



General Assembly

January Session, 2019

Raised Bill No. 7266

LCO No. 4701



* 0 4 7 0 1 I N S *

Referred to Committee on INSURANCE AND REAL ESTATE

Introduced by:
(INS)

***AN ACT CONCERNING DEVIATIONS FROM MOTOR VEHICLE
COLLISION REPAIR GUIDELINES, PROCEDURES,
RECOMMENDATIONS AND SERVICE BULLETINS.***

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. (NEW) (*Effective October 1, 2019*) Notwithstanding any
2 provision of the general statutes, no motor vehicle insurance policy
3 that is delivered, issued for delivery, renewed, amended or endorsed
4 in this state on or after October 1, 2019, shall require a motor vehicle
5 repair shop, as defined in section 14-65e of the general statutes, to
6 deviate from the collision repair guidelines, procedures,
7 recommendations and service bulletins issued by the vehicle or
8 original equipment manufacturer.

9 Sec. 2. Subsection (a) of section 14-65f of the general statutes is
10 repealed and the following is substituted in lieu thereof (*Effective*
11 *October 1, 2019*):

12 (a) (1) Prior to performing any repair work on a motor vehicle, a
13 motor vehicle repair shop shall obtain a written authorization to
14 perform the work, on an invoice signed by the customer, that includes
15 an estimate in writing of the maximum cost to the customer of the

16 parts and labor necessary for the specific job authorized. A repair shop
17 shall not: [charge] (A) Charge for work done or parts supplied without
18 a written authorization from the customer or in excess of the estimate
19 unless the customer gives consent orally or in writing; or (B) deviate
20 from the collision repair guidelines, procedures, recommendations and
21 service bulletins issued by the vehicle or original equipment
22 manufacturer without a written authorization from the customer.

23 (2) In addition to, or as part of, the written authorization set forth in
24 subdivision (1) of this subsection, a motor vehicle repair shop shall
25 obtain a written acknowledgment that the customer is aware of his or
26 her right to choose the licensed repair shop where the motor vehicle
27 will be repaired. Such acknowledgment shall read as follows: "I am
28 aware of my right to choose the licensed repair shop where the
29 damage to the motor vehicle will be repaired." A repair shop shall not
30 repair a motor vehicle without such acknowledgment, which may be
31 transmitted by facsimile or by electronic mail.

This act shall take effect as follows and shall amend the following sections:		
Section 1	October 1, 2019	New section
Sec. 2	October 1, 2019	14-65f(a)

Statement of Purpose:

To provide that no: (1) Motor vehicle insurance policy delivered, issued for delivery, renewed, amended or endorsed in this state shall require a motor vehicle repair shop to deviate from the collision repair guidelines, procedures, recommendations and service bulletins issued by vehicle and original equipment manufacturers; and (2) motor vehicle repair shop shall deviate from such guidelines, procedures, recommendations and bulletins without customer authorization.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]