1	ENGROSSED SENATE AMENDMENT TO
2	ENGROSSED HOUSE
3	BILL NO. 3285  By: Hilbert, Provenzano, Alonso-Sandoval, and Swope of the House
4	and
5	Seifried of the Senate
6	
7	
8	[ state government - telephone callback systems -
9	callback option for toll-free numbers -
10	codification - effective date ]
11	
12	
13	AMENDMENT NO. 1. Page 1, strike the enacting clause
14	
15	Passed the Senate the 17th day of April, 2024.
16	
17	
18	Presiding Officer of the Senate
19	Passed the House of Representatives the day of,
20	2024.
21	
22	
23	Presiding Officer of the House
	of Representatives
24	

1 ENGROSSED HOUSE BILL NO. 3285 By: Hilbert, Provenzano, 2 Alonso-Sandoval, and Swope of the House 3 and 4 Seifried of the Senate 5 6 7 [ state government - telephone callback systems -8 9 callback option for toll-free numbers -10 codification - effective date ] 11 12 1.3 14 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA: 15 A new section of law to be codified SECTION 1. NEW LAW 16 in the Oklahoma Statutes as Section 8501 of Title 74, unless there 17 is created a duplication in numbering, reads as follows: 18 Each state agency, board, commission, department, or other 19 state governmental entity with more than five hundred employees 20 shall develop and implement a system for telephone callback. 21 B. A system that allows the caller to request an automatic 22 callback as part of a menu of options for the routing or handling of 23 the call shall satisfy the requirements of this section.

24

1	C. The provisions of this section shall be applicable to any
2	entity that uses a toll-free number to allow contact with the
3	agency, and such system shall also provide an automatic callback
4	option.
5	SECTION 2. This act shall become effective November 1, 2024.
6	Passed the House of Representatives the 20th day of February,
7	2024.
8	
9	Presiding Officer of the House
LO	of Representatives
1	Passed the Senate the day of, 2024.
L2	
L3	Presiding Officer of the Senate
L 4	Fiesiding Officer of the Senate
L5	
L 6	
L7	
L 8	
L 9	
20	
21	
22	
23	
24	