



General Assembly

January Session, 2021

***Raised Bill No. 951***

LCO No. 3838



Referred to Committee on ENERGY AND TECHNOLOGY

Introduced by:  
(ET)

***AN ACT CONCERNING RESIDENTIAL SOLAR PHOTOVOLTAIC SYSTEMS SOLICITATIONS.***

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. (NEW) (*Effective July 1, 2021*) (a) For purposes of this  
2 section:

3 (1) "Residential solar photovoltaic systems" has the same meaning as  
4 provided in section 16-245nn of the general statutes; and

5 (2) "Residential solar photovoltaic systems provider" means any  
6 individual, partnership, limited liability company, corporation or other  
7 legal entity which provides residential solar photovoltaic systems.

8 (b) (1) Any third-party agent who contracts with or is otherwise  
9 compensated by a residential solar photovoltaic systems provider to sell  
10 residential solar photovoltaic systems shall be a legal agent of such  
11 provider. No third-party agent may sell residential solar photovoltaic  
12 systems on behalf of such provider unless (A) the third-party agent is  
13 an employee or independent contractor of such provider, and (B) the  
14 third-party agent has received training directly from such provider.

15 (2) All sales and solicitations of residential solar photovoltaic systems  
16 by a residential solar photovoltaic systems provider or agent of such  
17 provider to a customer conducted and consummated entirely by mail,  
18 door-to-door sale, telephone or other electronic means, during a  
19 scheduled appointment at the premises of a customer or at a fair, trade  
20 or business show, convention or exposition shall:

21 (A) For any sale or solicitation, (i) identify the person and the  
22 residential solar photovoltaic systems provider or providers the person  
23 represents; (ii) explain the purpose of the solicitation; and (iii) explain  
24 all rates, fees, variable charges and terms and conditions for the  
25 residential solar photovoltaic systems provided; and

26 (B) For door-to-door sales to customers, be conducted (i) in  
27 accordance with any municipal and local ordinances regarding door-to-  
28 door solicitations; (ii) between the hours of ten o'clock a.m. and six  
29 o'clock p.m. unless the customer schedules an earlier or later  
30 appointment; and (iii) with both English and Spanish written materials  
31 available. Any representative of a residential solar photovoltaic systems  
32 provider or agent of such provider shall prominently display or wear a  
33 photo identification badge stating the name of such person's employer  
34 or the residential solar photovoltaic systems provider the person  
35 represents.

36 (3) Each residential solar photovoltaic systems provider shall file  
37 annually with the Public Utilities Regulatory Authority a list of any  
38 agent working on behalf of such provider.

39 (4) Each residential solar photovoltaic systems provider shall develop  
40 and implement standards and qualifications for employees and third-  
41 party agents who are engaged in the sale or solicitation of residential  
42 solar photovoltaic systems by such provider.

43 (c) Each residential solar photovoltaic systems provider or agent of  
44 such provider shall comply with the provisions of the telemarketing  
45 regulations adopted pursuant to 15 USC 6102.

46 (d) Any violation of this section shall be deemed an unfair or  
47 deceptive trade practice under subsection (a) of section 42-110b of the  
48 general statutes. Any contract for the residential solar photovoltaic  
49 systems that the authority finds to be the product of unfair or deceptive  
50 marketing practices or in material violation of the provisions of this  
51 section shall be void and unenforceable. Any waiver of the provisions  
52 of this section by a customer of residential solar photovoltaic systems  
53 shall be deemed void and unenforceable by the residential solar  
54 photovoltaic systems provider.

55 (e) Any violation or failure to comply with any provision of this  
56 section shall be subject to civil penalties by the authority in accordance  
57 with section 16-41 of the general statutes.

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>July 1, 2021</i>	New section

**Statement of Purpose:**

To mandate procedures that residential solar photovoltaic systems providers and agents of such providers must follow when conducting residential solar photovoltaic systems solicitations.

*[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]*