

# MURIEL BOWSER MAYOR

March 5, 2024

The Honorable Phil Mendelson Chairman Council of the District of Columbia John A. Wilson Building 1350 Pennsylvania Avenue, NW, Suite 504 Washington, DC 20004

Dear Chairman Mendelson:

In accordance with section 2 of the Confirmation Act of 1978, effective March 3, 1979 (D.C. Law 2-142; D.C. Official Code § 1-523.01), and pursuant to section 4 of the Health Services Planning Program Re-Establishment Act of 1996, effective April 9, 1997, (D. C. Law 11-191; D.C. Official Code § 44-403), I am pleased to nominate the following individual:

Ms. Joy Lewis 39th Street, NW Washington, DC 20016 (Ward 3)

for appointment as a public member of the Statewide Health Coordinating Council, filling a vacant seat formerly held by Sandra Cecelia Allen, for a term to end February 11, 2027

Enclosed, you will find biographical information detailing the experience of the above-mentioned nominee, together with a proposed resolution to assist the Council during the confirmation process.

I would appreciate the Council's earliest consideration of this nomination for confirmation. Please do not hesitate to contact me, or Steven Walker, Director, Mayor's Office of Talent and Appointments, should the Council require additional information.

Sincerely,

Muriel Bowser

This Men-

Chairman Phil Mendelson at the request of the Mayor A PROPOSED RESOLUTION IN THE COUNCIL OF THE DISTRICT OF COLUMBIA To confirm the appointment of Joy Lewis to the Statewide Health Coordinating Council. RESOLVED, BY THE COUNCIL OF THE DISTRICT OF COLUMBIA, that this resolution may be cited as the "Statewide Health Coordinating Council Joy Lewis Confirmation Resolution of 2024". Sec. 2. The Council of the District of Columbia confirms the appointment of: Ms. Joy Lewis 39th Street, NW Washington, DC 20016 (Ward 3) as a public member of the Statewide Health Coordinating Council, established by section 4 of the Health Services Planning Program Re-establishment Act of 1996, effective April 9, 1997 (D.C. Law 11-191; D.C. Official Code § 44-403), filling a vacant seat formerly held by Sandra Cecelia Allen, for a term to end February 11, 2027. Sec. 3. The Council of the District of Columbia shall transmit a copy of this resolution, upon its adoption, to the nominee and to the Office of the Mayor.

Sec. 4. This resolution shall take effect immediately.

# Joy A. Lewis

Washington, DC • LinkedIn: www.linkedin.com/in/joyalewis

## PROFESSIONAL SUMMARY AND QUALIFICATIONS

Accomplished health care leader with over two decades of experience and who thrives in challenging professional environments where creativity, innovation and collaboration are measures of success. Strategic planner experienced in the coordination and promotion of internal business objectives with careful consideration of external influences. Studies and analyzes trends in domestic health policy.

**Proven strengths:** Working effectively in ambiguous situations, assessing complex issues, clearly distilling and communicating findings. Demonstrated ability to prioritize, organize and lead.

### **CORE AND TECHNICAL COMPETENCIES**

Analytical thinking	Systematic inquiry
Health policy	Interpersonal skills
Multidisciplinary collaboration	Organizational leadership

#### **EDUCATION**

### University of California, Los Angeles, CA

Master of Public Health, June 2010

Concentration: Health Care Administration and Health Care Policy

Achievement: Upsilon Phi Delta National Academic Honor Society in Healthcare Administration

### **Howard University, Washington, DC**

Master of Social Work, May 1996

Concentration: Macro Social Work Practice, Social Work in Health Care Settings

Achievement: Honors Graduate

### Wesleyan University, Middletown, CT

Bachelor of Arts in Psychology and Sociology, May 1992

### PROFESSIONAL EXPERIENCE

### American Hospital Association November 2018 – Present

Washington, DC office

January 2021 – Present: Senior Vice President, Health Equity Strategies and Executive Director, Institute for Diversity and Health Equity (IFDHE)

- Senior leader with broad oversight for several key association priorities and functions related to diversity, health equity and inclusion to support and build healthy communities.
- O As a thought leader, change agent, and advocate for diversity, inclusion, and equity in our nation's health care delivery system, this role contributes to shaping strategy and leads the implementation of initiatives and programs that improve health in America by reducing disparities and promoting just and equitable care throughout our health care delivery system.
- o Member of the executive management team of the AHA.

# Joy A. Lewis

## Washington, DC • LinkedIn: www.linkedin.com/in/joyalewis

November 2018 – December 2020: Vice President, Strategic Policy Planning

- Elevate the visibility of AHA at a thought leader and agent of change around critical issues in health care, and inform public dialogue.
- Led efforts to identify long-term public policy issues, as well as options for solutions, that will further the association's mission and vision.
- o Provided leadership in organizing member work groups to ensure members' involvement, gaining the value of their insights and perspectives.

## Kaiser Permanente, November 2000 – November 2018 Institute for Health Policy, Government Relations, Oakland, CA Washington, DC office

August 2014- November 2018: Senior Health Policy Leader

- o Senior member of the Institute, and first staff member based in Washington, DC. Study health policy developments; identified analysis, research and advocacy opportunities.
- Organized and led Institute events, such as policy discussions, and roundtables, write blogs, white papers, and issue briefs, speak on health policy and public policy issues to a wide array of internal and external audiences. Generalist covering broad portfolio including: Medicaid, Telemedicine, Drug Pricing, Prevention and Wellness, Health Care Disparities, and Innovations in Care Delivery.
- Liaison to a variety of Kaiser Permanente partners in Washington, DC.

# Institute for Health Policy and Kaiser Permanente International, Oakland, CA Washington, DC office

July 2011 - August 2014: Manager

- Monitored national health policy issues and communicated relevant information and perspective to senior leaders at Kaiser Permanente's headquarters in Oakland, CA for appropriate learning, knowledge and action.
- Oconvened expert roundtables and produced publications on topics of interest to policy makers, delivery systems, researchers, purchasers, and other stakeholders in the health care industry.
- o Developed educational programs and disseminated knowledge about Kaiser Permanente and a wide range of health care topics for domestic and international health care audiences.

# California Children's Services (CCS) Program, Southern California Regional Offices, Pasadena, CA October 2008 – July 2011: Regional Director

- Oversaw the launch of new CCS program model resulting in improved business processes, establishment of consistent policies and procedures to increase referral, authorization and reimbursement rates.
- o Ensured that reporting processes were accurately designed to meet organizational and contractual needs.
- o Participated in annual Medi-Cal plan partner audit.
- o Responsible for hiring, training and development of staff, including goal setting and performance reviews.

# Accreditation, Regulation and Licensing (AR & L), Southern California Regional Offices, Pasadena, CA April 2006 – October 2008: Senior Consultant

- Member of the Southern California Regional AR&L team responsible for the oversight of facility and health plan compliance with regulatory agency requirements to include but not limited to the following: Title 22, Conditions of Participation, The Joint Commission, CCS, Medi-Cal, and Healthy Families.
- Led CCS component of annual Medi-Cal plan partner audit with 100% compliance noted year over year.

#### Social Medicine Department, Los Angeles Medical Center, Los Angeles, CA

November 2000 – April 2006: California Children's Services Coordinator

# Joy A. Lewis

## Washington, DC • LinkedIn: www.linkedin.com/in/joyalewis

- O Identified eligible recipients of the CCS program, and made timely referrals while enhancing revenue and creating cost avoidance opportunities.
- o Participated in the training of graduate social work interns through the preceptor role.

## **Los Angeles County Department of Health**

Harbor-UCLA Medical Center, Torrance, CA

January 1997 – November 2000: Clinical Social Worker

- o Performed psychosocial assessments of patients and families.
- Served as multi-disciplinary team member to various pediatric sub-specialties and the obstetrics/gynecology service.

### RELEVANT EXPERIENCE

### Kaiser Permanente Strategic Leadership Program August 2017-March 2018

- o Expand understanding of Kaiser Permanente's enterprise strategy.
- o Enhance ability to lead, think and act strategically.
- Develop leadership skills and broaden network.

# Global Health Leadership Forum, University of California Berkeley and the King's Fund (London) October 2013

The Global Health Leadership Forum is an executive certificate program for health care leaders focused on globally sourced innovations in health policy, technology, and management. Topics: public-private partnerships, new payment methods, and innovations in chronic and complex care management.

### Kaiser Permanente Middle Management Program (MMP) "Leading from the Middle March 2011

The Middle Management Program targets emerging leaders and provides an opportunity to develop the necessary skills needed to transition into leadership roles in the organization. Topics: diversity and inclusion, cultivating and sustaining innovation, accelerated implementation methodology.

### PROFESSIONAL AND SOCIAL AFFILIATIONS

Board Member - Round House Theatre, Bethesda, MD

Board Member - Institute for Clinical and Economic Review

Board Member - Creating Healthier Communities

Member - Chartis Health Equity Advisory Board

Member - AAMC, Health Workforce Research Advisory Committee

Member – Bristol Myers Squibb Foundation Expert Advisory Committee

Member - American Public Health Association

Member – Delta Sigma Theta Sorority, Inc. (a public service organization)



## Executive Office of the Mayor – Mayor's Office of Talent and Appointments John A. Wilson Building | 1350 Pennsylvania Avenue, Suite 600 | Washington, DC 20004

## **Joy Lewis**



Joy A. Lewis, MSW, MPH, is the senior vice president for health equity strategies and the director of the Institute for Diversity and Health Equity at the American Hospital Association (AHA). In her dual roles, Joy has broad oversight for several key association priorities and functions related to diversity, health equity, and inclusion to support and build healthy communities.

She also serves as a member of the executive management team of the AHA. Joy began working at the AHA in late 2018 as the vice president for strategic policy planning, where she led the AHA's efforts to identify long-term public policy issues and present solutions to further the AHA's vision and mission. She provided leadership in organizing member work groups to ensure members' involvement, gaining

invaluable insights and perspectives to elevate the visibility of the AHA as a thought leader and agent of change around critical issues in healthcare in America. Before joining the AHA, Joy held several positions over almost two decades at Kaiser Permanente, with her role prior to joining AHA being the senior health policy leader at the Kaiser Permanente Institute for Health Policy, based in Oakland, CA.

Ms. Lewis sits on the board of directors for both the Institute for Clinical and Economic Review and Creating Healthier Communities. She also serves on Chartis's Health Equity Advisory board and several committees, including the Association of American Medical Colleges' Health Workforce Research Committee and the Bristol Myers Squibb Foundation Expert Advisory Committee.

A Ward 3 resident, Ms. Lewis received a B.A. in psychology and sociology from Wesleyan University, an M.A. degree in social work from Howard University, and an M.A. degree in public health from the University of California, Los Angeles. Outside of work, Joy fuels her passion for the arts by serving as a board member of Round House Theatre located in Bethesda, MD.



## GOVERNMENT OF THE DISTRICT OF COLUMBIA Executive Office of Mayor Muriel Bowser



Office of the General Counsel to the Mayor

**To:** Tomas Talamante, Steve Walker

Elijabett A. avendich

From: Betsy Cavendish

Date: February 13, 2024

**Subject:** Legal sufficiency review of Resolution nominating Joy Lewis as a member of the

Statewide Health Coordinating Council

This is to Certify that this office has reviewed the above-referenced resolution and found it to be legally unobjectionable. If you have any questions in this regard, please do not hesitate to call Erika Satterlee, Deputy General Counsel, Executive Office of the Mayor, at 202-724-1303, or me at 202-724-7681.

Elizabeth A. (Betsy) Cavendish