A bill to be entitled 1 2 An act relating to workers' compensation; amending s. 3 440.13, F.S.; deleting the definition of the term 4 "certified health care provider"; deleting provisions 5 providing for removal of physicians from lists of 6 those authorized to render medical care under certain 7 conditions; conforming provisions to changes made by 8 the act; amending s. 440.102, F.S.; revising a cross-9 reference to conform to changes made by the act; providing an effective date. 10 11 12 Be It Enacted by the Legislature of the State of Florida: 13 14 Section 1. Paragraphs (e) through (t) of subsection (1) of 15 section 440.13, Florida Statutes, are redesignated as paragraphs 16 (d) through (s), respectively, subsections (14) through (17) of that section are renumbered as subsections (13) through (16), 17 respectively, and present paragraphs (d), (h), and (q) of 18 19 subsection (1), paragraphs (a), (c), (e), and (i) of subsection 20 (3), paragraph (b) of subsection (8), paragraph (e) of 21 subsection (12), subsection (13), and paragraph (a) of present subsection (14) of that section, are amended to read: 22 23 440.13 Medical services and supplies; penalty for 24 violations; limitations.-25 (1)DEFINITIONS.-As used in this section, the term: 26 (d) - "Certified health care provider" means a health care 27 provider who has been certified by the department or who has 28 entered an agreement with a licensed managed care organization Page 1 of 8

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29 to provide treatment to injured workers under this section.
30 Certification of such health care provider must include
31 documentation that the health care provider has read and is
32 familiar with the portions of the statute, impairment guides,
33 practice parameters, protocols of treatment, and rules which
34 govern the provision of remedial treatment, care, and
35 attendance.

36 <u>(g) (h)</u> "Health care provider" means a physician or any 37 recognized practitioner who provides skilled services pursuant 38 to a prescription or under the supervision or direction of a 39 physician and who has been certified by the department as a 40 health care provider. The term "health care provider" includes a 41 health care facility.

42 (p) (q) "Physician" or "doctor" means a physician licensed 43 under chapter 458, an osteopathic physician licensed under 44 chapter 459, a chiropractic physician licensed under chapter 45 460, a podiatric physician licensed under chapter 461, an 46 optometrist licensed under chapter 463, or a dentist licensed 47 under chapter 466, each of whom must be certified by the 48 department as a health care provider.

49

(3) PROVIDER ELIGIBILITY; AUTHORIZATION.-

(a) As a condition to eligibility for payment under this chapter, a health care provider who renders services must be a certified health care provider and must receive authorization from the carrier before providing treatment. This paragraph does not apply to emergency care. The department shall adopt rules to implement the certification of health care providers.

56

(C)

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A health care provider may not refer the employee to

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another health care provider, diagnostic facility, therapy center, or other facility without prior authorization from the carrier, except when emergency care is rendered. Any referral must be to a health care provider that has been certified by the department, unless the referral is for emergency treatment, and the referral must be made in accordance with practice parameters and protocols of treatment as provided for in this chapter.

(e) Carriers shall adopt procedures for receiving,
reviewing, documenting, and responding to requests for
authorization. Such procedures shall be for a health care
provider certified under this section.

68 Notwithstanding paragraph (d), a claim for specialist (i) 69 consultations, surgical operations, physiotherapeutic or 70 occupational therapy procedures, X-ray examinations, or special diagnostic laboratory tests that cost more than \$1,000 and other 71 72 specialty services that the department identifies by rule is not 73 valid and reimbursable unless the services have been expressly 74 authorized by the carrier, or unless the carrier has failed to 75 respond within 10 days to a written request for authorization, 76 or unless emergency care is required. The insurer shall 77 authorize such consultation or procedure unless the health care 78 provider or facility is not authorized or certified, unless such 79 treatment is not in accordance with practice parameters and 80 protocols of treatment established in this chapter, or unless a 81 judge of compensation claims has determined that the consultation or procedure is not medically necessary, not in 82 83 accordance with the practice parameters and protocols of 84 treatment established in this chapter, or otherwise not

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85 compensable under this chapter. Authorization of a treatment 86 plan does not constitute express authorization for purposes of 87 this section, except to the extent the carrier provides 88 otherwise in its authorization procedures. This paragraph does 89 not limit the carrier's obligation to identify and disallow 90 overutilization or billing errors.

91

(8) PATTERN OR PRACTICE OF OVERUTILIZATION.-

92 (b) If the department determines that a health care 93 provider has engaged in a pattern or practice of overutilization 94 or a violation of this chapter or rules adopted by the 95 department, including a pattern or practice of providing 96 treatment in excess of the practice parameters or protocols of 97 treatment, it may impose one or more of the following penalties:

98 1. An order of the department barring the provider from99 payment under this chapter;

100 101 2. Deauthorization of care under review;

3. Denial of payment for care rendered in the future;

102 4. Decertification of a health care provider certified as 103 an expert medical advisor under subsection (9) or of a 104 rehabilitation provider certified under s. 440.49;

105 <u>4.5.</u> An administrative fine assessed by the department in 106 an amount not to exceed \$5,000 per instance of overutilization 107 or violation; and

108 <u>5.6.</u> Notification of and review by the appropriate 109 licensing authority pursuant to s. 440.106(3).

110 (12) CREATION OF THREE-MEMBER PANEL; GUIDES OF MAXIMUM
111 REIMBURSEMENT ALLOWANCES.-

112

(e)

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In addition to establishing the uniform schedule of

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113 maximum reimbursement allowances, the panel shall:

114 1. Take testimony, receive records, and collect data to 115 evaluate the adequacy of the workers' compensation fee schedule, 116 nationally recognized fee schedules and alternative methods of 117 reimbursement to certified health care providers and health care 118 facilities for inpatient and outpatient treatment and care.

119 2. Survey certified health care providers and health care 120 facilities to determine the availability and accessibility of 121 workers' compensation health care delivery systems for injured 122 workers.

3. Survey carriers to determine the estimated impact on carrier costs and workers' compensation premium rates by implementing changes to the carrier reimbursement schedule or implementing alternative reimbursement methods.

4. Submit recommendations on or before January 1, 2003,
and biennially thereafter, to the President of the Senate and
the Speaker of the House of Representatives on methods to
improve the workers' compensation health care delivery system.

132 The department, as requested, shall provide data to the panel, 133 including, but not limited to, utilization trends in the 134 workers' compensation health care delivery system. The 135 department shall provide the panel with an annual report regarding the resolution of medical reimbursement disputes and 136 137 any actions pursuant to subsection (8). The department shall 138 provide administrative support and service to the panel to the 139 extent requested by the panel.

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131

(13) REMOVAL OF PHYSICIANS FROM LISTS OF THOSE AUTHORIZED Page 5 of 8

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141 TO RENDER MEDICAL CARE. The department shall remove from the 142 list of physicians or facilities authorized to provide remedial 143 treatment, care, and attendance under this chapter the name of 144 any physician or facility found after reasonable investigation 145 to have:

146 (a) Engaged in professional or other misconduct or 147 incompetency in connection with medical services rendered under 148 this chapter;

(b) Exceeded the limits of his or her or its professional competence in rendering medical care under this chapter, or to have made materially false statements regarding his or her or its qualifications in his or her application;

153 (c) Failed to transmit copies of medical reports to the 154 employer or carrier, or failed to submit full and truthful 155 medical reports of all his or her or its findings to the 156 employer or carrier as required under this chapter;

157 (d) Solicited, or employed another to solicit for himself 158 or herself or itself or for another, professional treatment, 159 examination, or care of an injured employee in connection with 160 any claim under this chapter;

161 (e) Refused to appear before, or to answer upon request 162 of, the department or any duly authorized officer of the state, 163 any legal question, or to produce any relevant book or paper 164 concerning his or her conduct under any authorization granted to 165 him or her under this chapter;

166 (f) Self-referred in violation of this chapter or other 167 laws of this state; or 168 (g) Engaged in a pattern of practice of overutilization or

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169 a violation of this chapter or rules adopted by the department, 170 including failure to adhere to practice parameters and protocols 171 established in accordance with this chapter.

172

(13) (14) PAYMENT OF MEDICAL FEES.-

173 Except for emergency care treatment, fees for medical (a) 174 services are payable only to a health care provider certified 175 and authorized to render remedial treatment, care, or attendance 176 under this chapter. Carriers shall pay, disallow, or deny 177 payment to health care providers in the manner and at times set 178 forth in this chapter. A health care provider may not collect or 179 receive a fee from an injured employee within this state, except as otherwise provided by this chapter. Such providers have 180 recourse against the employer or carrier for payment for 181 182 services rendered in accordance with this chapter. Payment to 183 health care providers or physicians shall be subject to the 184 medical fee schedule and applicable practice parameters and 185 protocols, regardless of whether the health care provider or 186 claimant is asserting that the payment should be made.

187 Section 2. Paragraph (p) of subsection (5) of section
188 440.102, Florida Statutes, is amended to read:

189 440.102 Drug-free workplace program requirements.—The 190 following provisions apply to a drug-free workplace program 191 implemented pursuant to law or to rules adopted by the Agency 192 for Health Care Administration:

(5) PROCEDURES AND EMPLOYEE PROTECTION.—All specimen collection and testing for drugs under this section shall be performed in accordance with the following procedures:

196

(p)

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All authorized remedial treatment, care, and

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197 attendance provided by a health care provider to an injured 198 employee before medical and indemnity benefits are denied under 199 this section must be paid for by the carrier or self-insurer. 200 However, the carrier or self-insurer must have given reasonable 201 notice to all affected health care providers that payment for 202 treatment, care, and attendance provided to the employee after a 203 future date certain will be denied. A health care provider, as 204 defined in s. 440.13(1)(g) 440.13(1)(h), that refuses, without good cause, to continue treatment, care, and attendance before 205 206 the provider receives notice of benefit denial commits a 207 misdemeanor of the second degree, punishable as provided in s. 208 775.082 or s. 775.083.

209

Section 3. This act shall take effect July 1, 2012.

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