

ENROLLED

CS/HB 539

2018 Legislature

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An act relating to alarm confirmation; amending s. 489.529, F.S.; revising requirements for alarm confirmation to include additional methods by which an alarm monitoring company may confirm a residential or commercial intrusion/burglary alarm signal and to require that two attempts be made to confirm an alarm signal; providing an effective date.

Be It Enacted by the Legislature of the State of Florida:

Section 1. Section 489.529, Florida Statutes, is amended to read:

489.529 Alarm confirmation ~~verification~~ calls required.— All residential or commercial intrusion/burglary alarms that have central monitoring are required to have the alarm monitoring company attempt to confirm the alarm signal by ~~must~~ have a central monitoring verification call, text message, or other electronic means made to the owner, occupant, or an authorized designee ~~a telephone number~~ associated with the premises generating the alarm signal, before alarm monitor personnel contact a law enforcement agency for alarm dispatch. The alarm monitoring company ~~central monitoring station~~ must attempt to confirm ~~employ call-verification methods for the premises generating~~ the alarm signal a second time via

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26 | communication with the owner, occupant, or an authorized
27 | designee associated with the premises if the first attempt to
28 | confirm call is unsuccessful ~~not answered~~. However, alarm signal
29 | confirmation ~~verification calling~~ is not required if:

30 | (1) The intrusion/burglary alarm has a properly operating
31 | visual or auditory sensor that enables the alarm monitoring
32 | personnel to verify the alarm signal; or

33 | (2) The intrusion/burglary alarm is installed on a
34 | premises that is used for the storage of firearms or ammunition
35 | by a person who holds a valid federal firearms license as a
36 | manufacturer, importer, or dealer of firearms or ammunition,
37 | provided the customer notifies the alarm monitoring company that
38 | he or she holds such license and would like to bypass the two-
39 | attempt confirmation ~~two-call verification~~ protocol. Upon
40 | initiation of a new alarm monitoring service contract, the alarm
41 | monitoring company shall make reasonable efforts to inform a
42 | customer who holds a valid federal firearms license as a
43 | manufacturer, importer, or dealer of firearms or ammunition of
44 | his or her right to opt out of the two-attempt confirmation ~~two-~~
45 | ~~call verification~~ protocol.

46 | Section 2. This act shall take effect July 1, 2018.