Second Regular Session Seventy-second General Assembly STATE OF COLORADO

INTRODUCED

LLS NO. 20-0747.01 Nicole Myers x4326

SENATE BILL 20-193

SENATE SPONSORSHIP

Gonzales and Moreno,

HOUSE SPONSORSHIP

Coleman and Tipper,

Senate Committees Finance **House Committees**

A BILL FOR AN ACT

101 CONCERNING THE CREATION OF THE FINANCIAL EMPOWERMENT

102 OFFICE IN THE DEPARTMENT OF LAW.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at <u>http://leg.colorado.gov</u>.)

The bill creates the financial empowerment office (office) and the director of the office (director) in the department of law to grow the financial resilience and well-being of Coloradans through specified community-derived goals and strategies. The director is appointed by the Colorado attorney general and may hire staff as necessary to perform the duties and functions of the office. The office also consists of a manager

who is appointed by the director.

The office is authorized to partner with governmental bodies, community organizations, financial institutions, local service providers, and philanthropic organizations to achieve the purposes of the office. The office is also authorized to develop:

- ! Methods to increase access to safe and affordable financial products;
- ! Tools and resources that advance, increase, and improve Colorado residents' financial management; and
- ! Community-informed policies and systems that dismantle systemic barriers to building ownership and wealth for all, especially low-income communities and communities of color.

The financial empowerment office is required to:

- ! Support the organization of community coalitions to define and lead financial resilience strategies;
- ! Align, support, and build ties to build financial education and well-being in communities across the state;
- ! Establish a statewide coalition to assist the director in increasing access to safe and affordable banking products that help improve the financial stability of Colorado residents;
- ! Work with stakeholders to increase access to low-cost, credit-building loans and financial products;
- ! Work with state authorities and other stakeholders to expand access to safe and affordable banking products with low fees and easy account access;
- ! Develop technical assistance to launch or expand local financial coaching and counseling efforts;
- ! Raise money to support coaching, safe and affordable banking, and potential loan funds;
- ! Collaborate with the office of the state treasurer on the creation and management of a loan fund to support small credit-building loans; and
- ! Track community feedback on consumer financial abuses and coordinate with the enforcement teams at various state agencies, connect consumers with existing resources, and educate the public on their related consumer rights.

The office is also required to submit an annual report to the general assembly regarding the activities of the office and the state of affordable banking access in Colorado.

¹ Be it enacted by the General Assembly of the State of Colorado:

| 1 | SECTION 1. In Colorado Revised Statutes, add part 9 to article |
|----|---|
| 2 | 31 of title 24 as follows: |
| 3 | PART 9 |
| 4 | FINANCIAL EMPOWERMENT FOR |
| 5 | COLORADO RESIDENTS |
| 6 | 24-31-901. Financial empowerment office - creation - director. |
| 7 | (1) THERE IS HEREBY CREATED IN THE DEPARTMENT OF LAW THE |
| 8 | FINANCIAL EMPOWERMENT OFFICE, THE HEAD OF WHICH IS THE DIRECTOR |
| 9 | OF THE OFFICE. THE FINANCIAL EMPOWERMENT OFFICE AND THE DIRECTOR |
| 10 | OF THE OFFICE SHALL EXERCISE THEIR POWERS AND PERFORM THEIR |
| 11 | DUTIES AND FUNCTIONS UNDER THE DEPARTMENT OF LAW AS IF |
| 12 | TRANSFERRED TO THE DEPARTMENT BY A TYPE 2 transfer, as such |
| 13 | TRANSFER IS DEFINED IN THE "ADMINISTRATIVE ORGANIZATION ACT OF |
| 14 | 1968", ARTICLE 1 OF THIS TITLE 24. |
| 15 | (2) The director of the financial empowerment office |
| 16 | SHALL BE APPOINTED BY THE COLORADO ATTORNEY GENERAL. THE |
| 17 | DIRECTOR MAY HIRE STAFF AS NECESSARY TO PERFORM THE DUTIES AND |
| 18 | FUNCTIONS OF THE OFFICE. THE OFFICE SHALL ALSO CONSIST OF A |
| 19 | MANAGER WHO SHALL BE APPOINTED BY THE DIRECTOR. |
| 20 | 24-31-902. Financial empowerment office - purpose - |
| 21 | duties. (1) The purpose of the financial empowerment office is to |
| 22 | GROW THE FINANCIAL RESILIENCE AND WELL-BEING OF COLORADANS |
| 23 | THROUGH COMMUNITY-DERIVED GOALS AND STRATEGIES, INCLUDING BUT |
| 24 | NOT LIMITED TO: |
| 25 | (a) EXPANDING ACCESS TO SAFE AND AFFORDABLE BANKING; |
| 26 | (b) INCREASING ACCESS TO AFFORDABLE CREDIT; |
| 27 | (c) EXPANDING ACCESS TO FREE INDIVIDUAL FINANCIAL |

-3-

1 COUNSELING AND COACHING;

2 (d) EXPANDING COMMUNITY WEALTH-BUILDING STRATEGIES; AND

3

(e) DEVELOPING STRONG CONSUMER PROTECTIONS.

4 (2) THE FINANCIAL EMPOWERMENT OFFICE MAY PARTNER WITH
5 STATE AND FEDERAL AGENCIES, LOCAL GOVERNMENTS, TRIBAL NATIONS,
6 COMMUNITY ORGANIZATIONS, FINANCIAL INSTITUTIONS, LOCAL SERVICE
7 PROVIDERS, AND PHILANTHROPIC ORGANIZATIONS TO ACHIEVE THE
8 PURPOSES OF THE OFFICE. IN FURTHERANCE OF ACHIEVING THE PURPOSES
9 OF THE OFFICE, THE OFFICE MAY DEVELOP:

10 (a) METHODS, PROGRAMS, AND POLICIES TO INCREASE ACCESS TO
11 SAFE AND AFFORDABLE FINANCIAL PRODUCTS;

12 (b) TOOLS AND RESOURCES THAT ADVANCE, INCREASE, AND
13 IMPROVE COLORADO RESIDENTS' FINANCIAL MANAGEMENT, INCLUDING
14 STRATEGIES FOR DEBT MANAGEMENT AND REDUCTION, INCREASING
15 SAVINGS, AND CREATING AND RETAINING ASSETS THAT PROMOTE
16 PERSONAL FINANCIAL STABILITY; AND

17 (c) COMMUNITY-INFORMED POLICIES AND SYSTEMS THAT
18 DISMANTLE SYSTEMIC BARRIERS TO BUILDING OWNERSHIP AND WEALTH
19 FOR ALL, ESPECIALLY LOW-INCOME COMMUNITIES AND COMMUNITIES OF
20 COLOR.

21

(3) THE FINANCIAL EMPOWERMENT OFFICE SHALL:

(a) SUPPORT THE ORGANIZATION OF LOCAL COMMUNITY
COALITIONS TO DEFINE AND LEAD TAILORED FINANCIAL RESILIENCE
STRATEGIES BASED ON LOCAL CONTEXT, PRIORITIES, AND EXPERTISE FROM
THOSE SERVING THESE COMMUNITIES. LOCAL COALITIONS MAY INCLUDE
BUT ARE NOT LIMITED TO REPRESENTATIVES OF OLDER ADULTS, YOUNGER
ADULTS, COMMUNITIES OF COLOR, UNDERBANKED AND UNBANKED

-4-

COLORADANS, IMMIGRANTS, COLORADANS OF LOW INCOME, BANKS,
 CREDIT UNIONS, LOCAL SERVICE PROVIDERS, LOCAL GOVERNMENT
 AGENCIES, AND PHILANTHROPIC ORGANIZATIONS.

4 (b) ALIGN, SUPPORT, AND BUILD TIES AMONG THE NUMEROUS AND
5 DIVERSE EFFORTS TO BUILD FINANCIAL EDUCATION AND WELL-BEING IN
6 COMMUNITIES ACROSS COLORADO;

(c) ESTABLISH A STATEWIDE COALITION COMPRISED OF FINANCIAL
INSTITUTIONS, THE OFFICE OF THE STATE TREASURER, LOCAL AND STATE
OFFICIALS, TRIBAL NATIONS, AND PHILANTHROPIC AND COMMUNITY
ORGANIZATIONS TO ASSIST THE DIRECTOR IN DEFINING, IDENTIFYING,
CREATING, EXPANDING, AND INCREASING ACCESS TO SAFE AND
AFFORDABLE BANKING PRODUCTS THAT HELP IMPROVE THE FINANCIAL
STABILITY OF UNBANKED AND UNDERBANKED INDIVIDUALS AND FAMILIES;

14 (d) WORK WITH STAKEHOLDERS TO INCREASE ACCESS TO
 15 LOW-COST, CREDIT-BUILDING LOANS AND FINANCIAL PRODUCTS;

16 (e) WORK WITH STATE AUTHORITIES AND OTHER STAKEHOLDERS
17 TO EXPAND ACCESS TO SAFE AND AFFORDABLE BANKING PRODUCTS WITH
18 LOW FEES AND EASY ACCOUNT ACCESS;

(f) DEVELOP TECHNICAL ASSISTANCE TO LAUNCH OR EXPAND
 FINANCIAL COACHING AND COUNSELING EFFORTS LOCALLY;

(g) RAISE FEDERAL, PHILANTHROPIC, AND PRIVATE MONEY TO
SUPPORT COACHING, SAFE AND AFFORDABLE BANKING, AND POTENTIAL
LOAN FUNDS;

24 (h) COLLABORATE WITH THE OFFICE OF THE STATE TREASURER ON
25 THE CREATION AND MANAGEMENT OF A LOAN FUND TO SUPPORT SMALL
26 CREDIT-BUILDING LOANS; AND

27 (i) TRACK COMMUNITY FEEDBACK ON CONSUMER FINANCIAL

-5-

ABUSES AND COORDINATE WITH THE ENFORCEMENT TEAMS AT THE
 CONSUMER PROTECTION SECTION WITHIN THE DEPARTMENT OF LAW AND
 THE DEPARTMENT OF REGULATORY AGENCIES, CONNECT CONSUMERS WITH
 EXISTING RESOURCES, AND EDUCATE THE PUBLIC ON THEIR RELATED
 CONSUMER RIGHTS.

6 (4) NOTWITHSTANDING THE PROVISIONS OF SECTION 24-1-136 7 (11), ON OR BEFORE AUGUST 1, 2021, AND ON OR BEFORE AUGUST 1 EACH 8 YEAR THEREAFTER, THE OFFICE SHALL SUBMIT AN ANNUAL REPORT TO THE 9 GENERAL ASSEMBLY REGARDING THE STATE OF AFFORDABLE BANKING 10 ACCESS IN COLORADO AND THE ACTIVITIES OF THE OFFICE OF FINANCIAL 11 EMPOWERMENT AND LOCAL PARTNERS IN IMPLEMENTING THE OBJECTIVES 12 OF THE OFFICE.

SECTION 2. In Colorado Revised Statutes, 24-1-113, add (3)(e)
as follows:

15 24-1-113. Department of law - creation. (3) The department of
16 law includes the following:

17 (e) THE FINANCIAL EMPOWERMENT OFFICE AND THE DIRECTOR OF
18 THE OFFICE CREATED IN PART 9 OF ARTICLE 31 OF THIS TITLE 24. THE
19 FINANCIAL EMPOWERMENT OFFICE AND THE DIRECTOR OF THE OFFICE
20 EXERCISE THEIR POWERS AND PERFORM THEIR DUTIES UNDER THE
21 DEPARTMENT OF LAW AS IF TRANSFERRED BY A TYPE 2 TRANSFER.

SECTION 3. Effective date. This act takes effect July 1, 2020.
 SECTION 4. Safety clause. The general assembly hereby finds,
 determines, and declares that this act is necessary for the immediate
 preservation of the public peace, health, or safety.

-6-