Second Regular Session Seventy-first General Assembly STATE OF COLORADO

REENGROSSED

This Version Includes All Amendments Adopted in the House of Introduction

LLS NO. 18-0946.01 Jerry Barry x4341

HOUSE BILL 18-1262

HOUSE SPONSORSHIP

Jackson and Roberts.

SENATE SPONSORSHIP

Kagan,

House Committees

Senate Committees

Judiciary

A BILL FOR AN ACT

101 THE "ARBITRATION SERVICES CONCERNING **PROVIDER** 102 TRANSPARENCY ACT".

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://leg.colorado.gov.)

The bill requires arbitration services providers that administer consumer or employment arbitrations to collect, publish, and make available specified information on those arbitrations administered in the previous 5 years. The bill amends a provision of the uniform arbitration act to make the bill effective.

Reading Unamended March 23, 2018

HOUSE

1	Be it enacted by the General Assembly of the State of Colorado:
2	SECTION 1. In Colorado Revised Statutes, add part 7 to article
3	22 of title 13 as follows:
4	PART 7
5	ARBITRATION SERVICES
6	PROVIDER TRANSPARENCY ACT
7	13-22-701. Short title. The short title of this part 7 is the
8	"ARBITRATION SERVICES PROVIDER TRANSPARENCY ACT".
9	13-22-702. Arbitration services providers - required
10	disclosures - definition. (1) As used in this section, unless the
11	CONTEXT OTHERWISE REQUIRES, "ARBITRATION SERVICES PROVIDER"
12	MEANS ANY COMPANY, ORGANIZATION, ASSOCIATION, AGENCY, BOARD, OR
13	COMMISSION THAT SPONSORS OR ADMINISTERS ARBITRATIONS OR IS
14	INVOLVED IN APPOINTING OR PROVIDING ARBITRATORS; EXCEPT THAT THIS
15	TERM DOES NOT INCLUDE ANY LABOR ORGANIZATION OR OTHER PARTY TO
16	A COLLECTIVE BARGAINING AGREEMENT THAT INITIATES AN ARBITRATION
17	PURSUANT TO THE TERMS OF AN AGREEMENT BETWEEN A LABOR
18	ORGANIZATION AND AN EMPLOYER.
19	(2) (a) AN ARBITRATION SERVICES PROVIDER THAT ADMINISTERS
20	AN ARBITRATION IN WHICH A CONSUMER OR EMPLOYEE ASSERTS A CLAIM
21	OR COUNTERCLAIM SHALL COLLECT, PUBLISH AT LEAST QUARTERLY, AND
22	MAKE EASILY AVAILABLE TO THE PUBLIC FOR NO CHARGE ON THE WEBSITE
23	OF THE ARBITRATION SERVICES PROVIDER, IF ANY, AND IN WRITING UPON
24	REQUEST, A SINGLE CUMULATIVE REPORT THAT CONTAINS ALL OF THE
25	FOLLOWING INFORMATION REGARDING EACH CONSUMER OR EMPLOYMENT
26	ARBITRATION WITHIN THE PRECEDING FIVE YEARS

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1	(I) WHETHER ARBITRATION WAS DEMANDED PURSUANT TO A
2	PREDISPUTE ARBITRATION CLAUSE AND, IF SO, WHETHER THE PREDISPUTE
3	ARBITRATION CLAUSE DESIGNATED THE ADMINISTERING ARBITRATION
4	SERVICES PROVIDER;
5	(II) THE NAME OF A NONCONSUMER PARTY OR EMPLOYER, IF THE
6	NONCONSUMER PARTY OR EMPLOYER IS A CORPORATION OR OTHER
7	BUSINESS ENTITY, AND WHETHER THE NONCONSUMER PARTY OR
8	EMPLOYER INITIATED THE ARBITRATION OR WAS THE RESPONDING PARTY,
9	IF KNOWN;
10	(III) THE NATURE OF THE DISPUTE INVOLVED, CATEGORIZED AS
11	ONE OF THE FOLLOWING: GOODS; CREDIT; OTHER BANKING OR FINANCE;
12	INSURANCE; HEALTH CARE; CONSTRUCTION; REAL ESTATE;
13	TELECOMMUNICATIONS, INCLUDING SOFTWARE AND INTERNET USAGE
14	DEBT COLLECTION; PERSONAL INJURY; EMPLOYMENT; OR OTHER;
15	(IV) WHETHER THE CONSUMER, NONCONSUMER, EMPLOYEE, OR
16	EMPLOYER PARTY WAS THE PREVAILING PARTY;
17	(V) THE TOTAL NUMBER OF OCCASIONS, IF ANY, THAT THE
18	NONCONSUMER OR EMPLOYER PARTY HAS PREVIOUSLY BEEN A PARTY IN
19	AN ARBITRATION ADMINISTERED BY THE ARBITRATION SERVICES
20	PROVIDER;
21	(VI) THE TOTAL NUMBER OF OCCASIONS, IF ANY, THAT THE
22	NONCONSUMER OR EMPLOYER PARTY HAS PREVIOUSLY BEEN A PARTY IN
23	A MEDIATION ADMINISTERED BY THE ARBITRATION SERVICES PROVIDER;
24	(VII) THE NAME OF THE ATTORNEY AND THE FULL NAME OF THE
25	LAW FIRM THAT EMPLOYS THE ATTORNEY WHO REPRESENTED A PARTY, IF
26	ANY;
27	(VIII) THE DATE THE ARBITRATION SERVICES PROVIDER RECEIVED

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1	THE DEMAND FOR ARBITRATION, THE DATE THE ARBITRATOR WAS
2	APPOINTED, AND THE DATE OF DISPOSITION BY THE ARBITRATOR OR
3	ARBITRATION SERVICES PROVIDER;
4	(IX) THE TYPE OF DISPOSITION OF THE DISPUTE, IF KNOWN,
5	IDENTIFIED AS ONE OF THE FOLLOWING: WITHDRAWAL, ABANDONMENT,
6	SETTLEMENT, AWARD AFTER HEARING, AWARD WITHOUT HEARING,
7	DEFAULT, OR DISMISSAL WITHOUT HEARING;
8	(X) IF A CASE WAS ADMINISTERED IN A HEARING, WHETHER THE
9	HEARING WAS CONDUCTED IN PERSON, BY TELEPHONE OR VIDEO
10	CONFERENCE, OR BY DOCUMENTS ONLY;
11	(XI) THE AMOUNT OF THE CLAIM, WHETHER EQUITABLE RELIEF
12	WAS REQUESTED OR AWARDED, THE AMOUNT OF ANY MONETARY AWARD,
13	THE AMOUNT OF ANY ATTORNEY FEES AWARD, AND ANY OTHER RELIEF
14	GRANTED, IF ANY; AND
15	(XII) THE NAME OF THE ARBITRATOR, HIS OR HER TOTAL FEE FOR
16	THE CASE, THE PERCENTAGE OF THE ARBITRATOR'S FEE ALLOCATED TO
17	EACH PARTY, WHETHER A WAIVER OF ANY FEES WAS GRANTED, AND, IF SO,
18	THE AMOUNT OF THE WAIVER.
19	(b) The information required by subsection (2)(a) of this
20	SECTION MUST BE MADE AVAILABLE IN A FORMAT THAT ALLOWS THE
21	PUBLIC TO SEARCH AND SORT THE INFORMATION USING READILY
22	AVAILABLE SOFTWARE AND BE DIRECTLY ACCESSIBLE FROM A
23	CONSPICUOUSLY DISPLAYED LINK ON THE WEBSITE OF THE ARBITRATION
24	SERVICES PROVIDER WITH THE IDENTIFYING DESCRIPTION: "CONSUMER
25	CASE INFORMATION".
26	(c) AN ARBITRATION SERVICES PROVIDER IS NOT LIABLE IN A CLAIM
27	FOR DAMAGES FOR FAILURE TO COLLECT, PUBLISH, OR DISTRIBUTE THE

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1	INFORMATION REQUIRED BY THIS SECTION.
2	
3	(d) A PARTY TO AN ARBITRATION AGREEMENT IS ENTITLED TO
4	APPROPRIATE INJUNCTIVE RELIEF AGAINST ANY ARBITRATION SERVICES
5	PROVIDER WHO FAILS TO SUBSTANTIALLY COMPLY WITH THIS SECTION.
6	(e) (I) NO RIGHT CONFERRED BY THIS PART 7 MAY BE WAIVED
7	BEFORE A PARTY TO THE DISPUTE DEMANDS ARBITRATION OR FILES A
8	CLAIM THAT IS COMPELLED TO ARBITRATION.
9	(II) AFTER AN ARBITRATION DEMAND HAS BEEN FILED OR AFTER
10	A CLAIM IS COMPELLED TO ARBITRATION, THE PARTIES TO A DISPUTE MAY
11	WAIVE ANY RIGHT CONFERRED BY THIS SECTION IF THE WAIVER IS MADE
12	IN WRITING AND SIGNED BY THE PARTIES TO THE ARBITRATION.
13	
14	SECTION 2. Severability. Every provision of this act and each
15	of its subsections is severable.
16	SECTION 3. Effective date. This act takes effect upon passage.
17	SECTION 4. Safety clause. The general assembly hereby finds,
18	determines, and declares that this act is necessary for the immediate
19	preservation of the public peace, health, and safety.

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