



General Assembly

January Session, 2021

Proposed Bill No. 5304

LCO No. 593



Referred to Committee on GENERAL LAW

Introduced by:
REP. TURCO, 27th Dist.

AN ACT PROTECTING CUSTOMERS OR CONSUMERS WHO CANCEL MEMBERSHIPS AND SUBSCRIPTIONS.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 That the general statutes be amended to require businesses to allow
- 2 the cancellation of membership or subscription services online or over
- 3 the telephone without requiring consumers to have to physically enter
- 4 a business establishment and allow for the cancellation of fitness and
- 5 health club memberships with not more than a ten-day notice and that
- 6 the consumer only be billed for a prorated amount after cancellation of
- 7 the membership or subscription.

Statement of Purpose:

To provide better consumer protections and safety for customers who want to cancel a membership or subscription.