



General Assembly

January Session, 2023

**Committee Bill No. 19**

LCO No. 5433



Referred to Committee on ENERGY AND TECHNOLOGY

Introduced by:  
(ET)

***AN ACT PROHIBITING FIBER OPTIC PROVIDERS AND CABLE COMPANIES FROM CHARGING CUSTOMERS THROUGH THE END OF THE BILLING CYCLE AFTER A SUBSCRIPTION IS CANCELLED.***

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Section 16-333m of the general statutes is repealed and the  
2 following is substituted in lieu thereof (*Effective October 1, 2023*):

3 (a) No charge may be imposed by any [such company] community  
4 antenna television company or certified competitive video service  
5 provider in any case where a subscriber of such company or provider,  
6 as applicable, requests a total disconnection of service. No charge that  
7 exceeds the cost to the company or provider may be imposed by any  
8 such company or provider in any case in which the subscriber requests  
9 a downgrade of service.

10 (b) [The] No company or provider may charge a subscriber for any  
11 service after the date that such subscriber [, after the date of his request  
12 for] requests disconnection, [or] downgrade [, shall not be required to  
13 pay for any service] or cancellation of such service, unless, in the case  
14 of a total disconnection or any service option requested to be

15 eliminated, [unless] the subscriber prevents the company or provider  
16 from disconnecting service within a reasonable time. If the subscriber  
17 makes such request before the last day of the monthly billing period  
18 for such service, such company or provider, as applicable, shall grant  
19 the subscriber a pro rata rebate for all days of the monthly billing  
20 period after such disconnection, downgrade or cancellation.

This act shall take effect as follows and shall amend the following sections:		
Section 1	October 1, 2023	16-333m

**ET**      *Joint Favorable*