



General Assembly

February Session, 2020

Raised Bill No. 5322

LCO No. 1505



Referred to Committee on PUBLIC SAFETY AND SECURITY

Introduced by:
(PS)

AN ACT CONCERNING RELIABILITY OF 9-1-1 CALL SERVICE.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. (NEW) (*Effective from passage*) (a) For purposes of this
2 section, (1) "certified telecommunications provider" has the same
3 meaning as provided in section 16-1 of the general statutes; (2) "public
4 safety answering point", "telephone company", and "9-1-1 call" have the
5 same meanings as provided in section 28-25 of the general statutes; and
6 (3) "voice over Internet protocol service provider" has the same meaning
7 as provided in section 29-30b of the general statutes.

8 (b) Each telephone company, certified telecommunications provider,
9 or voice over Internet protocol service provider that provides services
10 to a public safety answering point that are essential to the public safety
11 answering point receiving a 9-1-1 call shall ensure the continuous and
12 uninterrupted provision of such services.

13 (c) The Public Utilities Regulatory Authority shall investigate any
14 disruption of the services described in subsection (b) of this section. If
15 the authority determines in a contested case under chapter 54 of the

16 general statutes that a telephone company, certified
17 telecommunications provider, or voice over Internet protocol service
18 violated subsection (b) of this section, the authority may impose a civil
19 penalty of up to fifty thousand dollars for each day of a violation and
20 make such orders as necessary to prevent such future violations.

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>from passage</i>	New section

Statement of Purpose:

To ensure continuous and uninterrupted 9-1-1 call service to public safety answering points.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]