1 A bill to be entitled 2 An act relating to the organization of the Department 3 of Financial Services; amending s. 20.121, F.S.; 4 revising the divisions and functions of the 5 department; authorizing the Chief Financial Officer to 6 establish divisions, bureaus, or offices of the 7 department; amending s. 28.2401, F.S.; providing 8 funding from certain probate petition service charges 9 to the Florida Clerks of Court Operations Corporation 10 for clerk education provided by the corporation; amending s. 28.241, F.S., relating to the deposit of 11 12 certain filing fees for trial and appellate 13 proceedings, to conform provisions to changes made by the act; amending s. 28.35, F.S.; deleting a 14 15 requirement that the Florida Clerks of Court Operations Corporation contract with the department 16 for certain audits; amending s. 110.205, F.S.; 17 exempting audit and accounting positions of the 18 19 department from career service requirements; amending 20 s. 624.26, F.S.; conforming provisions to changes made 21 by the act; amending s. 624.307, F.S.; providing 2.2 powers and duties of the department's Division of Consumer Services; authorizing the division to impose 23 24 certain penalties; authorizing the department to adopt 25 rules relating to the division; providing for 26 construction; amending s. 624.502, F.S.; requiring

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that certain service of process fees be deposited into the Administrative Trust Fund; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

- Section 1. Subsections (2) and (6) of section 20.121, Florida Statutes, are amended to read:
- 20.121 Department of Financial Services.—There is created a Department of Financial Services.
- (2) DIVISIONS.—The Department of Financial Services shall consist of the following divisions and offices:
- (a) The Division of Accounting and Auditing, which shall include the following bureau and office:
 - 1. The Bureau of Unclaimed Property.
- 2. The Office of Fiscal Integrity which shall function as a criminal justice agency for purposes of ss. 943.045-943.08 and shall have a separate budget. The office may conduct investigations within or outside this state as the bureau deems necessary to aid in the enforcement of this section. If during an investigation the office has reason to believe that any criminal law of this state has or may have been violated, the office shall refer any records tending to show such violation to state or federal law enforcement or prosecutorial agencies and shall provide investigative assistance to those agencies as required.

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(b) The Division of State Fire Marshal.

(c) The Division of Risk Management.

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- (d) The Division of Treasury, which shall include a Bureau of Deferred Compensation responsible for administering the Government Employees Deferred Compensation Plan established under s. 112.215 for state employees.
- (e) The Division of <u>Criminal Investigations</u>, which shall <u>function as a criminal justice agency for purposes of ss.</u>

 943.045-943.08 <u>Insurance Fraud</u>.
 - (f) The Division of Rehabilitation and Liquidation.
 - (g) The Division of Insurance Agent and Agency Services.
 - (h) The Division of Consumer Services.
- 1. The Division of Consumer Services shall perform the following functions concerning products or services regulated by the department or by the Office of Insurance Regulation:
 - a. Receive inquiries and complaints from consumers.
- b. Prepare and disseminate such information as the department deems appropriate to inform or assist consumers.
- c. Provide direct assistance and advocacy for consumers who request such assistance or advocacy.
- d. With respect to apparent or potential violations of law or applicable rules by a person or entity licensed by the department or office, report apparent or potential violations to the office or the appropriate division of the department, which may take such further action as it deems appropriate.
 - e. Designate an employee of the division as primary

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contact for consumers on issues relating to sinkholes.

- 2. Any person licensed or issued a certificate of authority by the department or by the Office of Insurance Regulation shall respond, in writing, to the Division of Consumer Services within 20 days after receipt of a written request for information from the division concerning a consumer complaint. The response must address the issues and allegations raised in the complaint. The division may impose an administrative penalty for failure to comply with this subparagraph of up to \$2,500 per violation upon any entity licensed by the department or the office and \$250 for the first violation, \$500 for the second violation, and up to \$1,000 per violation thereafter upon any individual licensed by the department or the office.
- 3. The department may adopt rules to administer this paragraph.
- 4. The powers, duties, and responsibilities expressed or granted in this paragraph do not limit the powers, duties, and responsibilities of the Department of Financial Services, the Financial Services Commission, the Office of Insurance Regulation, or the Office of Financial Regulation set forth elsewhere in the Florida Statutes.
 - (i) The Division of Workers' Compensation.
 - (i) The Division of Administration.
 - (k) The Division of Legal Services.
- (1) The Division of Information Systems.

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105 (j) (m) The Office of Insurance Consumer Advocate. 106 (k) (n) The Division of Funeral, Cemetery, and Consumer 107 Services. 108 (1) (0) The Division of Public Assistance Fraud. 109 110 The Chief Financial Officer may establish any other division, 111 bureau, or office of the department that he or she deems 112 necessary to promote the efficient and effective operation of 113 the department pursuant to s. 20.04. 114 (6) STRATEGIC MARKETS RESEARCH AND ASSESSMENT UNIT. The 115 Strategic Markets Research and Assessment Unit is established 116 within the Department of Financial Services. The Chief Financial 117 Officer or his or her designee shall report on September 1, 118 2008, and quarterly thereafter, to the Cabinet, the President of 119 the Senate, and the Speaker of the House of Representatives on 120 the status of the state's financial services markets. At a 121 minimum, the report must include a summary of issues, trends, and threats that broadly impact the condition of the financial 122 123 services industries, along with the effect of such conditions on 124 financial institutions, the securities industries, other 125 financial entities, and the credit market. The Chief Financial 126 Officer shall also provide findings and recommendations 127 regarding regulatory and policy changes to the Cabinet, the 128 President of the Senate, and the Speaker of the House of 129 Representatives. 130 Section 2. Subsection (3) of section 28.2401, Florida

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131 Statutes, is amended to read:

- 28.2401 Service charges and filing fees in probate matters.—
- (3) An additional service charge of \$4 on petitions seeking summary administration, formal administration, ancillary administration, guardianship, curatorship, and conservatorship shall be paid to the clerk. The clerk shall transfer \$3.50 to the Department of Revenue for deposit into the Court Education Trust Fund and shall transfer 50 cents to the Department of Revenue for deposit into the Department of Financial Services' Administrative Trust Fund to fund clerk education provided by the Florida Clerks of Court Operations Corporation. No additional fees, charges, or costs shall be added to the service charges or filing fees imposed under this section, except as authorized by general law.
- Section 3. Paragraph (a) of subsection (1) of section 28.241, Florida Statutes, is amended to read:
 - 28.241 Filing fees for trial and appellate proceedings.-
- (1) Filing fees are due at the time a party files a pleading to initiate a proceeding or files a pleading for relief. Reopen fees are due at the time a party files a pleading to reopen a proceeding if at least 90 days have elapsed since the filing of a final order or final judgment with the clerk. If a fee is not paid upon the filing of the pleading as required under this section, the clerk shall pursue collection of the fee pursuant to s. 28.246.

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(a) 1.a. Except as provided in sub-subparagraph b. and subparagraph 2., the party instituting any civil action, suit, or proceeding in the circuit court shall pay to the clerk of that court a filing fee of up to \$395 in all cases in which there are not more than five defendants and an additional filing fee of up to \$2.50 for each defendant in excess of five. Of the first \$199 \\$200 in filing fees, \$195 must be remitted to the Department of Revenue for deposit into the State Courts Revenue Trust Fund and, \$4 must be remitted to the Department of Revenue for deposit into the Administrative Trust Fund within the Department of Financial Services and used to fund the contract with the Florida Clerks of Court Operations Corporation created in s. 28.35, and \$1 must be remitted to the Department of Revenue for deposit into the Administrative Trust Fund within the Department of Financial Services to fund audits of individual clerks' court-related expenditures conducted by the Department of Financial Services. By the 10th of each month, the clerk shall submit that portion of the filing fees collected in the previous month which is in excess of one-twelfth of the clerk's total budget to the Department of Revenue for deposit into the Clerks of the Court Trust Fund. The party instituting any civil action, suit, or

b. The party instituting any civil action, suit, or proceeding in the circuit court under chapter 39, chapter 61, chapter 741, chapter 742, chapter 747, chapter 752, or chapter 753 shall pay to the clerk of that court a filing fee of up to \$295 in all cases in which there are not more than five

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defendants and an additional filing fee of up to \$2.50 for each defendant in excess of five. Of the first \$99 \$100 in filing fees, \$95 must be remitted to the Department of Revenue for deposit into the State Courts Revenue Trust Fund and, \$4 must be remitted to the Department of Revenue for deposit into the Administrative Trust Fund within the Department of Financial Services and used to fund the contract with the Florida Clerks of Court Operations Corporation created in s. 28.35, and \$1 must be remitted to the Department of Revenue for deposit into the Administrative Trust Fund within the Department of Financial Services to fund audits of individual clerks' court-related expenditures conducted by the Department of Financial Services.

c. An additional filing fee of \$4 shall be paid to the clerk. The clerk shall remit \$3.50 to the Department of Revenue for deposit into the Court Education Trust Fund and shall remit 50 cents to the Department of Revenue for deposit into the Administrative Trust Fund within the Department of Financial Services to fund clerk education provided by the Florida Clerks of Court Operations Corporation. An additional filing fee of up to \$18 shall be paid by the party seeking each severance that is granted. The clerk may impose an additional filing fee of up to \$85 for all proceedings of garnishment, attachment, replevin, and distress. Postal charges incurred by the clerk of the circuit court in making service by certified or registered mail on defendants or other parties shall be paid by the party at whose instance service is made. Additional fees, charges, or

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costs may not be added to the filing fees imposed under this section, except as authorized in this section or by general law.

- 2.a. Notwithstanding the fees prescribed in subparagraph
 1., a party instituting a civil action in circuit court relating
 to real property or mortgage foreclosure shall pay a graduated
 filing fee based on the value of the claim.
- b. A party shall estimate in writing the amount in controversy of the claim upon filing the action. For purposes of this subparagraph, the value of a mortgage foreclosure action is based upon the principal due on the note secured by the mortgage, plus interest owed on the note and any moneys advanced by the lender for property taxes, insurance, and other advances secured by the mortgage, at the time of filing the foreclosure. The value shall also include the value of any tax certificates related to the property. In stating the value of a mortgage foreclosure claim, a party shall declare in writing the total value of the claim, as well as the individual elements of the value as prescribed in this sub-subparagraph.
- c. In its order providing for the final disposition of the matter, the court shall identify the actual value of the claim. The clerk shall adjust the filing fee if there is a difference between the estimated amount in controversy and the actual value of the claim and collect any additional filing fee owed or provide a refund of excess filing fee paid.
 - d. The party shall pay a filing fee of:
 - (I) Three hundred and ninety-five dollars in all cases in

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which the value of the claim is \$50,000 or less and in which there are not more than five defendants. The party shall pay an additional filing fee of up to \$2.50 for each defendant in excess of five. Of the first \$199 \$200 in filing fees, \$195 must be remitted by the clerk to the Department of Revenue for deposit into the General Revenue Fund and, \$4 must be remitted to the Department of Revenue for deposit into the Administrative Trust Fund within the Department of Financial Services and used to fund the contract with the Florida Clerks of Court Operations Corporation created in s. 28.35, and \$1 must be remitted to the Department of Revenue for deposit into the Administrative Trust Fund within the Department of Financial Services to fund audits of individual clerks' court related expenditures conducted by the Department of Financial Services;

of the claim is more than \$50,000 but less than \$250,000 and in which there are not more than five defendants. The party shall pay an additional filing fee of up to \$2.50 for each defendant in excess of five. Of the first \$704 \$705 in filing fees, \$700 must be remitted by the clerk to the Department of Revenue for deposit into the General Revenue Fund and, \$4 must be remitted to the Department of Revenue for deposit into the Administrative Trust Fund within the Department of Financial Services and used to fund the contract with the Florida Clerks of Court Operations Corporation created in s. 28.35, and \$1 must be remitted to the Department of Revenue for deposit into the Administrative Trust

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Fund within the Department of Financial Services to fund audits of individual clerks' court-related expenditures conducted by the Department of Financial Services; or

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One thousand nine hundred dollars in all cases in which the value of the claim is \$250,000 or more and in which there are not more than five defendants. The party shall pay an additional filing fee of up to \$2.50 for each defendant in excess of five. Of the first \$1,704 \$1,705 in filing fees, \$930must be remitted by the clerk to the Department of Revenue for deposit into the General Revenue Fund, \$770 must be remitted to the Department of Revenue for deposit into the State Courts Revenue Trust Fund and, \$4 must be remitted to the Department of Revenue for deposit into the Administrative Trust Fund within the Department of Financial Services to fund the contract with the Florida Clerks of Court Operations Corporation created in s. 28.35, and \$1 must be remitted to the Department of Revenue for deposit into the Administrative Trust Fund within the Department of Financial Services to fund audits of individual clerks' court-related expenditures conducted by the Department of Financial Services.

e. An additional filing fee of \$4 shall be paid to the clerk. The clerk shall remit \$3.50 to the Department of Revenue for deposit into the Court Education Trust Fund and shall remit 50 cents to the Department of Revenue for deposit into the Administrative Trust Fund within the Department of Financial Services to fund clerk education provided by the Florida Clerks

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of Court Operations Corporation. An additional filing fee of up to \$18 shall be paid by the party seeking each severance that is granted. The clerk may impose an additional filing fee of up to \$85 for all proceedings of garnishment, attachment, replevin, and distress. Postal charges incurred by the clerk of the circuit court in making service by certified or registered mail on defendants or other parties shall be paid by the party at whose instance service is made. Additional fees, charges, or costs may not be added to the filing fees imposed under this section, except as authorized in this section or by general law.

Section 4. Paragraphs (e) through (h) of subsection (2) of section 28.35, Florida Statutes, are amended to read:

- 28.35 Florida Clerks of Court Operations Corporation.-
- (2) The duties of the corporation shall include the following:
- (e) Entering into a contract with the Department of Financial Services for the department to audit the court-related expenditures of individual clerks pursuant to s. 17.03.
- (e) (f) Reviewing, certifying, and recommending proposed budgets submitted by clerks of the court pursuant to s. 28.36. As part of this process, the corporation shall:
- 1. Calculate the minimum amount of revenue necessary for each clerk of the court to efficiently perform the list of court-related functions specified in paragraph (3)(a). The corporation shall apply the workload measures appropriate for determining the individual level of review required to fund the

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313 clerk's budget.

- 2. Prepare a cost comparison of similarly situated clerks of the court, based on county population and numbers of filings, using the standard list of court-related functions specified in paragraph (3)(a).
- 3. Conduct an annual base budget review and an annual budget exercise examining the total budget of each clerk of the court. The review shall examine revenues from all sources, expenses of court-related functions, and expenses of noncourt-related functions as necessary to determine that court-related revenues are not being used for noncourt-related purposes. The review and exercise shall identify potential targeted budget reductions in the percentage amount provided in Schedule VIII-B of the state's previous year's legislative budget instructions, as referenced in s. 216.023(3), or an equivalent schedule or instruction as may be adopted by the Legislature.
- 4. Identify those proposed budgets containing funding for items not included on the standard list of court-related functions specified in paragraph (3)(a).
- 5. Identify those clerks projected to have court-related revenues insufficient to fund their anticipated court-related expenditures.
- 6. Use revenue estimates based on the official estimate for funds accruing to the clerks of the court made by the Revenue Estimating Conference.
 - 7. Identify and report pay and benefit increases in any

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proposed clerk budget, including, but not limited to, cost of living increases, merit increases, and bonuses.

- 8. Provide detailed explanation for increases in anticipated expenditures in any clerk budget that exceeds the current year budget by more than 3 percent.
- 9. Identify and report the budget of any clerk which exceeds the average budget of similarly situated clerks by more than 10 percent.
 - (f) (g) Developing and conducting clerk education programs.
- (g) (h) Before Beginning August 1, 2014, and each August 1 of each year thereafter, submitting to the Legislative Budget Commission, as provided in s. 11.90, its proposed budget and the information described in paragraph (e) (f), as well as the proposed budgets for each clerk of the court. Before October 1 of each year beginning in 2014, the Legislative Budget Commission shall consider the submitted budgets and shall approve, disapprove, or amend and approve the corporation's budget and shall approve, disapprove, or amend and approve the total of the clerks' combined budgets or any individual clerk's budget. If the Legislative Budget Commission fails to approve or amend and approve the corporation's budget or the clerks' combined budgets before October 1, the clerk shall continue to perform the court-related functions based upon the clerk's budget for the previous county fiscal year.
- Section 5. Paragraph (y) is added to subsection (2) of section 110.205, Florida Statutes, to read:

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363	110.205 Career service; exemptions.—
366	(2) EXEMPT POSITIONS.—The exempt positions that are not
367	covered by this part include the following:
368	(y) All audit and accounting positions of the Division of
369	Accounting and Auditing of the Department of Financial Services.
370	Section 6. Subsection (4) of section 624.26, Florida
371	Statutes, is amended to read:
372	624.26 Collaborative arrangement with the Department of
373	Health and Human Services
374	(4) The department's Division of Consumer Services may
375	respond to complaints by consumers relating to a requirement of
376	PPACA as authorized under s. 20.121(2)(h), and report apparent
377	or potential violations to the office and to the federal
378	Department of Health and Human Services.
379	Section 7. Subsection (10) is added to section 624.307,
380	Florida Statutes, to read:
381	624.307 General powers; duties.—
382	(10)(a) The department's Division of Consumer Services
383	shall perform the following functions concerning products or
384	services regulated by the department or office:
385	1. Receive inquiries and complaints from consumers.
386	2. Prepare and disseminate such information as the
387	department deems appropriate to inform or assist consumers.
388	3. Provide direct assistance and advocacy for consumers
389	who request such assistance or advocacy.
390	4. With respect to apparent or potential violations of law

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or applicable rules by a person or entity licensed by the department or office, report apparent or potential violations to the office or the appropriate division of the department, which may take such further action as it deems appropriate.

5. Designate an employee of the division as primary contact for consumers on issues relating to sinkholes.

- (b) Any person licensed or issued a certificate of authority by the department or the office shall respond, in writing, to the division within 20 days after receipt of a written request for information from the division concerning a consumer complaint. The response must address the issues and allegations raised in the complaint. The division may impose an administrative penalty for failure to comply with this paragraph of up to \$2,500 per violation upon any entity licensed by the department or the office and \$250 for the first violation, \$500 for the second violation, and up to \$1,000 per violation thereafter upon any individual licensed by the department or the office.
- (c) The department may adopt rules to administer this subsection.
- (d) The powers, duties, and responsibilities expressed or granted in this subsection do not limit the powers, duties, and responsibilities of the Department of Financial Services, the Financial Services Commission, the Office of Insurance Regulation, or the Office of Financial Regulation as otherwise provided by law.

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Section 8. Section 624.502, Florida Statutes, as amended by chapter 2014-53, Laws of Florida, is amended to read:
624.502 Service of process fee.—In all instances as provided in any section of the insurance code and s. 48.151(3) in which service of process is authorized to be made upon the Chief Financial Officer or the director of the office, the plaintiff shall pay to the department or office a fee of \$15 for such service of process, which fee shall be deposited into the Administrative Trust Fund Insurance Regulatory Trust Fund.
Section 9. This act shall take effect July 1, 2015.

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