HOUSE . . No. 947

The Commonwealth of Massachusetts

PRESENTED BY:

John J. Mahoney and Mary S. Keefe

To the Honorable Senate and House of Representatives of the Commonwealth of Massachusetts in General Court assembled:

The undersigned legislators and/or citizens respectfully petition for the passage of the accompanying bill:

An Act to facilitate alternatives to foreclosure.

PETITION OF:

NAME:	DISTRICT/ADDRESS:
John J. Mahoney	13th Worcester
James J. O'Day	14th Worcester
Mary S. Keefe	15th Worcester
Chris Walsh	6th Middlesex
Tom Sannicandro	7th Middlesex
Kay Khan	11th Middlesex
Jay R. Kaufman	15th Middlesex
John P. Fresolo	16th Worcester
Christine E. Canavan	10th Plymouth
Christopher G. Fallon	33rd Middlesex
Benjamin Swan	11th Hampden
Denise Provost	27th Middlesex
Denise Andrews	2nd Franklin
Michael D. Brady	9th Plymouth
Ellen Story	3rd Hampshire
Martha M. Walz	8th Suffolk
Stephen L. DiNatale	3rd Worcester
Carlos Henriquez	5th Suffolk

Antonio F. D. Cabral	13th Bristol
Peter V. Kocot	1st Hampshire
Elizabeth A. Malia	11th Suffolk
Dennis A. Rosa	4th Worcester
Timothy R. Madden	Barnstable, Dukes and Nantucket
James R. Miceli	19th Middlesex
Anne M. Gobi	5th Worcester
William M. Straus	10th Bristol
Ruth B. Balser	12th Middlesex
Cheryl A. Coakley-Rivera	10th Hampden
Frank I. Smizik	15th Norfolk
Paul W. Mark	2nd Berkshire
Denise C. Garlick	13th Norfolk
Walter F. Timilty	7th Norfolk
Linda Dorcena Forry	12th Suffolk
Geoff Diehl	7th Plymouth

FILED ON: 1/18/2013

HOUSE No. 947

By Representatives Mahoney of Worcester and Keefe of Worcester, a petition (accompanied by bill, House, No. 947) of John J. Mahoney and others for legislation to establish a foreclosure mediation program within the Office of Public Collaboration at the University of Massachusetts at Boston to offer alternative to forclosures. Financial Services.

The Commonwealth of Massachusetts

In the Year Two Thousand Thirteen

An Act to facilitate alternatives to foreclosure.

Be it enacted by the Senate and House of Representatives in General Court assembled, and by the authority of the same, as follows:

AMENDMENTS TO G.L. c. 244 §35:

- 2 Chapter 244 §35 of the Massachusetts General Laws is hereby amended by adding 3 subsection 35D
- Section 35D. (a) As used in this section, the following words shall, unless the context clearly requires otherwise, have the following meanings:-
- "Borrower", an individual mortgagor, his or her assignee, successor, or a trust or trustee who owns and resides in residential real property located in the city, and for whom such residential real property is his/her principal residence.
- 9 "Commercially reasonable alternative" an alternative based on a comparison of the net 10 present value of receiving payments pursuant to a modified mortgage loan or the likely financial 11 recovery from other foreclosure alternatives to the anticipated net recovery following foreclosure
- 12 incorporating an assessment of the borrower's current circumstances, including without
- 13 limitation the borrower's current income, debts and obligations.

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- "Creditor", a person or entity that holds, owns or controls, partially, wholly, directly or indirectly, or in a nominee capacity, a mortgage loan secured by residential property, including,
- 17 without limitation, a mortgagee, an originator, holder, investor, assignee, successor, trust, trustee,
- 18 nominee holder, Mortgage Electronic Registration System or mortgage loan servicer, including,

- 19 but not limited to the Federal National Mortgage Association or the Federal Home Loan
- 20 Mortgage Corporation or any other Government Sponsored Entity. The term "creditor" shall
- 21 also include any servant, employee, subcontractor or agent of a creditor.
- "Creditor's representative", a person who has the authority to negotiate and approve the terms of and modify a mortgage loan.
- 24 "Modified mortgage loan", a mortgage modified from its original terms including, but not
- 25 limited to, a loan modified under 1 of the following: (i) the Home Affordable Modification
- 26 Program (ii) the Federal Deposit Insurance Corporation's Loan Modification Program, (iii) any
- 27 modification program that a lender uses which is based on accepted principles and the safety and
- 28 soundness of the institution and authorized by the National Credit Union Administration or the
- 29 division of banks, (iv) the Federal Housing Administration or (v) a similar federal loan
- 30 modification plan.
- 31 "Mortgage loan", a loan to a natural person (or to a nominee trust or any such other entity
- 32 commonly recognized under Massachusetts law as a lawful borrower) made primarily for
- 33 personal, family or household purposes secured wholly or partially by a mortgage on residential
- 34 property.
- Mortgagee, assignee or current holder of a mortgage and note on real property including
- 36 but not limited to, any lender(s) or any successor in interest and/or assignee of the mortgagee's
- 37 rights, interests or obligations under a mortgage and note.
- 38 "Net present value", the present net value of a residential property based on a calculation
- 39 using 1 of the following: (i) the federal home affordable modification program base net present
- 40 value model, (ii) the Federal Deposit Insurance Corporation's loan modification program, (iii)
- 41 the Massachusetts Housing Finance Agency's loan program used solely by the agency to
- 42 compare the expected economic outcome of a loan with or without a modified mortgage loan or
- 43 (iv) any model approved by the division of banks with similar affordability requirements,
- 44 characteristics and based on federally recognized present-day inputs and including principal
- 45 reduction.
- 46 "Net Recovery following foreclosure", a calculation including but not limited to costs
- 47 from projected delinquency, interest, fees by date of foreclosure based on current actual length of
- 48 foreclosure process in Massachusetts, costs associated with all legally required actions to
- 49 foreclose and percentage loss from foreclosure sale, costs to meet all sanitary code requirements,
- 50 property maintenance and costs associated with eviction if part of standard operating procedure
- 51 for creditor and other ownership costs until projected sale or re-sale to third party purchaser.
- 52 "Proof of ownership", all documents evidencing an unbroken chain of ownership of the
- 53 debt including the mortgage, a certified copy of the promissory note in its then-current condition

54 evidencing the debt, all assignments of the mortgage loan whether recorded or unrecorded and 55 authority documents.

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"Residential property", real property located in the commonwealth, on which there is a dwelling house with accommodations for 4 or fewer separate households or a residential condominium unit or a residential co-op unit and occupied, or to be occupied, in whole or in part by the obligor on the mortgage debt; provided, however, that residential property shall be limited to the principal residence of a person; provided, further, that residential property shall not include residential property taken in whole or in part as collateral for a commercial loan.

- (b) There shall be a Massachusetts Foreclosure Mediation Program administered by the Massachusetts Office of Public Collaboration at the University of Massachusetts at Boston.
- 64 (c) A mortgagee shall, concurrently with the notice sent to the borrower of residential 65 property under section 35A, also send a copy to the Massachusetts Foreclosure Mediation 66 Program (MFMP). The MFMP shall then send to the mortgagor the notice of right to mediation 67 and a foreclosure mediation request form. If a notice of right to cure is not required, the 68 mortgagee shall send a notice of intent to foreclose to the MFMP and the mortgagor at least one hundred and fifty (150) days before initiating foreclosure; the MFMP shall then send the 69 mortgagor the notice of right to mediation. The MFMP will also telephone mortgagors to inform 70 71 them of their right to participate in mediation. The notice shall be mailed in the 5 most common 72 languages in addition to English.

A borrower may request foreclosure mediation by submitting the foreclosure mediation 74 request form to the MFMP not more than 30 days after receipt of the notice.

75 (d) An in-person mediation session shall be conducted by a neutral third-party mediator 76 between the borrower, the borrower's representative or housing counselor and the creditor's representative, who shall provide proof of the authority to negotiate an alternative to foreclosure, 78 including, but not limited to, (i) reinstatement of the loan, (ii) a modified mortgage loan, (iii) a reduction in principal, (iv) a reduction in interest rate, (v) an increase in the amortization period 80 of the mortgage loan or (vi) a shortsale or deed in lieu; provided, however, in exceptional circumstance, as determined by the mediator, a meeting by phone, video-conference or equivalent may be mutually agreed upon by the mortgagor, the mortgagee and the mediator.

83 As early as possible, but not later than 5 days before the scheduled mediation, the creditor shall provide to the borrower and the Massachusetts Foreclosure Mediation Program: proof of ownership, a written net present value analysis including inputs and their basis, an accounting 86 and history of the outstanding balance on the debt, documents evidencing any loss mitigation restrictions and the creditor's anticipated net recovery following foreclosure. When required, the creditor shall bring additional documents supporting the net present value analysis to the 89 mediation session.

90 Borrowers will be referred to and encouraged to work with a non-profit housing 91 counseling agency. Borrower will provide to creditor and the Massachusetts Foreclosure Mediation Program: current income, expenses, assets and debts and proof of income and releases standardly required by the affordable home ownership program or similar federal program. 93

If the initial mediation session does not result in an agreement, the parties may agree to additional mediation sessions which the mediator will document.

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If mediation results in an agreement, the borrower shall have not fewer than 7 days to 97 review and sign the mediation agreement and return it to the Massachusetts Foreclosure 98 Mediation Program and the creditor. Not later than 5 days after the mediation session is 99 complete, the mediator shall write a report setting forth the specific compliance with mediation requirements and result of the mediation and send a copy of the report to the borrower and the creditor.

The mediation period shall conclude not more than 120 days after the borrower elects to participate in mediation.

- (e) If the borrower does not elect to participate in mediation and does not pursue a 105 modified mortgage loan under section 35B, if eligible, foreclosure may proceed under this 106 chapter. If a borrower elects to participate in the Massachusetts Foreclosure Mediation Program, 107 a creditor shall not accelerate the note or otherwise initiate foreclosure proceedings unless the 108 mediator has certified that the creditor participated in the Massachusetts Foreclosure Mediation 109 Program and engaged in mediation in good faith, made all reasonable efforts to find an alternative to foreclosure and any agreement is in full compliance with all state and federal guidelines.
- 112 (f) if, it is determined after a good faith effort made by the creditor and/or homeowner/borrower at the mediation conference, that the parties cannot agree to a commercially reasonable alternative to avoid foreclosure, such good faith effort on behalf of the 115 creditor and/or homeowner/borrower shall be deemed to satisfy the requirements of this Section. 116 A certificate verifying such good faith effort pursuant to this Section shall be issued to the party(s) that made a good faith effort within five (5) days by the Massachusetts Foreclosure Mediation Program to the certified creditor and/or certified homeowner/borrower authorizing 119 said party(s) to proceed with its rights under Chapter 244 of the General Laws.
- 120 (g) All mortgage modifications shall be recorded in the appropriate registry of deeds within 30 days. In the case the mediator does not issue a good faith certificate, the creditor/mortgagee will be prohibited from continuing with the foreclosure process. No sale pursuant to G.L. c. 244 shall be effective to foreclose on any mortgage under this Section, unless all notices required by G.L. c. 244, § 14 specifically reference that a good faith certificate has been issued verifying that the creditor/mortgagee, its assignee or any person identified in G.L. c. 126 244, §14, has successfully participated in a mediation program in accordance with this Section.

- 127 No entry by foreclosure shall be effectual unless the memorandum or certificate recorded as
- 128 required by G.L. c. 244, § 2 includes as an attachment or exhibit a copy of a good faith certificate
- 129 verifying that the creditor/mortgagee has participated in mediation with the
- 130 mortgagor/homeowner as required by this Section.
- (h) Any costs necessary to establish and operate the Massachusetts Foreclosure
- 132 Mediation Program shall be borne by the parties to the mediation under the guidelines developed
- under subsection (g) and by a \$50 surcharge on the filing fee for foreclosure complaints filed
- 134 under the Servicemembers Civil Relief Act. A borrower's portion of the mediation fee shall not
- exceed 15 percent of the total cost of the mediation. A borrower's inability to pay for mediation
- 136 shall not be a bar to participation in the Massachusetts Foreclosure Mediation Program. Any fees
- 137 assessed of the creditor or mortgagee pursuant to this Section shall not be charged to the
- 138 mortgagor/homeowner either directly or indirectly. Massachusetts Office of Public Collaboration
- shall have the authority to set and collect fees for mediation sessions and the administration of
- 140 the same
- (i) The Massachusetts Office of Public Collaboration shall develop guidelines and
- 142 standards for mediator training for the mediation process including training on foreclosure
- 143 mediation; and a working knowledge of all federal and state programs available to help
- 144 homeowners retain their homes, subject to approval by the attorney general.
- (j) The borrower's or creditor's rights or defenses in the foreclosure action are not waived
- 146 by participating in the foreclosure mediation program.
- (k) Nothing in this section shall require a creditor to modify a mortgage or change the
- 148 terms of payment of a mortgage.
- (1) The Massachusetts Office of Public Collaboration shall ensure the security and
- 150 confidentiality of any and all information received consistent with applicable federal, state laws
- and regulations. Access to personal information shall be limited to those officers and employees
- 152 of the organization who require the information to properly perform services under the
- 153 Mediation Program, and that the organization or individual and/or its officers and employees
- 154 shall not access, modify, use or disseminate any personal information for purposes unrelated to
- 155 the Mediation Program. Statistical information may be gathered to assess the program.
- 156 Documentation and outcome reports may be available for judicial proceedings.
- (m) Massachusetts Foreclosure Mediation Program shall also provide annually a report
- and data related to (a) the number of mortgagors who are notified of mediation; (b) the number
- of homeowners/borrowers who attend mediation and who receive counseling or assistance; (c)
- 160 the number of certificates of good faith issued under the Massachusetts Foreclosure Mediation
- 161 Program, (d) the results of the mediation process, including the number of loans restructured,
- 162 number and total value of principal write-downs, interest rate reductions and, to the extent such
- 163 information is available, the number of mortgagors/homeowners who default on mortgages

- 164 within a year after successful mediation conferences, (e) any such other information as the
- 165 municipality may determine to be necessary and or helpful in assessing the value of
- 166 Massachusetts Foreclosure Mediation Program and any adjustments that may need to be made
- 167 thereto.