



General Assembly

January Session, 2023

Committee Bill No. 19

LCO No. 5433



Referred to Committee on ENERGY AND TECHNOLOGY

Introduced by:
(ET)

AN ACT PROHIBITING FIBER OPTIC PROVIDERS AND CABLE COMPANIES FROM CHARGING CUSTOMERS THROUGH THE END OF THE BILLING CYCLE AFTER A SUBSCRIPTION IS CANCELLED.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Section 16-333m of the general statutes is repealed and the
2 following is substituted in lieu thereof (*Effective October 1, 2023*):

3 (a) No charge may be imposed by any [such company] community
4 antenna television company or certified competitive video service
5 provider in any case where a subscriber of such company or provider,
6 as applicable, requests a total disconnection of service. No charge that
7 exceeds the cost to the company or provider may be imposed by any
8 such company or provider in any case in which the subscriber requests
9 a downgrade of service.

10 (b) [The] No company or provider may charge a subscriber for any
11 service after the date that such subscriber [, after the date of his request
12 for] requests disconnection, [or] downgrade [, shall not be required to
13 pay for any service] or cancellation of such service, unless, in the case of
14 a total disconnection or any service option requested to be eliminated,
15 [unless] the subscriber prevents the company or provider from

16 disconnecting service within a reasonable time. If the subscriber makes
17 such request before the last day of the monthly billing period for such
18 service, such company or provider, as applicable, shall grant the
19 subscriber a pro rata rebate for all days of the monthly billing period
20 after such disconnection, downgrade or cancellation.

This act shall take effect as follows and shall amend the following sections:

Section 1	October 1, 2023	16-333m
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Statement of Purpose:

To prevent cable companies, including fiber optic providers, from charging customers to the end of the billing cycle when they cancel a subscription.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]

Co-Sponsors: SEN. DUFF, 25th Dist.; SEN. ANWAR, 3rd Dist.
REP. NOLAN, 39th Dist.; REP. BOLINSKY, 106th Dist.
REP. TURCO, 27th Dist.

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