

1 ENGROSSED SENATE AMENDMENT  
TO  
2 ENGROSSED HOUSE  
BILL NO. 3285

By: Hilbert, Provenzano,  
Alonso-Sandoval, and Swope  
of the House

and

Seifried of the Senate

[ state government - telephone callback systems -  
callback option for toll-free numbers -  
codification - effective date ]

AMENDMENT NO. 1. Page 1, strike the enacting clause

Passed the Senate the 17th day of April, 2024.

\_\_\_\_\_  
Presiding Officer of the Senate

Passed the House of Representatives the \_\_\_\_ day of \_\_\_\_\_,  
2024.

\_\_\_\_\_  
Presiding Officer of the House  
of Representatives

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14 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:

15 SECTION 1. NEW LAW A new section of law to be codified  
16 in the Oklahoma Statutes as Section 8501 of Title 74, unless there  
17 is created a duplication in numbering, reads as follows:

18 A. Each state agency, board, commission, department, or other  
19 state governmental entity with more than five hundred employees  
20 shall develop and implement a system for telephone callback.

21 B. A system that allows the caller to request an automatic  
22 callback as part of a menu of options for the routing or handling of  
23 the call shall satisfy the requirements of this section.  
24

