

General Assembly
February Session, 2020

Raised Bill No. 5208

LCO No. 1560



Referred to Committee on AGING

Introduced by: (AGE)

AN ACT DETERRING ABUSE IN NURSING HOMES.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. (NEW) (Effective October 1, 2020) (a) For purposes of this 2 section: (1) "Ombudsman" means the Office of the Long-Term Care 3 Ombudsman established pursuant to section 17a-405 of the general 4 statutes; (2) "electronic monitoring" means the placement and use of an 5 electronic monitoring device by a resident in the resident's room or 6 private living unit in accordance with this section; (3) "electronic 7 monitoring device" means a camera or other device that captures, 8 records, or broadcasts audio, video, or both, that is placed in a resident's 9 room or private living unit and is used to monitor the resident or 10 activities in the room or private living unit; (4) "nursing home facility" 11 has the same meaning as provided in section 19a-490 of the general 12 statutes; (5) "resident" means a resident of a nursing home facility; and 13 (6) "resident representative" means (A) a court-appointed guardian, (B) 14 a health care representative appointed pursuant to section 19a-575a of 15 the general statutes, or (C) a person who is not an agent of the nursing 16 home facility and who is designated in a written document signed by 17 the resident and included in the resident's records on file with the

LCO No. 1560 **1** of 5

18 nursing home facility.

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- (b) A resident may install an electronic monitoring device in the resident's room or private living unit provided: (1) The purchase, installation, maintenance, operation and removal of the device is at the expense of the resident, (2) the resident and any roommate of the resident sign a written consent form pursuant to subsection (c) of this section, and (3) except as provided in subsection (e) of this section, the consent form is filed with the nursing home facility not less than fourteen days before installation of the electronic monitoring device.
- (c) No electronic monitoring device shall be installed in a resident's room or living unit unless the resident and any roommate of the resident, or a resident representative, has signed a consent form that includes, but is not limited to:
- (1) (A) The signed consent of the resident and any roommate of the resident; or (B) the signed consent of a resident representative if the resident or roommate lacks the physical capacity to sign the form but has verbally consented or a treating health care professional certifies the resident lacks the mental capacity to sign the form. If a person other than the resident or the resident's roommate signs the consent form, the form must document the following:
- (i) The date the resident or any roommate was asked if the resident or roommate wants electronic monitoring to be conducted,
- 40 (ii) Who was present when the resident or roommate was asked if he 41 or she consented to electronic monitoring,
- 42 (iii) An acknowledgment that the resident or roommate did not 43 affirmatively object to electronic monitoring, and
- 44 (iv) The source of the authority allowing the resident representative 45 of the resident or roommate of the resident to sign the consent form on 46 behalf of the roommate or resident.
 - (2) A waiver of liability for the nursing home facility for any breach

LCO No. 1560 **2** of 5

- 48 of privacy involving the resident's use of an electronic monitoring 49 device unless such breach of privacy occurred because of unauthorized
- 50 use of the device or a recording made by the device by nursing home 51 facility staff.
- 52 (3) The type of electronic monitoring device to be used.

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- (4) A list of conditions or restrictions that the resident or any roommate of the resident may elect to place on the use of the electronic monitoring device, including, but not limited to: (A) Prohibiting audio recording, (B) prohibiting video recording, (C) prohibiting broadcasting of audio or video, (D) turning off the electronic monitoring device or blocking the visual recording component of the electronic monitoring device for the duration of an exam or procedure by a health care professional, (E) turning off the electronic monitoring device or blocking the visual recording component of the electronic monitoring device while the resident or any roommate of the resident is dressing or bathing, and (F) turning off the electronic monitoring device for the duration of a visit with a spiritual advisor, ombudsman, attorney, financial planner, intimate partner or other visitor.
- (5) A statement of the circumstances under which a recording may be disseminated.
- (6) A signature box for documenting that the resident or roommate 69 has consented or withdrawn consent to electronic monitoring.
 - (d) The ombudsman, within available appropriations, shall make available on the ombudsman's Internet web site a downloadable copy of a standard form containing all of the provisions required in subsection (c) of this section. Nursing home facilities shall (1) make the consent form available to residents and inform residents of their option to conduct electronic monitoring of their rooms or private living units, (2) maintain a copy of the consent form in the resident's records, and (3) place a notice in a conspicuous place near the entry to the nursing home facility stating that some rooms and living areas may be subject to electronic monitoring.

LCO No. 1560 3 of 5

(e) Notwithstanding subdivision (3) of subsection (b) of this section, a resident or resident representative may install an electronic monitoring device without submitting the consent form to a nursing home facility if: (1) The resident or the resident representative reasonably fears retaliation against the resident by the nursing home facility for recording or reporting alleged maltreatment of the resident by nursing home facility staff, submits a completed consent form to the ombudsman and submits a report to the ombudsman, the Commissioner of Social Services or police, with evidence from an electronic monitoring device that suspected maltreatment has occurred; (2) the nursing home facility has failed to respond for more than two business days to a written communication from the resident or resident representative about a concern that prompted the resident's desire for installation of an electronic monitoring device and the resident or a resident representative has submitted a consent form to the ombudsman; or (3) the resident or resident representative has already submitted a report to the ombudsman, Commissioner of Social Services or police regarding concerns about the resident's safety or well-being that prompted the resident's desire for electronic monitoring and the resident or resident representative has submitted a consent form to the ombudsman.

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(f) If a resident is conducting electronic monitoring and a new roommate moves into the room or living unit, the resident shall cease use of the electronic monitoring device unless and until the new roommate signs the consent form and the resident or resident representative files the completed form with the roommate's consent to electronic monitoring with the nursing home facility. If any roommate of a resident wishing to use electronic monitoring refuses to sign the consent form, the nursing home facility shall reasonably accommodate the resident's request to move into a private room or a room with a roommate who will consent to such monitoring. The resident requesting the accommodation shall pay any difference in price if the new room is more costly than the resident's previous room.

(g) Subject to applicable rules of evidence and procedure, any video

LCO No. 1560 **4** of 5

or audio recording created through electronic monitoring under this section may be admitted into evidence in a civil, criminal or administrative proceeding. For purposes of section 1-210 of the general statutes, (1) a consent form signed by a resident or a resident's representative requesting electronic monitoring, or (2) a recording from a resident's electronic monitoring device shall not be considered a public record.

| This act shall take effect as follows and shall amend the following sections: | | |
|---|-----------------|-------------|
| Section 1 | October 1, 2020 | New section |

Statement of Purpose:

To allow nursing home residents or their representatives to install electronic monitoring devices in their rooms, provided any roommates agree in writing to the use of such devices and liability for any breach of privacy related to the resident's use of such device is waived for nursing homes.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]

LCO No. 1560 **5** of 5