1 2	AithCouncilmember Anita BondsCouncilmember Robert C. White, Jr.
3 4 5 6 7	Janesse Jewis George Councilmember Janeese Lewis George Councilmember Charles Allen
8 9 10 11	Councilmember Zachary Parker
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14 15 16	A BILL
17 18 19	IN THE COUNCIL OF THE DISTRICT OF COLUMBIA
20 21 22 23 24 25	To prohibit users of algorithmic decision-making from utilizing algorithmic eligibility determinations in a discriminatory manner, to require corresponding notices to individuals whose personal information is used, and to provide for appropriate means of civil enforcement.
23 26	BE IT ENACTED BY THE COUNCIL OF THE DISTRICT OF COLUMBIA, That this
27	act may be cited as the "Stop Discrimination by Algorithms Act of 2023".
28	Sec. 2. Findings and declaration of policy.
29	The Council of the District of Columbia makes the following findings:
30	(a) It is the sense of the Council that technological advancements should support the
31	dignity and well-being of the people of the District.
32	(b) Computers and data-derived decision-making tools play ever larger roles in modern
33	life. As of 2019, 90 percent of U.S. adults regularly used the internet. Approximately 76 percent
34	of households in the District of Columbia have a broadband internet subscription, and many who
35	lack a home internet connection use smartphones to go online.

36 (c) When District residents engage in online activities like posting on social media, 37 searching web-based listings for an apartment, or submitting electronic job applications, they 38 generate personalized information that is harvested by data collectors. Data collectors can track 39 hundreds of categories of data about specific individuals including age, gender, employment 40 status and place of employment, income level, sexual orientation, national origin, and religion. 41 (d) Companies often use data from both online and offline sources to create algorithms, 42 which are tools that use machine learning and personal data to make educated guesses about an 43 individual's preferences, abilities, and future behavior. These algorithms are then incorporated 44 into decision-making processes that affect many aspects of life. 45 (e) Increasingly, algorithms determine an individual's opportunities to secure 46 employment, insurance, credit, housing, and public accommodations, as well as access to 47 information about those opportunities. 48 (f) Algorithms often rely on personal traits protected under the D.C. Human Rights Act. 49 And algorithmic decision-making can amplify discrimination based on race, gender, sexual 50 orientation, disability, age, source of income, credit information, and other protected traits when 51 algorithmic models replicate existing societal inequalities. Algorithmic decision-making systems 52 that fail to account for bias disproportionately harm marginalized communities. 53 (g) Despite their prevalence and the potential problems they pose, algorithms are poorly 54 understood by most individuals, in part because of the many entities involved and the lack of 55 accountability among those entities. 56 (h) This act seeks to protect individuals and classes of individuals from the harm that 57 results when algorithmic decision-making processes operate without transparency, rely on 58 protected traits and other personal data that are correlated with those traits, or disproportionately

limit access to and information about important life opportunities. The act combats thesechallenges by:

61 (1) Encouraging transparency and accountability by requiring covered entities to 62 provide notice to individuals about how the covered entity uses personal information in 63 algorithmic decisions, including additional information when the algorithmic decision results in 64 an adverse action, audit its algorithmic determination practices for discriminatory processing or 65 impact, and report this information to the Office of the Attorney General; 66 (2) Prohibiting adverse algorithmic decision-making based on protected traits, or 67 that have the effect of making decisions based on such traits; and 68 (3) Creating public investigatory and enforcement authority, and an individual 69 right of action. 70 Sec. 3. Definitions. 71 The following words and terms when used in this act have the following meanings: 72 (1) "Adverse action" means a denial, cancellation, or other adverse change or assessment 73 regarding an individual's eligibility for, opportunity to access, or terms of access to important 74 life opportunities. 75 (2) "Algorithmic eligibility determination" means a determination based in whole or in 76 significant part on an algorithmic process that utilizes machine learning, artificial intelligence, or 77 similar techniques to determine an individual's eligibility for, or opportunity to access, important 78 life opportunities. 79 (3) "Algorithmic information availability determination" means a determination based in 80 whole or in significant part on an algorithmic process that utilizes machine learning, artificial

81 intelligence, or similar techniques to determine an individual's receipt of advertising, marketing,
82 solicitations, or offers for an important life opportunity.

83 (4) "Covered entity" means any individual, firm, corporation, partnership, cooperative, 84 association, or any other organization, legal entity, or group of individuals however organized, 85 including entities related by common ownership or corporate control, that either makes 86 algorithmic eligibility determinations or algorithmic information availability determinations, or 87 relies on algorithmic eligibility determinations or algorithmic information availability 88 determinations supplied by a service provider, and that meets one of the following criteria: 89 (A) Possesses or controls personal information on more than 25,000 District 90 residents; 91 (B) Has greater than \$15 million in average annualized gross receipts for the 3 92 years preceding the most recent fiscal year; 93 (C) Is a data broker, or other entity, that derives 50 percent or more of its annual 94 revenue by collecting, assembling, selling, distributing, providing access to, or maintaining 95 personal information, and some proportion of the personal information concerns a District 96 resident who is not a customer or an employee of that entity; or 97 (D) Is a service provider. 98 (5) "Important life opportunities" means access to, approval for, or offer of credit, 99 education, employment, housing, a place of public accommodation as defined in section 102(24) 100 of the Human Rights Act of 1977, effective December 13, 1977 (D.C. Law 2-38; D.C. Official 101 Code § 2-1401.02(24)), or insurance.

102	(6)(A) "Personal information" means any information held by a covered entity –
103	regardless of how the information is collected, inferred, derived, created, or obtained – that is
104	linked or reasonably linkable to an individual, household, or a personal device.
105	(B) Information is reasonably linkable to an individual, household, or personal
106	device if it can be used on its own or in combination with other information reasonably available
107	to the covered entity, regardless of whether such other information is held by the covered entity,
108	to identify an individual, household, or personal device.
109	(C) Examples of personal information include:
110	(i) Individually identifiable information such as a real name, alias,
111	signature, date of birth, union membership number, postal address, unique personal identifier,
112	online identifier, internet protocol address, media access control (MAC) address, unique device
113	identifier, email address, phone number, account name, social security number, military
114	identification number, driver's license number, vehicle identification number, passport number,
115	or other similar identifiers;
116	(ii) A person's race, national origin, religious affiliation, gender identity,
117	sexual orientation, marital status, or disability;
118	(iii) Commercial information, including records of personal property,
119	products or services purchased, obtained, or considered, or other purchasing or consuming
120	histories or tendencies;
121	(iv) Real-time or historical geolocation data more specific than a 50-mile
122	radius;
123	(v) Education records, as defined in 34 C.F.R. § 99.3 or any successor
124	regulation;

125	(vi) Biometric data, including voice signatures, facial geometry,
126	fingerprints, and retina/iris scans;
127	(vii) Inferences drawn from any of the information identified in sub-
128	subparagraphs (i)-(vi) to create a profile about an individual reflecting the individual's
129	predispositions, behavior, habits, attitudes, intelligence, abilities, and aptitudes.
130	(7) "Service provider" means any entity that performs algorithmic eligibility
131	determinations or algorithmic information availability determinations on behalf of another entity.
132	Sec. 4. Prohibited practices.
133	(a) In general.
134	(1) A covered entity shall not make an algorithmic eligibility determination or an
135	algorithmic information availability determination on the basis of an individual's or class of
136	individuals' actual or perceived race, color, religion, national origin, sex, gender identity or
137	expression, sexual orientation, familial status, source of income, or disability in a manner that
138	segregates, discriminates against, or otherwise makes important life opportunities unavailable to
139	an individual or class of individuals.
140	(2) Any practice that has the effect or consequence of violating paragraph (1) of
141	this subsection shall be deemed to be an unlawful discriminatory practice.
142	(b) Exemptions.
143	(1) Nothing in subsection (a) shall limit the availability of the exemptions in
144	section 103 of the Human Rights Act of 1977, effective December 13, 1977 (D.C. Law 2-38;
145	D.C. Official Code § 2-1401.03).

146	(2) Nothing in this act shall prohibit covered entities from using individuals'
147	personal information to s part of an affirmative action plan, adopted pursuant to District or
148	federal law
149	(C)make algorithmic eligibility determinations or algorithmic information
150	availability determinations
151	Sec. 5. Relationships with service providers.
152	Any covered entity that relies in whole or in part on a service provider to conduct an
153	algorithmic eligibility determination or an algorithmic information availability determination
154	shall require by written agreement that the service provider implement and maintain measures
155	reasonably designed to ensure that the service provider complies with this act.
156	Sec. 6. Right to notice and disclosure.
157	(a) Notice requirement.
158	A covered entity shall:
159	(1) Develop a notice about how the covered entity uses personal information in
160	algorithmic eligibility determinations and algorithmic information availability determinations,
161	including:
162	(A) What personal information the covered entity collects, generates,
163	infers, uses, and retains;
164	(B) What sources the covered entity uses to collect, generate, or infer
165	personal information;
166	(C) Whether the personal information is shared, sold, leased, or exchanged
167	with any service providers for any kind of consideration, and if so, the names of those service
168	providers, including subsidiaries of the service providers;

169	(D) A brief description of the relationship between the personal
170	information and the algorithmic information availability or algorithmic eligibility
171	determinations;
172	(E) How long the covered entity will hold the personal information; and
173	(F) The rights provided under this act;
174	(2) Ensure that the notice developed and made available under paragraph (1) of
175	this subsection:
176	(A) Is clear, concise, and complete;
177	(B) Does not contain unrelated, confusing, or contradictory materials; and
178	(C) Is in a format that is:
179	(i) Prominent and easily accessible;
180	(ii) Capable of fitting on one printed page; and
181	(iii) Provided in English, as well as in any non-English language
182	spoken by at least 500 individuals in the District of Columbia population.
183	(3) Within 30 days after changing its collection or use practices or policies in a
184	way that affects the content of the notice required by paragraph (1) of this subsection, update that
185	notice;
186	(4) Make the notice required under paragraph (1) of this subsection continuously
187	and conspicuously available:
188	(A) On the covered entity's website or mobile application, if the covered
189	entity maintains a website or mobile application;
190	(B) At the physical place of business or any offline equivalent the covered
191	entity maintains; and

192	(5) Send the notice required under paragraph (1) of this subsection to an
193	individual before the first algorithmic information availability determination it makes about the
194	individual, by:
195	(A) Mail, if the personal information was gathered through the individual
196	contacting or contracting with the covered entity through mail;
197	(B) Email, if the personal information was gathered through the individual
198	contacting or contracting with the covered entity through email, or if the covered entity has the
199	individual's email address for another reason;
200	(C) Informing individuals through a "pop-up" notification upon navigation
201	to the covered entity's website or within the covered entity's mobile application; or
202	(D) Providing a clear and conspicuous link on the covered entity's
203	website's homepage, or the home screen of its mobile application, leading to the notice.
204	(b) A covered entity need not provide the notice described under subsection (a) of this
205	section if another covered entity has provided notice to the same individual for the same action
206	as part of a contracted arrangement with the covered entity.
207	(c) Prohibited acts.
208	A covered entity that is subject to paragraph (a)(1), with respect to any individual whose
209	personal information the covered entity holds as described in that paragraph, may not use any
210	personal information of the individual in an algorithmic eligibility determination unless the
211	covered entity has provided the individual with notice consistent with that paragraph.
212	(d) Adverse action disclosure requirements.

213	If a covered entity takes any adverse action with respect to any individual that is based in
214	whole or in part on the results of an algorithmic eligibility determination, the covered entity shall
215	provide the individual a written or electronic disclosure that includes:
216	(1) The covered entity's name, address, email address, and telephone number;
217	(2) The factors the determination depended on; and
218	(3) An explanation that the individual may:
219	(A) Access any personal information described in section 3(6)(A)-(C),
220	pertaining to that individual, that the covered entity used to make the determination;
221	(B) Submit corrections to that information; and
222	(C) If the individual submits corrections, request that the covered entity
223	conduct a reasoned reevaluation of the relevant algorithmic eligibility determination, conducted
224	by a human, based on the corrected data.
225	Sec. 7. Auditing for Discriminatory Processing and Reporting Requirement.
226	(a) Auditing requirement.
227	A covered entity shall annually audit its algorithmic eligibility determination and
228	algorithmic information availability determination practices to:
229	(1) Determine whether the processing practices discriminate in a manner
230	prohibited by section 4 of this act;
231	(2) Analyze disparate-impact risks of algorithmic eligibility determinations and
232	algorithmic information availability determinations based on actual or perceived race, color,
233	religion, national origin, sex, gender identity or expression, sexual orientation, familial status,
234	genetic information, source of income, or disability;

235	(3) Create and retain for at least 5 years an audit trail that records, for each
236	algorithmic eligibility determination:
237	(A) The type of algorithmic eligibility determination made;
238	(B) The data used in the determination, including the source of any such
239	data;
240	(C) The methodology used by the entity to establish the algorithm;
241	(D) The algorithm used to make the determination;
242	(E) Any data or sets of data used to train the algorithm;
243	(F) Any testing and results for model performance across different
244	subgroups or for discriminatory effects;
245	(G) The methodology used to render the determination; and
246	(H) The ultimate decision rendered;
247	(4) Conduct annual impact assessments of:
248	(A) Existing systems that render algorithmic eligibility determinations and
249	algorithmic information availability determinations; and
250	(B) Prior to implementation, new systems that render algorithmic
251	eligibility determinations and algorithmic information availability determinations;
252	(5) Conduct the audits under paragraphs (1) , (2) , and (3) of this subsection in
253	consultation with third parties who have substantial information about or participated in the
254	covered entity's algorithmic eligibility determinations and algorithmic information availability
255	determinations, including service providers; and
256	(6) Identify and implement reasonable measures to address risks of an unlawful
257	disparate impact identified in the audits and impact assessments conducted under paragraphs (1),

(2), and (3) of this subsection, including the risks posed by determinations made by the coveredentity's service providers.

260 (b)(1) Report.

A covered entity shall annually submit a report containing the results of the audit mandated under this section to the Office of the Attorney General for the District of Columbia on a form provided by the Office of the Attorney General. The report shall contain the following information:

265 (A) The types of algorithmic eligibility determination and algorithmic
266 information availability determination that the covered entity makes;

267 (B) The data and methodologies that the covered entity uses to establish268 the algorithms;

269 (C) The optimization criteria of the algorithms used to make the

270 determinations;

(D) Any data or sets of data used to train the algorithms, and the source orsources of that data;

273 (E) The methodologies the covered entity uses to render the

274 determinations;

275 (F) Any performance metrics the entity uses to gauge the accuracy of the 276 assessments, including accuracy, confidence intervals, and how those assessments are obtained;

277 (G) The frequency, methodology, and results of the impact assessments or278 risk assessments that the entity has conducted;

(H) Within the description of each of the above decisions, the rationale foreach of these decisions;

281	(I) Whether the covered entity has received complaints from individuals
282	regarding the algorithmic eligibility determinations and algorithmic information availability
283	determinations it has made; and
284	(J) If the covered entity has determined that one or more of the exemptions
285	referred to in section 4(b) apply to practices that would otherwise violate section 4(a), a
286	declaration and explanation of the covered entity's reliance on those exemptions.
287	(2) To the extent consistent with federal law or other District law, a covered entity
288	may, in place of the report required by paragraph (1) of this subsection, submit to the Office of
289	the Attorney General a report previously submitted to a federal, District, or other government
290	entity, if that report contains the required information or is supplemented with the missing
291	information.
292	(3) Nothing in this section shall affect Freedom of Information Act exemptions
293	that protect trade secrets and other information from public disclosure, as provided by section
294	204 of the District of Columbia Administrative Procedure Act, approved March 29, 1977 (D.C.
295	Law 1-96; D.C. Official Code § 2-534).
296	(d) The Attorney General for the District of Columbia, pursuant to the District of
297	Columbia Administrative Procedure Act, approved October 21, 1968 (82 Stat. 1204; D.C.
298	Official Code § 2-501 et seq.), may issue rules to implement the reporting provisions of this
299	section.
300	Sec. 8. Enforcement.
301	(a) Enforcement by Attorney General.
302	In any case in which the Attorney General for the District of Columbia has reason to

303 believe that any person has used, is using, or intends to use any method, act, or practice in

violation of this act or a regulation promulgated under this act, or has failed to provide a notice, a
 disclosure, or a report required by this act, the Attorney General for the District of Columbia may
 commence appropriate civil action in the Superior Court of the District of Columbia for:

- 307 (1) A temporary or permanent injunction;
- 308 (2) Penalties as described in subsection (c)(1) of this section;
- 309 (3) Damages or restitution; or

310 (4) Any other relief that the court considers appropriate.

311 (b) Investigatory powers of Attorney General.

312 In the course of an investigation to determine whether to seek relief, the Attorney General 313 for the District of Columbia may subpoena witnesses, administer oaths, examine an individual 314 under oath, require sworn written responses to written questions, and compel production of 315 records, books, papers, contracts, and other documents. A subpoena issued pursuant to this 316 subsection shall be issued in compliance with the procedures specified in section 110a(b)-(e) of 317 the Attorney General for the District of Columbia Clarification and Elected Term Amendment 318 Act of 2010, effective October 22, 2015 (D.C. Law 21-36; D.C. Official Code § 1-301.88d(b)-319 (e)).

320 (c) Attorney General actions for violations.

(1) Any covered entity or service provider that violates any provision of this act
shall be liable for a civil penalty of not more than \$10,000 for each violation, which may be
recovered in a civil action brought in the name of the District of Columbia by the Attorney
General.

(2) Any civil penalty assessed for a violation under any provision of this act, and
 the proceeds of any settlement of an action brought pursuant to this subsection, shall be

327	deposited in the Litigation Support Fund established in section 106b of the Attorney General for
328	the District of Columbia Clarification and Elected Term Amendment Act of 2010, effective
329	October 22, 2015 (D.C. Law 21-36; D.C. Official Code § 1-301.86b).
330	(d) Civil actions for violations.
331	Any person aggrieved by a violation of this act may bring a civil action in any court of
332	competent jurisdiction, and the court may award an amount not less than \$100 and not greater
333	than \$10,000 per violation or actual damages, whichever is greater.
334	(e) Relief.
335	In a civil action brought under either subsection (c) or (d) of this section in which the
336	plaintiff prevails, the court may also award:
337	(1) Punitive damages;
338	(2) Reasonable attorney's fees and litigation costs; and
339	(3) Any other relief, including equitable or declaratory relief, that the court
340	determines appropriate.
341	(f) Injury in fact.
342	In a civil action brought under subsection (d) of this section, a violation of this act or a
343	regulation promulgated under this act with respect to an individual constitutes a concrete and
344	particularized injury to that individual.
345	Sec. 9. Fiscal impact statement.
346	The Council adopts the fiscal impact statement in the committee report as the
347	fiscal impact statement required by section 4a of the General Legislative Procedures Act of 1975,
348	approved October 16, 2006 (120 Stat. 2038; D.C. Official Code § 1-301.47a).
349	Sec. 10. Effective date.

- 350 This act shall take effect following approval by the Mayor (or in the event of
- 351 veto by the Mayor, action by the Council to override the veto), a 30-day period of congressional
- 352 review as provided in section 602(c)(1) of the District of Columbia Home Rule Act, approved
- 353 December 24, 1973 (87 Stat. 813; D.C. Official Code § 1-206.02(c)(1)), and publication in the
- 354 District of Columbia Register.