THE GENERAL ASSEMBLY OF PENNSYLVANIA

HOUSE BILL

No. 2157 Session of 2014

INTRODUCED BY STERN, V. BROWN, KOTIK, DIGIROLAMO, FREEMAN, MILLARD, COHEN, GINGRICH, FLECK, DeLUCA, HESS, GAINEY, HAGGERTY, MURT, D. COSTA, M. DALEY, NEUMAN, O'BRIEN AND FARRY, APRIL 7, 2014

REFERRED TO COMMITTEE ON HEALTH, APRIL 7, 2014

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AN ACT

Providing for the Nursing Home Accountability Act, for reporting 1 requirements for long-term care nursing facilities and for 2 enforcement; imposing duties on the Department of Health; and 3 imposing a penalty. 4 5 The General Assembly finds and declares as follows: This Commonwealth has a large and growing population of senior and disabled persons who require nursing facility 8 care. 9 Significant staffing resources are necessary to 10 provide quality care to our senior and disabled citizens who 11 reside in nursing homes. 12 Consumers of nursing care services need easy access 13 to timely information about staffing and turnover rates in 14 order to make informed decisions about nursing home quality. 15 The high rate of turnover is a chronic problem in 16 nursing homes. Turnover of certified nurse aides is

particularly high. A recent study found turnover rates among

certified nurse aides to be as high as 43% while other

- 1 studies have found turnover rates to be more than 100% in
- 2 many facilities.
- 3 (5) Studies have addressed the importance of continuity
- 4 of care and the need to stabilize the workforce in nursing
- 5 homes to improve quality care. High turnover leads to lower
- 6 job satisfaction among caregivers and potential negative
- 7 health outcomes for residents. Each time a nursing caregiver
- 8 departs, the caregiving relationships and services provided
- 9 to clients are disrupted. In addition, the accumulated
- 10 knowledge of a resident's individual needs and desires is
- 11 lost with the loss of the caregiver.
- 12 (6) Nursing facilities that receive public money have a
- responsibility to report to residents, the resident's
- 14 families and the taxpayers of this Commonwealth about the
- turnover and staffing levels provided to the residents in
- 16 their care.
- 17 The General Assembly of the Commonwealth of Pennsylvania
- 18 hereby enacts as follows:
- 19 Section 1. Short title.
- This act shall be known and may be cited as the Nursing Home
- 21 Accountability Act.
- 22 Section 2. Definitions.
- The following words and phrases when used in this act shall
- 24 have the meanings given to them in this section unless the
- 25 context clearly indicates otherwise:
- 26 "Department." The Department of Health of the Commonwealth.
- 27 "Facility." A long-term care nursing facility.
- 28 "Licensed nurse." A registered nurse or licensed practical
- 29 nurse.
- 30 "Nurse aide." An individual who provides nursing or nursing-

- 1 related services to residents in a facility. The term does not
- 2 include an individual who is a volunteer or a licensed health
- 3 professional that provides the services without monetary
- 4 compensation.
- 5 "Turnover." The rate at which staff leave a facility either
- 6 voluntarily or involuntarily.
- 7 Section 3. Reporting requirements for a facility.
- 8 (a) Requirements for a facility. -- Beginning 90 days after
- 9 the effective date of this section, the department shall require
- 10 nursing facilities to report the following on a quarterly basis:
- 11 (1) The turnover rate for registered nurses, licensed
- 12 practical nurses and nurse aides.
- 13 (2) The staffing levels in terms of hours of care per
- resident day for total nursing care. Total nursing care shall
- 15 consist of the work performed by registered nurses, licensed
- 16 practical nurses and nurse aides.
- 17 (3) The staffing levels in terms of hours of care per
- 18 resident day by professional classification of nursing staff
- 19 at the facility, including registered nurses, licensed
- 20 practical nurses and nurse aides, categorized by permanent
- 21 staff and temporary, including agency or contract staff, and
- 22 total.
- 23 (b) Direct care staffing information. -- Direct care staffing
- 24 information, including information with respect to agency and
- 25 contract staff and turnover information must be based on payroll
- 26 and other verifiable and auditable data in a uniform format.
- 27 (c) Duty of department.--The department shall post this
- 28 information on the website of the nursing care facility.
- 29 (d) Duty of facility.--A facility shall post the information
- 30 required under this section in a publicly accessible area.

- 1 (e) Submission requirement.--A facility shall submit the
- 2 information required under this section prior to 90 days after
- 3 the previous quarter.
- 4 Section 4. Enforcement.
- 5 (a) Civil penalty. -- The department shall impose a civil
- 6 penalty upon a facility that fails to provide complete
- 7 information within the time frame required under section 3.
- 8 (b) Amount of penalty. -- The department shall determine the
- 9 amount of penalty under subsection (a).
- 10 Section 20. Effective date.
- 11 This act shall take effect in 90 days.