and by notifying the assignee |
| 361 | of the rescission. The assignor may rescind the assignment |
| 362 | agreement for any reason during the 2-day period. However, the |
| 363 | assignor must pay for contracted work performed before |
| 364 | rescission. |
| 365 | 3. Contain a provision requiring the assignee to provide a |
| 366 | copy of the executed assignment agreement to the insurer within |
| 367 | 1 calendar day after the date on which the assignment agreement |
| 368 | is executed or the date on which work begins, whichever is |
| 369 | earlier. Delivery of the copy of the assignment agreement to the |
| 370 | insurer may be made: |
| 371 | a. By personal service, overnight delivery, or electronic |
| 372 | transmission, with evidence of delivery in the form of a receipt |
| 373 | or other paper or electronic acknowledgement by the insurer; or |
| 374 | b. To the location designated for receipt of such |
| 375 | agreements as specified in the policy. |
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| 376 | 4. Contain a written, itemized, per-unit cost estimate of |
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| 377 | the services to be performed by the assignee. |
| 378 | 5. Relate only to work to be performed by the assignee for |
| 379 | services to repair or replace motor vehicle glass. |
| 380 | 6. Contain the following notice in 18-point uppercase and |
| 381 | boldfaced type: |
| 382 | |
| 383 | YOU ARE AGREEING TO GIVE UP CERTAIN RIGHTS YOU HAVE UNDER YOUR |
| 384 | INSURANCE POLICY TO A THIRD PARTY, WHICH MAY RESULT IN |
| 385 | LITIGATION AGAINST YOUR INSURER. PLEASE READ AND UNDERSTAND THIS |
| 386 | DOCUMENT BEFORE SIGNING IT. YOU HAVE THE RIGHT TO CANCEL THIS |
| 387 | AGREEMENT WITHOUT PENALTY WITHIN 2 CALENDAR DAYS AFTER THE DATE |
| 388 | THIS AGREEMENT IS EXECUTED. HOWEVER, YOU ARE OBLIGATED FOR |
| 389 | PAYMENT OF ANY CONTRACTED WORK PERFORMED BEFORE THE AGREEMENT IS |
| 390 | RESCINDED. THIS AGREEMENT DOES NOT CHANGE YOUR OBLIGATION TO |
| 391 | PERFORM THE DUTIES REQUIRED UNDER YOUR MOTOR VEHICLE INSURANCE |
| 392 | POLICY. |
| 393 | |
| 394 | 7. Contain a provision requiring the assignee to indemnify |
| 395 | and hold harmless the assignor from all liabilities, damages, |
| 396 | losses, and costs, including, but not limited to, attorney fees, |
| 397 | should the policy subject to the assignment agreement prohibit, |
| 398 | in whole or in part, the assignment of benefits. |
| 399 | (b) An assignment agreement may not contain: |
| 400 | 1. A penalty or fee for rescission under subparagraph |
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401 (a)2.; 402 2. A check or processing fee; 403 3. A penalty or fee for cancellation of the assignment 404 agreement; or 405 4. An administrative fee. 406 (c) An assignment agreement that does not comply with this 407 subsection is invalid and unenforceable. 408 In a claim arising under an assignment agreement, an (4) 409 assignee has the burden to demonstrate that the insurer is not 410 prejudiced by the failure of the assignee to: 411 (a) Maintain records of all services provided under the 412 assignment agreement. 413 Cooperate with the insurer in the investigation of the (b) 414 claim. (C) 415 Provide the insurer with requested records and 416 documents related to the services provided, and permit the 417 insurer to make copies of such records and documents. 418 Deliver a copy of the executed assignment agreement to (d) 419 the insurer within 1 calendar day after the assignment agreement 420 has been executed or work has begun, whichever is earlier. 421 (5) An assignee: 422 Must provide the assignor with accurate and up-to-date (a) revised estimates of the scope of work to be performed as 423 424 supplemental or additional repairs are required. 425 Must perform the work in accordance with accepted (b)

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| 426 | industry standards. |
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| 427 | (c) May not seek payment from the assignor exceeding the |
| 428 | applicable deductible under the policy unless the assignor has |
| 429 | chosen to have additional work performed at the assignor's own |
| 430 | expense. |
| 431 | (d) Must, as a condition precedent to filing suit under |
| 432 | the policy, and, if required by the insurer, submit to |
| 433 | examinations under oath and recorded statements conducted by the |
| 434 | insurer or the insurer's representative that are reasonably |
| 435 | necessary, based on the scope of the work and the complexity of |
| 436 | the claim, which examinations and recorded statements must be |
| 437 | limited to matters related to the services provided, the cost of |
| 438 | the services, and the assignment. |
| 439 | (e) Must, as a condition precedent to filing suit under |
| 440 | the policy, and, if required by the insurer, participate in |
| 441 | appraisal or other alternative dispute resolution methods in |
| 442 | accordance with the terms of the policy. |
| 443 | (6) An assignment agreement and this section do not modify |
| 444 | or eliminate any term, condition, or defense relating to any |
| 445 | managed repair arrangement provided in the policy. |
| 446 | (7)(a) Notwithstanding any other provision of law, and |
| 447 | except as provided in paragraph (b), the acceptance by an |
| 448 | assignee of an assignment agreement is a waiver by the assignee |
| 449 | and its subcontractors of claims against named insureds for |
| 450 | payments arising from the assignment agreement. The assignee and |
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451 its subcontractors may not collect or attempt to collect money 452 from an insured, maintain any action at law against an insured, 453 claim a lien on the motor vehicle of an insured, or report an 454 insured to a credit agency for payments arising from the 455 assignment agreement. Such waiver remains in effect after the 456 assignment agreement is rescinded by the assignor or after a 457 determination that the assignment agreement is invalid. 458 (b) An assignor is responsible for the payment of all of 459 the following: 460 1. Any deductible amount due under the policy. Any betterment ordered and performed that is approved 461 2. 462 by the assignor. 463 Any contracted work performed before the assignment 3. 464 agreement is rescinded by the assignor or before a determination 465 that the assignment agreement is invalid. 466 (8) The assignee shall indemnify and hold harmless the 467 assignor from all liabilities, damages, losses, and costs, 468 including, but not limited to, attorney fees, should the policy 469 subject to the assignment agreement prohibit, in whole or in 470 part, the assignment of benefits. 471 (9) (a) An assignee must provide the insurer and the 472 assignor with a written notice of intent to initiate litigation before filing suit under the policy. Such notice must be served 473 474 at least 10 business days before filing suit. The notice must specify the damages in dispute, the amount claimed, and any 475

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| 476 | presuit settlement demand. Concurrent with the notice, and as a |
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| | |
| 477 | precondition to filing suit, the assignee must provide the |
| 478 | insurer and the assignor a detailed written invoice of services, |
| 479 | including itemized information on equipment, materials, and |
| 480 | supplies; the number of labor hours; and, in the case of work |
| 481 | performed, proof that the work has been performed in accordance |
| 482 | with accepted industry standards. |
| 483 | (b) An insurer must respond in writing to the notice |
| 484 | within the 10-day period specified in paragraph (a) by making a |
| 485 | presuit settlement offer or requiring the assignee to |
| 486 | participate in appraisal or other method of alternative dispute |
| 487 | resolution under the policy. An insurer must have a procedure |
| 488 | for the prompt investigation, review, and evaluation of the |
| 489 | dispute stated in the notice and must investigate the claims |
| 490 | contained in the notice in accordance with the Florida Insurance |
| 491 | Code. |
| 492 | (10) Notwithstanding any other provision of law, in a suit |
| 493 | related to an assignment agreement for post-loss motor vehicle |
| 494 | glass claims arising under comprehensive or combined additional |
| 495 | coverage of a motor vehicle insurance policy, attorney fees and |
| 496 | costs may be recovered by an assignee only under s. 57.105 and |
| 497 | this subsection. |
| 498 | (a) If the difference between the judgment obtained by the |
| 499 | assignee and the presuit settlement offer is: |
| 500 | 1. Less than 25 percent of the disputed amount, the |
| | |
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501 insurer is entitled to an award of reasonable attorney fees. 502 2. At least 25 percent but less than 50 percent of the 503 disputed amount, no party is entitled to an award of attorney 504 fees. 505 3. At least 50 percent of the disputed amount, the 506 assignee is entitled to an award of reasonable attorney fees. 507 (b) If the insurer fails to inspect the motor vehicle or 508 to provide written or oral authorization for the glass repairs 509 within 1 calendar day after the first notice of loss, the 510 insurer waives its right to an award of attorney fees under this 511 subsection. If the failure to inspect the motor vehicle or to 512 provide written or oral authorization for repairs is the result 513 of an event for which the Governor had declared a state of 514 emergency pursuant to s. 252.36, factors beyond the control of 515 the insurer which reasonably prevented an inspection or written 516 or oral authorization for repairs, or the named insureds' 517 failure or inability to allow an inspection of the motor vehicle 518 after a request by the insurer, the insurer does not waive its right to an award of attorney fees under this subsection. 519 520 (11) This section does not apply to: (a) An assignment, transfer, or conveyance granted to a 521 522 subsequent purchaser of the motor vehicle with an insurable 523 interest in the motor vehicle following a loss; 524 (b) A power of attorney under chapter 709 that grants to a 525 management company, family member, guardian, or similarly

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| 526 | situated person of an insured the authority to act on behalf of |
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| 527 | an insured as it relates to a motor vehicle insurance claim; or |
| 528 | (c) Liability coverage under a motor vehicle insurance |
| 529 | policy. |
| 530 | (12) The office shall require each insurer to report by |
| 531 | January 30, 2022, and each year thereafter data on each motor |
| 532 | vehicle glass insurance claim paid in the prior calendar year |
| 533 | under an assignment agreement. The office shall adopt by rule a |
| 534 | list of the data required, which list must include specific data |
| 535 | about claims adjustment and settlement timeframes and trends, |
| 536 | grouped by whether litigated or not litigated and by loss |
| 537 | adjustment expenses. |
| 538 | (13) This section applies to an assignment agreement |
| 539 | executed on or after July 1, 2019. |
| 540 | Section 4. Section 627.7289, Florida Statutes, is created |
| 541 | to read: |
| 542 | 627.7289 Policies restricting assignment of post-loss |
| 543 | benefits under comprehensive or combined additional coverage |
| 544 | under a motor vehicle insurance policy |
| 545 | (1) As used in this section, the term "assignment |
| 546 | agreement" has the same meaning as provided in s. 627.7288. |
| 547 | (2) An insurer may offer a policy that restricts in whole |
| 548 | or in part an insured's right to execute an assignment agreement |
| 549 | only if all of the following conditions are met: |
| 550 | (a) The insurer offers the same coverage under a policy |
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| 551 | that does not restrict the right to execute an assignment |
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| 552 | agreement. |
| 553 | (b) Each restricted policy is available at a lower cost |
| 554 | than the unrestricted policy. |
| 555 | (c) The policy prohibiting assignment in whole is |
| 556 | available at a lower cost than any policy prohibiting assignment |
| 557 | in part. |
| 558 | (d) The restricted policies include on their face the |
| 559 | following notice in 18-point uppercase and boldfaced type: |
| 560 | |
| 561 | THIS POLICY DOES NOT ALLOW THE UNRESTRICTED ASSIGNMENT OF POST- |
| 562 | LOSS INSURANCE BENEFITS. BY SELECTING THIS POLICY, YOU WAIVE |
| 563 | YOUR RIGHT TO FREELY ASSIGN OR TRANSFER THE POST-LOSS MOTOR |
| 564 | VEHICLE GLASS INSURANCE BENEFITS AVAILABLE UNDER THIS POLICY TO |
| 565 | A THIRD PARTY OR TO OTHERWISE FREELY ENTER INTO AN ASSIGNMENT |
| 566 | AGREEMENT AS THE TERM IS DEFINED IN SECTION 627.7288 OF THE |
| 567 | FLORIDA STATUTES. |
| 568 | |
| 569 | (3) The insurer shall notify the insured at least annually |
| 570 | of the coverage options the insurer offers under this section. |
| 571 | Such notice must be part of and attached to the notice of |
| 572 | premium. |
| 573 | (4) This section applies to a policy issued or renewed on |
| 574 | or after July 1, 2019. |
| 575 | Section 5. Section 627.422, Florida Statutes, is amended |
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576 to read:

577 627.422 Assignment of policies <u>or post-loss benefits</u>.-A 578 policy may be assignable, or not assignable, as provided by its 579 terms.

580 (1) LIFE OR HEALTH INSURANCE POLICIES.-Subject to its 581 terms relating to assignability, any life or health insurance 582 policy under the terms of which the beneficiary may be changed 583 upon the sole request of the policyowner may be assigned either by pledge or transfer of title, by an assignment executed by the 584 585 policyowner alone and delivered to the insurer, whether or not 586 the pledgee or assignee is the insurer. Any such assignment 587 shall entitle the insurer to deal with the assignee as the owner 588 or pledgee of the policy in accordance with the terms of the 589 assignment, until the insurer has received at its home office 590 written notice of termination of the assignment or pledge or 591 written notice by or on behalf of some other person claiming 592 some interest in the policy in conflict with the assignment.

593 <u>(2) POST-LOSS BENEFITS UNDER CERTAIN PROPERTY INSURANCE</u> 594 <u>POLICIES.-A residential or commercial property insurance policy</u> 595 <u>may not prohibit the assignment of post-loss benefits unless it</u> 596 complies with s. 627.7153.

597 (3) POST-LOSS BENEFITS UNDER CERTAIN MOTOR VEHICLE
598 <u>INSURANCE POLICIES.-Comprehensive or combined additional</u>
599 <u>coverage under a motor vehicle insurance policy may not prohibit</u>
600 the assignment of post-loss benefits to a person providing

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| 601 | services to repair or replace motor vehicle glass unless it |
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| 602 | complies with s. 627.7289. |
| 603 | Section 6. If any provision of this act or its application |
| 604 | to any person or circumstance is held invalid, the invalidity |
| 605 | does not affect the remaining provisions or applications of the |
| 606 | act which can be given effect without the invalid provision or |
| 607 | application, and to this end the provisions of this act are |
| 608 | severable. |
| 609 | Section 7. This act shall take effect July 1, 2019. |
| | |

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