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A bill to be entitled

An act relating to interpreters for individuals who are deaf or hard of hearing; providing a directive to the Division of Law Revision and Information; creating s. 468.861, F.S.; providing a purpose; creating s. 468.8611, F.S.; defining terms; creating s. 468.8612, F.S.; creating the Board of Interpreters for the Deaf and Hard of Hearing; providing board membership and terms; providing that ch. 455, F.S., relating to the activities of a board, applies to board members; creating s. 468.8613, F.S.; requiring an interpreter to apply for a license or permit within a specified timeframe; requiring the Department of Business and Professional Regulation to issue an initial license, permit, or provisional permit to an applicant who meets certain criteria; requiring licensees and permitholders to provide proof of the completion of specified continuing education requirements; requiring the department to issue a license, permit, or provisional permit to a holder of an active license or permit issued by another state or territory under certain circumstances; requiring background checks on an applicant for initial issuance of a license or permit; prohibiting the department from denying a license or permit to an applicant under certain circumstances; requiring the department to issue

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renewals of licenses and permits under certain circumstances; creating s. 468.8614, F.S.; requiring an interpreting agency to register with the department; providing application requirements; creating s. 468.8615, F.S.; requiring an individual to have an active license or permit to serve as an interpreter; providing penalties; requiring an individual to elect active or inactive status at the time of license or permit renewal; requiring an individual to take certain actions in order to elect inactive status; authorizing the board to discipline an individual for an act or omission; directing the board to send notices to a licensee or permitholder before the expiration or cancellation of a license or permit; creating s. 468.8616, F.S.; requiring the department to charge fees; authorizing the board to earmark a specific amount from such fees for certain purposes; requiring that all moneys collected by the department from such fees be deposited into the Professional Regulation Trust Fund; authorizing the Legislature to appropriate any excess moneys from the trust fund to the General Revenue Fund; requiring the department to submit a proposed budget; creating s. 468.8617, F.S.; prohibiting certain actions by individuals and entities; providing penalties; creating s. 468.8618, F.S.; authorizing the department

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to issue and deliver a notice to cease and desist in certain circumstances; creating s. 468.8619, F.S.; providing applicability; creating s. 468.862, F.S.; requiring the board and the department to adopt rules; providing guidelines for the department rules; amending s. 20.165, F.S.; providing that the board is established within the Division of Professions; conforming a provision to a change made by the act; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. The Division of Law Revision and Information is directed to create part XVII of chapter 468, Florida Statutes, consisting of ss. 468.861-468.862, Florida Statutes, to be entitled "Interpreters for the Deaf and Hard of Hearing."

Section 2. Section 468.861, Florida Statutes, is created to read:

468.861 Purpose.—The Legislature finds it necessary and in the best interest of the public health, safety, and welfare to regulate the profession of interpreters for individuals who are deaf or hard of hearing.

Section 3. Section 468.8611, Florida Statutes, is created to read:

468.8611 Definitions.—As used in this part, the term:

(1) "Board" means the Board of Interpreters for the Deaf

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79 and Hard of Hearing.

- (2) "Deaf interpreter" means an individual who is deaf or hard of hearing and who may be certified as an interpreter by the national Registry of Interpreters for the Deaf. A deaf interpreter may be needed when a deaf or hard of hearing client has a mode of communication that is so unique that it cannot be adequately addressed by an interpreter who is not also deaf or hard of hearing.
- (3) "Deaf or hard of hearing" means having a documented hearing loss, and includes all of the following terms:
- (a) "Deaf," which means having a severe and documented hearing loss that prevents an individual from processing speech and language through hearing, with or without amplification, and may require the individual to use sign language or other modes of communication to communicate with other individuals.
- (b) "Deaf-blind," which means having a combined loss of vision and hearing which prevents an individual from using vision and hearing as a primary source for accessing information and for communicating with other individuals.
- (c) "Hard of hearing," which means having a hearing loss or other auditory disabling conditions that may require an individual to use visual methods or assistive listening devices to communicate with other individuals.
- (d) "Oral deaf," which means being deaf or hard of hearing but able to use oral speech to communicate with other individuals.

(4)	"Department"	means	the	Department	of	Business	and
Profession	nal Regulation	n.					

- (5) "Interpreter" means an individual who provides, either face-to-face or remotely via video technology, language equivalency between a hearing individual and an individual who is deaf or hard of hearing.
- (6) "Interpreting agency" means an entity that provides qualified interpreter services and employs or contracts with qualified interpreters.
- (7) "Resident" means an individual who has a principal place of domicile in this state.
- [8] "Sign language" means a continuum of visual-gestural language and communication systems that employ manual signs made with the hands and other movements, including facial expressions and postures of the body. The term includes, but is not limited to, American Sign Language, Signing Exact English, or other visual communication methods.
- Section 4. Section 468.8612, Florida Statutes, is created to read:
- 468.8612 Board of Interpreters for the Deaf and Hard of Hearing.—
- (1) The Board of Interpreters for the Deaf and Hard of

 Hearing is created within the department. Members shall be

 appointed by the Governor upon recommendation of the Florida

 Registry of Interpreters for the Deaf and the Florida

 Association of the Deaf, subject to confirmation by the Senate.

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After the initial appointments of the board, each subsequent appointment of a member shall be for a 4-year term. A vacancy on the board shall be filled for the remaining portion of the term in the same manner as the original appointment. A member may not serve more than two consecutive 4-year terms or more than 11 years total on the board.

- (2) The board shall consist of the following 11 members:
- (a) Six individuals primarily engaged in business as sign language interpreters, at least one of whom is an educational interpreter, at least one of whom is an interpreter who works via remote video technology, and at least one of whom is deaf.
- (b) Three deaf or hard-of-hearing individuals who are not, and have never been, members or practitioners of a profession regulated by the board.
- (c) One individual primarily engaged in business as an interpreting agency representative.
- (d) One individual who is not, and has never been, a member or practitioner of a profession regulated by the board and who does not meet the qualifications in paragraph (a), paragraph (b), or paragraph (c).
- (3) To achieve staggered terms, the initial appointments shall be as follows:
- (a) One member appointed under paragraph (2) (b), the member appointed under paragraph (2) (c), and the member appointed under paragraph (2) (d), for initial 2-year terms.
 - (b) Two members appointed under paragraph (2)(a) and two

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members appointed under paragraph (2) (b), for initial 3-year terms.

- (c) Four members appointed under paragraph (2) (a) for initial 4-year terms.
- interpreter must be licensed or have been issued a permit by the department to operate as an interpreter in the category under which the member is appointed, be actively practicing in the profession, and have been practicing for at least 5 consecutive years before the date of appointment. Each appointee must be a resident. The initial board appointees are exempt from the requirement that they hold a license or permit before appointment, but must be actively practicing in the profession and have been practicing for at least 5 consecutive years before the date of appointment.
- (5) The provisions of chapter 455 relating to activities of a board apply to the board members.
- Section 5. Section 468.8613, Florida Statutes, is created to read:
 - 468.8613 License; permit; continuing education.-
- (1) Effective May 1, 2016, an individual may not interpret for the deaf or hard of hearing in this state without first receiving a license or permit under this section. All interpreters must submit an application to the department for a license, a permit, or a provisional permit within 90 days after the effective date of this act.

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183 The department shall, upon receipt of the applicable fee and proof of credentials, issue an initial license, an 184 185 initial permit, or an initial provisional permit to an 186 individual who is at least 18 years of age, has a high school 187 diploma or equivalent, and meets the following requirements: 188 License.—A license indicates that the licenseholder is considered to meet or exceed minimum qualifications as an 189 190 interpreter for the deaf or hard of hearing. A license may be 191 renewed every 2 years with no limit on the number of renewals. 192 Licensees must provide proof, in the form established by the 193 department subject to chapter 455, that the licensee has 194 completed at least 40 hours of continuing education for each 2-195 year license period. At least 30 hours of the 40-hour requirement must be related to the profession of interpreting. 196 197 Licensees also must comply with standards relating to continuing 198 education methods, categories, and sponsors established by the 199 national Registry of Interpreters for the Deaf. Continuing 200 education requirements may be prorated for new licensees as 201 provided in s. 455.2124. 202 1. Generalist license.—An interpreter who holds a valid 203 generalist license may work in all community or educational 204 settings. To qualify for an initial generalist license, an 205 applicant must receive: 206 a. A certification, other than a K-12 education 207 certification, from the national Registry of Interpreters for 208 the Deaf; or

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b. Other equivalent interpreter credentials as determined by the board.

- 2. Educational license.—An interpreter who holds a valid educational license is limited to working in K-12 educational settings and at official school-sponsored activities. To qualify for an initial educational license, an applicant must receive:
- a. A passing score on the Educational Interpreter

 Performance Assessment written test and a 4.0-5.0 on the

 Educational Interpreter Performance Assessment performance test;

 or
- <u>b. A K-12 educational certification from the national</u>
 Registry of Interpreters for the Deaf.
- (b) Permit.—A permit indicates that the permitholder is progressing toward becoming a qualified, licensed interpreter for the deaf or hard of hearing. A permit may be renewed once for a total of 4 years. Permitholders must provide proof, in the form established by the department subject to chapter 455, that the permitholder has completed at least 40 hours of continuing education for each 2-year permit period. At least 30 hours of the 40-hour requirement must be related to the profession of interpreting. Permitholders also must comply with standards relating to continuing education methods, categories, and sponsors established by the national Registry of Interpreters for the Deaf. Continuing education requirements may be prorated for new permitholders according to s. 455.2124.
 - 1. Generalist permit.—An interpreter who holds a valid

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generalist permit may work in any community or educational setting according to his or her level of skill. To qualify for an initial generalist permit, an applicant must receive:

- a. A Quality Assurance Screening level 1, level 2, or level 3 by the Florida Registry of Interpreters for the Deaf;
- b. A degree from an interpreter educational program at an accredited educational institution or an educational equivalency application approved by the national Registry of Interpreters for the Deaf, and a passing score on the National Interpreter Certification knowledge exam;
- c. Twenty documented hours of interpreter training, 16 of which must be interpreter skill development; a rating of "Superior" or "Advanced Plus" on the Sign Communication

 Proficiency Interview or a level 4 or higher on the American

 Sign Language Proficiency Interview; and a passing score on the National Interpreter Certification knowledge exam; or
- d. Other equivalent interpreter credentials as determined by the board.
- 2. Generalist permit for deaf interpreters.—A deaf interpreter who holds a valid generalist permit for deaf interpreters may work in any community or educational setting according to his or her level of skill. To qualify for an initial generalist permit, an applicant who is deaf must receive:
- a. A passing score on the Certified Deaf Interpreter written exam of the national Registry of Interpreters for the

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Deaf, and a rating of "Superior" or "Advanced Plus" on the Sign Communication Proficiency Interview or level 4 or higher on the American Sign Language Proficiency Interview;

- b. Twenty documented hours of interpreter training, 16 of which must be specific to the Certified Deaf Interpreter exam of the national Registry of Interpreters for the Deaf, and a rating of "Superior" or "Advanced Plus" on the Sign Communication

 Proficiency Interview or a level 4 or higher on the American

 Sign Language Proficiency Interview; or
- c. Other equivalent interpreter credentials as determined by the board.
- 3. Educational permit.—An interpreter who holds a valid educational permit is limited to working in K-12 educational settings and at official school-sponsored activities according to his or her level of skill. To qualify for an initial educational permit, an applicant must receive:
- <u>a. An Educational Interpreter Evaluation level I, level II, or level III by the Florida Registry of Interpreters for the Deaf;</u>
- b. A passing score on the Educational Interpreter

 Performance Assessment written test and a 3.0-3.9 on the

 Educational Interpreter Performance Assessment performance test;

 or
- c. A degree from an interpreter education program at an accredited educational institution or an educational equivalency application approved by the national Registry of Interpreters

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for the Deaf, and a passing score on the Educational Interpreter
Performance Assessment written test.

- (c) Provisional permit.—A provisional permit is intended to allow those individuals working as interpreters at the time of the effective date of this act to have sufficient time to gain appropriate credentials and qualify for a license or permit. Upon receipt of a completed application and the appropriate fee, the department shall issue a nonrenewable provisional permit to an interpreter who does not otherwise meet the requirements for a license or permit and is primarily employed as an interpreter upon the effective date of this act or has completed at least 100 hours of documented employment as an interpreter in the 12 months immediately preceding the effective date of this act. The provisional permit is valid for 2 years and may not be renewed. An applicant who wishes to obtain a provisional permit must apply within 90 days after the effective date of this act.
- initial permit to an applicant who is at least 18 years of age, has a high school diploma or equivalent, and holds an active license or permit issued by another state or territory of the United States to practice as an interpreter for the deaf or hard of hearing if:
- (a) The criteria for issuance in that state or territory are substantially equivalent to those for a license or permit issued under this part; or

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313	(b) That state or territory has a reciprocal agreement
314	with the board for the recognition of a license or permit issued
315	for interpreters for the deaf or hard of hearing.
316	(4)(a) An applicant for initial issuance of a license or
317	permit must submit to a criminal history record check and
318	fingerprinting pursuant to s. 455.213.
319	(b) If an applicant has been convicted of a felony, the
320	department may deny the application based upon the severity of
321	the crime, the relationship of the crime to interpreting, or the
322	potential for public harm. When determining whether to approve
323	or deny a license or permit, the department shall also consider
324	the length of time since the commission of the crime and the
325	rehabilitation of the applicant. The department may not deny a
326	license or permit to an applicant based solely on a felony
327	conviction or the applicant's failure to provide proof of
328	restoration of civil rights.
329	(5) The department shall issue license and permit renewals
330	pursuant to s. 455.213.
331	Section 6. Section 468.8614, Florida Statutes, is created
332	to read:
333	468.8614 Interpreting agency registration.
334	(1) Effective May 1, 2016, an interpreting agency may not
335	operate until it is registered with the department.
336	(2) An applicant for registration as an interpreting
337	agency in this state must submit to the department on forms
338	provided by the department a registration application

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accompanied by any relevant information requested by the department and the application fee.

- (3) An applicant for registration as an interpreting agency which has submitted a registration application, all relevant information requested by the department, the application fee, and all other fees required by this part may coordinate interpreter services, pending approval of its registration application.
- (4) The department may register the applicant as an interpreting agency upon receipt of the completed registration application forms, all relevant information that the department has requested, and the application fee.
- Section 7. Section 468.8615, Florida Statutes, is created to read:
- 468.8615 Inactive and delinquent status; renewal and cancellation notices.—
- (1) Effective May 1, 2016, an individual may not serve as an interpreter for the deaf or hard of hearing unless he or she holds an active license or permit issued under s. 468.8613. An individual who interprets without an active license or permit is subject to penalties as provided in s. 468.8617.
- (2) At the time of licensure or permit renewal, a licensee or permitholder shall elect active or inactive status. A licensee or permitholder who elects inactive status must complete the required application forms and pay the required fees.

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(3) The holder of an inactive license or inactive permit
may convert the license or permit to active status at any time
if he or she meets the requirements for active status, pays any
additional fees necessary to equal the fees imposed on an active
status licensee or permitholder, pays any applicable late fees,
and meets one renewal cycle of all continuing education
requirements that the board prescribes for active status. The
department may not require the holder of an inactive license or
inactive permit to complete more than one renewal cycle of
continuing education in order to reactivate the license or
permit.

- (4) If a licensee or permitholder does not renew an active or inactive license before its expiration, he or she must apply with a completed application, as determined by the department, for reinstatement of active or inactive status within 2 years after the date of expiration. Failure by a licensee or permitholder to restore active or inactive status before the end of the 2 years following the expiration of the license or permit renders the license or permit void, and any subsequent attempt to obtain a license or permit shall be treated as an initial application.
- (5) The board may discipline a licensee or permitholder for an act or omission in the scope of employment.
- (6) The department shall send to the licensee or permitholder at his or her address the following:
 - (a) A renewal notice, at least 60 days before the

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391	expiration of the license or permit.
392	(b) A pending cancellation notice, if the license or
393	permit has expired.
394	Section 8. Section 468.8616, Florida Statutes, is created
395	to read:
396	<u>468.8616 Fees</u>
397	(1) The department shall charge a fee for an initial
398	license or initial permit, an initial license or initial permit
399	application, a license or permit renewal, a license or permit
100	renewal application, an interpreting agency registration
101	application, and the recordmaking and recordkeeping associated
102	with these applications and registrations as provided under s.
103	455.219.
104	(a) The application fees may not exceed \$200.
105	(b) The initial license fee or initial permit fee may not
106	exceed \$400.
107	(c) The renewal fee may not exceed \$400.
108	(d) The department shall impose a fee for renewal of an
109	inactive license or permit to maintain inactive status, which
110	may not exceed \$100.
111	(e) If a licensee, permitholder, or interpreting agency
112	applies for a license or permit renewal, regardless of whether
113	active or inactive status is elected, after the expiration of
114	the license or permit, the department shall impose on the
115	applicant:
116	1. A late fee: and

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2. An additional fee that does not exceed the applicable renewal fee and that reasonably reflects the costs of processing a request to change a status at a time other than the expiration of a license or permit.

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- (f) The department shall establish fees that are adequate to ensure the continued operation of the board in accordance with s. 455.204.
- (2) In addition to the initial application fees and renewal application fees imposed under subsection (1), a fee of \$5 shall be assessed by the department at the time of initial application or renewal which shall be used to fund projects relating to interpreting for the deaf or hard of hearing or to continuing education programs offered to interpreters for the deaf or hard of hearing in this state. The board, with concurrence of the department, may earmark \$5 of the current licensure or permitting fee for this purpose if the board is not in a deficit and has a reasonable cash balance. At the time the funds are transferred, the board shall advise the department on the most needed areas of research or continuing education, based on significant changes in industry practices or this part or on the most common types of consumer complaints. The board's advice is not binding on the department. The department shall report to the board in October of each year, summarizing the allocation of the funds by institution and summarizing the new projects funded and the status of previously funded projects.
 - (3) All moneys collected by the department from fees

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443	authorized under this part shall be deposited into the
444	Professional Regulation Trust Fund and shall be applied in
445	accordance with ss. 215.37 and 455.219. The Legislature may
446	appropriate any excess moneys from this fund to the General
447	Revenue Fund.
448	(4) The department, with the advice of the board, shall
449	prepare and submit a proposed budget in accordance with law.
450	Section 9. Section 468.8617, Florida Statutes, is created
451	to read:
452	468.8617 Prohibitions; penalties.—
453	(1) A person may not:
454	(a) Engage in the practice of interpreting without an
455	active license or permit issued by the department pursuant to
456	this part.
457	(b) Own, operate, maintain, open, establish, conduct, or
458	have charge of, alone or with another individual, an
459	interpreting agency that is not registered under this part or in
460	which an individual who does not have a valid license or permit
461	performs interpreting services.
462	(c) Use public funds to employ or contract with
463	interpreters who do not hold a valid license or permit issued
464	under this part.
465	(d) Obtain or attempt to obtain a license, permit, or
466	registration through an offer of money, other than the required
467	fee, or any other thing of value or by fraudulent
468	misrepresentation.

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misrepresentation.

169	(e) Use or attempt to use a license or permit that has
170	been suspended or revoked to perform interpreting services.
171	(2) When the board finds any licensee or permitholder
172	guilty of the grounds specified in s. 455.227(1), except
173	paragraph (1)(d) or paragraph (1)(e), or of any grounds
174	specified in this part, including a violation of this part which
175	occurred before obtaining a license or permit, the board may
176	enter an order imposing one or more of the penalties in s.
177	455.227(2) and recover the costs associated with investigation
178	and prosecution as provided under s. 455.227(3).
179	Section 10. Section 468.8618, Florida Statutes, is created
180	to read:
181	468.8618 Unregulated practice of interpreter or
182	interpreting agency; cease and desist notice When the
183	department has probable cause to believe that an individual who
184	is not licensed or permitted by the department or an
185	interpreting agency that is not registered by the department has
186	violated any provision of this part, or any rule adopted
187	pursuant to this part, the department may issue and deliver to
188	the individual or the interpreting agency a notice to cease and
189	desist from the violation in accordance with s. 455.228.
190	Section 11. Section 468.8619, Florida Statutes, is created
191	to read:
192	468.8619 Applicability.—This part does not apply to:
193	(1) A student or intern who is completing his or her
194	required practicum hours and is practicing under the direction

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495	of an interpreter who holds a valid license or permit.
496	(2) An individual interpreting to or from foreign sign or
497	foreign spoken languages for which a national certification exam
498	does not exist.
499	(3) An individual who interprets only in religious
500	services or events.
501	(4) An individual who interprets in informal settings
502	between family and friends.
503	(5) An appointing authority, pursuant to s. 395.1041,
504	which uses an unlicensed interpreter who does not meet the
505	requirements of this part in an emergency situation if:
506	(a) The decision was made in the best medical or legal
507	judgment of the appointing authority;
508	(b) A life-threatening emergency situation exists; and
509	(c) All reasonable efforts have been exhausted by the
510	appointing authority to locate a licensed interpreter from
511	within a 60-mile radius, and documentation to that effect is
512	provided to the department upon request.
513	(6) An individual during a state or national emergency if
514	the individual is facilitating communication between a first
515	responder and an individual who is deaf or hard of hearing until
516	an interpreter holding a valid license or permit is found.
517	(7) Other situations as determined by the board.
518	Section 12. Section 468.862, Florida Statutes, is created
519	to read:

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Rulemaking.-

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(1)	The	board	shal	ll ador	ot rule	s to	adn	ninist	cer	the
provisions	of	this	part	which	confer	dut	ies	upon	it.	

- (2) The department shall adopt rules to administer the provisions of this part which confer duties upon it. The rules must include, but are not limited to, rules that:
- (a) Specify the procedures for the registration of interpreting agencies that have been registered or licensed and are practicing in another state that has registration or license standards substantially similar to, equivalent to, or more stringent than the standards of this state.
- (b) Govern the registration and operation of interpreting agencies and the registration application and approval process.
- (c) Govern the process for renewal of registration for interpreting agencies.
- Section 13. Paragraph (a) of subsection (4) and subsection (5) of section 20.165, Florida Statutes, are amended to read:
- 20.165 Department of Business and Professional Regulation.—There is created a Department of Business and Professional Regulation.
- (4) (a) The following boards and programs are established within the Division of Professions:
- 1. Board of Architecture and Interior Design, created under part I of chapter 481.
- 2. Florida Board of Auctioneers, created under part VI of chapter 468.
 - 3. Barbers' Board, created under chapter 476.

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4. Florida Building Code Administrators and Inspectors
Board, created under part XII of chapter 468.

5. Construction Industry Licensing Board, created under part I of chapter 489.

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- 6. Board of Cosmetology, created under chapter 477.
- 7. Electrical Contractors' Licensing Board, created under part II of chapter 489.
- 8. Board of Employee Leasing Companies, created under part XI of chapter 468.
- 9. Board of Landscape Architecture, created under part II of chapter 481.
- 558 10. Board of Pilot Commissioners, created under chapter 310.
- 560 11. Board of Professional Engineers, created under chapter 561 471.
- 562 12. Board of Professional Geologists, created under 563 chapter 492.
- 13. Board of Veterinary Medicine, created under chapter 565 474.
- 566 14. Home inspection services licensing program, created under part XV of chapter 468.
- 568 15. Mold-related services licensing program, created under part XVI of chapter 468.
- 570 <u>16. Board of Interpreters for the Deaf and Hard of</u> 571 <u>Hearing, created under part XVII of chapter 468.</u>
 - (5) The members of each board established pursuant to

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subsection (4) shall be appointed by the Governor, subject to confirmation by the Senate. Consumer members on the board shall be appointed pursuant to subsection (6). After the initial appointments of the board, each subsequent appointment members shall be appointed for 4-year terms, and such terms shall expire on October 31. However, a term of less than 4 years may be utilized to ensure that:

- (a) No more than two members' terms expire during the same calendar year for boards consisting of seven or eight members.
- (b) No more than 3 members' terms expire during the same calendar year for boards consisting of 9 to 12 members.
- (c) No more than 5 members' terms expire during the same calendar year for boards consisting of 13 or more members.

A member whose term has expired shall continue to serve on the board until such time as a replacement is appointed. A vacancy on the board shall be filled for the unexpired portion of the term in the same manner as the original appointment. No member may serve for more than the remaining portion of a previous member's unexpired term, plus two consecutive 4-year terms of the member's own appointment thereafter.

Section 14. This act shall take effect February 1, 2016.