Stricken language would be deleted from and underlined language would be added to present law. Act 515 of the Regular Session

1	State of Arkansas	
2	94th General Assembly A Bill	
3	Regular Session, 2023 HOUSE BILL 1:	579
4		
5	By: Representatives Wardlaw, M. Berry	
6	By: Senator Gilmore	
7		
8	For An Act To Be Entitled	
9	AN ACT TO AMEND THE LAW CONCERNING THE ARKANSAS MOTOR	
10	VEHICLE COMMISSION ACT; AND FOR OTHER PURPOSES.	
11		
12		
13	Subtitle	
14	TO AMEND THE LAW CONCERNING THE ARKANSAS	
15	MOTOR VEHICLE COMMISSION ACT.	
16		
17		
18	BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF ARKANSAS:	
19		
20	SECTION 1. Arkansas Code § 23-112-313(f), concerning motor vehicle	
21	warranty agreements between the parties in a franchise, is amended to read	as
22	follows:	
23	(f) As used in this section, "routine maintenance" means motor vehic	1e
24	upkeep not covered under the manufacturer's warranty, including without	
25	limitation tire rotations and the replacement of:	
26	(1) Tires;	
27	(2) Fluids;	
28	(3) Filters;	
29	(4) Batteries, other than electric vehicle or hybrid vehicle	
30	<pre>propulsion batteries;</pre>	
31	(5) Belts;	
32	(6) Windshield wipers; and	
33	(7) Brake pads.	
34		
35	SECTION 2. Arkansas Code § 23-112-313, concerning motor vehicle	
36	warranty agreements between the parties in a franchise is amended to add a	n

1	additional subdivision to read as follows:
2	(g) A manufacturer, distributor, wholesaler, distributor branch or
3	division, factory branch or division, or wholesale branch or division shall
4	compensate a motor vehicle dealer that provides assistance requested by a
5	customer whose motor vehicle was subjected to an over-the-air or remote
6	change, repair, or update to any part, system, accessory, or function by the
7	motor vehicle manufacturer or distributor and performed at the motor vehicle
8	dealer's location or other manufacturer-authorized repair location of the
9	motor vehicle dealer.
10	
11	SECTION 3. Arkansas Code § 23-112-403(a)(2)(A), concerning unlawful
12	practices under the Arkansas Motor Vehicle Commission Act, is amended to read
13	as follows:
14	(A)(i) To fail or refuse to:
15	(a) To refuse to deliver Deliver, in
16	reasonable quantities and within a reasonable time after receipt of a
17	dealer's order to any licensed motor vehicle dealer having a franchise or
18	contractual arrangement for the retail sale of new motor vehicles sold or
19	distributed by the manufacturer, distributor, distributor branch or division,
20	or factory branch or division, any motor vehicles that are covered by the
21	franchise or contract specifically publicly advertised by the manufacturer,
22	distributor, distributor branch or division, or factory branch or division to
23	be available for immediate delivery;
24	(b) Make available to each motor vehicle
25	dealer an adequate supply of motor vehicles by series, product line, and
26	model in a fair, reasonable, and equitable manner subject to subdivision
27	(a)(2)(L) of this section;
28	(c) Apply fair, reasonable, and equitable
29	performance standards that take into consideration the number of motor
30	vehicles allocated to a motor vehicle dealer when measuring the motor vehicle
31	dealer's sales or service performance under the terms of the franchise
32	agreement;
33	(d) Apply its allocation process equitably and
34	not discriminate among motor vehicle dealers; and
35	(e) Disclose in writing upon request by a
36	motor vehicle dealer the allocation process or system used by the

1	manufacturer, distributor, distributor branch or division, or factory branch
2	or division.
3	(ii) However, the failure to deliver any motor
4	vehicle shall not be considered a violation of this chapter if the failure is
5	due to forces of nature, work stoppages or delays due to strikes or labor
6	difficulties, freight, embargoes, or other causes over which the manufacturer
7	or distributor, or any agent thereof, has no control;
8	
9	
10	SECTION 4. Arkansas Code § 23-112-403(a)(2)(U), concerning unlawful
11	practices under the Arkansas Motor Vehicle Commission Act, is amended to add
12	additional subdivisions to read as follows:
13	(viii)(a) When providing a new motor vehicle to a
14	motor vehicle dealer for offer or sale to the public, fail to provide to the
15	motor vehicle dealer a written disclosure that may be provided to a potential
16	buyer of a new motor vehicle of each accessory or function of the new motor
17	vehicle that may be initiated, updated, changed, or maintained by the
18	manufacturer or distributor through over-the-air or remote means, and the
19	charge to the new motor vehicle buyer at the time of the new motor vehicle
20	sale for the initiation, update, change, or maintenance.
21	(b) A manufacturer or distributor may comply
22	with this subdivision (a)(2)(U)(viii) by notifying the motor vehicle dealer
23	that the information contained in the written disclosure under subdivision
24	(a)(2)(U)(viii)(a) of this section is available on a website or through other
25	digital means; or
26	(ix) Fail to provide a motor vehicle dealer the
27	option to purchase, rather than lease, items related to a factory required
28	and approved facility improvement other than signage that bears a trademark,
29	trade name, or commercial symbol used or claimed by the manufacturer,
30	distributor, distributor branch or division, or factory branch or division.
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33	APPROVED: 4/10/23
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