



MURIEL BOWSER
MAYOR

November 6, 2020

The Honorable Phil Mendelson
Chairman
Council of the District of Columbia
John A. Wilson Building
1350 Pennsylvania Avenue NW, Suite 504
Washington, DC 20004

Dear Chairman Mendelson:

In accordance with section 2 of the Confirmation Act of 1978, effective March 3, 1979 (D.C. Law 2-142; D.C. Official Code § 1-523.01), and pursuant to section 6 of the Health Benefit Exchange Authority Establishment Act of 2011, effective March 2, 2012 (D.C. Law 19-94; D.C. Official Code § 31-3171.05), I am pleased to nominate the following person:

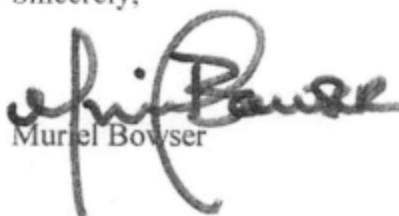
Mr. Ramon Richards
Iris Street NW
Washington, DC 20012
(Ward 4)

for appointment as a voting member of the District of Columbia Health Benefit Exchange Authority Executive Board, replacing Nathaniel Beers, for a term to end July 6, 2024.

Enclosed, you will find biographical information detailing the experience of the above-mentioned nominee, together with a proposed resolution to assist the Council during the confirmation process.

I would appreciate the Council's earliest consideration of this nomination for confirmation. Please do not hesitate to contact me, or Steven Walker, Director, Mayor's Office of Talent and Appointments, should the Council require additional information.

Sincerely,


Muriel Bowser


Chairman Phil Mendelson
at the request of the Mayor

A PROPOSED RESOLUTION

IN THE COUNCIL OF THE DISTRICT OF COLUMBIA

To confirm the appointment of Mr. Ramon Richards to the District of Columbia Health Benefit Exchange Authority Executive Board.

RESOLVED, BY THE COUNCIL OF THE DISTRICT OF COLUMBIA, That this resolution may be cited as the "Health Benefit Exchange Authority Executive Board Ramon Richards Confirmation Resolution of 2020".

Sec. 2. The Council of the District of Columbia confirms the appointment of:

Mr. Ramon Richards
Iris Street NW
Washington, DC 20012

as a voting member of the District of Columbia Health Benefit Exchange Authority Executive Board, pursuant to section 6 of the Health Benefit Exchange Authority Establishment Act of 2011, effective March 2, 2012 (D.C. Law 19-94; D.C. Official Code § 31-3171.05), replacing Nathaniel Beers, for a term to end July 6, 2024.

Sec. 3. The Council of the District of Columbia shall transmit a copy of this resolution, upon its adoption, to the nominee and to the Office of the Mayor.

Sec. 4. This resolution shall take effect immediately.



Executive Office of the Mayor - Office of Talent and Appointments
John A. Wilson Building | 1350 Pennsylvania Avenue, Suite 600 | Washington, DC 20004

Ramon Richards



Mr. Ramon Richards is the Senior Vice President of Integrated Technology Solutions at Fannie Mae in Washington, D.C.

Mr. Richards is a seasoned executive with over 19 years of experience leading large organizations and delivering on complex program initiatives to address critical business priorities. At Fannie Mae, Mr. Richards has excelled in executive leadership roles across a diverse range of business sectors such as Director, VP of Finance and Corporate Functions, VP and Senior VP of Securitization and Credit Technology, and Senior VP of Integrated Technology Solutions. Through his many executive roles at Fannie Mae since 1999, he has come to thrive on building high performance teams, developing talent, and collaborating with stakeholders.

He is a proven collaborator who has experience scaling emerging technologies across the Enterprise and has demonstrated success developing strategic plans and leading execution programs. In his current role, Mr. Richards provides technology leadership and software engineering support across Fannie Mae's Single Family, Multifamily, and Finance divisions by managing an organization with 1800+ staff members and annual budgets over \$400 million.

A Ward 4 resident, Mr. Richards obtained a Bachelor of Science in Mathematics from Morehouse College, and a Bachelor of Science in Electrical Engineering from the Georgia Institute of Technology in Atlanta, Georgia. Mr. Richards went on to earn his Master of Business Administration from the Wharton Business School at the University of Pennsylvania, Philadelphia.



Ramon James Richards

SUMMARY OF QUALIFICATIONS

A seasoned executive with over 19 years of experience leading large organizations and delivering on complex program initiatives to address critical business priorities. Thrives on building high performing teams, developing talent and collaborating with stakeholders. Focuses on driving an innovative culture to maximize business and customer value.

- Recognized for executive leadership and management capabilities
- Demonstrated success developing strategic plans and leading execution programs
- Proficiency in delivering large scale technology initiatives on time and within budget
- Effectively manages and optimizes vendor partnerships
- Proven collaborator and stakeholder manager
- Experience scaling emerging technologies across the Enterprise
- Focus on proactive development of internal talent and active recruiting
- Extensive experience implementing agile and scaled delivery methodologies

PROFESSIONAL EXPERIENCE

Senior Vice President - Integrated Technology Solutions

July 2018 to Present

Fannie Mae, Washington D.C.

Responsibilities include providing technology leadership and software engineering support across Fannie Mae's Single Family, Multifamily and Finance divisions. Managing an organization with 1800+ staff members and annual budgets over \$400M.

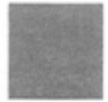
- Establishing software engineering practices that focus on adoption of cloud services and delivering capabilities using microservices, Application Program Interfaces (API) and emerging technologies.
- Leading execution programs to deliver significant new target state capabilities that will transform Securitization, Treasury, Finance and Multifamily business areas.
- Delivered Technology Strategy with a focus on Digital Transformation and partnered with key leaders to define the roadmap and 2019 priorities.

Senior Vice President - Securitization and Servicing Technology July 2017 to July 2018

Fannie Mae, Washington D.C.

Responsibilities included providing technology leadership for the Securitization & Servicing organization and the establishment of the Intelligent Automation capability for the Enterprise. Managing an organization with 500+ staff members and annual budgets over \$125M.

- Successfully completed development and testing for the multi year initiative to replace Fannie Mae's securitization platform with a new solution under development by the Common Securitization Solutions (CSS), a Fannie Mae and Freddie Mac joint venture
- Successfully created an enterprise Robotics Process Automation (RPA) capability to automate and reduce costs for manually intensive processes. To date, over 60 processes have been automated.
- Successfully led a multi year initiative to deliver a new target state for Fannie Mae's Servicing capabilities, which include Master Servicing, Loss Mitigation and Expense Management.



- Member of the Diversity Advisory Council (DAC), the council was established to define and execute on Diversity & Inclusion priorities for Fannie Mae.

Vice President - Securitization and Credit Technology

March 2012 to June 2017

Fannie Mae, Washington D.C.

Dual responsibilities included lead for the Securitization & Credit technology organization and the execution lead for the Securitization transformation program that includes delivering new business capabilities and integrating with the platform developed by the Common Securitization Solutions (CSS), a Fannie Mae and Freddie Mac joint venture. Managing an organization with 500+ staff members and annual budgets over \$125M.

- Led the definition of Fannie Mae 's integration strategy with Common Securitization Platform (CSP) and multi year execution roadmap to enable the new Uniform Mortgage Backed Security.
- Completed application development to integrate with CSP and deliver new Issuance, Disclosure and Bond Administration capabilities, including enhancing 30 apps and creating 7 new apps.
- Partnered with the Enterprise Shared Services organization to deliver new capabilities including automation of environment provisioning, test automation, Test Data Management capability and Continuous Integration/Deployment capabilities.
- Built an execution organization that consists of 25 agile development teams, offsite data conversion and development factory that supports distributed agile projects.
- Successfully delivered multiple new business capabilities for the Securitization business including ability to securitize a new mortgage product and the new Enterprise Settlement Service.
- Member of Fannie Mae 's Culture Steering committee responsible for implementing programs to achieve target state culture goals. For example, co-led effort to launch the Enterprise Principal Program, which defined new job roles for individual contributors with specialized skills.
- Participated as a faculty member for a Harvard University Director Development Program for top performing Fannie Mae directors.

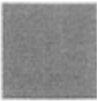
Vice President - Finance & Corporate Functions

March 2010 to March 2012

Fannie Mae, Washington D.C.

Responsible for strategic technology direction, solution delivery and production support for Corporate Finance, Servicing, Legal, Human Resources and Audit business units. Managed a 250-person organization, responsible for 130 applications including 25 finance systems that support the generation of financials for a \$3 trillion book of business. The servicing platform is responsible for monthly processing of 18 million loans.

- Reduced monthly finance close execution by 25% in 2010 by enhancing finance systems
- Outsourced production support for 25 applications across two business units to a Managed Services Provider (MSP) while continuing to meet all service levels during the transition.
- Addressed multiple business challenges by maintaining and developing End User Computing (EUC) solutions, led the development of the industry-leading concept of an EUC Factory including defining the required services and selecting a strategic partner. The factory provided high quality development services, which were adopted by the Enterprise.
- Led effort to implement a Corporate Subledger solution using Oracle software and IBM hardware that enabled Fannie Mae to consolidate 30 subledger systems into a centralized solution



Director & Various Roles

September 1999 to February 2010

Fannie Mae, Washington D.C.

- Led the development initiatives to automate key components of the 10K Financial Reporting and REO Credit Loss Forecasting processes; resulting in a significant reduction of manual activities
- Led \$20M initiative to enhance two restatement accounting systems, the efficiency gains from this project lead to an annual technology savings of \$2M. Implemented efficiency ideas to the securities accounting production support model including reduction of data corrections and manual processes, leading to an annual savings of \$4M

EDUCATION

Master of Business Administration, Wharton Business School, University of Pennsylvania Philadelphia, PA, May 2008

Bachelor of Science in Electrical Engineering - Telecommunications, Georgia Institute of Technology, Atlanta, GA, Aug 1999

Bachelor of Science in Mathematics, Morehouse College, Atlanta, GA, May 1999

ACTIVITIES & AWARDS

Executive Development Programs

- Massachusetts Institute of Technology Exec Education, Leadership Courses 2017-2018 (2 sessions)
- Harvard Business School Exec. Education, Leadership Courses 2014-2016 (5 sessions)
- Stanford Design School, Design Thinking Course, July 2016

Dr. Christopher T Jones Legacy Award - Distinguished Engineer Award from BEYA 2019

David Steward Legacy Award- Distinguished Engineer Award from BEYA 2018

CIO magazine's CIO Executive Council annual "Ones to Watch Award" 2012

Member of the Executive Programs at Gartner - 2014 - present

Board Member, Treasurer, Communities In Schools - January 2014 - present

Chairman of the Board, Peer Health Exchange - March 2015 - March 2016

Chairman of the Board, Reach for College! - 2009-2012

Participant, Management Leadership for Tomorrow (MLT) Career Advancement Program, 2011

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Executive Office of Mayor Muriel Bowser



Office of the General Counsel to the Mayor

To: Ronan Gulstone, Steve Walker
From: Betsy Cavendish
Date: October 7, 2020
Subject: Legal sufficiency review of Resolution nominating Diane Claire Lewis and Ramon Richards to the Health Benefit Exchange Authority Executive Board

This is to Certify that this office has reviewed the above-referenced legislation and found it to be legally unobjectionable. If you have any questions in this regard, please do not hesitate to call me at 202-724-7681.

Elizabeth Cavendish