



2018 JUN -5 PM 12:05
OFFICE OF THE
SECRETARY

MURIEL BOWSER
MAYOR

JUN 05 2018

The Honorable Phil Mendelson
Chairman
Council of the District of Columbia
John A. Wilson Building
1350 Pennsylvania Avenue, N.W., Suite 504
Washington, DC 20004

Dear Chairman Mendelson:

In accordance with section 2 of the Confirmation Act of 1978, effective March 3, 1979 (D.C. Law 2-142; D.C. Official Code § 1-523.01), and pursuant to section 201 of the District of Columbia Public Postsecondary Education Act, approved October 26, 1974 (88 Stat. 1424; Pub. L. 93-471; D.C. Official Code § 38-1202.01), I am pleased to nominate the following person:

Dr. Elaine Crider
501 Trenton Street S.E.
Washington, D.C. 20032
(Ward 8)

for reappointment as a member of the Board of Trustees of the University of the District of Columbia, for a term to end May 15, 2023.

Enclosed you will find biographical information detailing the experience of the above-mentioned nominee, together with proposed resolution to assist the Council during the confirmation process.

I would appreciate the Council's earliest consideration of this nomination for confirmation. Please do not hesitate to contact me, or Steven Walker, Director, Mayor's Office of Talent and Appointments, should the Council require additional information.

Sincerely,

A handwritten signature in black ink, appearing to read "Muriel Bowser", written over a large, stylized flourish.

Muriel Bowser


Chairman Phil Mendelson
at the request of the Mayor

A PROPOSED RESOLUTION

IN THE COUNCIL OF THE DISTRICT OF COLUMBIA

Chairman Phil Mendelson, at the request of the Mayor, introduced the following resolution,
which was referred to the Committee on _____.

To confirm the reappointment of Dr. Elaine Crider to the Board of Trustees of the University of
the District of Columbia.

RESOLVED, BY THE COUNCIL OF THE DISTRICT OF COLUMBIA, That this
resolution may be cited as the “Board of Trustees of the University of the District of Columbia
Elaine Crider Confirmation Resolution of 2018”.

Sec. 2. The Council of the District of Columbia confirms the reappointment of:

Dr. Elaine Crider
501 Trenton Street S.E.
Washington, DC 20032
(Ward 8)

as a member of the Board of Trustees of the University of the District of Columbia, established
by section 201 of the District of Columbia Public Postsecondary Education Act, approved
October 26, 1974 (88 Stat. 1424; Pub. L. 93-471; D.C. Official Code § 38-1202.01), for a term to
end May 15, 2023.

Sec. 3. The Council of the District of Columbia shall transmit a copy of this resolution,
upon its adoption, to the nominee and to the Office of the Mayor.

Sec. 4. This resolution shall take effect immediately.

ELAINE ANTIONETTE CRIDER

SUMMARY

An entrepreneurial, innovative and visionary executive level leader experienced in leading complex programs and organizations. Highly skilled executive with over twenty years of demonstrated success in developing, leading, managing and growing complex programs in health and human services. Results focused with the ability to quickly ascertain needs, envision new program concepts, execute strategies, and solve the toughest problems. Excellent communication and interpersonal skills serve as the foundation to effectively negotiate, collaborate, network, and maintain positive partnerships with key organizational constituencies. Very effective in start-up and turnaround assignments.

PROFESSIONAL EXPERIENCE

President , The Crider Group
501 Trenton St. S.E.
Washington, D.C.

1992—Present

The Crider Group provides turn-key project management services including program definition, program planning, policy, acquisition management, systems integration, configuration management, program execution, information technology, logistics, special event planning, and training. Developed the Crider Group into a management company with average annual revenues of \$2-\$3 million. Key engagements include:

1. District of Columbia—Department of Health Care Finance—Contracted as Subject Matter Expert on the Affordable Care Act, to assist DHCF in implementing the ACA requirements for the District.
 - Developed comprehensive summary of the requirements of the ACA concentrating on those requirements impacting the District of Columbia
 - Developed implementation timeline of ACA requirements (comprehensive) and detailed work plan for implementation of ACA requirements specific to District of Columbia efforts
 - Facilitated Health Reform Workgroup and maintained Health Reform Workplan
 - Assessed the District's readiness to implement requirements of the ACA and provided the technical assistance required to conduct the analysis and assessment of Exchange components required to successfully develop and implement the District's Health Insurance Exchange (Exchange)
 - Researched and monitored the activities of States to identify best practices and lessons learned during development and implementation of ACA requirements
 - Developed and implemented Strategic Communications Plan
 - Developed and provided educational sessions for DHCF staff on issues related to ACA

- Coordinated activities within the DHCF and other government agencies
2. United Health Care—subcontracted to assist with compliance, stakeholder engagement, program development, RFP development, Project Management, and business development
 - Created outreach project to identify out of compliance members and get them into medical care. Ultimately improved HEDIS scores because of increased compliance of members with medical care
 - Authored RFP response that resulted in \$ 600 million win for a managed care contract; continued work with United includes working on state issued solicitations for managed care programs across the United States.
 - Developed a comprehensive MBEWBE contracting program including vendor engagement, monitoring of MBEWBE spend totals and developing MBEWBE newsletter
 - Facilitated quarterly meeting and led work plan updates to assure contract compliance with Medicaid contract requirements
 - Collaborated and facilitated activities between physical and behavioral health companies on shared contracting opportunities
 - Participated in implementation projects
 - Served as project manager on select project
 3. RTI, Inc.—subcontractor on the Healthy Marriage Initiative
 - Co-facilitated 9 focus groups
 - Interviewed 80 people in 6 states
 - Conducted on site assessment in 6 states
 - Identified strengths and weaknesses in each program
 - Developed detailed report based on interviews, focus groups, and on site assessment
 4. Harley Business Group—subcontractor for Department of Transportation evaluation
 - Conducted operational assessment of the Department of Transportation’s procurement division
 - Identified major program strengths and weaknesses including inconsistent procedures and security breaches
 - Made recommendations for improving procurement processes including IT changes needed, personnel changes needed and revisions to policies and operational procedures
 - Developed and presented final report to DOT leadership
 5. Birch and Davis Company—subcontractor to Birch and Davis corporation for assessment of the CDC’s Division of Diabetes Translation. Work included:

- Assisted Birch and Davis in a project with the Centers for Disease Control to develop a strategic plan for the State Diabetes Control Programs
 - Analyze state practices in diabetes care through assessment and site visits
 - Developed a manual/tool kit for innovative practices,
 - Wrote a history of the Division of Diabetes Translation from its inception through its 50th anniversary
6. District of Columbia Department of Health—Special Assistant to the Chief Health Officer
- Assisted in the identification of need and the development and implementation of health policy
 - Assisted in setting targets for health outcome targets for the District of Columbia
 - Conducted organizational and operational assessments of the Department of Health
 - Developed strategic plan
 - Lead privatization of public hospital into a public/private partnership offering the full continuum of health services either directly or through negotiated contracts
 - Coordinated reduction in force with DC Office of Personnel
 - Negotiated terms for separation, transfer etc., with union officials during closure of hospital
- Developed grant applications and white papers as needed
 - Developed and facilitated training programs
7. City of Richmond—Department of Social Services
- Served as principal facilitator of Mayoral appointed Health Care Commission
 - Researched and documented best practices in health reform
 - Identified strategies to decrease uninsured across the City of Richmond
 - Coordinated the work of 4 workgroups
 - Developed periodic reports and the authored the final report capturing the work and the final recommendations to the Mayor
 - Conducted focus groups and administered surveys to capture the input from consumers, providers and legislators.

***Director, Bureau of Special Medical Assistance Programs
Harrisburg, Pennsylvania***

1986–1992

Dr. Crider was appointed and confirmed by the General Assembly to serve in this senior level position responsible for managed care programs throughout the Commonwealth. Key accomplishments included:

- Leading a staff of 250 people with 6 direct reports
- Managing a budget of more than \$ 750 million.
- Oversaw a major department reorganization and staff expansion;

- Planned and implemented new initiatives including one targeting special needs children and another targeting individuals with addiction concerns;
- Managed a major information system migration;
- Managed a contractor bankruptcy including transitioning from one contractor to another.

EDUCATIONAL PREPARATION

NOVA Southeastern University Doctor of Health Science

Central Michigan University MS in Health Administration

University of Maryland Bachelor of Science in Nursing

AFFILIATIONS

Board of Directors (Secretary), University of the District of Columbia	03/2010--Present
Board of Directors Mental Health America (3/year)	6/2009--Present
Board of Directors (Treasurer) United Planning Organization (6/year)	6/2008--Present
Board of Directors Health Care Services for Children Children with Special Needs (3/year)	2/08—Present (Chair)
Board of Directors Hillcrest Children's Center	03/2006—present
Board of Directors AnBryce Foundation (2/year)	04/2003—Present



Executive Office of the Mayor - Office of Talent and Appointments
John A. Wilson Building | 1350 Pennsylvania Avenue, Suite 600 | Washington, DC 20004

Dr. Elaine Crider



Dr. Elaine A. Crider is the President and Founder of The Crider Group consulting company and a current member of the Board of Trustees of the University of the District of Columbia.

Through her work with The Crider Group, Dr. Crider has made numerous positive impacts on organizational development, short- and long-term strategic planning, project management, mergers and acquisitions, and business startups for many prestigious clients, including government agencies, hospitals, and private health care companies.

Dr. Crider has held numerous high-visibility and influential positions. From 2001 through 2002, she served as an Associate Professor with Southeastern University in Washington, DC where she lectured graduate- and undergraduate-level courses on critical issues surrounding public and healthcare administration. In this role, Dr. Crider was able to apply her extensive expertise to recommend innovative curriculum enhancements to ensure the program remained cutting-edge.

Dr. Crider began her distinguished career in clinical nursing in the Washington, DC area, where she solidified her clinical expertise and built a lifelong commitment to improving the quality of health care to urban populations living in poverty. She also developed significant expertise in healthcare policy development and execution.

A Ward 8 resident, Dr. Crider has a Doctor of Health Science from NOVA Southeastern University, a Master of Science in of Health Administration from Central Michigan University, and a Bachelor of Science in Nursing from the University of Maryland.

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Executive Office of Mayor Muriel Bowser



Office of the General Counsel to the Mayor

To: Alana Intrieri, Steve Walker
From: Betsy Cavendish
Date: June 4, 2018
Subject: Legal sufficiency review of Resolution nominating Ken Grossinger, Carolyn Rudd, Elaine Crider, Charlene Drew Jarvis, Anthony Tardd, and Errol Schwartz to the Board of Trustees of the University of the District of Columbia.

This is to Certify that this office has reviewed the above-referenced legislation and found it to be legally unobjectionable. If you have any questions in this regard, please do not hesitate to call me at 202-724-7681.

A handwritten signature in black ink that reads 'Elizabeth A. Cavendish'. The signature is written in a cursive style.

Elizabeth Cavendish