

General Assembly

Substitute Bill No. 6461

January Session, 2021

AN ACT IMPLEMENTING THE RECOMMENDATIONS OF THE TASK FORCE REGARDING THE PREVENTION AND TREATMENT OF MENTAL ILLNESS AT INSTITUTIONS OF HIGHER EDUCATION.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- Section 1. (NEW) (*Effective July 1, 2021*) (a) As used in this section and
 sections 2 to 5, inclusive, of this act:
- 3 (1) "Services" or "mental health services" means counseling, therapy,
 4 rehabilitation, crisis intervention or emergency services for the
 5 screening, diagnosis or treatment of mental illness;

6 (2) "Programs" or "mental health programming" means education, 7 outreach, research or training initiatives aimed at students for the 8 prevention of mental illness, including, but not limited to, poster and 9 flyer campaigns, electronic communications, films, guest speakers, 10 conferences or other campus events;

- (3) "Institution of higher education" means any institution of higher
 education in the state, but does not include Charter Oak State College
 or any institution of higher education that solely provides programs of
 higher learning through its Internet web site; and
- 15 (4) "Mental health crisis" means a condition in which a person

requires immediate intervention or medical attention without which
such person would present a danger to himself or herself or to others or
which renders such person incapable of controlling, knowing or
understanding the consequences of his or her actions.

20 (b) Not later than January 1, 2022, each institution of higher education 21 shall establish a campus mental health coalition with representatives 22 from each of its campuses. The campus mental health coalition shall 23 consist of individuals appointed by the president of each institution of 24 higher education who are reflective of the demographics of the student 25 body at such institution, including, but not limited to, at least one 26 member from such institution's (1) administration, (2) counseling 27 services office, if any, (3) health services office, if any, (4) senior and mid-28 level staff, (5) student body, (6) residential life office, if any, (7) faculty, 29 and (8) any other individuals designated by the president.

30 (c) Each institution of higher education shall ensure that every 31 member of the campus mental health coalition is educated about the (1) 32 mental health services and programs offered at each campus by such 33 institution, (2) role and function of the campus mental health coalition 34 at such institution, and (3) protocols and techniques to respond to 35 student mental illness that have been developed with consideration 36 given to the students' race, cultural background, sexual orientation or 37 gender identity or status as a veteran or service member of the armed 38 forces of the United States.

39 (d) Each campus mental health coalition shall (1) conduct an 40 evaluation every four years of the effectiveness of the mental health 41 services and programs offered by the institution of higher education in 42 accordance with section 2 of this act, (2) review the results of such 43 evaluation and develop a plan to address any weaknesses in such 44 services and programs offered by the institution, and (3) review and 45 recommend improvements to (A) institutional polices regarding 46 student mental health, (B) the variety of mental health services available 47 to students at the institution, including on-campus services, telehealth 48 services provided in accordance with section 19a-906 of the general

49 statutes, or services offered through community-based mental health 50 care providers or emergency mobile psychiatric service providers in 51 accordance with any memorandum of understanding entered into 52 pursuant to section 3 of this act, (C) the quality of mental health services 53 available to students, including recommendations for obtaining 54 accreditation from the International Accreditation of Counseling 55 Services or another nationally or regionally recognized accrediting body 56 for mental health services, and (D) the crisis intervention and 57 management plan established pursuant to section 4 of this act.

58 Sec. 2. (NEW) (Effective July 1, 2021) (a) Not later than January 1, 2022, 59 and every four years thereafter, the executive director of the Office of 60 Higher Education and the Commissioner of Mental Health and 61 Addiction Services, in consultation with an epidemiologist or other 62 specialist with expertise in the study of student mental health, shall 63 jointly (1) develop or approve, and update as necessary, an assessment 64 tool for use by each institution of higher education in evaluating the 65 effectiveness of the mental health services and programs offered at each of the institution's campuses, (2) develop, and update as necessary, 66 67 guidelines for the implementation of the assessment tool, including a 68 timeline for its completion, and (3) conduct training workshops for the 69 campus mental health coalitions established pursuant to section 1 of this 70 act regarding best practices for the use and completion of the assessment 71 tool.

72 (b) Not later than October 1, 2022, and every four years thereafter, 73 each campus mental health coalition established at each institution of 74 higher education pursuant to section 1 of this act shall (1) conduct an 75 evaluation of the effectiveness of the mental health services and 76 programs offered at each campus by such institution using the 77 assessment tool developed or approved pursuant to subsection (a) of 78 this section, in accordance with the guidelines and training provided by 79 the executive director of the Office of Higher Education and the 80 Commissioner of Mental Health and Addiction Services, and (2) submit 81 the results of such evaluation to the Office of Higher Education.

82 (c) Not later than thirty days after the receipt of the results of the 83 evaluation conducted pursuant to subsection (b) of this section from 84 each campus mental health coalition, the executive director of the Office 85 of Higher Education shall post such results on the Internet web site of 86 said office and submit a report, in accordance with the provisions of 87 section 11-4a of the general statutes, to the joint standing committee of 88 the General Assembly having cognizance of matters relating to higher 89 education on such results from each institution of higher education.

90 Sec. 3. (NEW) (Effective July 1, 2021) Not later than January 1, 2022, 91 any institution of higher education that lacks resources on campus for 92 the provision of mental health services to students shall enter into and 93 maintain a memorandum of understanding with at least one 94 community-based mental health care provider or, in consultation with 95 the Department of Mental Health and Addiction Services, with an 96 emergency mobile psychiatric service provider for the purpose of 97 providing students access to mental health services on or off campus 98 and assistance to institutions in developing mental health 99 programming.

100 Sec. 4. (NEW) (Effective July 1, 2021) (a) Not later than January 1, 2022, 101 and every four years thereafter, each institution of higher education 102 shall establish or update a crisis intervention and management plan for 103 each campus of such institution. Such plan shall include, but not be 104 limited to, (1) a detailed description of the campus-wide response to a 105 mental health crisis, (2) an environmental review of each campus to 106 identify areas that may be improved for the benefit of student mental health, and (3) protocols to ensure campus safety. 107

(b) Not later than January 1, 2022, the governing board of each
institution of higher education shall adopt, and update as necessary, a
policy regarding student mental health. Such policy shall include, but
not be limited to, (1) the types of mental health services and mental
health programming provided to students each academic year, and (2)
the availability of and eligibility requirements for mental health leave
available to students.

(c) Not later than February 1, 2022, and not more than thirty days after the adoption of an updated policy, the governing board of each institution of higher education shall submit, in accordance with the provisions of section 11-4a of the general statutes, to the joint standing committee of the General Assembly having cognizance of matters relating to higher education, the policy adopted pursuant to subsection (b) of this section.

Sec. 5. (*Effective July 1, 2021*) Not later than January 1, 2022, the Board of Regents for Higher Education shall employ a grant writer to identify and apply for available grant funding to implement or improve mental health services and programs offered by the regional communitytechnical colleges to address student mental illness.

127 Sec. 6. Section 38a-477d of the general statutes is repealed and the 128 following is substituted in lieu thereof (*Effective January 1, 2023*):

(a) Each insurer, health care center, hospital service corporation,
medical service corporation, fraternal benefit society or other entity that
delivers, issues for delivery, renews, amends or continues a health
insurance policy providing coverage of the type specified in
subdivisions (1), (2), (4), (11) and (12) of section 38a-469 in this state,
shall:

(1) Make available to consumers, in an easily readable, accessible andunderstandable format: [, the]

137 <u>(A) The</u> following information for each such policy:

138 [(A)] (i) Any coverage exclusions;

[(B) any] (ii) Any restrictions on the use or quantity of a covered
benefit, including on prescription drugs or drugs administered in a
physician's office or a clinic;

142 [(C) a] <u>(iii) A</u> specific description of how prescription drugs are 143 included or excluded from any applicable deductible, including a 144 description of other out-of-pocket expenses that apply to such drugs;

[(D) the] (iv) The specific dollar amount of any copayment and the
percentage of any coinsurance imposed on each covered benefit,
including each covered prescription drug; and

148 [(E) information] (v) Information regarding any process available to 149 consumers, and all documents necessary, to seek coverage of a 150 noncovered outpatient prescription drug; <u>and</u>

(B) With respect to explanations of benefits issued pursuant to subsection (d) of this section, a statement disclosing that each consumer who is a covered individual and legally capable of consenting to the provision of covered benefits under such policy may specify that such insurer, center, corporation, society or entity, and each third-party administrator, as defined in section 38a-720, providing services to such insurer, center, corporation, society or entity, shall:

(i) Not issue explanations of benefits concerning covered benefits
 provided to such consumer; or

(ii) (I) Issue explanations of benefits concerning covered benefits
 provided to such consumer solely to such consumer; and

(II) Use a method specified by such consumer to issue such
 explanations of benefits solely to such consumer, and provide sufficient
 space in the statement for such consumer to specify a mailing address
 or an electronic mail address for such insurer, center, corporation,
 society, entity or third-party administrator to use to contact such
 consumer concerning covered benefits provided to such consumer.

168 (2) Make available to consumers a way to determine accurately:

(A) [whether] <u>Whether</u> a specific prescription drug is available under
such policy's drug formulary;

171 (B) [the] The coinsurance, copayment, deductible or other out-of-

172 pocket expense applicable to such drug;

173 (C) [whether] Whether such drug is covered when dispensed by a 174 physician or a clinic;

175 (D) [whether] Whether such drug requires prior authorization or the 176 use of step therapy;

177 (E) [whether] Whether specific types of health care specialists are in-178 network; and

179 (F) [whether] <u>Whether</u> a specific health care provider or hospital is 180 in-network.

181 (b) (1) Each insurer, health care center, hospital service corporation, 182 medical service corporation, fraternal benefit society or other entity 183 shall make the information and statement required under subsection (a) 184 of this section available to consumers at the time of enrollment and shall 185 post such information and statement on its Internet web site.

186 (2) The Connecticut Health Insurance Exchange, established 187 pursuant to section 38a-1081, shall post links on its Internet web site to 188 such information and statement for each qualified health plan that is 189 offered or sold through the exchange.

190 (c) The Insurance Commissioner shall post links on the Insurance 191 Department's Internet web site to any on-line tools or calculators to help 192 consumers compare and evaluate health insurance policies and plans.

193 (d) (1) Except as provided in subdivision (2) of this subsection, each 194 insurer, health care center, hospital service corporation, medical service 195 corporation, fraternal benefit society or other entity that delivers, issues 196 for delivery, renews, amends or continues a health insurance policy 197 described in subsection (a) of this section, and each third-party 198 administrator, as defined in section 38a-720, providing services to such 199

200 (A) Issue explanations of benefits to consumers who are covered
 201 individuals under the policy; and

- 202 (B) (i) Permit each consumer who is a covered individual under the 203 policy and legally capable of consenting to the provision of covered
- 204 benefits to specify, in writing, that such insurer, center, corporation,
- 205 society, entity or third-party administrator issue explanations of
- 206 benefits concerning covered benefits provided to such consumer solely
- 207 to such consumer, and specify, in writing, which of the following
- 208 <u>methods such insurer, center, corporation, society, entity or third-party</u>
- 209 <u>administrator shall use to issue such explanations of benefits solely to</u>
- 210 <u>such consumer:</u>
- (I) Mailing such explanations of benefits to such consumer's mailing
 address or another mailing address specified by such consumer;
- 213 <u>(II) Sending such explanations of benefits to such consumer by</u> 214 <u>electronic means, including, but not limited to, electronic mail; or</u>
- (III) Making such explanations of benefits available to such consumer
 by electronic means, provided making such explanations of benefits
 available solely to such consumer by electronic means complies with all
 applicable federal and state laws and regulations concerning data
 security, including, but not limited to, 45 CFR Part 160, as amended from
 time to time, and 45 CFR Part 164, Subparts A and C, as amended from
 time to time.
- 222 (ii) Each method specified by a consumer, in writing, pursuant to 223 subparagraph (B)(i) of this subdivision shall be valid until the consumer 224 submits a written specification to the insurer, center, corporation, society, entity or third-party administrator for a different method. Such 225 226 insurer, center, corporation, society, entity or third-party administrator 227 shall comply with a written specification under this clause or subparagraph (B)(i) of this subdivision, as <u>applicable</u>, not later than 228 three business days after such insurer, center, corporation, society, 229 230 entity or third-party administrator receives such specification.

231 (iii) Each insurer, center, corporation, society, entity or third-party 232 administrator that receives a written specification from a consumer 233 pursuant to subparagraph (B)(i) or (B)(ii) of this subdivision, as 234 applicable, shall provide the consumer who made such specification 235 with written confirmation that such insurer, center, corporation, society, 236 entity or third-party administrator received such specification, and 237 advise such consumer, in writing, regarding the status of such specification if such consumer contacts such insurer, center, 238 239 corporation, society, entity or third-party administrator, in writing, 240 regarding such specification.

(2) Each consumer who is a covered individual under a policy 241 242 described in subsection (a) of this section and is legally capable of 243 consenting to the provision of covered benefits may specify, in writing, 244 that the insurer, center, corporation, society or entity that delivered, issued for delivery, renewed, amended or continued the policy, or a 245 246 third-party administrator providing services to such insurer, center, 247 corporation, society or entity, not issue explanations of benefits pursuant to subdivision (1) of this subsection if such explanations of 248 249 benefits concern covered benefits that were provided to such consumer. 250 Such insurer, center, corporation, society, entity or third-party administrator shall not require such consumer to provide any 251 252 explanation regarding the basis for such consumer's specification, 253 unless such explanation is required by applicable law or pursuant to an 254 order issued by a court of competent jurisdiction.

255 (3) Each insurer, center, corporation, society or entity that delivers, 256 issues for delivery, renews, amends or continues a policy described in 257 subsection (a) of this section, and each third-party administrator 258 providing services to such insurer, center, corporation, society or entity, 259 shall disclose to each consumer who is a covered individual under the 260 policy such consumer's ability to submit specifications pursuant to subdivisions (1) and (2) of this subsection. Such disclosure shall be in 261 262 plain language and displayed or printed, as applicable, clearly and conspicuously in all evidence of coverage documents, privacy 263

264 <u>communications, explanations of benefits and Internet web sites that are</u>
 265 <u>maintained by such insurer, center, corporation, society, entity or third-</u>
 266 <u>party administrator and accessible to consumers in this state.</u>

267 (4) No insurer, center, corporation, society or entity that is subject to this subsection shall require a consumer or policyholder to waive any 268 269 right to limit disclosure under this subsection as a precondition to 270 delivering, issuing for delivery, renewing, amending or continuing a policy described in subsection (a) of this section to the consumer or 271 272 policyholder. Nothing in this subsection shall be construed to limit a consumer's or policyholder's ability to request review of an adverse 273 274 determination.

275 Sec. 7. Section 19a-14c of the general statutes is repealed and the 276 following is substituted in lieu thereof (*Effective July 1, 2021*):

277 (a) For the purposes of this section, "outpatient mental health 278 treatment" means the treatment of mental disorders, emotional 279 problems or maladjustments with the object of (1) removing, modifying 280 or retarding existing symptoms; (2) improving disturbed patterns of 281 behavior; and (3) promoting positive personality growth and 282 development. Treatment shall not include prescribing or otherwise 283 dispensing any medication which is a legend drug as defined in section 284 20-571.

285 (b) A psychiatrist licensed pursuant to chapter 370, a psychologist 286 licensed pursuant to chapter 383, an independent social worker certified 287 pursuant to chapter 383b or a marital and family therapist licensed 288 pursuant to chapter 383a may provide outpatient mental health 289 treatment to a minor without the consent or notification of a parent or 290 guardian at the request of the minor if (1) requiring the consent or 291 notification of a parent or guardian would cause the minor to reject such 292 treatment; (2) the provision of such treatment is clinically indicated; (3) 293 the failure to provide such treatment would be seriously detrimental to 294 the minor's well-being; (4) the minor has knowingly and voluntarily 295 sought such treatment; and (5) in the opinion of the provider of

296 treatment, the minor is mature enough to participate in treatment 297 productively. The provider of such treatment shall document the 298 reasons for any determination made to treat a minor without the consent 299 or notification of a parent or guardian and shall include such 300 documentation in the minor's clinical record, along with a written 301 statement signed by the minor stating that (A) [he] the minor is 302 voluntarily seeking such treatment; (B) [he] the minor has discussed 303 with the provider the possibility of involving his or her parent or 304 guardian in the decision to pursue such treatment; (C) [he] the minor 305 has determined it is not in his or her best interest to involve his or her 306 parent or guardian in such decision; and (D) [he] the minor has been 307 given adequate opportunity to ask the provider questions about the 308 course of his or her treatment.

309 (c) [After the sixth session of outpatient mental health treatment 310 provided to a minor pursuant to this section, the provider of such 311 treatment shall notify the minor that the consent, notification or 312 involvement of a parent or guardian is required to continue treatment, 313 unless such a requirement would be seriously detrimental to the minor's 314 well-being. If the provider determines such a requirement would be 315 seriously detrimental to the minor's well-being, he shall document such 316 determination in the minor's clinical record, review such determination every sixth session thereafter and document each such review. If the 317 318 provider determines such a requirement would no longer be seriously 319 detrimental to the minor's well-being, he shall require the consent, 320 notification or involvement of a parent or guardian as a condition of 321 continuing treatment.] (1) Except as otherwise provided in subdivision 322 (2) of this subsection, a minor may request and receive as many 323 outpatient mental health treatment sessions as necessary without the 324 consent or notification of a parent or guardian. No provider shall notify 325 a parent or guardian of treatment provided pursuant to this section or 326 disclose any information concerning such treatment to a parent or 327 guardian without the consent of the minor.

328 (2) A provider may notify a parent or guardian of treatment provided

329 pursuant to this section or disclose certain information concerning such 330 treatment without the consent of the minor who receives such treatment provided (A) such provider determines such notification or disclosure 331 is necessary to the minor's well-being, (B) the treatment provided to the 332 333 minor is solely for mental health and not for a substance use disorder, 334 and (C) the minor is provided an opportunity to express any objection 335 to such notification or disclosure. The provider shall document his or her determination concerning such notification or disclosure and any 336 337 objections expressed by the minor in the minor's clinical record. A provider may disclose to a minor's parent or guardian the following 338 339 information concerning such minor's outpatient mental health 340 treatment: (i) Diagnosis; (ii) treatment plan and progress in treatment; (iii) recommended medications, including risks, benefits, side effects, 341 typical efficacy, dose and schedule; (iv) psychoeducation about the 342 343 minor's mental health; (v) referrals to community resources; (vi) 344 coaching on parenting or behavioral management strategies; and (vii) crisis prevention planning and safety planning. A provider shall release 345 346 a minor's entire clinical record to another provider upon the request of 347 the minor or such minor's parent or guardian.

348 (d) A parent or guardian who is not informed of the provision of
349 outpatient mental health treatment for his <u>or her</u> minor child pursuant
350 to this section shall not be liable for the costs of the treatment provided.

This act shall take effect as follows and shall amend the following sections: July 1, 2021 Section 1 New section July 1, 2021 Sec. 2 New section Sec. 3 July 1, 2021 New section Sec. 4 July 1, 2021 New section Sec. 5 July 1, 2021 New section January 1, 2023 38a-477d Sec. 6 July 1, 2021 Sec. 7 19a-14c

HED Joint Favorable Subst.

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