1

2

3

4

5

6

7

8

9

10 11

12

13

14

15

16

17

18 19

20

21

22

23

24

25

A bill to be entitled An act relating to insurance; amending s. 319.30, F.S.; revising a certain electronic signature requirement for a motor vehicle salvage certificate of title; amending ss. 440.12 and 440.20, F.S.; authorizing the payment of certain workers' compensation benefits to be transmitted to the employee's account with a licensed money transmitter; amending s. 624.01, F.S.; adding ch. 647, F.S., to the Florida Insurance Code; amending s. 624.155, F.S.; revising requirements and procedures for the civil remedy notice provided to insurers and the Department of Financial Services; revising the timeframe for an insurer to pay damages or for certain circumstances to be corrected; revising circumstances that toll the applicable statute of limitations and the period the statute of limitations is tolled; amending ss. 624.307 and 624.315, F.S.; providing that certain aggregate information containing trade secret information may be publicly disclosed by the department or the Office of Insurance Regulation, except under certain circumstances; amending s. 624.422, F.S., requiring insurers to file with the department certain contact information for service of process; amending s. 626.321, F.S.; revising the coverage provided under

Page 1 of 39

26

27

28

29

30

31

32

33

34

35

36

37

38 39

40

41

42

43

44

45

46 47

48

49

50

policies and certificates of travel insurance; providing that certain travel insurance licenses are subject to review by the department rather than by the office; revising persons who may be licensed to transact in travel insurance; specifying licensure and registration requirements for certain persons; defining the term "travel retailer"; specifying requirements for, restrictions on, and authorized acts by travel retailers and limited lines travel insurance producers; defining the term "offer and disseminate"; authorizing certain persons to sell, solicit, and negotiate travel insurance; amending ss. 627.062, 627.0651, and 627.410, F.S.; specifying that certain periods ending on a weekend or on certain holidays are extended until the conclusion of the next business day; amending s. 627.072, F.S., providing a ratemaking factor for workers' compensation and employer's liability insurance; amending s. 627.714, F.S.; revising criteria for assessing a residential condominium unit owner's loss assessment coverage; amending s. 627.7295, F.S.; decreasing the timeframe during which an insurer may not cancel a new policy or binder of motor vehicle insurance for nonpayment of premium, except under certain circumstances; creating ch. 647, F.S., entitled "Travel Insurance"; creating

Page 2 of 39

51

52

53

54

55

56

57

58

59

60

61

62

63

64

65

66

67

68

69

70

71

72

73

74

75

s. 647.01, F.S.; providing legislative purpose; providing applicability; creating s. 647.02, F.S.; defining terms; creating s. 647.03, F.S.; defining the terms "primary certificateholder" and "primary policyholder"; requiring travel insurers to pay the insurance premium tax on specified travel insurance premiums; providing construction; specifying requirements for travel insurers; creating s. 647.04, F.S.; providing that a travel protection plan may be offered for one price if it meets specified requirements; creating s. 647.05, F.S.; specifying sales practice requirements relating to travel insurance; specifying a policyholder's or certificateholder's right to cancel a travel protection plan for a full refund; defining the term "delivery"; specifying unfair insurance trade practices; specifying prohibited sales practices relating to travel insurance and travel protection plans; providing construction; creating s. 647.06, F.S.; specifying qualifications for travel administrators; providing an exemption from certain licensure; providing that insurers are responsible for ensuring certain acts by travel administrators; creating s. 647.07, F.S.; specifying the classification for travel insurance for rate filing

Page 3 of 39

CS/CS/HB 359 2020

purposes; specifying authorized forms of travel insurance; providing applicability of certain provisions of the Rating Law; authorizing the development and provision of travel insurance programs on certain bases; creating s. 647.08, F.S.; requiring the office to adopt rules; providing effective dates.

82 83

76

77

78

79

80

81

Be It Enacted by the Legislature of the State of Florida:

84 85

86

87

88

90

91

92

93

94

95

96

97

98

99

100

Section 1. Effective upon this act becoming a law, paragraph (d) of subsection (3) of section 319.30, Florida Statutes, is amended to read:

319.30 Definitions; dismantling, destruction, change of 89 identity of motor vehicle or mobile home; salvage.-

(3)

An electronic signature that is consistent with chapter 668 satisfies any signature required under this subsection, except that an electronic signature on an odometer disclosure submitted through an insurance company must be executed using an electronic signature, as defined in s. 668.003(4), which that uses a system providing an Identity Assurance Level, Authenticator Assurance Level, and Federation Assurance Level, as described in the National Institute of Standards and Technology Special Publication 800-63-3, as of December 1, 2017, which that are equivalent to or greater than:

Page 4 of 39

101	1. level 2, for each level, for a certificate of
102	destruction <u>or</u> .
103	2. Level 3, for each level, for a salvage certificate of
104	title.
105	Section 2. Paragraph (a) of subsection (1) of section
106	440.12, Florida Statutes, is amended to read:
107	440.12 Time for commencement and limits on weekly rate of
108	compensation
109	(1) Compensation is not allowed for the first 7 days of
110	the disability, except for benefits provided under s. 440.13.
111	However, if the injury results in more than 21 days of
112	disability, compensation is allowed from the commencement of the
113	disability.
114	(a) All weekly compensation payments, except for the first
115	payment, must be paid by check or, if authorized by the
116	employee, $\underline{\text{paid}}$ on a prepaid card pursuant to paragraph (b) $\underline{,}$ $\underline{\text{or}}$
117	deposited directly into the employee's account at a financial
118	institution as defined in s. 655.005, or transmitted to the
119	employee's account with a money transmitter licensed under part
120	II of chapter 560.
121	Section 3. Paragraph (a) of subsection (1) and paragraph
122	(a) of subsection (6) of section 440.20, Florida Statutes, are
123	amended to read:
124	440 20 Time for payment of compensation and medical bills:

Page 5 of 39

CODING: Words stricken are deletions; words underlined are additions.

penalties for late payment.-

125

126

127

128

129

130

131

132

133

134

135

136

137

138

139

140

141

142

143

144

145

146

147

148

149150

(1) (a) Unless the carrier denies compensability or entitlement to benefits, the carrier shall pay compensation directly to the employee as required by ss. 440.14, 440.15, and 440.16, in accordance with those sections. Upon receipt of the employee's authorization as provided for in s. 440.12(1)(a), the carrier's obligation to pay compensation directly to the employee is satisfied when the carrier directly deposits, by electronic transfer or other means, compensation into the employee's account at a financial institution as defined in s. 655.005 or onto a prepaid card in accordance with s. 440.12(1) or transmits the employee's compensation to the employee's account with a money transmitter licensed under part II of chapter 560. Compensation by direct deposit, or through the use of a prepaid card, or through transmission is considered paid on the date the funds become available for withdrawal by the employee.

(6) (a) If any installment of compensation for death or dependency benefits, or compensation for disability benefits payable without an award is not paid within 7 days after it becomes due, as provided in subsection (2), subsection (3), or subsection (4), there shall be added to such unpaid installment a penalty of an amount equal to 20 percent of the unpaid installment, which shall be paid at the same time as, but in addition to, such installment of compensation. This penalty shall not apply for late payments resulting from conditions over

151

152

153

154

155

156

157

158

159

160

161

162

163164

165

166

167

168

169

170

171

172

173174

175

which the employer or carrier had no control. When any installment of compensation payable without an award has not been paid within 7 days after it became due and the claimant concludes the prosecution of the claim before a judge of compensation claims without having specifically claimed additional compensation in the nature of a penalty under this section, the claimant will be deemed to have acknowledged that, owing to conditions over which the employer or carrier had no control, such installment could not be paid within the period prescribed for payment and to have waived the right to claim such penalty. However, during the course of a hearing, the judge of compensation claims shall on her or his own motion raise the question of whether such penalty should be awarded or excused. The department may assess without a hearing the penalty against either the employer or the carrier, depending upon who was at fault in causing the delay. The insurance policy cannot provide that this sum will be paid by the carrier if the department or the judge of compensation claims determines that the penalty should be paid by the employer rather than the carrier. Any additional installment of compensation paid by the carrier pursuant to this section shall be paid directly to the employee by check or, if authorized by the employee, by direct deposit into the employee's account at a financial institution or by transmission to the employee's account with a money transmitter licensed under part II of chapter 560.

Page 7 of 39

176	Section 4.	Section	624.01,	Florida	Statutes,	is	amended	to
177	read:							

- 624.01 Short title.—Chapters 624-632, 634, 635, 636, 641, 642, 647, 648, and 651 constitute the "Florida Insurance Code." Section 5. Subsection (3) of section 624.155, Florida Statutes, is amended to read:
 - 624.155 Civil remedy.-

178

179

180

181

182

183

184

185

186

187

188189

190

191

192

193

194

195

196

197

198

199200

- (3) (a) As a condition precedent to bringing an action under this section, the department and the authorized insurer must have been given 60 days' written notice of the violation.

 Notice to the authorized insurer must be forwarded by the department to the insurer at the e-mail address designated by the insurer under s. 624.422.
- (b) The notice shall be on a form provided by the department and shall state with specificity the following information, and such other information as the department may require:
- 1. The statutory provision, including the specific language of the statute, which the authorized insurer allegedly violated.
- 2. The facts and circumstances giving rise to the violation.
 - 3. The name of any individual involved in the violation.
- 4. Reference to specific policy language that is relevant to the violation, if any. If the person bringing the civil

Page 8 of 39

action is a third party claimant, she or he shall not be required to reference the specific policy language if the authorized insurer has not provided a copy of the policy to the third party claimant pursuant to written request.

- 5. A statement that the notice is given in order to perfect the right to pursue the civil remedy authorized by this section.
- (c) No action shall lie if, within 60 days after the insurer receives filing notice from the department in accordance with this subsection, the damages are paid or the circumstances giving rise to the violation are corrected.
- (d) The authorized insurer that is the recipient of a notice filed pursuant to this section shall report to the department on the disposition of the alleged violation.
- (e) The applicable statute of limitations for an action under this section shall be tolled for a period of $\underline{60}$ $\underline{65}$ days $\underline{after:}$
- 1. The insurer receives from the department by the mailing of the notice required by this subsection.
- 2. The date appraisal is invoked pursuant to paragraph (f) or the mailing of a subsequent notice required by this subsection.
- (f) A notice required under this subsection may not be filed within 60 days after appraisal is invoked by any party in a residential property insurance claim.

Page 9 of 39

226	Section 6. Subsection (4) of section 624.307, Florida
227	Statutes, is amended to read:
228	624.307 General powers; duties.—
229	(4) The department and office may each collect, propose,
230	publish, and disseminate information relating to the subject
231	matter of any duties imposed upon it by law. Aggregate
232	information published or disseminated by the department or
233	office under this subsection may include information covered by
234	a notice of trade secret under s. 624.4213(1), unless the
235	information can be individually extrapolated, in which case the
236	information may not be published or disseminated by the
237	department or the office.
238	Section 7. Subsection (4) is added to section 624.315,
239	Florida Statutes, to read:
240	624.315 Department; annual report.—
241	(4) The office may include information covered by a notice
242	of trade secret under s. 624.4213(1) in the report under
243	subsection (1) or make the information available under
244	subsection (2), unless the information can be individually
245	extrapolated, in which case the information may not be published
246	or disseminated by the department or the office.
247	Section 8. Subsection (2) of section 624.422, Florida
248	Statutes, is amended to read:
249	624.422 Service of process; appointment of Chief Financial
250	Officer as process agent

Page 10 of 39

(2) Prior to its authorization to transact insurance in
this state, each insurer shall file with the department
designation of the name and address of the person to whom
process against it served upon the Chief Financial Officer is to
be forwarded. Each insurer shall also file with the department
designation of the name and e-mail address of the person to whom
the department shall forward civil remedy notices filed under
$\underline{624.155.}$ The insurer may change \underline{a} the designation at any time by
a new filing.

- Section 9. Paragraph (c) of subsection (1) of section 626.321, Florida Statutes, is amended to read:
 - 626.321 Limited licenses and registration.-

- (1) The department shall issue to a qualified applicant a license as agent authorized to transact a limited class of business in any of the following categories of limited lines insurance:
- (c) Travel insurance.—License covering only policies and certificates of travel insurance which are subject to review by the office. Policies and certificates of travel insurance may provide coverage for travel insurance, as defined in s. 647.02 risks incidental to travel, planned travel, or accommodations while traveling, including, but not limited to, accidental death and dismemberment of a traveler; trip or event cancellation, interruption, or delay; loss of or damage to personal effects or travel documents; damages to travel accommodations; baggage

Page 11 of 39

delay; emergency medical travel or evacuation of a traveler; or medical, surgical, and hospital expenses related to an illness or emergency of a traveler. Such policy or certificate may be issued for terms longer than 90 days, but, other than a policy or certificate providing coverage for air ambulatory services only, each policy or certificate must be limited to coverage for travel or use of accommodations of no longer than 90 days. The license may be issued only to an individual or business entity that has filed with the department an application for a license in a form and manner prescribed by the department.

- 1. A limited lines travel insurance producer, as defined in s. 647.02, shall be licensed to sell, solicit, or negotiate travel insurance through a licensed insurer.
- 2. A person may not act as a limited lines travel insurance producer or travel retailer unless properly licensed or registered, respectively. As used in this paragraph, the term "travel retailer" means a business entity that:
 - a. Makes, arranges, or offers planned travel.
- b. May, under subparagraph 3., offer and disseminate travel insurance as a service to its customers on behalf of and under the direction of a limited lines travel insurance producer.
- 3. A travel retailer may offer and disseminate travel insurance under a limited lines travel insurance producer business entity license only if all of the following

Page 12 of 39

requirements are met:

- <u>a. The limited lines travel insurance producer or travel</u> retailer provides to purchasers of travel insurance:
- (I) A description of the material terms or the actual material terms of the insurance coverage.
 - (II) A description of the process for filing a claim.
- (III) A description of the review or cancellation process for the travel insurance policy.
- (IV) The identity and contact information of the insurer and limited lines travel insurance producer.
- b. At the time of licensure, the limited lines travel insurance producer establishes and maintains a register on the department's website and appoints each travel retailer that offers travel insurance on behalf of the limited lines travel insurance producer. The limited lines travel insurance producer must maintain and update the register, which must include the travel retailer's federal tax identification number and the name, address, and contact information of the travel retailer and an officer or person who directs or controls the travel retailer's operations. The limited lines travel insurance producer shall submit the register to the department upon reasonable request. The limited lines travel insurance producer shall also certify that the travel retailer register complies with 18 U.S.C. s. 1033. The grounds for the suspension and revocation and the penalties applicable to resident insurance

Page 13 of 39

producers under this section apply to the limited lines travel
insurance producers and travel retailers.

- c. The limited lines travel insurance producer has designated one of its employees as the designated responsible producer. The designated responsible producer, who must be a licensed insurance producer, is responsible for compliance with the travel insurance laws and regulations applicable to the limited lines travel insurance producer and its registrants. The designated responsible producer and the president, secretary, treasurer, and any other officer or person who directs or controls the limited lines travel insurance producer's insurance operations must comply with the fingerprinting requirements applicable to insurance producers in the resident state of the limited lines travel insurance producer.
- d. The limited lines travel insurance producer has paid all applicable licensing and appointment fees, as set forth in applicable general law.
- e. The limited lines travel insurance producer requires each employee and each authorized representative of the travel retailer whose duties include offering and disseminating travel insurance to receive a program of instruction or training, which is subject, at the discretion of the department, to review and approval. The training material must, at a minimum, contain adequate instructions on the types of insurance offered, ethical sales practices, and required disclosures to prospective

Page 14 of 39

351 purchasers.

352

357358

359

360361

362

363

364

365

366

367

368

369

370

371

372

373

374

375

- As used in this paragraph, the term "offer and disseminate"

 means to provide general information, including a description of
 the coverage and price, as well as to process the application
 and collect premiums.
 - 4. A travel retailer offering or disseminating travel insurance shall make available to prospective purchasers brochures or other written materials that have been approved by the travel insurer. Such materials must include information that, at a minimum:
 - <u>a.</u> Provides the identity and contact information of the insurer and the limited lines travel insurance producer.
 - b. Explains that the purchase of travel insurance is not required in order to purchase any other product or service from the travel retailer.
 - c. Explains that a travel retailer is authorized to provide only general information about the insurance offered by the travel retailer, including a description of the coverage and price, but is not qualified or authorized to answer technical questions about the terms and conditions of the insurance offered by the travel retailer or to evaluate the adequacy of the customer's existing insurance coverage.
 - <u>5. A travel retailer employee or authorized representative</u> who is not licensed as an insurance producer may not:

Page 15 of 39

376	a. Evaluate or interpret the technical terms, benefits,
377	and conditions of the offered travel insurance coverage;
378	b. Evaluate or provide advice concerning a prospective
379	purchaser's existing insurance coverage; or
380	c. Hold himself or herself or the travel retailer out as a
381	licensed insurer, licensed producer, or insurance expert.
382	
383	Notwithstanding any other law, a travel retailer whose
384	insurance-related activities, and those of its employees and
385	authorized representatives, are limited to offering and
386	disseminating travel insurance on behalf of and under the
387	direction of a limited lines travel insurance producer meeting
888	the conditions in this section may receive related compensation
389	if the limited lines travel insurance producer is licensed as
390	described in paragraph (2)(b).
391	6. As the insurer's designee, the limited lines travel
392	insurance producer is responsible for the acts of the travel
393	retailer and shall use reasonable means to ensure compliance by
394	the travel retailer with this section.
395	7. Any person licensed as a general or personal lines
396	agent may sell, solicit, and negotiate travel insurance.÷
397	1. To a full-time salaried employee of a common carrier or
398	a full-time salaried employee or owner of a transportation
399	ticket agency and may authorize the sale of such ticket policies
100	only in connection with the sale of transportation tickets, or

Page 16 of 39

CODING: Words $\frac{\text{stricken}}{\text{stricken}}$ are deletions; words $\frac{\text{underlined}}{\text{ore}}$ are additions.

to the full-time salaried employee of such an agent. Such policy 401 402 may not be for more than 48 hours or more than the duration of a 403 specified one-way trip or round trip. 404 2. To an entity or individual that is: 405 a. The developer of a timeshare plan that is the subject 406 of an approved public offering statement under chapter 721; 407 b. An exchange company operating an exchange program approved under chapter 721; 408 409 c. A managing entity operating a timeshare plan approved 410 under chapter 721; 411 d. A seller of travel as defined in chapter 559; or 412 e. A subsidiary or affiliate of any of the entities 413 described in sub-subparagraphs a.-d. 3. To a full-time salaried employee of a licensed general 414 415 lines agent or a business entity that offers travel planning services if insurance sales activities authorized by the license 416 417 are in connection with, and incidental to, travel. a. A license issued to a business entity that offers 418 419 travel planning services must encompass each office, branch 420 office, or place of business making use of the entity's business 421 name in order to offer, solicit, and sell insurance pursuant to 422 this paragraph. 423 b. The application for licensure must list the name, address, and phone number for each office, branch office, or 424 place of business that is to be covered by the license. The 425

Page 17 of 39

licensee shall notify the department of the name, address, and phone number of any new location that is to be covered by the license before the new office, branch office, or place of business engages in the sale of insurance pursuant to this paragraph. The licensee shall notify the department within 30 days after the closing or terminating of an office, branch office, or place of business. Upon receipt of the notice, the department shall delete the office, branch office, or place of business from the license.

c. A licensed and appointed entity is directly responsible and accountable for all acts of the licensee's employees and parties with whom the licensee has entered into a contractual agreement to offer travel insurance.

A licensee shall require each individual who offers policies or certificates under subparagraph 2. or subparagraph 3. to receive initial training from a general lines agent or an insurer authorized under chapter 624 to transact insurance within this state. For an entity applying for a license as a travel insurance agent, the fingerprinting requirement of this section applies only to the president, secretary, and treasurer and to any other officer or person who directs or controls the travel insurance operations of the entity.

Section 10. Paragraph (a) of subsection (2) of section 627.062, Florida Statutes, is amended to read:

Page 18 of 39

627.062 Rate standards.-

451

452

453

454

455

456

457458

459

460

461

462

463

464

465

466

467

468

469

470

471

472

473

474

475

- (2) As to all such classes of insurance:
- (a) Insurers or rating organizations shall establish and use rates, rating schedules, or rating manuals that allow the insurer a reasonable rate of return on the classes of insurance written in this state. A copy of rates, rating schedules, rating manuals, premium credits or discount schedules, and surcharge schedules, and changes thereto, must be filed with the office under one of the following procedures:
- If the filing is made at least 90 days before the proposed effective date and is not implemented during the office's review of the filing and any proceeding and judicial review, such filing is considered a "file and use" filing. In such case, the office shall finalize its review by issuance of a notice of intent to approve or a notice of intent to disapprove within 90 days after receipt of the filing. If the 90-day period ends on a weekend or a holiday under s. 110.117(1)(a)-(i), it must be extended until the conclusion of the next business day. The notice of intent to approve and the notice of intent to disapprove constitute agency action for purposes of the Administrative Procedure Act. Requests for supporting information, requests for mathematical or mechanical corrections, or notification to the insurer by the office of its preliminary findings does not toll the 90-day period during any such proceedings and subsequent judicial review. The rate shall

Page 19 of 39

be deemed approved if the office does not issue a notice of intent to approve or a notice of intent to disapprove within 90 days after receipt of the filing.

- 2. If the filing is not made in accordance with subparagraph 1., such filing must be made as soon as practicable, but within 30 days after the effective date, and is considered a "use and file" filing. An insurer making a "use and file" filing is potentially subject to an order by the office to return to policyholders those portions of rates found to be excessive, as provided in paragraph (h).
- 3. For all property insurance filings made or submitted after January 25, 2007, but before May 1, 2012, an insurer seeking a rate that is greater than the rate most recently approved by the office shall make a "file and use" filing. For purposes of this subparagraph, motor vehicle collision and comprehensive coverages are not considered property coverages.

The provisions of this subsection do not apply to workers' compensation, employer's liability insurance, and motor vehicle insurance.

Section 11. Paragraph (a) of subsection (1) of section 627.0651, Florida Statutes, is amended to read:

 $627.0651\,$ Making and use of rates for motor vehicle insurance.—

(1) Insurers shall establish and use rates, rating

Page 20 of 39

schedules, or rating manuals to allow the insurer a reasonable rate of return on motor vehicle insurance written in this state. A copy of rates, rating schedules, and rating manuals, and changes therein, shall be filed with the office under one of the following procedures:

(a) If the filing is made at least 60 days before the proposed effective date and the filing is not implemented during the office's review of the filing and any proceeding and judicial review, such filing shall be considered a "file and use" filing. In such case, the office shall initiate proceedings to disapprove the rate and so notify the insurer or shall finalize its review within 60 days after receipt of the filing. If the 60-day period ends on a weekend or a holiday under s.

110.117(1)(a)-(i), it must be extended until the conclusion of the next business day. Notification to the insurer by the office of its preliminary findings shall toll the 60-day period during any such proceedings and subsequent judicial review. The rate shall be deemed approved if the office does not issue notice to the insurer of its preliminary findings within 60 days after the filing.

Section 12. Paragraphs (b) through (g) of subsection (1) of section 627.072, Florida Statutes, are redesignated as paragraphs (c) through (h), respectively, and a new paragraph (b) is added to that subsection, to read:

627.072 Making and use of rates.-

Page 21 of 39

(1) As to workers' compensation and employer's liability insurance, the following factors shall be used in the determination and fixing of rates:

- (b) The impact resulting from past loss experience and prospective loss experience for insurers whose data is missing from statewide experience due to insolvency. Prior reported data for such insurers and all other relevant information may be used to assess the impact on rates.
- Section 13. Subsection (2) of section 627.410, Florida Statutes, is amended to read:
 - 627.410 Filing, approval of forms.-

(2) Every such filing must be made at least 30 days in advance of any such use or delivery. At the expiration of the 30 days, the form filed will be deemed approved unless prior thereto it has been affirmatively approved or disapproved by order of the office. The approval of such form by the office constitutes a waiver of any unexpired portion of such waiting period. The office may extend the period within which it may affirmatively approve or disapprove such form by up to 15 days by giving notice of such extension before expiration of the initial 30-day period. If the initial 30-day period or the 15-day extension period ends on a weekend or a holiday under s.

110.117(1)(a)-(i), the review period must be extended until the conclusion of the next business day. At the expiration of such extended period, and in the absence of prior affirmative

Page 22 of 39

approval or disapproval, such form shall be deemed approved.

Section 14. Subsection (2) of section 627.714, Florida

Statutes, is amended to read:

- 627.714 Residential condominium unit owner coverage; loss assessment coverage required.—
- (2) The maximum amount of any unit owner's loss assessment coverage that can be assessed for any loss shall be an amount equal to that unit owner's loss assessment coverage limit in effect 1 day before the date of the occurrence that gave rise to the loss. Such coverage is applicable to any loss assessment regardless of the date of the assessment by the association. Any changes to the limits of a unit owner's coverage for loss assessments made on or after the day before the date of the occurrence are not applicable to such loss.

Section 15. Subsection (4) of section 627.7295, Florida Statutes, is amended to read:

- 627.7295 Motor vehicle insurance contracts.-
- (4) The insurer may cancel the policy in accordance with this code except that, notwithstanding s. 627.728, an insurer may not cancel a new policy or binder during the first 30 60 days immediately following the effective date of the policy or binder for nonpayment of premium unless the reason for the cancellation is the issuance of a check for the premium that is dishonored for any reason or any other type of premium payment that was subsequently determined to be rejected or invalid.

Page 23 of 39

576	Section 16. The Division of Law Revision is directed to
577	create chapter 647, Florida Statutes, consisting of ss. 647.01-
578	647.08, Florida Statutes, to be entitled "Travel Insurance."
579	Section 17. Section 647.01, Florida Statutes, is created
580	to read:
581	647.01 Purpose and scope
582	(1) The purpose of this chapter is to promote the public
583	welfare by creating a comprehensive legal framework within which
584	travel insurance may be sold in this state.
585	(2) This chapter applies to:
586	(a) Travel insurance that covers any resident of this
587	state and that is sold, solicited, negotiated, or offered in
588	this state.
589	(b) Policies and certificates that are delivered or issued
590	for delivery in this state.
591	
592	This chapter does not apply to cancellation fee waivers or
593	travel assistance services, except as expressly provided in this
594	<pre>chapter.</pre>
595	(3) All other applicable provisions of the insurance laws
596	of this state continue to apply to travel insurance, except that
597	the specific provisions of this chapter shall supersede any
598	general provisions of law that would otherwise be applicable to
599	travel insurance.
600	Section 18 Section 647 02 Florida Statutes is created

Page 24 of 39

601 to read:

- 647.02 Definitions.—As used in this chapter, the term:
- (1) "Aggregator site" means a website that provides access to information regarding insurance products from more than one insurer, including product and insurer information, for use in comparison shopping.
- (2) "Blanket travel insurance" means a policy of travel insurance issued to an eligible group providing coverage to all members of the eligible group without a separate charge to individual members of the eligible group.
- (3) "Cancellation fee waiver" means a contractual agreement between a supplier of travel services and its customer to waive some or all of the nonrefundable cancellation fee provisions of the supplier's underlying travel contract with or without regard to the reason for the cancellation or form of reimbursement. A cancellation fee waiver is not insurance.
- insurance, means two or more persons who are engaged in a common enterprise or who have an economic, educational, or social affinity or relationship, including, but not limited to, any of the following:
- (a) An entity engaged in the business of providing travel or travel services, including, but not limited to:
- 1. A tour operator, lodging provider, vacation property owner, hotel, resort, travel club, travel agency, property

Page 25 of 39

626	manager, and cultural exchange program.
627	2. An operator, owner, or lessor of a means of
628	transportation of passengers, including, but not limited to, a
629	common carrier, airline, cruise line, railroad, steamship
630	company, and public bus carrier.
631	
632	With regard to any particular travel or type of travel or
633	travelers, all members or customers of the group must have a
634	common exposure to risk attendant to such travel.
635	(b) A university, college, school, or other institution of
636	learning, covering students, teachers, employees, or volunteers.
637	(c) An employer covering any group of employees,
638	volunteers, contractors, board of directors, dependents, or
639	guests.
640	(d) A sports team or camp, or a sponsor thereof, covering
641	participants, members, campers, employees, officials,
642	supervisors, or volunteers.
643	(e) A religious, charitable, recreational, educational, or
644	civic organization, or a branch thereof, covering any group of
645	members, participants, or volunteers.
646	(f) A financial institution or financial institution
647	vendor, or a parent holding company, trustee, or agent of or

Page 26 of 39

designated by one or more financial institutions or financial

institution vendors, including account holders, credit card

CODING: Words stricken are deletions; words underlined are additions.

holders, debtors, guarantors, or purchasers.

648

649

650

group.

(g) An incorporated or unincorporated association,
including a labor union, having a common interest and
constitution and bylaws, which is organized and maintained in
good faith for purposes other than obtaining insurance coverage
for its members or participants.
(h) A trust or the trustees of a fund that covers its
members, employees, or customers and is established, created, or
maintained for the benefit of its members, employees, or
customers, subject to:
1. The department's authorizing the use of a trust.
2. The premium tax provisions in s. 647.03 applicable to
incorporated or unincorporated associations that have a common
interest and constitution and bylaws and that are organized and
maintained in good faith for purposes other than obtaining
insurance coverage for their members, employees, or customers.
(i) An entertainment production company covering any group
of participants, volunteers, audience members, contestants, or
workers.
(j) A volunteer fire department, ambulance, rescue,
police, court, first-aid, civil defense, or other such volunteer

Page 27 of 39

(k) A preschool, daycare institution for children or

(1) An automobile or truck rental or leasing company

covering a group of individuals who may become renters, lessees,

CODING: Words stricken are deletions; words underlined are additions.

adults, or senior citizen club.

576	or passengers as defined by their travel status on the rented or
577	leased vehicles. The common carrier, the operator, owner, or
578	lessor of a means of transportation, or the motor vehicle or
579	truck rental or leasing company is the policyholder under a
580	policy to which this section applies.
581	(m) Any other group for which the department has made the
582	following determinations:
583	1. The group members are engaged in a common enterprise or
584	have an economic, educational, or social affinity or
585	relationship.
686	2. Issuance of the travel insurance policy is not contrary
587	to the public interest.
886	(5) "Fulfillment materials" means documentation sent to
589	the purchaser of a travel protection plan confirming the
590	purchase and providing the travel protection plan's coverage and
591	assistance details.
592	(6) "Group travel insurance" means travel insurance issued
593	to an eligible group.
594	(7) "Limited lines travel insurance producer" means:
595	(a) A licensed or third-party administrator;
596	(b) A licensed insurance producer, including a limited
597	lines producer; or
598	(c) A travel administrator.
599	(8) "Travel administrator" means a person who directly or
700	indirectly underwrites policies for; collects charges,

Page 28 of 39

collateral, or premiums from; or adjusts or settles claims made by residents of this state in connection with travel insurance, except that a person is not considered a travel administrator if the person is:

- (a) A person working for a travel administrator, to the extent that the person's activities are subject to the supervision and control of the travel administrator;
- (b) An insurance producer selling insurance or engaged in administrative and claims-related activities within the scope of the producer's license;
- (c) A travel retailer, as defined s. 626.321(1)(c)2., offering and disseminating travel insurance and registered under the license of a limited lines travel insurance producer in accordance with s. 626.321(1)(c);
- (d) A person adjusting or settling claims in the normal course of the person's practice or employment as an attorney at law, without collecting charges or premiums in connection with insurance coverage; or
- (e) A business entity that is affiliated with a licensed insurer while acting as a travel administrator for the direct and assumed insurance business of the affiliated insurer.
- (9) "Travel assistance services" means noninsurance services for which the consumer is not indemnified based on a fortuitous event, and the provision of which does not result in the transfer or shifting of risk which would constitute the

Page 29 of 39

/26	business of insurance. The term includes, but is not limited to,
727	security advisories, destination information, vaccination and
728	immunization information services, travel reservation services,
729	entertainment, activity and event planning, translation
730	assistance, emergency messaging, international legal and medical
731	referrals, medical case monitoring, coordination of
732	transportation arrangements, emergency cash transfer assistance,
733	medical prescription replacement assistance, passport and travel
734	document replacement assistance, lost luggage assistance,
735	concierge services, and any other service that is furnished in
736	connection with planned travel. Travel assistance services are
737	not insurance and are not related to insurance.
738	(10) "Travel insurance" means insurance coverage for
739	personal risks incidental to planned travel, including:
740	(a) Interruption or cancellation of trip or event;
741	(b) Loss of baggage or personal effects;
742	(c) Damages to accommodations or rental vehicles;
743	(d) Sickness, accident, disability, or death occurring
744	during travel;
745	(e) Emergency evacuation; or
746	(f) Any other contractual obligations to indemnify or pay
747	a specified amount to the traveler upon determinable
748	contingencies related to travel, as determined by the office.
749	
750	Travel insurance does not include major medical plans that

Page 30 of 39

751	provide comprehensive medical protection for travelers with
752	trips lasting longer than 6 months, including major medical
753	plans for those working or residing abroad as expatriates, any
754	other product that requires a specific insurance producer
755	license, or a contract sold by a chapter 497 licensee for
756	repatriation of remains or funeral services to be provided for a
757	beneficiary who dies outside of the service area of the
758	licensee.
759	(11) "Travel protection plan" means a plan that provides
760	one or more of the following: travel insurance, travel
761	assistance services, and cancellation fee waivers.
762	Section 19. Section 647.03, Florida Statutes, is created
763	to read:
764	647.03 Premium tax.—
765	(1) As used in this section, the term:
766	(a) "Primary certificateholder" means an individual who
767	purchases travel insurance under a group policy.
768	(b) "Primary policyholder" means an individual who
769	purchases individual travel insurance.
770	(2) A travel insurer shall pay the premium tax, as
771	required under s. 624.509, on travel insurance premiums paid by
772	any of the following:
773	(a) A primary policyholder who is a resident of this
774	state.
775	(b) A primary certificateholder who is a resident of this

Page 31 of 39

776	state.
777	(c) A blanket travel insurance policyholder:
778	1. Who is a resident of this state;
779	2. Who has his or her principal place of business in this
780	state; or
781	3. Whose affiliate or subsidiary who has purchased blanket
782	travel insurance for eligible blanket group members has his or
783	her principal place of business in this state.
784	
785	The premium tax under this subsection is subject to any
786	apportionment rules that apply to an insurer across multiple
787	taxing jurisdictions or that authorize an insurer to allocate
788	premium on an apportioned basis in a reasonable and equitable
789	manner in those jurisdictions.
790	(3) A travel insurer shall:
791	(a) Document the state of residence or principal place of
792	business of the policyholder or certificateholder, or an
793	affiliate or subsidiary thereof, as required under subsection
794	(2).
795	(b) Report as premium only the amount allocable to travel
796	insurance and not any amounts received for travel assistance
797	services or cancellation fee waivers.
798	Section 20. Section 647.04, Florida Statutes, is created
799	to read:

Page 32 of 39

Travel protection plans. - A travel protection plan

CODING: Words stricken are deletions; words underlined are additions.

800

647.04

301	may be offered for one price for the combined features that the
302	travel protection plan offers in this state if the travel
303	protection plan meets all of the following requirements:
304	(1) The travel protection plan clearly discloses to the
305	consumer, at or before the time of purchase, that it includes
306	travel insurance, travel assistance services, and cancellation
307	fee waivers, as applicable, and provides information and an
808	opportunity, at or before the time of purchase, for the consumer
309	to obtain additional information regarding the features and
310	pricing of each.
311	(2) The fulfillment materials:
312	(a) Describe and delineate the travel insurance, travel
313	assistance services, and cancellation fee waivers in the travel
314	protection plan.
315	(b) Include the travel insurance disclosures required in
316	this chapter, the contact information for persons providing
317	travel assistance services, and cancellation fee waivers, as
318	applicable.
319	Section 21. Section 647.05, Florida Statutes, is created
320	to read:
321	647.05 Sales practices.—
322	(1)(a) All documents provided to a consumer before the
323	purchase of travel insurance, including, but not limited to,
324	sales materials, advertising materials, and marketing materials,
325	must be consistent with the travel insurance policy, including,

Page 33 of 39

but not limited to, forms, endorsements, policies, rate filings, and certificates of insurance.

- (b) For travel insurance policies or certificates that contain preexisting condition exclusions, information and an opportunity to learn more about the preexisting condition exclusions must be provided any time before the purchase.

 Information on the exclusions and the opportunity to learn more about these exclusions must be included in the coverage's fulfillment materials.
- (c) The fulfillment materials and the information described in s. 626.321(1)(c)3.a. must be provided to a policyholder or certificateholder as soon as practicable after the purchase of a travel protection plan. Unless the insured has started a covered trip or filed a claim under the travel insurance coverage, the policyholder or certificateholder may cancel a policy or certificate for a full refund of the travel protection plan price from the date of purchase of a travel protection plan until at least:
- 1. Fifteen days after the date of delivery of the travel protection plan's fulfillment materials by postal mail; or
- 2. Ten days after the date of delivery of the travel protection plan's fulfillment materials by means other than postal mail.

For the purposes of this paragraph, the term "delivery" means

Page 34 of 39

handing fulfillment materials to the policyholder or certificateholder or sending fulfillment materials by postal mail or electronic means to the policyholder or certificateholder.

- (d) An insurer shall disclose in the policy documentation and fulfillment materials whether the travel insurance is primary or secondary to other applicable coverage.
- (e) If travel insurance is marketed directly to a consumer through an insurer's website or by others through an aggregator site, it is not an unfair trade practice or other violation of law if the following requirements are met:
- $\underline{\mbox{1.}}$ The web page provides an accurate summary or short description of the coverage.
- 2. The consumer has access to the full provisions of the policy through electronic means.
- (2) A person offering, soliciting, or negotiating travel insurance or travel protection plans on an individual or group basis may not do so by using a negative or opt-out option that would require a consumer to take an affirmative action to deselect coverage, such as unchecking a box on an electronic form, when the consumer purchases a trip.
- (3) If a consumer's destination jurisdiction requires insurance coverage, it is not an unfair trade practice to require that the consumer choose between the following options as a condition of purchasing a trip or travel package:

Page 35 of 39

876	(a) Purchasing the coverage required by the destination
877	jurisdiction through the travel retailer, as defined s.
878	626.321(1)(c)2., or limited lines travel insurance producer
879	supplying the trip or travel package; or
880	(b) Agreeing to obtain and provide proof of coverage that
881	meets the destination jurisdiction's requirements before
882	departure.
883	(4)(a) A person offering travel insurance to residents of
884	this state is subject to part IX of chapter 626, the Unfair
885	Insurance Trade Practices Act, except as otherwise provided in
886	this chapter. If a conflict arises between this chapter and the
887	Unfair Insurance Trade Practices Act regarding the sale and
888	marketing of travel insurance and travel protection plans, the
889	provisions of this chapter shall control.
890	(b) A person commits an unfair insurance trade practice
891	under the Unfair Insurance Trade Practices Act if the person:
892	1. Offers or sells a travel insurance policy that could
893	never result in payment of any claims for any insured under the
894	policy; or
895	2. Markets blanket travel insurance coverage as free.
896	Section 22. Section 647.06, Florida Statutes, is created
897	to read:
898	647.06 Travel administrators.—
899	(1) Notwithstanding any other provision of the Florida
900	Insurance Code, a person may not act or represent himself or

Page 36 of 39

901	herself as a travel administrator in this state unless the
902	<pre>person:</pre>
903	(a) Is a licensed and appointed property and casualty
904	insurance producer in this state for activities authorized under
905	that producer license;
906	(b) Is a licensed insurance agency, appointed as a
907	managing general agent in this state; or
908	(c) Holds a valid third-party administrator license in
909	this state.
910	(2) A travel administrator and its employees are exempt
911	from the licensing requirements of part VI of chapter 626 for
912	the travel insurance it administers.
913	(3) An insurer is responsible for ensuring that a travel
914	administrator administering travel insurance underwritten by the
915	insurer:
916	(a) Acts in accordance with this chapter.
917	(b) Maintains all books and records that are relevant to
918	the insurer and makes these books and records available to the
919	department upon request.
920	Section 23. Section 647.07, Florida Statutes, is created
921	to read:
922	647.07 Travel insurance policy.—
923	(1) Notwithstanding any other provision of the Florida
924	Insurance Code, travel insurance shall be classified and filed
925	for purposes of rates and forms under the inland marine line of

Page 37 of 39

926	insurance; however, travel insurance that provides coverage for
927	sickness, accident, disability, or death occurring during
928	travel, either exclusively or in conjunction with related
929	coverages of emergency evacuation or repatriation of remains, or
930	incidental limited property and casualty benefits, such as
931	baggage or trip cancellation, may be classified and filed for
932	purposes of rates and forms under either the accident and health
933	line of insurance or the inland marine line of insurance.
934	(2) Travel insurance may be in the form of an individual,
935	group, or blanket policy. Group or blanket policies are
936	classified as commercial inland marine insurance under s.
937	627.021(2)(d). Travel insurance policies not issued to a
938	commercial entity and primarily used for personal, family, or
939	household purposes are considered personal inland marine
940	insurance and shall not be subject to s. 627.062. Sections of
941	policies or endorsements for travel insurance which are
942	considered personal inland marine insurance consisting of travel
943	assistance services or cancellation fee waivers are not subject
944	to s. 627.410.
945	(3) Travel insurance programs may be developed and
946	provided based on travel protection plans designed for
947	individual or identified marketing or distribution channels.
948	Section 24. Section 647.08, Florida Statutes, is created
949	to read:
950	647.08 Rulemaking authority.—The office shall adopt rules

Page 38 of 39

951 to administer this chapter. 952 Section 25. Except as otherwise expressly provided in this

953954

955

act and except for this section, which shall take effect upon this act becoming a law, this act shall take effect July 1, 2020.

Page 39 of 39